

For further information, contact the Secretary, United States International Trade Commission, 500 E Street SW., Washington, DC 20436. Phone, 202-205-2000. Internet, <http://www.usitc.gov/>.

UNITED STATES POSTAL SERVICE

475 L'Enfant Plaza SW., Washington, DC 20260-0010
 Phone, 202-268-2000

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 Vice Chairman of the Board
 Secretary of the Board
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MICHAEL S. COUGHLIN

Deputy Postmaster General

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 Chief Financial Officer and Senior Vice
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 Chief Marketing Officer and Senior Vice
 President
 Senior Vice President and General Counsel
 Senior Vice President, Corporate and
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 Vice President and Consumer Advocate
 Vice President, Controller
 Vice President, Diversity Development
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[For the United States Postal Service statement of organization, see the *Code of Federal Regulations*, Title 39, Parts 221–226]

The United States Postal Service provides mail processing and delivery services to individuals and businesses within the United States. The Service is committed to serving customers through the development of efficient mail-handling systems and operates its own planning and engineering programs. It is also the responsibility of the Postal Service to protect the mails from loss or theft and to apprehend those who violate postal laws.

The Postal Service was created as an independent establishment of the executive branch by the Postal Reorganization Act (39 U.S.C. 101 *et seq.*), approved August 12, 1970. The United States Postal Service commenced operations on July 1, 1971.

The Postal Service has approximately 753,000 employees and handles about 181 billion pieces of mail annually. The chief executive officer of the Postal Service, the Postmaster General, is appointed by the nine Governors of the Postal Service, who are appointed by the President with the advice and consent of the Senate for overlapping 9-year terms. The Governors and the Postmaster General appoint the Deputy Postmaster General, and these 11 people constitute the Board of Governors.

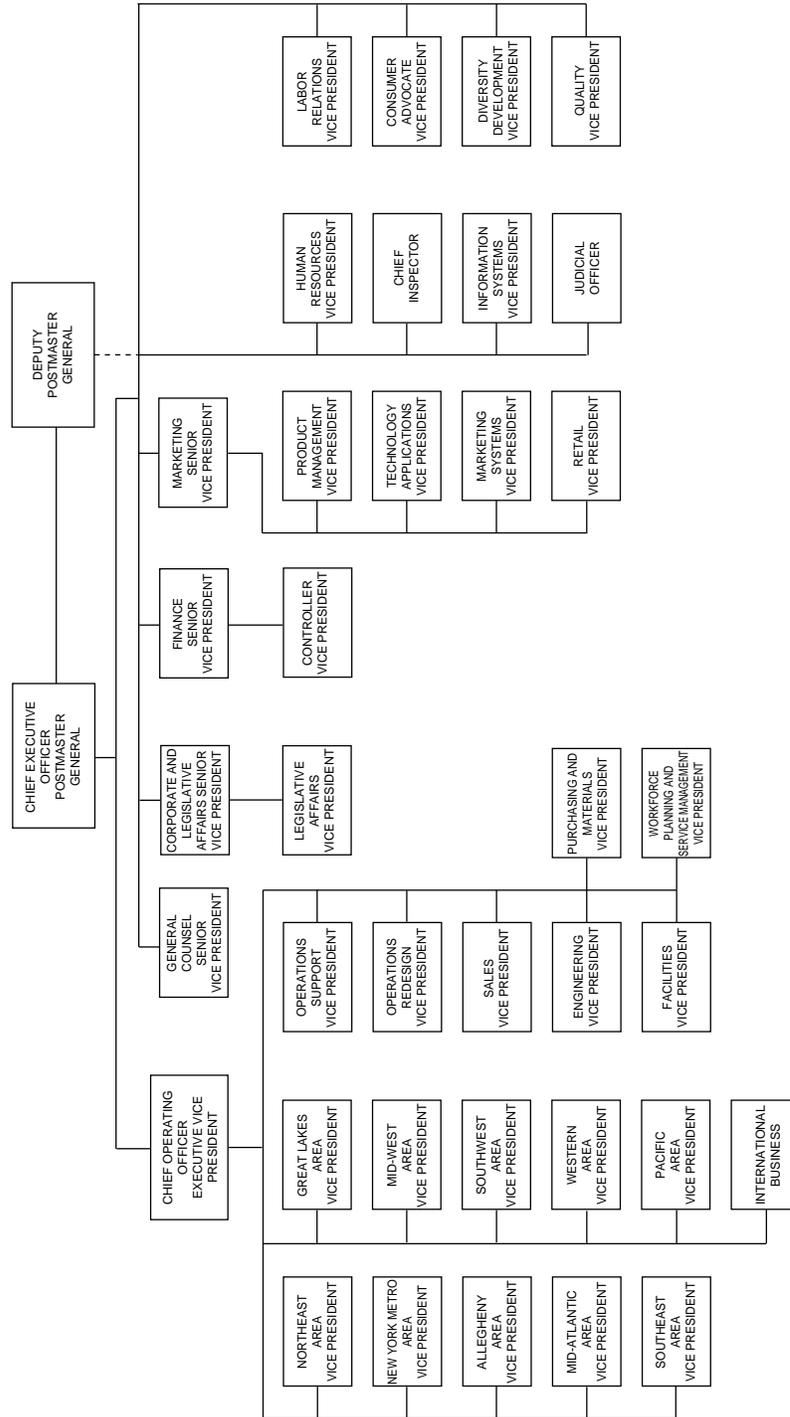
In addition to the national headquarters, there are area and district offices supervising approximately 39,000 post offices, branches, stations, and

community post offices throughout the United States.

