

For further information, contact the Office of Public and Congressional Affairs, Selective Service System, Arlington, VA 22209-2425. Phone, 703-605-4100. Internet, <http://www.sss.gov/>.

SMALL BUSINESS ADMINISTRATION

409 Third Street SW., Washington, DC 20416

Phone, 202-205-6600. Fax, 202-205-7064. Internet, <http://www.sba.gov/>.

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Deputy Administrator	FRED HOCHBERG
Chief Operating Officer	KRIS MARCY
Counselor to the Administrator	DARRYL DENNIS
Chief of Staff	KRIS SWEDIN
Director, Executive Secretariat	SUSAN WALTHALL
General Counsel	MICHAEL SCHATTMAN
Chief Counsel for Advocacy	JERE W. GLOVER
Inspector General	KAREN S. LEE, <i>Acting</i>
Chief Financial Officer	JOE LODDO, <i>Acting</i>
Director, External Affairs	SHIRL THOMAS
Associate Administrator for Disaster Assistance	BERNARD KULIK
Associate Administrator for Field Operations	TOM BETTRIDGE, <i>Acting</i>
Associate Administrator for Communications and Public Liaison	DEBRA SILIMEO
Assistant Administrator for Congressional and Legislative Affairs	JANE MERKIN
Assistant Administrator for Equal Employment Opportunity and Civil Rights Compliance	ERLINE PATRICK
Assistant Administrator for Hearings and Appeals	MONA MITNICK
Associate Deputy Administrator for Management and Administration	ELIZABETH A. MONTOYA
Assistant Administrator for Administration	THOMAS DUMARESQ
Assistant Administrator for Human Resources	CAROLYN J. SMITH
Chief Information Officer	LAWRENCE BARRETT
Associate Deputy Administrator for Entrepreneurial Development	BETSY MYERS
Associate Administrator for Business Initiatives	MONIKA HARRISON
Associate Administrator for Small Business Development Centers	JOHNNIE ALBERTSON
Assistant Administrator for International Trade	MARY McALENEY, <i>Acting</i>
Assistant Administrator for Native American Affairs	(VACANCY)
Assistant Administrator for Veterans Affairs	CLIFTON TOULSON, JR.
Assistant Administrator for Women's Business Ownership	SHERRY HENRY
Associate Deputy Administrator for Capital Access	JOHN GRAY
Associate Administrator for Financial Assistance	JANE BUTLER
Associate Administrator for Investment	DON CHRISTENSEN

Associate Administrator for Surety Guarantees	ROBERT J. MOFFITT
Associate Deputy Administrator for Government Contracting and Minority Enterprise Development	RICHARD HAYES
Associate Administrator for Government Contracting	JUDITH A. ROUSSEL
Associate Administrator for Minority Enterprise Development	JOSE GUTIERREZ
Assistant Administrator for Size Standards	GARY M. JACKSON
Assistant Administrator for Technology	DANIEL O. HILL

[For the Small Business Administration statement of organization, see the *Code of Federal Regulations*, Title 13, Part 101]

The fundamental purposes of the Small Business Administration are to aid, counsel, assist, and protect the interests of small business; ensure that small business concerns receive a fair portion of Government purchases, contracts, and subcontracts, as well as of the sales of Government property; make loans to small business concerns, State and local development companies, and the victims of floods or other catastrophes, or of certain types of economic injury; and license, regulate, and make loans to small business investment companies.

The Small Business Administration (SBA) was created by the Small Business Act of 1953 and derives its present existence and authority from the Small Business Act (15 U.S.C. 631 *et seq.*). It also derives its authority from the Small Business Investment Act of 1958 (15 U.S.C. 661). The Secretary of Commerce has delegated to the Administration certain responsibilities and functions under section 202 of the Public Works and Economic Development Act of 1965 (42 U.S.C. 3142) and is further authorized to delegate to the Administrator certain responsibilities and functions under chapter 3 of the Trade Act of 1974 (19 U.S.C. 2101).

