

OMB Control No. 1505-0081

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE	PAGE OF PAGES 1 19
2. AMENDMENT/MODIFICATION NO. 0002	3. EFFECTIVE DATE June 5, 2007	4. REQUISITION/PURCHASE REQ. NO. N/A	5. PROJECT NO. (If applicable)
U.S. Government Printing Office 732 North Capitol Street, N.W. Room A340 MS/AS Washington, D.C. 20401			
8. NAME AND ADDRESS OF CONTRACTOR (No. Street, county, State and ZIP: Code) ALL PROSPECTIVE OFFERORS		(x)	9A. AMENDMENT OF SOLICITATION NO. GPOSC2007
		X	9B. DATED (SEE ITEM 11) May 11, 2007
			10A. MODIFICATION OF CONTRACT/ORDER NO.
			10B. DATED (SEE ITEM 13)
CODE	FACILITY CODE		

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended, is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing Items 8 and 15, and returning 1 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATA SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and data specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(x)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER Specify type of modification and authority

E. IMPORTANT: Contractor is not, is required to sign this document and return 1 copies to the issuing office.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

See Attached.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		ARZA E. GARDNER	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
(Signature of person authorized to sign)		BY (Signature of Contracting Officer)	

NSN 7540-01-152-8070

30-105

STANDARD FORM 30 (REV. 10-83)

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1. **The purpose of this amendment is to change the following terms and conditions of RFP #GPOSC2007 to read as follows.**
2. **Also see attached ‘Questions and Answers’ regarding this solicitation.**

B.3.1.1 Contract Line Item Numbers (CLINs) for Technical and Integration Support Services are Direct Productive Labor Hour CLINs that shall be provided on an on-going and on an as-needed basis. Each offeror shall provide a comprehensive list all proposed labor categories, (i.e. key personnel, non-key personnel, subcontractor, consultants or any combination thereof). Include hourly rates, an estimated number of hours (DPLH) for each category, and price extensions.

CLIN	DESCRIPTION	UNIT	QTY	UNIT PRICE	TOTAL NTE PRICE
0018	Technical and Integration Support Services to integrate and configure the software systems and required hardware into the GPO information systems environment, including establishing all required interfaces, in accordance with the requirements set forth in Section C.20. (DPLH)	1	Lot		
0019	Technical and Integration Support Services to support GPO customer integration and configuration on an on-going, as-needed basis, in accordance with the requirements set forth in Section C.20, quoted on a labor hour basis (DPLH)	1	Lot		

B.4.0 OPTIONAL QUANTITIES CONTRACT LINE ITEMS (CLINS)

The following CLINs are to be priced for each of the four (4) Optional Years, using the matrix provided. (See Attachment 8). The quantity shown for each Optional CLIN is the optional quantity that GPO may purchase in total over the four (4) Option Year periods.

CLINs for Technical and Integration Support Services are Direct Productive Labor Hour (DPLH) CLINs that shall be provided on an on-going and on an as-needed basis. Provide a comprehensive list all proposed labor categories, (i.e. key personnel, non-key personnel, subcontractor, consultants or any combination thereof). Include hourly rates, and an estimated number of hours (DPLH) for each labor category, and price extensions.

CLIN	DESCRIPTION	UNIT	OPTIONAL QTY	OPTIONAL UNIT PRICE	OPTIONAL TOTAL PRICE
0021	Smart Card Personalization Printer (Card Printer) capable of personalizing the physical and logical aspects of a smart card in accordance with requirements set forth in Section C.15	Each	3		
0022	Installation of the Smart Card Personalization Printer at the GPO facility	Lot	3		
0023	Smart Card Mailing System capable of personalizing a card carrier or letter, electronically matching the carrier to the personalized smart card, affixing the smart card to the letter, and folding the letter for insertion into an envelope, in accordance with requirements set forth in Section C.16	Each	3		
0024	Installation of the Smart Card Mailing System at the GPO facility	Lot	3		
0025	Smart Card Counter capable of electronic counting of smart cards, in accordance with requirements set forth in Section C.17.	Each	3		
0026	Installation of the Smart Card Counter at the GPO facility	Lot	3		
0027	Smart Card Personal Identification Number (PIN) Mailer Printer capable of printing personalized PIN mailer, in accordance with requirements set forth in Section C.18	Each	3		
0028	Installation of the Smart Card Personal Identification Number (PIN) Mailer Printer equipment at the GPO facility	Lot	3		
0029	Smart Card Personalization Data Processing System capable of receiving smart card personalization data, processing the data for the smart card personalization process, interface with PKI certificate authorities, generate system activity reports and audit logs, and manage all data flows through the smart card personalization process, in accordance with requirements set forth in Section C.19.	System	1		
0030	Installation of the Smart Card Personalization Data Processing Systems at the GPO facility	Lot	1		
0031	Computer Hardware and Equipment to support the Smart Card Personalization Data Processing Systems, in accordance with the requirements set forth in Section C.19.8	System	1		

