

Office for Coastal Management will hold public meetings to solicit comments for the performance evaluation of the Wells National Estuarine Research Reserve.

DATES: *Wells National Estuarine Research Reserve Evaluation:* The public meeting will be held on Tuesday, May 23, 2017, and written comments must be received on or before Friday, June 2, 2017.

For specific dates, times, and locations of the public meetings, see **SUPPLEMENTARY INFORMATION**.

ADDRESSES: You may submit comments on the reserves and coastal program NOAA intends to evaluate by any of the following methods:

Public Meeting and Oral Comments: A public meeting will be held in Wells, Maine for the Wells Reserve. For the specific location, see **SUPPLEMENTARY INFORMATION**.

Written Comments: Please direct written comments to Pam Kylstra, Training and Engagement Program, Office for Coastal Management, 2234 S. Hobson Avenue, Charleston SC 29405, or email comments Pam.Kylstra@noaa.gov.

FOR FURTHER INFORMATION CONTACT: Pam Kylstra, Evaluator, Policy, Planning and Communications, Office for Coastal Management, 2234 S Hobson Avenue, Charleston SC 29405, or Pam.Kylstra@noaa.gov. Copies of the most recent performance report, previous evaluation findings, Management Plan, and Site Profile may be viewed and downloaded on the Internet at <http://coast.noaa.gov/czm/evaluations>. A copy of the evaluation notification letter may be obtained upon request by contacting the person identified under **FOR FURTHER INFORMATION CONTACT**.

SUPPLEMENTARY INFORMATION: Sections 312 and 315 of the Coastal Zone Management Act (CZMA) require NOAA to conduct periodic evaluations of federally approved national estuarine research reserves. The process includes a public meeting, consideration of written public comments and consultations with interested Federal, state, and local agencies and members of the public. For the evaluation of National Estuarine Research Reserves, NOAA will consider the extent to which the state has met the national objectives, adhered to its management plan approved by the Secretary of Commerce, and adhered to the terms of financial assistance under the Coastal Zone Management Act. When the evaluation is completed, NOAA's Office for Coastal Management will place a notice in the **Federal Register** announcing the

availability of the Final Evaluation Findings.

Specific information on the periodic evaluation of reserves that are the subject of this notice are detailed below as follows:

Wells National Estuarine Research Reserve Evaluation

You may participate or submit oral comments at the public meeting scheduled as follows:

Date: May 23, 2017.

Time: 5:00 p.m., local time.

Location: The Mather Auditorium, Wells Reserve, 342 Laudholm Farm Road, Wells, Maine 04090.

Written comments must be received on or before June 2, 2017.

Dated: March 17, 2017.

Jeffrey L. Payne,

Director, Office for Coastal Management, National Ocean Service, National Oceanic and Atmospheric Administration.

Federal Domestic Assistance Catalog 11.419 Coastal Zone Management Program Administration

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COURT SERVICES AND OFFENDER SUPERVISION AGENCY FOR THE DISTRICT OF COLUMBIA

Agency Information Collection Activities: Proposed Collection; Public Comment Request; Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery;

AGENCY: Court Services and Offender Supervision Agency for the District of Columbia (CSOSA).

ACTION: Notice and request for comments.

SUMMARY: This notice announces the intention of the CSOSA, on behalf of its sister agency, Pretrial Services Agency for the District of Columbia (PSA), to request that the Office of Management and Budget (OMB) approve the proposed Generic Information Collection request (Generic ICR): "Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery." In accordance with the Paperwork Reduction Act (44 U.S.C. 3501 *et seq.*), this notice announces PSA's intent to submit this collection to OMB for approval. PSA invites the public to comment on this proposed information collection. Notice and request for public comment on this collection was published in the **Federal Register** on January 30, 2017 at 82 FR 8726. The Agency did not receive any comments in response to the 60-day

notice published in the **Federal Register**.

DATES: Consideration will be given to all comments received by May 12, 2017.

ADDRESSES: You may submit written comments to: The Office of Information and Regulatory Affairs, Office of Management and Budget, Attn: CSOSA Desk Officer and to: oira_submission@omb.eop.gov. A copy of any comments should be sent to: Rochelle Durant, Program Analyst, Office of General Counsel, Court Services and Offender Supervision Agency, 633 Indiana Avenue NW, Room 1253, Washington, DC 20004 or to Rochelle.durant@csosa.gov. All comments should reference the title of the collection, "Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery." Comments submitted in response to this notice may be made available to the public. For this reason, please do not include in your comments information of a confidential nature, such as sensitive personal information or proprietary information. If you send an email comment, your email address will be automatically captured and included as part of the comment that is placed in the public docket and may be made available on the Internet. Please note that responses to this public comment request containing any routine notice about the confidentiality of the communication will be treated as public comments that may be made available to the public notwithstanding the inclusion of the routine notice.