Activities

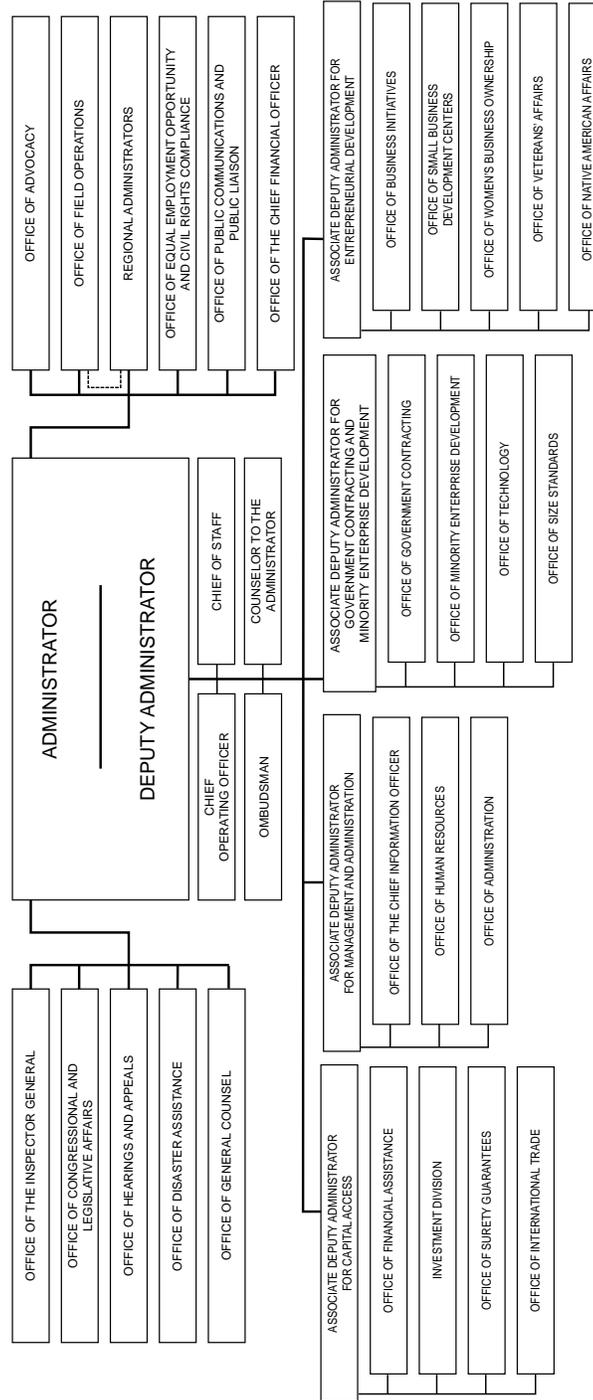
Disaster Assistance The Administration serves as the Federal disaster bank for nonfarm, private sector losses. It lends money to help the victims of floods, riots, or other catastrophes repair or replace most disaster-damaged property. Direct loans with subsidized interest rates are made to assist individuals, homeowners, businesses of all sizes and nonprofit organizations. In addition, low interest long-term loans are available to small businesses and small agricultural

cooperatives without credit elsewhere that have sustained substantial economic injury resulting from natural disasters.

For further information, contact the Office of Disaster Assistance. Phone, 202-205-6734.

Capital Access The Office of the Associate Deputy Administrator for Capital Access provides overall direction for the Small Business Administration's finance programs, which include the Office of Financial Assistance, the Investment Division, the Office of Surety Guarantees, and the Office of International Trade. These programs provide a comprehensive array of debt and equity programs for the smallest start-up businesses to those which have been in operation for a number of years and need new capital to expand. The programs range from those needing only a "microloan" to those ready for an infusion of private venture capital or long-term financing for the purchase of new equipment or facilities. In addition to lending to businesses which sell their products and services within the United States, the Office of Capital Access also provides direction for the SBA's business development and financial assistance programs for small-business exporters

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and a surety bond guarantee program for small-business contractors.

For further information, contact the Office of Capital Access. Phone, 202-205-6657.

Financial Assistance The Administration provides its guarantee to lending institutions and certified development companies which make loans to small-business concerns (SBC). SBC's use the loans to provide working capital and help finance the acquisition of land and buildings; the construction, conversion, or expansion of facilities; and the purchase of machinery and equipment. Since the enactment of the act of June 4, 1976 (90 Stat. 663), SBC's have also included farms.

The Administration provides loan guarantees to finance commercial construction or building rehabilitation for sale, as well as revolving lines of credit. The Administration makes loans to qualified employee trusts and may finance small firms that manufacture, sell, install, service, or develop specific energy measures, including engineering, architectural, consulting, or other professional services connected with eligible energy measures. The Administration also makes loans for the installation of pollution control measures.

The Administration makes loans and grants to nonprofit organizations that act as intermediaries to provide technical and small-scale financial assistance to very small businesses under SBA's Microloan Program. The Administration also provides small-scale financial and technical assistance to very small businesses through loans and grants to nonprofit organizations that act as intermediaries.

For further information, contact the nearest Small Business Administration district office.

