
In addition to printing and delivering the Starr Report and related materials in record time under extraordinary pressures, GPO made them available online and in CD-ROM format.

- An agency headquarters ordered a job with a short delivery time. The initial bid for \$42,235 was deemed excessive. GPO convinced the agency to extend its delivery requirement by 12 days. The resulting contract was \$30,888, a savings of \$11,347, or 27 percent.
- An agency had been purchasing its duplicating needs directly from local printers. GPO offered to find them a better price. Bids from the two sources which had been doing the work were \$12,262.88 and \$13,859.85. GPO awarded the job to a top-performing firm for \$9,859.31, for a minimum savings of \$2,403.57, or 20 percent.
- An agency seeking to downsize its internal printing capability turned to GPO to outsource the work. The 3-year GPO contract will save the agency approximately \$2.1 million over its term.

GPO's printing procurement program billed 256,041 commercial orders in FY 1998, an average of about 1,000 per day, generating total revenues of approximately \$467 million. Not only does GPO's procurement program save taxpayers millions, the work it places in virtually every State in the Nation generates jobs as well as State and local tax revenues. And when Federal agencies work with GPO for their information product needs, GPO makes sure those same products are placed in GPO's bookstores and in Federal depository libraries nationwide, at no additional cost to the agencies.

For these reasons, GPO's printing procurement program was characterized as "an example of the best services government has to offer" in the 1998 management audit conducted by Booz-Allen & Hamilton, Inc.

GPO Provides Public Access To Starr Report In Print And Electronic Formats

In September 1998, GPO met one of its greatest challenges with the publication of the reports released by Independent Counsel Kenneth Starr, following the enactment of House of Representatives Resolution 525, authorizing public disclosure of these materials.

The released materials included the report of the Independent Counsel to the House of Representatives, accompanied by two sets of supplementary materials in five volumes. Altogether, the number of pages exceeded 8,000. In addition to printing and delivering the Starr Report and related materials in record time under extraordinary pressures, GPO made them available online and in CD-ROM format, earning the agency a commendation from the Chairman of the House Judiciary Committee as well as widespread public praise.

THE STARR REPORT. In accordance with the House resolution, GPO printed the first document, *Communication from Kenneth W. Starr, Independent Counsel, Transmitting a Referral to the United States House of Representatives Filed in Conformity with the Requirements of Title 28, United States Code, Section 595(c)*, as House Document 105-310.

**Public acclaim for GPO's
role in producing the
Starr Report materials was
widespread in the print and
broadcast media.**

The Starr Report was received from the House in WordPerfect 6.0 format at about 3 p.m. September 11. It was converted through GPO's composition system, galley proofs were produced and checked against a copy of the original document, then approximately 13,000 copies were printed on GPO's group 86 web offset presses. The publication went to press at 5 a.m. September 12. Print production, including adhesive binding, was completed by 10 a.m. The final product, totaling 220 pages, measured 5 7/8 by 9 1/8 inches and weighed approximately half a pound. A total of 1,800 copies were delivered to Congress; 1,400 copies were produced for GPO's depository library program; and 9,500 copies were produced for GPO's sales program. Delivery began at 10 a.m., September 12. In addition, GPO was requested by the House to provide 500 loose-leaf copies of the report for House Members. These copies were delivered as they were completed, with the final copies delivered by early evening, September 11.

GPO put the Starr Report on sale in its central office bookstore at noon on September 12. At the time the doors opened, the line of people waiting to enter the store stretched to the end of the block. Copies were shipped overnight to GPO's 23 other bookstores around the Nation for sale beginning the following Monday, September 14. Additional copies were delivered to GPO's Laurel, MD, office for filling sales mail orders. Sales were brisk, with 400 copies selling on the first day, and approximately 4,900 copies nationwide in the first week following release.

The Starr Report was made available on *GPO Access*. At the request of the House, GPO established a special URL for the report on *GPO Access*. GPO went live with the report on September 11 within a half hour of obtaining a CD-ROM disc containing certified HTML files from the House. Because of heavy Internet traffic, GPO set up a second URL solely for the report. On September 11 and 12, there were more than 569,000 visitors to *GPO Access*.