Activities

In order to expand and improve service to the public, the Postal Service is engaged in customer cooperation activities, including the development of programs for both the general public and major customers. The Consumer Advocate, a postal ombudsman, represents the interest of the individual mail customer in matters involving the Postal Service by bringing complaints and suggestions to the attention of top postal management and solving the problems of individual customers. To provide postal services responsive to public needs, the Postal Service operates its own planning, research, engineering, real estate, and procurement programs specially adapted to postal requirements, and maintains close ties with international postal organizations.

UNITED STATES POSTAL SERVICE



The Postal Service is the only Federal agency whose employment policies are governed by a process of collective bargaining under the National Labor Relations Act. Labor contract negotiations, affecting all bargaining unit personnel, as well as personnel matters involving employees not covered by collective bargaining agreements, are administered by Labor Relations or Human Resources.

The United States Postal Inspection Service is the Federal law enforcement

agency which has jurisdiction in criminal matters affecting the integrity and security of the mail, and operates as the Inspector General for the Postal Service. Postal Inspectors enforce more than 100 Federal statutes involving mail fraud, mail bombs, child pornography, illegal drugs, mail theft, and other postal crimes, as well as being responsible for the protection of all postal employees. Inspectors also audit postal contracts and financial accounts.

Postal Inspection Service—United States Postal Service

Division Office	Address	Telephone
Atlanta, GA	P.O. Box 16489, 30321-0489	404-608-4500
Boston, MA	7th Fl., 425 Summer St., 02210-1736	617-464-8000
Buffalo, NY	1200 Main Place Twr., 14202-3796	716-853-5300
Charlotte, NC	2901 I-85 South GMF, 28228-3000	704-329-9120
Chicago, IL	433 W. Van Buren St., MPO, 60669-2201	312-765-4500
Cincinnati, OH	P.O. Box 14487, 45250-0487	513-684-5700
Cleveland, OH	P.O. Box 5726, 44101-0726	216-443-4000
Denver, CO	P.O. Box 329, 80201-0329	303-295-5320
Detroit, MI	P.O. Box 330119, 48232-6119	313-226-8184
Fort Worth, TX	P.O. Box 162929, 76161-2929	817-625-3400
Houston, TX	P.O. Box 1276, 77251-1276	713-238-4400
Kansas City, MO	Suite 850, 3101 Broadway, 64111-2416	816-932-0400
Los Angeles, CA	P.O. Box 2000, Pasadena, CA 91102-2000	818-405-1200
Memphis, TN	P.O. Box 3180, 38173-0180	901-576-2077
Miami, FL	6th Fl., 3400 Lakeside Dr., Miramar, FL 33027-3242	305-436-7200
Newark, NJ	P.O. Box 509, 07101-0509	201-596-5500
New Orleans, LA	P.O. Box 51690, 70151-1690	504-589-1200
New York, NY	P.O. Box 555, James Farley Bldg., 10116-0555	212-330-3844
Philadelphia, PA	P.O. Box 7500, 19101-9000	215-895-8450
Phoenix, AZ	P.O. Box 20666, 85036-0666	602-223-3660
Pittsburgh, PA	1001 California Ave., 15290-9000	412-359-7900
Richmond, VA	P.O. Box 25009, 23260-5009	804-418-6100
St. Louis, MO	1106 Walnut St., 63199-2201	314-539-9300
St. Paul, MN	P.O. Box 64558, 55164-2201	612-293-3200
San Francisco, CA	P.O. Box 882000, 94188-2000	415-778-5800
San Juan, PR	P.O. Box 363667, 00936-3667	809-749-7600
Seattle, WA	P.O. Box 400, 98111-4000	206-442-6300
Tampa, FL	P.O. Box 22526, 33622-2526	813-281-5200
Washington, DC	P.O. Box 96096, 20066-6096	202-636-2300

Sources of Information

Inquiries on the following information should be directed to the specified office, U.S. Postal Service, 475 L'Enfant Plaza SW., Washington, DC 20260.
 Consumer Information Contact the Consumer Advocate. Phone, 202-268-2284. Information on past and present schemes used to defraud the public is available through Congressional and Public Affairs, Postal Inspection Service. Phone, 202-268-4293.
 Contracts and Small Business Activities Contact Purchasing. Phone, 202-268-4633.
 Employment General information about jobs such as clerk, letter carrier, etc.,

including information about programs for veterans, may be obtained by contacting the nearest post office.

Individuals interested in working at the Postal Headquarters in Washington, DC, may obtain information by calling 800-562-8777 (800-JOB-USPS).

Information about Inspection Service employment may be obtained from the Chief Postal Inspector. Phone, 202-268-4267.

Films Contact Corporate Relations for films available for loan to the public. Phone, 202-268-2189.

Philatelic Information Contact Stamp Services. Phone, 202-268-2312.

Philatelic Sales Contact the Philatelic Fulfillment Service Center, Kansas City, MO 64179-1009. Phone, 800-STAMP24.

Publications Pamphlets on mailability, postage rates and fees, and many other topics may be obtained free of charge from the nearest post office.

Most postal regulations are contained in Postal Service manuals covering domestic mail, international mail, postal operations, administrative support, employee and labor relations, financial

management, and procurement. These manuals and other publications including the *National Five-Digit ZIP Code and Post Office Directory* (Publication 65) may be purchased from the Superintendent of Documents, Government Printing Office, Washington, DC 20402-0001. The *National Five-Digit ZIP Code and Post Office Directory* is also available through local post offices.

Reading Rooms Located on 11th Floor North, Library. Phone, 202-268-2900.

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