CLIN	DESCRIPTION	UNIT	OPTIONAL QTY	OPTIONAL UNIT PRICE	OPTIONAL TOTAL PRICE
0032	Installation of the Computer Hardware and Equipment at the GPO facility	Lot	1		
0033	Post-Warranty On-Site Maintenance And Repair Services to support all smart card personalization equipment, including preventative maintenance and remedial maintenance. Performed on equipment located in Washington, DC.	Month	48		
0034	Operator Training on the smart card personalization printer, smart card mailing system, PIN printer and card counter, for up to ten (10) GPO employees	Class	2		
0035	Operator training on the smart card personalization data processing systems and computer hardware, for up to ten (10) GPO employees.	Class	2		
0036	Technical and Integration Support Services to integrate and configure the software systems and required hardware into the GPO information systems environment, including establishing all required interfaces, in accordance with the requirements set forth in Section C.20. (DPLH)	1	Lot		
0037	Technical and Integration Support Services to support GPO customer integration and configuration on an on-going, as-needed basis, in accordance with the requirements set forth in Section C.20, quoted on a labor hour basis (DPLH)	1	Lot		

Section C.4.2:

OPTIONAL QUANTITIES: GPO may purchase the following optional quantities from the Contractor during the life of the Contract, to support the Washington, DC facility or the future alternate COOP facility to be located outside of the Washington, DC area. The Contractor will be required to deliver and install the Optional quantities, when and if exercised, to either location.

Section C.4.2.2

A maximum of one (1) software system and required hardware, including delivery and installation, to support the personalization of smart cards from receipt of customer data to preparation of the data for a central issuance personalization operation. The system and hardware may be delivered and installed at alternate GPO facility within the United States, outside of the Washington, DC area. The software systems and hardware may be required to support multiple smart card personalization printers at each location.

Section C.8.1 Schedule

C.8.1.1 The Contractor shall submit a proposed project timeline

C.8.1.2 The maximum desired GPO program milestones, measured in calendar days from time of Contract Award, for the performance of this contract are as follows:

Milestone	Completion Date
GPO completes the Facility Modifications and Enhancements to support the Contractor's operations and equipment requirements	5 days prior to Contractor Delivery Date
Contractor Delivers and Installs Card Personalization Equipment, Systems and Related Hardware, Materials and Supplies	60 days after award date
Begin Site Acceptance Test (SAT)	5 days after completion of Delivery and Installation
Successfully Complete Site Acceptance Test	25 days after start date of SAT
Contractor Begins Personalization Operator Training of GPO Employees	5 days after Successful Completion of SAT

C.8.2 Site Acceptance Tests

C.8.2.1 The Contractor shall successfully pass the Site Acceptance Test (SAT) to demonstrate and validate successful compliance with the terms and conditions of the contract, including compliance with the required Federal data and information systems security and privacy requirements and the operational performance of the equipment and systems.

