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Administration may be obtained through the Internet, at http://www.ssa.gov/.

Employment A variety of civil service registers and examinations are used in hiring new employees. Specific employment information may be obtained from the Office of Personnel. Phone, 410–965–4506.

General Information The Office of the Deputy Commissioner for Operations manages SSA's toll-free public service telephone. Phone, 800–772–1213 (toll-free).

Inspector General The Office of the Inspector General maintains a 24-hour toll-free hotline to receive allegations and complaints relative to SSA operations nationwide. Phone, 800–269–0271 (toll-free). Fax, 410–965–3011.

Publications The Office of the Deputy Commissioner for Communications publishes numerous pamphlets concerning SSA programs. Single copies may be obtained at any local office or by calling 800–772–1213. The Administration also collects a substantial volume of economic, demographic, and other data in furtherance of its program mission. Basic data on employment and earnings, beneficiaries and benefit payments, and other items of program interest are published regularly in the *Social Security Bulletin*, its *Annual Statistical Supplement*, and in special releases and reports that appear periodically on selected topics of interest to the public. Additional information may be obtained from the Publications Staff, Office of Research, Evaluation, and Statistics, 500 E Street SW., Washington, DC 20254. Phone, 202–282–7138.

Reading Rooms Requests for information, for copies of records, or to inspect records may be made at any local office or the Headquarters Contact Unit, Room G–44, Altmeyer Building. Phone, 800–772–1213 (toll-free).

Speakers and Films The Administration makes speakers, films, and exhibits available to public or private organizations, community groups, schools, etc., throughout the Nation. Requests for this service should be directed to the local Social Security Office.

For further information, contact the Office of Public Inquiries, Social Security Administration, 6401 Security Boulevard, Baltimore, MD 21235. Phone, 410–965–7700. Internet, http://www.ssa.gov/.

TENNESSEE VALLEY AUTHORITY

400 West Summit Hill Drive, Knoxville, TN 37902
Phone, 615–632–2101

One Massachusetts Avenue NW., Washington, DC 20444–0001
Phone, 202–898–2999

Chairman	CRAVEN CROWELL
Directors	JOHNNY H. HAYES
	WILLIAM H. KENNOY
Senior Vice President, Communications	ALAN CARMICHAEL
Chief Operating Officer	J.W. DICKEY
Chief Nuclear Officer	OSWALD J. (IKE) ZERINGUE
Chief Financial Officer	DAVID N. SMITH
Chief Administrative Officer	NORMAN A. ZIGROSSI

The Tennessee Valley Authority conducts a unified program of resource development for the advancement of economic growth in the Tennessee Valley region. The Authority's program of activities includes flood control, navigation development,

electric power production, recreation improvement, and forestry and wildlife development.

The Tennessee Valley Authority (TVA) is a wholly owned Government corporation created by act of May 18, 1933 (16 U.S.C. 831–831dd). All functions of the Authority are vested in its three-member Board of Directors, the members of which are appointed by the President with the advice and consent of the Senate. The President designates one member as Chairman.

While TVA's electric power program is required to be financially self-supporting, other programs are financed primarily by appropriations.

A system of dams built by TVA on the Tennessee River and its larger tributaries provides flood regulation on the Tennessee and contributes to regulation of the lower Ohio and Mississippi Rivers. The system maintains a continuous 9-foot-draft channel for navigation for the length of the 650-mile Tennessee River main stream, from Paducah, KY, to Knoxville, TN. The dams harness the power of the rivers to produce electricity. They also provide other benefits, including a major asset for outdoor recreation.

The Authority operates the river control system and provides assistance to State and local governments in reducing local flood problems. It also works with cooperating agencies to encourage full and effective use of the navigable waterway by industry and commerce.