Investment The Administration licenses, regulates, and provides financial assistance to privately owned and managed small-business investment companies. The sole function of these investment companies is to provide venture capital in the form of equity financing, long-term loan funds, and

management services to small-business concerns throughout the United States.

For further information, contact the Investment Division. Phone, 202-205-6510.

Surety Bonds Through its Surety Bond Guarantee Program, the Administration helps to make the contract bonding process accessible to small and emerging contractors who find bonding unavailable. It will guarantee to reimburse a qualified surety up to 90 percent of losses incurred under bid, payment, or performance bonds issued to small contractors on contracts valued up to \$1.25 million. The contracts may be for construction, supplies, manufacturing, or services provided by either a prime contractor or subcontractor for governmental or nongovernmental work.

For further information, contact the Office of Surety Guarantees. Phone, 202-205-6540.

International Trade The Office of International Trade provides export financing and export promotion services to small businesses. It administers the Export Working Capital program, which provides short-term, transaction-specific financing for exporting, including pre-export financing of labor and materials, financing receivables generated from these sales, and standby letters of credit used as performance bonds or payment guarantees to foreign buyers.

The Office is a major participant in the U.S. Export Assistance Center (USEAC) initiative, authorized by section 202 of the Export Enhancement Act of 1992. The Centers provide a single point of contact for all Federal export promotion and finance programs in the following cities: Atlanta, GA; Baltimore, MD; Boston, MA; Charlotte, NC; Chicago, IL; Cleveland, OH; Dallas, TX; Denver, CO; Detroit, MI; Long Beach, CA; Miami, FL; Minneapolis, MN; New Orleans, LA; New York, NY; Philadelphia, PA; Portland, OR; San Jose, CA; Seattle, WA; and St. Louis, MO. They integrate representatives of the Department of Commerce, the Small Business Administration, the Export-Import Bank of the United States, the Department of Agriculture, and the

Agency for International Development to deliver services directly and refer clients to appropriate public and private sector partners.

The Office develops and recommends agency policy and procedures to effectively deliver the International Trade program, provides tools for SBA's resource partners, and coordinates activities with agency resource partners and USEAC's to improve accessibility to its programs. The Office also coordinates with other Federal agencies under the auspices of the Trade Promotion Coordinating Committee (TPCC) to ensure that trade promotion information and trade events are communicated to the small business community. The Office also works with agencies of the TPCC in coordinating and facilitating trade between the U.S. small business community and businesses and governments of other countries.

For further information, contact the Office of International Trade. Phone, 202-205-6720.

Government Contracting The Administration works closely with purchasing agencies of the Federal Government and with the Nation's leading contractors in developing policies and procedures that will maximize practicable participation by small, small disadvantaged, and women-owned small businesses in contracts awarded by the U.S. Government and subcontracts awarded by its large contractors.

The Administration provides a wide range of services to small businesses to assist them in obtaining and fulfilling Government contracts and subcontracts. It sets aside or reserves applicable Government purchases for contracts competitively awarded to small business concerns and provides an appeal procedure for a low-bidding small business whose ability to perform a contract is questioned by the contracting officer. The Administration develops subcontract opportunities for small businesses by maintaining close contact with contractors and by referring qualified small businesses to them. It coordinates and manages setting of goals for contracts and subcontracts awarded

to small businesses for all Federal agencies.

The Administration maintains an Internet-based database (PRO-Net) that provides profiles of small businesses that can be readily accessed by Federal Government contracting officers, State and local governments, and other contractors seeking small business contractors, subcontractors, or partnerships for contracting opportunities. It cooperates with Government agencies in ensuring that small businesses have a fair opportunity to acquire new and surplus Government property, such as timber, royalty oil, strategic materials, and mineral leases, that is sold to the private sector.

For further information, contact the Office of Government Contracting. Phone, 202-205-6460.

Business Initiatives The Administration develops and cosponsors counseling, education, and training for small businesses. The Administration has forged ongoing partnerships with resource partners to deliver most of the business education and training programs offered annually at low cost. One-on-one counseling is provided free of charge by the Service Corps of Retired Executives.

The Business Information Center (BIC) program is among the most innovative methods of providing small business owners with a one-stop approach to information, education, and training. The Centers combine the latest computer technology, hardware, and software, an extensive small business reference library of hard copy books and publications, and current management videotapes to help clients venture into new business areas. The use of software for a variety of business applications offers clients of all types a means of addressing their diverse needs. Although most BIC's are stand-alone centers, in empowerment zones BIC's will form the core element of one-stop capital shops.

In addition to education and training events, SBA operates a cost-recovery, for-sale publications program on a variety of business management and growth topics.