- C.8.2.2 The SAT will be conducted at the GPO facility after the Contractor has completed the delivery, installation, setup and configuration of the Equipment and Systems. GPO Information Technology and Security, Plant Operations, COTR, and the Contracting Officer (CO) will conduct the SAT. The Contractor shall have on site at GPO the necessary personnel to demonstrate that the Equipment and Systems provided under this contract meet the requirements of the SAT. The Contractor shall be responsible for successful completion of the SAT prior to GPO acceptance of the equipment and systems.
- C.8.2.3 The SAT shall consist of an audit, assessment and inspection of the Contractor delivered equipment, software, systems, computer hardware, and established interfaces to ensure Contractor compliance with all applicable contract terms, including security, privacy, and performance. The SAT will be a demonstration by the Contractor that the equipment and systems delivered meet all functional and performance requirements as set forth in the SOW. The SAT will be performed using GPO provided blank, FIPS201 compliant smart cards and the Contractor provided personalization supplies and materials (CLIN 0013). GPO will provide the test data files to support the electrical and graphical personalization of a typical FIPS 201 PIV credential.
- C.8.2.4 The SAT will be conducted in three phases, all of which must be successfully passed by the Contractor.
- The first phase of the SAT shall consist of a series of functional tests to demonstrate compliance with all of the functional requirements of the SOW. The functional test shall be performed using multiple data sets and 100 smart cards, and will not be timed.
 - The second phase shall be a performance test to demonstrate compliance with the overall system performance requirements, and the performance requirements of the smart card personalization equipment, as set forth in the SOW. The performance phase will utilize one data file containing 2,000 individual smart card credentials, which will be representative of the typical FIPS 201 PIV data profile the GPO expects to process for Customers. This phase will be a timed test and will be processed as one (1) production job or batch.
 - The third phase of the SAT will be a performance test to assess the system's processing of a typical, average daily Customer data file, to demonstrate compliance with the data handling and preparation requirements of the SOW. The third phase will utilize one data file containing 500 cards, which will generate multiple production jobs or batches, and will be a timed test.
- C.8.2.4.a Personalization equipment (Card Printer and Card Mailer) SAT shall include an assessment to ensure that (1) the equipment meets the operational performance and capability standards set forth in this Statement of Work; (2) the smart cards personalized by the equipment meet the quality standards for workmanship and accuracy, including the ability to read the information encoded on the smart card through both the contact and contactless interfaces; (3) the smart cards are accurately matched and attached to the personalized letter carrier, which meets the quality standards for workmanship, including

the print quality and folding; (4) the equipment meets the standard set forth in this Statement of Work for the time required to encode the smart card chip and perform the graphical personalization.

- C.8.2.4.b The SAT for the electronic card counter shall include an assessment to ensure that (1) the equipment meets the operational performance and capability standards set forth in this Statement of Work; (2) the accuracy of the counts performed for contactless and contact smart cards and non-chip cards; and (3) an assessment of the audit functions and reports generated by the electronic card counter for accuracy.
- C.8.2.4.c The SAT for the personalization software systems shall include an assessment to ensure (1) accuracy and integrity of the information processed through the entire system, from receipt through personalization; (2) the successful connection and interface to the PKI Certificate Authority; and (3) compliance with data security and privacy requirements.
- C.8.2.4.d The SAT will include a system integration test to validate (1) the components of the system, including all equipment, data handling and processing systems, work together as a comprehensive system functionally and technically to support the overall operational, security and performance objectives; and (2) the interfaces to the external components, such as the PKI CA, meet all operational, security and performance requirements.
- C.8.2.5 The Contractor shall be given two (2) occasions, to successfully demonstrate compliance with the SAT requirements. The Government will, if the Contractor fails to perform any of the stated requirements, terminate the Contractor in accordance with MMAR 52.249-8, "Default (Fix Price-Supply and Services) APR 1984".

C.9.0 MAINTENANCE AND REPAIR

- C.9.1 The Contractor shall maintain and repair the equipment, systems, software and hardware provided under this contract to ensure maximum availability, productivity, accuracy and quality. The Contractor shall supply all required replacement and spare parts as part of the Contract.
- C.9.2 The Contractor shall respond to all critical GPO requests for systems and software technical support within four (4) hours or sooner from time of request; non-critical issues should be responded to within twenty-four (24) hours. The Contractor shall be available for emergency equipment repairs after regular business hours.
 - C.9.2.1 Critical maintenance issues as those equipment and/or system operational or performance failures which impact the GPO's ability to meet its Service Level Agreements for either workmanship quality or delivery performance.

- C.9.2.2 Non-critical maintenance issues are those maintenance issues which do not prevent the GPO from using the equipment or systems to produce output, when, for example, the equipment or systems are operating out of specification, but the output product or performance is within acceptable quality or performance limits.
- C.9.3 Technical support should be available to GPO authorized personnel via telephone and email.
- C.9.4 GPO will work with the Contractor to schedule all preventative maintenance during normal GPO business hours, Monday through Friday, 7:00 am to 4:00 pm, Eastern Standard Time (EST).
- C.9.5 The Contractor shall also provide maintenance and repair service agreement to address the post-warranty period, including parts.