GPO also made the White House preliminary and initial responses to the Starr Report available on *GPO Access*. These went live on September 11 and 12, respectively, at the same URL's provided for the Starr Report.

FIRST SET OF SUPPLEMENTARY MATERIALS. GPO produced the first set of supplementary materials to the Starr Report in two volumes over the weekend of September 19-20, 1998. The materials were made available to the public in print, CD-R, and online formats shortly after 9 a.m. on Monday, September 21, following the authorization for release by the House.

The formal title of the first set of supplementary materials was *Communication from the Office of the Independent Counsel, Kenneth W. Starr, Transmitting Appendices to the Referral to the United States House of Representatives Pursuant to Title 28, United States Code, Section 595(c), Submitted by the Office of the Independent Counsel, September 9, 1998* (House Document 105-311, Parts 1 and 2). Over 3,000 pages of 8- by 11-inch camera copy were provided to GPO

At the request of the House, the tightest security was observed during the production process, with GPO police officers monitoring the building and all production areas around the clock.

at approximately 7 p.m. Friday, September 18. The pages were reduced to 65 percent and 55 percent to accommodate production in the standard congressional document size of 5 7/8 by 9 1/8 inches. Folios were set to provide continuous pagination through both parts. Tab dividers were removed and replaced by pages indicating tab locations in the documents series, and tables of contents were added. Press production took place on GPO's group 86 web offset presses, and the documents were perfect-bound with traditional House document covers on GPO's automated binding line and shrink-wrapped as a complete set. At the request of the House, the tightest security was observed during the production process, with GPO police officers monitoring the building and all production areas around the clock.

The completed Parts 1 and 2 totaled 3,232 pages, measured 5 inches in thickness, and together weighed 7 pounds. Approximately 5,400 copies were printed, 2,200 of which were ordered for GPO's sales program and for distribution to depository libraries nationwide. The balance of the copies were distributed as ordered to the House of Representatives, and made available for other distribution as required by law.

GPO made the sets of Parts 1 and 2 available for sale to the public at its central office bookstore following release by the House. More than 300 sets sold in the first hour. Total sales for the first day were approximately 700 copies.

In a September 22, 1998, letter to Public Printer Michael F. DiMario,

House Judiciary Committee Chairman Henry J. Hyde commended the "outstanding job the employees of the U.S. Government Printing Office did in providing, with such impressive turnaround, House Document 105-311." Chairman Hyde said, "for two documents, totaling more than 3,200 pages, to be produced in such an expeditious manner is a true tribute to the U.S. Government Printing Office, its employees, and its history in the Federal Government."

Also produced by GPO over the September 19-20 weekend were scanned image files of the supplementary materials for online dissemination via *GPO Access*. Unlike the original Starr Report, which was carried on the Internet by a wide variety of public and private sector sites, *GPO Access* was the only site that posted these supplementary report materials. The materials were available through three different URLs on *GPO Access* to accommodate public demand. In addition, GPO produced a CD-R disc containing all of the supplementary materials in H. Doc. 106-311 in Portable Document Format (PDF).

SECOND SET OF SUPPLEMENTARY MATERIALS. Constituting the largest volume of supplementary materials yet released to the public—nearly 5,000 pages—the second set of supplementary materials to the Starr Report was delivered to GPO by the House on Tuesday, September 29 and made available by Congress on Friday, October 2.

The formal title of these materials was *Communication from the*

**House Judiciary Committee
Chairman Henry J. Hyde
commended the “outstanding
job the employees of the U.S.
Government Printing Office
did in providing, with such
impressive turnaround,
House Document 105-311.”**

*Office of the Independent Counsel,
Kenneth W. Starr, Transmitting
Supplemental Materials to the
Referral to the United States
House of Representatives Pursuant
to Title 28, United States Code,
Section 595(c), Submitted by the
Office of the Independent Counsel,
September 9, 1998 (House
Document 105-316, Parts 1-3).*

Nearly 5,000 pages of 8- by 11-
inch camera copy were provided
to GPO on Tuesday morning,
September 29. GPO utilized the
same production methods for these
documents as were used in the
production of the first set of
supplementary materials produced
over the weekend of September 19-
20. Folios were set to provide con-
tinuous pagination through all
three parts. The pages were
reduced to 65 percent and 55
percent to accommodate produc-
tion in the standard congressional
document size of 5 7/8 by 9 1/8
inches. Press production took place
on GPO’s group 86 web
offset presses, and the documents
were perfect-bound with tradition-
al House document covers on
GPO’s automated binding line and
shrink-wrapped as a complete set.
Again, the tightest security was
observed during the production
process, with GPO police officers
monitoring the building and all
production areas around the clock.