Among the most visible public/private sector cosponsorships undertaken by SBA are those involving major corporations and the national Business Information Center network.

For further information, contact the Office of Business Initiatives. Phone, 202-205-6665.

Minority Enterprise Development The Minority Enterprise Development Program, is designed to promote and strengthen businesses owned by socially and economically disadvantaged persons. Its components include the 8(a) program and the 7(j) management and technical assistance program, authorized under sections 8(a) and 7(j), respectively, of the Small Business Act.

Participation in the 8(a) program is available to small businesses that are at least 51 percent unconditionally owned, controlled, and managed by one or more individuals determined by SBA to be socially and economically disadvantaged. In order to gain approval for participation in the 8(a) program, the firms must sell goods and/or services that the Federal Government purchases, and demonstrate the potential for successful business development.

Program participants receive a wide variety of services from SBA including management and technical assistance, loans, and Federal contracts. Under 8(a) program authority, SBA contracts with Federal Government entities to provide goods and services and, in turn, subcontracts the performance of these contracts to 8(a) program participants.

Information regarding the program and 8(a) program applications are provided by SBA's district offices. The Division of Program Certification and Eligibility addresses issues related to 8(a) program eligibility. The Division of Business Development handles matters related to 8(a) contract awards and the business development of 8(a) participant firms.

Under section 7(j) program authority, SBA provides management and technical assistance to section 8(a) program participants, other socially and economically disadvantaged persons, and those businesses operating in low-income or high-unemployment areas. The Administration enters into

cooperative agreements and contracts with qualified organizations and individuals, including businesses, State and local governments, educational institutions, Indian tribes, and nonprofit organizations to provide this assistance. At the local level, services may be provided on a one-to-one basis in the areas of bookkeeping and accounting services, production, engineering and technical advice, feasibility studies, marketing analysis and advertising expertise, legal services, and specialized management training. The Administration also funds innovative programs to provide for services in such areas as executive education programs held at distinguished colleges and universities, transition management for 8(a) firms, competitive marketing strategies, financing, comprehensive business plans, and financial management services.

For further information, contact the Office of Minority Enterprise Development. Phone, 202-205-6412.

Advocacy The Office of Advocacy is mandated by Congress to serve as an independent spokesperson within public policy councils for the more than 22.5 million small businesses throughout the country. The Office is headed by the Chief Counsel for Advocacy, appointed by the President from the private sector with the advice and consent of the Senate, who advances the views, concerns, and interests of small business before the Congress, the White House, and Federal and State regulatory agencies. The Chief Counsel has specific responsibilities for monitoring the compliance of Federal agencies with the Regulatory Flexibility Act (5 U.S.C. 601), as amended, which requires that Federal agencies analyze the impact of their regulations on small entities and consider less burdensome alternatives. The Chief Counsel is also empowered to file *amicus curiae* briefs in appeals of Federal agency actions brought by small entities.

The Office of Advocacy is one of the leading national sources for information on the state of small business and the issues that affect small business success

and growth. It conducts economic and statistical research into matters affecting the competitive strength of small business and jobs created by small business, and analyzes the impact of Federal laws, regulations, and programs on small businesses, making recommendations to policymakers for appropriate adjustments to meet the special needs of small business.

Additionally, regional advocates enhance communication between the small business community and the Chief Counsel. As the Chief Counsel's direct link to local business owners, State and local government agencies, State legislatures, and small business organizations, they help identify new issues and problems of small business by monitoring the effect of Federal and State regulations and policies on the local business communities within their regions.

For further information, contact the Office of Advocacy. Phone, 202-205-6533. Internet, <http://www.sba.gov/advo/>.

Women's Business Ownership The Office of Women's Business Ownership (OWBO) is authorized in section 412 of the Small Business Act to provide assistance to the increasing number of current and potential women business owners, and to act as their advocate in the public and private sectors. It is the only office in the Federal Government specifically targeted to the Nation's women business owners, assisting them to become full partners in economic development through technical, financial, and management information and training, business skills counseling, and research.

Through a network of local SBA offices, OWBO offers a wide range of education and training services and resources. The Women's Business Ownership Act of 1988 and the Women's Business Development Act of 1991 authorized SBA to establish demonstration projects to provide long-term training and counseling for women at every stage of their entrepreneurial career. There are currently women's business centers in more than half of the States, the District of Columbia, and

Puerto Rico. They provide community-based training and assistance on financial, management, marketing, and procurement matters through a 5-year grant that must be matched by nonfederal funds. The centers offer assistance to current and potential women business owners, tailored to the particular needs of the community.