Add the Following:

Section C.19.7 Functional Requirements

- C.19.7.8 The System shall support the following four (4) PKI Use Cases:
- C.19.7.8.a Use Case 1: The GPO provides personalization services for a customer that maintains their own Card Management Service (CMS) and PKI
- Customer CMS prepares a Batch Order Request that contains all the biographical data that will be printed on and loaded to the chip of the card. Data that would be included in this request is at minimum all the mandatory data elements and digitally signed objects that are required under the FIPS-201 standard.
 - GPO receives request and personalizes the graphical representation and electrical components of the card excluding PKI certificates and Private Keys.
 - The card is delivered to the individual or a customer designated location and is activated (including the generation of Keys and Loading of PKI certificates) through the customer Card Management System after the individual's biometric data is validated against the data on the card using a customer provided Activation Station.

C.19.7.8.b Use Case 2: The GPO provides personalization and card management services for a customer that does not maintain CMS and or PKI functionality.

- Customer collects enrollment data and provides a Card Production Request to a GPO maintained CMS (to be provided by the contractor) that will create a Batch Order Request to the personalization card printer.
- The card personalization system will personalize the graphical representation and electrical components of the card excluding PKI certificates and Private Keys.
- The card is delivered to the individual or a customer designated location and is activated (including the generation of Keys and Loading of PKI certificates) through the GPO maintained Card Management System after the individual's biometric data is validated against the data on the card using a customer provided Activation Station.

C.19.7.8.c Use Case 3: The GPO provides personalization and card management services for a customer that does not maintain their own CMS but has their own PKI functionality.

- Customer collects enrollment data and provides a Card Production Request to a GPO maintained CMS (to be provided by the contractor) that will create a Batch Order Request to the personalization card printer.
- The card personalization system will personalize the graphical representation and electrical components of the card excluding PKI certificates and Private Keys.
- The card is delivered to the individual or a customer designated location and is activated (including the generation of Keys and Loading of PKI certificates) through the GPO maintained Card Management System after the individual's biometric data is validated against the data on the card using a customer provided Activation Station.

C.19.7.9.d Use Case 4: The GPO provides personalization for a customer that does not maintain their own PKI functionality but uses their own CMS functionality.

- Customer CMS prepares a Batch Order Request that contains all the biographical data that will be printed on and loaded to the chip of the card. Data that would be included in this request is at minimum all the mandatory data elements and digitally signed objects that are required under the FIPS-201 standard.
- GPO receives request and personalizes the graphical representation and electrical components of the card excluding PKI certificates and Private Keys.
- The card is delivered to the individual or a customer designated location and is activated (including the generation of Keys and Loading of PKI certificates) through the customer Card Management System after the individual's biometric data is validated against the data on the card using a customer provided Activation Station.

REVISED SECTION J ATTACHMENT 8

PRICE MATRIX FOR OPTIONAL QUANTITIES

Amendment 0002

CLIN	DESCRIPTION	UNIT	QTY	OPTIONAL YEAR 1		OPTIONAL YEAR 2		OPTIONAL YEAR 3		OPTIONAL YEAR 4	
				UNIT PRICE	TOTAL PRICE						
0021	Smart Card Personalization Printer (Card Printer) capable of personalizing the physical and logical aspects of a smart card in accordance with requirements set forth in Section C.15	Each	3								
0022	Installation of the Smart Card Personalization Printer at the GPO facility	Lot	3								
0023	Smart Card Mailing System capable of personalizing a card carrier or letter, electronically matching the carrier to the personalized smart card, affixing the smart card to the letter, and folding the letter for insertion into an envelope, in accordance with requirements set forth in Section C.16	Each	3								
0024	Installation of the Smart Card Mailing System at the GPO facility	Lot	3								
0025	Smart Card Counter capable of electronic counting of smart cards, in accordance with requirements set forth in Section C.17.	Each	3								
0026	Installation of the Smart Card Counter at the GPO facility	Lot	3								
0027	Smart Card Personal Identification Number (PIN) Mailer Printer capable of printing personalized PIN mailer, in accordance with requirements set forth in Section C.18.	Each	3								
0028	Installation of the Smart Card Personal Identification Number (PIN) Mailer Printer equipment at the GPO facility	Lot	3								