FOR FURTHER INFORMATION CONTACT: Rochelle Durant, Program Analyst, Office of General Counsel, Court Services and Offender Supervision Agency for the District of Columbia, 633 Indiana Avenue NW., Room 1253, Washington, DC 20004, (202) 220-5304 or Rochelle.durant@csosa.gov.

For content support: Sharon Banks, Program Analyst, Office of Strategic Planning, Pretrial Services Agency for the District of Columbia, 1025 F Street, NW., Room 706-G, Washington, DC 20004, (202) 442-1086 or to Sharon.Banks@psa.gov.

SUPPLEMENTARY INFORMATION:

Title: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

Abstract: Under the PRA (44 U.S.C. 3501-3520), federal agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they collect or sponsor. Section 3506(c)(2)(A) of the PRA (944 U.S.C. 3506(c)(2)(A)) requires federal agencies to provide a 60-day notice in the **Federal Register** concerning each proposed collection of

information, including each proposed extension of an existing collection of information, before submitting the collection of information to OMB for approval. To comply with this requirement, CSOSA on behalf of its sister agency, PSA, is publishing notice of the proposed collection of information set forth in this document. The proposed information collection activity provides a means to garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration's commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

The solicitation of feedback will target areas such as: Timeliness, appropriateness, accuracy of information, courtesy, efficiency of service delivery, and resolution of issues with service delivery. Responses will be assessed to plan and inform efforts to improve or maintain the quality of service offered to the public. If this information is not collected, vital feedback from customers and stakeholders on the Agency's services will be unavailable.

The Agency will only submit a collection for approval under this generic clearance if it meets the following conditions:

1. The collections are voluntary;
2. The collections are low-burden for respondents (based on considerations of total burden hours, total number of respondents, or burden-hours per respondent) and are low-cost for both the respondents and the federal government;
3. The collections are non-controversial and do not raise issues of concern to other federal agencies;
4. Any collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near future;

5. Personally identifiable information (PII) is collected only to the extent necessary and is not retained;

6. Information gathered will be used only internally for general service improvement and program management purposes and is not intended for release outside of the agency;

7. Information gathered will not be used for the purpose of substantially informing influential policy decisions; and

8. Information gathered will yield qualitative information; the collections will not be designed or expected to yield statistically reliable results or used as though the results are generalizable to the population of study.

Feedback collected under this generic clearance provides useful information, but it does not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: The target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior to fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

As a general matter, information collections will not result in any new system of records containing privacy information and will not ask questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

Current Actions: New collection of information.

Type of Review: New Collection.

(1) *Affected Public:* Individuals currently under PSA supervision. PSA stakeholders including criminal justice system (e.g., judges).

Estimated Number of Respondents: 450.

Below we provide projected average estimates for the next three years:

Average Expected Annual Number of Activities: 2.

Average Number of Respondents per Activity: 225.

Annual Responses: 450.

Frequency of Response: Once per request.

Average Minutes per Response: 13.

Burden Hours: 146.

Request for Comments: Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval. Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology; and (e) estimates of capital or start-up costs and costs of operation, maintenance, and purchase of services to provide information. Burden means the total time, effort, or financial resources expended by persons to generate, maintain, retain, disclose or provide information to or for a Federal agency. This includes the time needed to review instructions; to develop, acquire, install and utilize technology and systems for the purpose of collecting, validating and verifying information, processing and maintaining information, and disclosing and providing information; to train personnel and to be able to respond to a collection of information, to search data sources, to complete and review the collection of information; and to transmit or otherwise disclose the information.

Rochelle Durant,

Program Analyst, Court Services and Offender Supervision Agency, on behalf of Pretrial Services for the District of Columbia.

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DEPARTMENT OF EDUCATION

Notice of Revision of the National Center for Education Statistics (NCES) Confidentiality Pledges Under Confidential Information Protection and Statistical Efficiency Act (CIPSEA) and Education Sciences Reform Act of 2002 (ESRA 2002)

AGENCY: National Center for Education Statistics (NCES), Department of Education (ED).