A natural outgrowth of the women's business centers, the Online Women's Business Center, is an interactive, state-of-the-art website that offers virtually everything needed to start and build a successful business, including online training, mentoring, individual counseling, topic forums and newsgroups, market research, and information on all of the Administration's programs and services, plus links to many other resources.

Women's business centers and SBA district offices, often in conjunction with the Service Corps of Retired Executives, provide mentoring for current and aspiring women business owners through the Women's Network for Entrepreneurial Training (WNET). There are now more than 130 WNET roundtable groups nationwide.

The Office of Government Contracting and OWBO have initiated a women's procurement pilot program to increase opportunities for women in the Federal market. SBA is developing formal partnerships with women's business organizations and other Federal agencies to help achieve the target goal. Efforts include trade fairs, marketing activities, publications, and use of the Administration's procurement network, PRO-Net (Internet, <http://www.pro-net.sba.gov/>).

The Administration's Small Disadvantaged Business Program promotes equity in Federal contracting to small businesses owned and operated by those who are socially and economically disadvantaged, including women. Businesses that join the program are automatically listed in PRO-Net.

SBA has a number of loan programs to help women get the access to credit and capital they need. Among the most important for women are the Loan Prequalification Program, SBAExpress,

and the MicroLoan Program. Through the Loan Prequalification Program, a woman entrepreneur gets help in packaging and marketing her loan. SBA agrees, in advance, to guarantee the loan for up to \$250,000, as long as the borrower meets the lender's credit criteria. SBAExpress provides guaranties for loans of up to \$150,000, including revolving lines of credit. Loans of up to \$25,000 may, at the lender's discretion, be unsecured. The MiroLoan Program provides small loans—up to \$25,000—through SBA-licensed intermediaries nationwide. Intermediaries also provide technical assistance.

In addition, OWBO and the SBA Office of Technology jointly sponsor training seminars to expand the base of women receiving small business innovation research awards.

For further information, contact the Office of Women's Business Ownership. Phone, 202-205-6673. Internet, <http://www.sba.gov/womeninbusiness/>, or <http://www.onlinewbc.org/>. E-mail, owbo@sba.gov.

Veterans Affairs The Office of Veterans' Affairs (OVA) carries out the Veterans Affairs program to ensure that SBA gives special consideration in all its programs to veterans, their dependents, and survivors. The program helps those who have dedicated significant portions of their lives to the defense of the ideals which make entrepreneurship possible in our Nation. The Office works with the Nation's 27 million veterans and the nearly 500,000 military personnel affected by downsizing. It is the only Federal Government office dedicated exclusively to helping veterans who want to go into business.

Besides ensuring special consideration, OVA designs procurement and management training programs specifically for veterans, and coordinates veteran training and counseling with other departments of SBA. It also measures veteran participation by monitoring loan, surety bond, procurement, and training activity within SBA. The Office maintains liaison with

other veteran and veteran-related organizations to accomplish its goals.

For further information, contact the Office of Veterans Affairs. Phone, 202-205-6773.

Technology The Office of Technology has authority and responsibility for directing and monitoring the governmentwide activities of the Small Business Innovation Research Program (SBIR). In accordance with the Small Business Research and Development Enhancement Act of 1992, as amended (15 U.S.C. 631 note), the Office develops and issues policy directives for the general conduct of the programs within the Federal Government and maintains a source file and information program to provide each interested and qualified small business concern with information on opportunities to compete for SBIR program awards. The Office also coordinates with each participating Federal agency in developing a master release schedule of all program solicitations; publishes the *Presolicitation Announcement* quarterly, which contains pertinent facts on upcoming solicitations; and surveys and monitors program operations within the Federal Government and reports on the progress of the program each year to Congress.

The Office has four main objectives: to expand and improve SBIR; to increase private sector commercialization of technology developed through Federal research and development; to increase small business participation in Federal research and development; and to improve the dissemination of information concerning SBIR, particularly with regard to participation by women-owned small business concerns and by socially and economically disadvantaged small business concerns.

For further information, contact the Office of Technology. Phone, 202-205-6450.

Small Business Development Centers Small Business Development Centers provide counseling and training to existing and prospective small business owners at approximately 1,000 locations around the country, operating in every State, Puerto Rico, the U.S. Virgin Islands, and Guam. The Small Business

Development Center Program is a cooperative effort of the private sector, the educational community, and Federal, State, and local governments. It enhances economic development by providing small businesses with management and technical assistance. The Office of Small Business Development Centers develops national policies and goals in accordance with the Small Business Act of 1958, as amended. It establishes standards for the selection and performance of Centers; monitors compliance with applicable Office of Management and Budget circulars and laws; and implements new approaches to improve operations of existing centers.