CLIN	DESCRIPTION	UNIT	QTY	OPTIONAL YEAR 1		OPTIONAL YEAR 2		OPTIONAL YEAR 3		OPTIONAL YEAR 4	
				UNIT PRICE	TOTAL PRICE						
0029	Smart Card Personalization Data Processing System capable of receiving smart card personalization data, processing the data for smart card personalization process, interface with PKI certificate authorities, generate system activity reports and audit logs, and manage all data flows through the smart card personalization process, in accordance with requirements set forth in Section C.19	System	1								
0030	Installation of the Smart Card Personalization Data Processing Systems at the GPO facility	Lot	1								
0031	Computer Hardware and Equipment to support the Smart Card Personalization Data Processing System, in accordance with the requirements set forth in Section C.19.8	System	1								
0032	Installation of the Computer Hardware and Equipment at the GPO facility	LOT	1								
0033	Post-Warranty On-Site Maintenance And Repair Services to support all smart card personalization equipment, including preventative maintenance and remedial maintenance. Performed on equipment located in Washington, DC.	Month	48								
0034	Operator Training on the smart card personalization printer, smart card mailing system, PIN printer and card counter, for up to ten (10) GPO employees	Class	2								
0035	Operator training on the smart card personalization data processing systems and computer hardware, for up to ten (10) GPO employees.	Class	2								
0036	Consulting and Integration Services to integrate and configure the software systems and required hardware into the GPO information systems environment, including establishing all required interfaces, in accordance with the requirements set forth in Section C.20. (DPLH)	LOT	1								

CLIN	DESCRIPTION	UNIT	QTY	OPTIONAL YEAR 1		OPTIONAL YEAR 2		OPTIONAL YEAR 3		OPTIONAL YEAR 4	
				UNIT PRICE	TOTAL PRICE						
0037	Consulting and Integration Services to support GPO customer integration and configuration on an on-going, as-needed basis, in accordance with the requirements set forth in Section C.20, quoted on a labor hour basis (DPLH)	LOT	1								

**RFP GPOSC2007
Questions and Answers
Amendment 0002**

Question #1:

Section B3.1.1 and B.4.0: Please clarify GPO intentions concerning cost evaluation of CLINs 18, 19, 33 and 34. Although we understand that each labor category should be priced using 1040 hours, there is no guidance as to the number of labor categories to submit. This raises two questions/concerns. (1) First, GPO use the total of all labor category prices, or will GPO use some sort of average?, and (2) Secondly, with consulting and integration, we foresee the need for small numbers of hours of highly skilled consulting labor. If these rates are evaluated at 1040 hours per year when in actuality these consultants will work far fewer hours per year, this will skew the evaluated price unrealistically higher. Please provide more specificity in the labor categories to be subject to cost evaluation.

Answer:

GPO has revised the description and quantity of the Integration Support Services CLINs 0018, 0019, 0033 and 0034, to remove the reference to 1,040 hours of Direct Productive Labor Hours (DPLH). Instead, each offeror shall provide, for evaluation purposes, as directed in Section L.17.1.2.c, a comprehensive list all proposed labor categories, (i.e. key personnel, non-key personnel, subcontractor, consultants or any combination thereof). Include hourly rates, an estimated number of hours (DPLH) for each category, and price extensions. Each Offeror must provide this information in order for GPO to determine whether or not the proposed total amounts for the aforementioned CLINs are realistic, fair and reasonable.

Question #2:

Section C.9.4: Please provide a definition of “critical” and “non-critical” maintenance issues.

Answer:

GPO has revised the Statement of Work to clarify “critical” maintenance issues as those equipment and/or system operational or performance failures which impact the GPO’s ability to meet its Service Agreement Levels for either workmanship quality or delivery performance. GPO considers “non-critical” maintenance issues as issues that do not prevent the GPO from using the equipment or systems to produce output, when, for example, the equipment or systems are operating out of specification, but the output product or performance is within acceptable quality or performance limits.

