

# Highlights

*“The in-plants on our list are models of efficiency...extremely cost conscious and customer-focused ... They continually look out for the good of their parent organizations. In short...they are very well run.”*

*– In-Plant Graphics*

## **GPO RANKED FIRST AMONG NATION’S IN-PLANTS**

GPO was named the top in-plant printing operation in the Nation in a December 1998 survey conducted by *In-Plant Graphics*, a widely respected journal of the in-plant printing industry. In making its selection, *In-Plant Graphics* considered factors such as budget, employees, annual impressions, and number of printed jobs. Customer service, responsiveness, and efficiency were also considered. The magazine noted, “The in-plants on our list are models of efficiency...extremely cost conscious and customer-focused ...They continually look out for the good of their parent organizations. In short...they are very well run.”

*In-Plant Graphics* noted GPO’s “trademark speed and efficiency” in printing and making available electronic versions of the massive amount of Independent Counsel documents released by the House of Representatives, as well as the quick turnaround production of the Omnibus Appropriations Bill at the conclusion of the 105th Congress. The magazine also noted that GPO was nationally recognized for its performance in producing the Starr Report, with articles published in the *Wall Street Journal*, the *Hartford Courant*, and the *Baltimore Sun*, and that House Judiciary Committee Chairman Henry Hyde wrote to the Public

Printer praising GPO for its work. In addition, *In-Plant Graphics* recognized GPO for moving forward aggressively in acquiring and utilizing advanced printing and electronic information technologies, such as its recent acquisition of computer-to-plate equipment, which have resulted in greater efficiencies and cost-savings.

The December 1998 recognition from *In-Plant Graphics* followed the selection earlier in the year of **GPO Access** as one of the “Best Feds on the Web”—one of the top 15 out of more than 4,300 Government Web sites—by Vice President Al Gore and *Government Executive* magazine. GPO was also recognized earlier for service to the Congress and Federal agencies in a management audit performed during 1998 by Booz-Allen & Hamilton, Inc. That audit cited congressional satisfaction with product quality and timely dependability of delivery, agency satisfaction with GPO’s printing procurement services, and broad public support for free access to Government information through GPO’s depository library program.

## **GPO CHOSEN AS A TOP TECHNOLOGY INNOVATOR BY PC WEEK**

During the year, *PC Week* magazine cited GPO as one of the leading public sector technology innovators in the Nation.