The Office is responsible for coordinating program efforts with other internal activities of the Administration, as well as with the activities of other Federal agencies, and maintains liaison with other Federal, State, and local agencies and private organizations whose activities relate to Small Business Development Centers. It also assesses how the program is affected by substantive developments and policies in other areas of the agency, in other government agencies, and in the private sector.

For further information, contact the Office of Small Business Development Centers. Phone, 202-205-6766.

Regulatory Fairness Program The Regulatory Fairness Program (RegFair) is mandated by Congress to provide small businesses with a meaningful way to comment on the enforcement and compliance activities of the Federal agencies that regulate them. Created by the Small Business Regulatory Enforcement Fairness Act of 1996, RegFair is headed by a National Ombudsman, who rates and evaluates efforts of Federal agencies to become more small-business friendly. Ten regional Regulatory Fairness Boards, comprised of 50 small business owners, support the Ombudsman by collecting information, making recommendations for agencies, and advising the Ombudsman on the regulatory climate faced by small businesses. Each board

has five members who are small business owners, giving them an understanding of what small businesses face with Federal regulations.

A small business can comment on Federal enforcement activities by contacting a Regulatory Fairness Board member, filing an agency appraisal form, or testifying at a RegFair public hearing. More than 500 small businesses have already commented on Federal enforcement in the first 2 years of the program.

For further information, contact the Office of the National Ombudsman. Phone, 312-353-0880, or 800-REG-FAIR (800-734-3247) (toll-free). Internet, <http://www.sba.gov/regfair/>.

Native American Affairs The Office of Native American Affairs (ONAA) was established to assist and encourage the creation, development, and expansion of Native American-owned small businesses by developing and implementing initiatives designed to address those difficulties encountered by Native Americans in their quest to start, develop, and expand small businesses. In addition, in an effort to address the unique conditions encountered by reservation-based entrepreneurs, the Administration has established the Tribal Business Information Centers (TBIC's) pilot project. The project is a partnership arrangement between a tribe or tribal college and the Administration.

TBIC's offer community access to business-related computer software technology, provide one-on-one business counseling, and hold business workshops on an ongoing basis. Additionally, all TBIC managers/facilitators have received extensive training in all SBA entrepreneurial development programs, lending programs, and procurement programs. Currently there are 18 centers located in Arizona, California, Minnesota, Montana, North Carolina, North Dakota, and South Dakota.

Besides administering the TBIC pilot project, ONAA actively participates with other Administration program offices and other Federal agencies to ensure that Native American entrepreneurs are being actively encouraged to participate. Also,

the Office maintains liasons with tribal governments, business organizations, and Native American community organizations.

For further information, contact the Office of Native American Affairs. Phone, 202-205-7364.

Communications and Public Liason

The Office of Communications and Public Liason (CPL) articulates, explains, and promotes the Administration's policy and goals to the national and local news media, the small-business community, opinion makers, advocates, and the general public. CPL develops and implements the Administration's public affairs strategy and coordinates liason efforts with small business advocates, trade associations, and elected officials throughout the country through the Press Office, the Office of External Affairs, and the Office of Marketing and Customer Service.

The Press Office is responsible for developing and implementing effective

communications strategies to ensure that the Administration's mission, programs, and services are articulated clearly and consistently to the media, the general public, and the small-business community. The Press Office disseminates news releases and media kits, internal and external information packages, audiovisual presentations, and publications.

The Office of External Affairs works with small-business advocates and trade associations on matters of interest to the small-business community, and manages the national advisory council, a group of over 100 individuals from the business community, and the activities of district advisory councils. The Office of External Affairs also acts as the Administration's liason to Governors, mayors, and other elected officials throughout the country to keep them informed of the Administration's programs and services.

For further information, contact the Office of Public Communications and Public Liaison, Small Business Administration, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, <http://www.sba.gov/>.

Field Operations The Office of Field Operations provides direction to SBA's 69 district and 10 regional offices, acting as the liason between the district offices, the agency's program delivery system,

and the headquarters' administrative and program offices.

For further information, contact the Office of Field Operations. Phone, 202-205-6808.