Question #3:

Section C.9.5: There is no option year CLIN for post-warranty maintenance and repair. Please add if desired. Suggest we add a CLIN for this.

Answer:

Post-warranty maintenance and repair services will be required to support GPO operations in the optional years. GPO has revised the RFP to add this CLIN for each of the Optional Years.

Question #4:

Section C.13.0: There is no option year CLIN for smart card testing and inspection equipment. Please add if desired.

Answer:

GPO will not require the contractor to provide the smart card testing and inspection equipment in the optional years. GPO will purchase these items, as required, under a separate contract vehicle.

Question #5:

Section C.4.2.2: This paragraph references two (2) optional software systems and required hardware. Please confirm that the CLINs for these are intended to be CLINs 29 and 31. Assuming that to be the case, since only one (1) unit of each is listed for each option year, should we assume that GPO does not intend to purchase more than one (1) unit in any given option year?

Answer:

GPO may purchase optional software systems and required hardware, CLIN 0029 and CLIN 0031, including installation, CLIN 0030 and CLIN 0032, at a later date to support the establishment of second GPO facility to provide Continuity of Operations (COOP) support for the Washington, DC facility. Section C.4.2 and C.4.2.2 has been revised to clarify GPO's intent.

Question #6:

Section C.4.2.2: Please confirm that GPO's intention is that one (1) system with associated hardware (CLINs 29 and 31) equates to one (1) card personalization facility regardless of the number of printers installed in that facility.

Answer:

This is correct. Each GPO smart card personalization operational facility - the initial location in Washington, DC, and a future COOP facility outside of Washington, DC - will require one (1) smart card personalization data processing system and associated computer hardware. The smart card personalization system and hardware may support multiple smart card personalization printers at each location. Section C.4.2 and C.4.2.2 will be revised to clarify GPO's intent.

Question #7:

Section C.4.2.3: This section states that GPO will purchase a maximum of two (2) Operator training sessions during option years. There is no optional CLIN for operator training. Please add the appropriate optional CLIN(s).

Answer:

The RFP has been revised to add Optional CLINs for training on both the smart card personalization equipment and system. The training may be performed at the GPO facility in Washington, DC or at the future COOP facility located outside of the Washington, DC area.

Question # 8:

Section C.8.1.2: The delivery schedule shows GPO completing facility modifications and enhancements on the same date as the contractor is required to complete delivery and installation of card personalization equipment (60 days after award). We are concerned that this calls for installation to be performed during facility construction. We recommend that GPO call for contractor delivery and installation to be completed 30 days after completion of the facility modifications and enhancements. We recommend also that the SAT be scheduled to begin 10 days after completion of contractor delivery and installation and to be successfully completed 25 days after the SAT start date rather than 90 days after award.

Answer:

GPO does not intend for the Contractor to complete delivery and installation of the card personalization equipment and system during facility construction. GPO will have completed the necessary facility modifications and renovations prior to due date for the Contractor's delivery. The delivery schedule in Section C.8.1.2 has been revised to allow for completion of construction before delivery and to clarify the desired timeline for all milestones.

Question #9:

Section C.8.2.3a: Please clarify SAT plan, specifically what is intended to show that standards are met? For example, the operational performance requirement is 900 printed cards per hour - we assume we should plan to run for one hour and produce 900 cards. Please confirm whether a significantly different level of demonstration from this assumption will be required, and whether GPO will provide the cards to be used during testing.

Answer:

The Site Acceptance Test (SAT) will be a demonstration by the Contractor that the equipment and systems delivered meet all functional and performance requirements as set forth in the Statement of Work (SOW). The SAT will be performed using GPO provided blank, FIPS201 compliant smart cards and the Contractor provided personalization supplies and materials (CLIN 0013). GPO will also provide the test data files to support the electrical and graphical personalization of a typical FIPS 201 PIV credential.

The SAT will be conducted in three phases, all of which must be successfully passed by the Contractor.