The completed Parts 1, 2, and 3
totaled 4,871 pages, measured
7 1/4 inches in thickness, and
together weighed 10 1/2 pounds.
Approximately 5,200 sets of the
three-part document were printed,
2,000 of which were ordered
for GPO’s sales program.
Approximately 1,800 copies were

delivered to Congress, while the
balance of the copies were made
available for other distribution as
required by law, including distribu-
tion to Federal depository libraries
nationwide.

Also produced during the same
period was House Document 105-
317, *Communication from the
Committee on the Judiciary
Transmitting the Preliminary
Memorandum of the President of
the United States Concerning
Referral of the Office of the
Independent Counsel and Initial
Response of the President of the
United States to Referral of the
Office of the Independent Counsel*.
Approximately 3,700 copies of this
64-page document were typeset
and printed. About 1,800 copies
were delivered to Congress, 500
to GPO’s sales program, and the
balance to other distribution as
required by law.

GPO made House Documents 105-
316 and 105-317 available for sale
to the public at its central office
bookstore at 12:30 p.m., Friday,
October 2, with more than 100
sets of the three-part document
selling in the first two weeks.
During the same period, total sales
of the President’s memorandum
were about 300 copies.

Also produced were scanned image
files of the supplementary materials
for online dissemination via *GPO
Access* on three different URLs,
again to accommodate public
demand since GPO was the only
organization to post these materials
online. GPO also made the
President’s memorandum available
online. In addition, GPO produced
a CD-R disc containing all of the

materials in H. Doc. 105-316 in Adobe Acrobat Portable Document Format (PDF).

Public acclaim for GPO's role in producing the Starr Report materials was widespread in the print and broadcast media. Every major broadcast organization covered the releases of the report and supplementary materials, and major articles appeared in the *Wall Street Journal*, the *Baltimore Sun*, the *Hartford Courant*, and throughout the printing industry press.

GPO Attacks The Y2K Computer Glitch

GPO is a service organization whose main product is information. As an information provider, GPO relies on the use of information technology to accomplish its mission. The Year 2000 (Y2K) problem is real and the impact on GPO and its customers could be catastrophic without a major program initiative to combat its potential effects. GPO is following a program to ensure that mission-critical systems supporting its key mission requirements will be Y2K compliant.

In March 1998, the Public Printer issued a *GPO Year 2000 Program Guide*, formally establishing a Year 2000 Program Management Office to oversee GPO's Y2K initiatives and provide timely progress reports on the subject to internal and external parties, including the General Accounting Office (GAO). The Program Management Office coordinates cross-departmental activity and formulates recommended policy. The Program Guide encompasses five critical phases to

ensure Y2K compliance: awareness, assessment, renovation, validation, and implementation.

A complete review of GPO's mission-critical systems was conducted during FY 1998. All of GPO's mission-critical systems were identified and evaluation plans were developed.

GPO provided its Y2K Compliance Program Action Plan to the Joint Committee on Printing in July 1998. As part of the reporting requirements to the GAO, GPO estimated that \$25 million would be required to make its information technology environment fully Y2K compliant. Most of these resources relate to in-house labor costs and previously-budgeted replacements. GPO has been in constant communication with GAO, furnishing the appropriate status information that is provided to Congress. All GPO mission-critical systems will be Y2K compliant by the end of 1999.

Expanding Electronic Dissemination To Depository Libraries

The programs administered by the Superintendent of Documents, particularly the Federal Depository Library Program (FDLP), demonstrate the U.S. Government's commitment to keeping the public informed of the operations of the Government and of the information collected, created, or compiled by the Government. Federal depository libraries select and receive Government information products in various media and make the information available to the public at no charge.

GPO is following a program to ensure that mission-critical systems supporting its key mission requirements will be Y2K compliant.