Field Offices—Small Business Administration

(RO: Regional Office; DO: District Office; BO: Branch Office; POD: Post of Duty)

Office	Address	Officer in Charge	Telephone
BOSTON, MA (RO)	Suite 812, 10 Causeway St., 02110	Patrick K. McGowan	617-565-8415
Augusta, ME (DO)	Rm. 512, 40 Western Ave., 04330	Mary McAleney	207-622-8378
Boston, MA (DO)	Rm. 265, 10 Causeway St., 02222-1093	Elaine Guiney	617-565-5561
Concord, NH (DO)	Suite 202, 143 N. Main St., 03302-1258	William K. Phillips	603-225-1400
Hartford, CT (DO)	2d Fl., 330 Main St., 06106	Marie Record	860-240-4700
Montpelier, VT (DO)	Rm. 205, 87 State St., 05602	Kenneth Silvia	802-828-4422
Providence, RI (DO)	5th Fl., 380 Westminster Mall, 02903	Joseph Loddo	401-528-4561
Springfield, MA (BO)	Rm. 212, 1550 Main St., 01103	Harold Webb	413-785-0268
NEW YORK, NY (RO)	Rm. 31-08, 26 Federal Plz., 10278	Tom Bettridge	212-264-1450
Buffalo, NY (DO)	Rm. 1311, 111 W. Huron St., 14202	Franklin J. Sciortino	716-551-4305
Elmira, NY (BO)	4th Fl., 333 E. Water St., 14901	James J. Cristofaro	607-734-1571
Hato Rey, PR (DO)	Suite 201, 252 Ponce de Leon Ave., 00918	Ivan Irizarry	787-766-5002
Melville, NY (BO)	Suite 207W, 35 Pinelawn Rd., 11747	Burt Haggerty	516-454-0750
New York, NY (DO)	Rm. 3100, 26 Federal Plz., 10278	Aubrey A. Rogers	212-264-2454
Newark, NJ (DO)	15th Fl., 2 Gateway Ctr., 07102	Francisco Marrero	973-645-3580
Rochester, NY (BO)	Rm. 410, 100 State St., 14614	Peter Flihan	716-263-6700
St. Croix, VI (POD)	Suite 165, 3013 Golden Rock, 00820	Carl Christensen	809-778-5380
St. Thomas, VI (POD) ..	3800 Crown Bay, 00802	(Vacancy)	809-774-8530
Syracuse, NY (DO)	5th Fl., 401 S. Salina St., 13202	B.J. Paprocki	315-471-9393
PHILADELPHIA, PA (RO)	5th Fl., 900 Market St., 19107	Kerry Kirkland	215-580-2807
Baltimore, MD (DO)	Suite 6220, 10 S. Howard St., 21201-2525	Allan Stephenson	410-962-4392
Charleston, WV (BO)	Suite 412, 405 Capitol St., 25301	(Vacancy)	304-347-5220
Clarksburg, WV (DO) ...	320 W. Pike St., 26301	Jayne Armstrong	304-623-5631

Field Offices—Small Business Administration—Continued
(RO: Regional Office; DO: District Office; BO: Branch Office; POD: Post of Duty)