- The first phase of the SAT shall consist of a series of functional tests to demonstrate compliance with all of the functional requirements of the SOW. The functional test shall be performed using multiple data sets and 100 smart cards, and will not be timed.
- The second phase shall be a performance test to demonstrate compliance with the overall system performance requirements, and the performance requirements of the smart card personalization equipment, as set forth in the SOW. The performance phase will utilize one data file containing 2,000 individual smart card credentials, which will be representative of the typical FIPS 201 PIV data profile the GPO expects to process for Customers. This phase will be a timed test and will be processed as one (1) production job or batch.
- The third phase of the SAT will be a performance test to assess the system's processing of a typical, average daily Customer data file, to demonstrate compliance with the data handling and preparation requirements of the SOW. The third phase will utilize one data file containing 500 cards, which will generate multiple production jobs or batches, and will be a timed test

GPO has revised the SAT requirements to incorporate the above.

Question #10:

Section 19.7: Please clarify the technical requirements regarding the interfaces to the PKI systems and the GPO customer card management systems. The generally accepted practice for providing card personalization services excludes the loading of PKI certificates. The certificates are loaded at Card Activation by the CMS after biometrically validating that the individual receiving the card is the individual that the card was personalized for. This process ensures compliance with the Federal Common Certificate Policy and relieves the Personalization Service of the liability associated with maintaining PKI keys on the behalf of end users. It is not clear from the GPO requirements which use cases are to be supported under this effort. Please clarify that the following use cases are required and define any additional use cases for handling personalization data?

Use Case 1: The GPO provides personalization services for a customer that maintains their own CMS and PKI

1. Customer CMS prepares a Batch Order Request that contains all the biographical data that will be printed on and loaded to the chip of the card. Data that would be included in this request is at minimum all the mandatory data elements and digitally signed objects that are required under the FIPS-201 standard.
2. GPO receives request and personalizes the graphical representation and electrical components of the card excluding PKI certificates and Private Keys.
3. The card is delivered to the individual or a customer designated location and is activated (including the generation of Keys and Loading of PKI certificates) through the customer Card Management System after the individual's biometric data is validated against the data on the card using a customer provided Activation Station.

Use Case 2: The GPO provides personalization and card management services for a customer that does not maintain CMS and or PKI functionality.

1. Customer collects enrollment data and provides a Card Production Request to a GPO maintained CMS (to be provided by the contractor) that will create a Batch Order Request to the personalization card printer.
2. The card personalization system will personalize the graphical representation and electrical components of the card excluding PKI certificates and Private Keys.
3. The card is delivered to the individual or a customer designated location and is activated (including the generation of Keys and Loading of PKI certificates) through the GPO maintained Card Management System after the individual's biometric data is validated against the data on the card using a customer provided Activation Station.

Answer:

GPO has revised the Statement of Work to include the two PKI Use Cases as outlined above, in addition to two other Use Cases which are: Use Case 3: The GPO provides personalization and card management services for a customer that does not maintain their own Card Management Services (CMS) but has their own PKI functionality, and Use Case 4: The GPO provides personalization for a customer that does not maintain their own PKI functionality but uses their own CMS functionality. The Contractor shall be required to support the four PKI Use Cases.

Question #11:

Section I.2.1, FAR 52.215-10 Price Reduction for Defective Cost or Pricing Data and FAR 52.215.12 Subcontractor Cost or Pricing Data. These clauses are predicted on the submission of a Certificate of Current Cost or Pricing Data. Such a certificate is not required in a competitive fixed price bid where there is adequate price competition. We request that this requirement be deleted.

Answer:

This clause has been deleted.

Question #12:

Please clarify Section I.4.2 MMAR 52.217-9 Option to Extend the Term of the Contract.

Answer:

This standard clause gives the government the authority to exercise an option that extends the period of performance of the contract. Before exercising an option, the government will send a "Letter of Intent", (LOI), to the contractor notifying the contractor of its intent to exercise an option. The Letter of Intent is issued before the expiration date of the contract. Next, the Government will modify the contract to fund the option.

Question #13

I am writing in regard to the opportunity mentioned in the subject line. I was wondering if this opportunity will supply smart card needs specifically for the Defense Manpower Data Center (DMDC), Seaside, CA. Any information you could provide would be most helpful.

Answer:

As stated in the RFP documents, one of the strategic initiatives of the U.S. Government Printing Office (GPO) is to establish a government capability and capacity to issue smart card identification credentials to provide our Federal customers with a trusted, secure supply chain for Federal identification credentials. GPO intends to provide smart card identification credentials in support of Federal Government initiatives and programs for agencies and organizations throughout all three Branches of the Federal Government.