The Authority is the wholesale power supplier for many local municipal and cooperative electric systems serving customers in parts of seven States. It supplies power to several Federal installations and industries whose power requirements are large or unusual. Power to meet these demands is supplied from dams, coal-fired powerplants, nuclear powerplants, combustion turbine installations, and a pumped-storage hydroelectric project operated by TVA; U.S. Corps of Engineers dams in the Cumberland Valley; and Aluminum Company of America dams, whose operation is coordinated with TVA's system.

In economic and community development programs, TVA provides technical assistance in areas including industrial development, regional waste management, tourism promotion, community preparedness, and vanpool organization. It works with local communities and groups to develop maximum use of available area resources. Working with regional learning centers, businesses, and industries, the Authority has identified skills that are needed in the high-technology job market and has set up training centers.

At Muscle Shoals, AL, TVA operates a national laboratory for environmental research, focusing on the cleanup and protection of the Nation's land, air, and water resources. Projects include development of methods for reducing nonpoint source pollution from groundwater runoff, contaminated site remediation, bioenergy research, and industrial waste reduction. The work is centered on preventing and correcting environmental problems that are barriers to economic growth.

In cooperation with other agencies, TVA conducts research and development programs in forestry, fish and game, watershed protection, health services related to its operations, and economic development of Tennessee Valley communities.

In the western parts of Kentucky and Tennessee, TVA operates Land Between the Lakes, a demonstration project in outdoor recreation, environmental education, and natural resource management.

Sources of Information

Citizen Participation TVA Communications, ET 12A, 400 West Summit Hill Drive, Knoxville, TN 37902–1499. Phone, 423–632–2101.

Contracts Purchasing, WT 4D, 400 West Summit Hill Drive, Knoxville, TN 37902–1499. Phone, 423–632–4796. This office will direct inquiries to the appropriate procurement officer.

Economic Development WT 11D, 400 West Summit Hill Drive, Knoxville, TN 37902–1499. Phone, 423–632–4312.
Electric Power Supply and Rates ET 12A, 400 West Summit Hill Drive, Knoxville, TN 37902–1499. Phone 423–632–3108.
Employment Human Resources, ET 12A, 400 West Summit Hill Drive, Knoxville, TN 37902–1499. Phone, 423–632–3222. (Other personnel offices may be contacted at other major locations.)
Environmental and Energy Education BR 4F, 1101 Market Street, Chattanooga, TN 37402–2801. Phone, 423–751–4624.
Environmental Research Center TVA Reservation, P.O. Box 1010, Muscle Shoals, AL 35661–1010. Phone, 205–386–2026.
Environmental Quality Environmental Services, LP 5D, 1101 Market Street, Chattanooga, TN 37402–2801. Phone, 423–751–2293.
Land Management/Shoreline Permitting Land Management, FOR 3A, Forestry Building, Ridgeway Road, Norris, TN 37828. Phone, 423–632–1440.
Library Services Corporate Library, ET PC, 400 West Summit Hill Drive, Knoxville, TN 37902–1499. Phone, 423–632–3464. Chattanooga Office Complex, SP 1A, 1101 Market Street, Chattanooga, TN 37402–2801. Phone, 423–751–4913. Muscle Shoals, CTR 1A, P.O. Box 1010, Muscle Shoals, AL 35661–1010. Phone, 205–386–2417.
Maps Maps Information & Sales, HB 1A, 311 Broad Street, Chattanooga, TN 37402–2801. Phone, 423–751–6277.
Medical Services Health Services, EB 8A, 20 East Eleventh Street, Chattanooga, TN 37402–2801. Phone, 423–751–2091.
Publications TVA Communications, ET 6E, 400 West Summit Hill Drive, Knoxville, TN 37902–1499. Phone, 423–632–8039.

For further information, contact TVA Communications, 400 West Summit Hill Drive, Knoxville, TN 37902–1499. Phone, 423–632–2101. Or TVA Washington Office, 1 Massachusetts Avenue NW., Washington, DC 20044. Phone, 202–898–2999.

TRADE AND DEVELOPMENT AGENCY

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