Office	Address	Officer in Charge	Telephone
Harrisburg, PA (BO)	Suite 108, 100 Chestnut St., 17101	(Vacancy)	717-782-3840
Philadelphia, PA (DO) ..	5th Fl., 900 Market St., 19107	Tom Tolan, <i>Acting</i>	215-580-2700
Pittsburgh, PA (DO)	Rm. 1128, 1000 Liberty Ave., 15222	Al Jones	412-395-6560
Richmond, VA (DO)	11th Fl., 400 N. 8th St., 23240	Charles J. Gaston	804-771-2400
Washington, DC (DO) ..	Suite 900, 1110 Vermont Ave. NW., 20036	Darryl Harriston	202-606-4000
Wilkes-Barre, PA (BO)	Suite 407, 7 N. Wilkes-Barre Blvd., 18702	(Vacancy)	717-826-6497
Wilmington, DE (BO)	1318 N. Market St., 19801-3011	John Abbott, <i>Acting</i>	302-571-5225
ATLANTA, GA (RO)	Suite 496, 1720 Peachtree Rd. NW., S. Twr., 30309	Billy Max Paul	404-347-4999
Atlanta, GA (DO)	6th Fl., 1720 Peachtree Rd. NW., 30309	Charles Anderson	404-347-4147
Birmingham, AL (DO) ...	Suite 200, 2121 8th Ave. N., 35203-2398	James C. Barksdale	205-731-1344
Charlotte, NC (DO)	Suite A2015, 200 N. College St., 28202-2173 ...	Bynum Rudisill, <i>Acting</i>	704-344-6563
Columbia, SC (DO)	Rm. 358, 1835 Assembly St., 29201	Elliott Cooper	803-765-5376
Gulfport, MS (BO)	Suite 203, One Government Plaza, 39501	Charles Gillis	601-863-4449
Jackson, MS (DO)	Suite 400, 101 W. Capitol St., 39201	Janita Stewart	601-965-5371
Jacksonville, FL (DO) ...	Suite 100-B, 7825 Baymeadows Way, 32256- 7504	Wilfredo Gonzalez	904-443-1970
Louisville, KY (DO)	Rm. 188, 600 Dr. M.L. King, Jr. Pl., 40202	William Federhofer	502-582-5978
Miami, FL (DO)	7th Fl., 100 S. Biscayne Blvd., 33131	Gary Cook	305-536-9533
Nashville, TN (DO)	Suite 201, 50 Vantage Way, 37228-1500	Phil Mahoney	615-736-5850
CHICAGO, IL (RO)	Suite 1240, 500 W. Madison St., 60661	Peter Barca	312-353-0357
Chicago, IL (DO)	500 W. Madison St., 60661	Anthony McMahon, <i>Acting</i> ..	312-353-5031
Cincinnati, OH (BO)	Suite 870, 525 Vine St., 45202	Ronald Carlson	513-684-2814
Cleveland, OH (DO)	Suite 630, 1111 Superior Ave., 44194-2507	Gilbert Goldberg	216-522-4180
Columbus, OH (DO)	Suite 1400, 2 Nationwide Plz., 43215-2592	Frank D. Ray	614-469-6860
Detroit, MI (DO)	Suite 515, 477 Michigan Ave., 48226	Richard Tempkin, <i>Acting</i> ..	313-226-6075
Indianapolis, IN (DO)	Suite 100, 429 N. Pennsylvania Ave., 46204- 1873	Janice Wolfe	317-226-7272
Madison, WI (DO)	Suite 213, 212 E. Washington Ave., 53703	Michael Kiser	608-264-5261
Milwaukee, WI (BO)	Suite 400, 310 W. Wisconsin Ave., 53203	Paul Roppuld, <i>Acting</i>	414-297-1178
Minneapolis, MN (DO) ..	Suite 610, 100 N. 6th St., 55403-1563	Edward A. Daum	612-370-2306
Springfield, IL (BO)	Suite 302, 511 W. Capitol Ave., 62704	Curtis Charter	217-492-4416
DALLAS, TX (RO)	Suite 108, 4300 Amon Carter Blvd., Ft. Worth, TX 76155	Rueben Guerra	817-885-6581
Albuquerque, NM (DO)	Suite 320, 625 Silver Ave. SW., 87102	Ronald Coulonge, <i>Acting</i> ..	505-766-1870
Corpus Christi, TX (BO)	Suite 101, 606 N. Carancahua, 78476	Jesse Sendejo	361-888-3331
El Paso, TX (DO)	Suite 320, 10737 Gateway W., 79935	Carlos Mendoza	915-633-7007
Fort Worth, TX (DO)	Suite 114, 4300 Amon Carter Blvd., 76155	Lavan Alexander, <i>Acting</i> ..	817-885-6500
Harlingen, TX (DO)	Rm. 500, 222 E. Van Buren St., 78550-6855	Sylvia Zamponi	956-427-8625
Houston, TX (DO)	Suite 550, 9301 Southwest Fwy., 77074-1591 ...	Milton Wilson	713-773-6500
Little Rock, AR (DO)	Suite 100, 2120 Riverfront Dr., 72202	Joseph Foglia	501-324-5871
Lubbock, TX (DO)	Rm. 408, 1205 Texas Ave., 79401-2693	Tommy Dowell	806-472-7462
New Orleans, LA (DO)	Suite 2250, 1 Canal Pl., 70130	Randy Randolph	504-589-2744
Oklahoma City, OK (DO).	Suite 1300, 210 Park Ave., 73102	Raymond Harshman	405-231-5521
San Antonio, TX (DO) ..	5th Fl., 727 E. Durango Blvd., 78206	Rodney Martin	210-472-5904
KANSAS CITY, MO (RO)	Suite 307, 323 W. 8th St., 64105-1500	Bruce W. Kent	816-374-6380
Cedar Rapids, IA (DO)	Suite 200, 215 4th Ave. SE., 52401-1806	James Thomson	319-362-6405
Des Moines, IA (DO)	Rm. 749, 210 Walnut St., 50309-2186	Cheryl Eftink, <i>Acting</i>	515-284-4026
Kansas City, MO (DO)	Suite 501, 323 W. 8th St., 64105	Dorothy Kleeschulte	816-374-6708
Omaha, NE (DO)	11145 Mill Valley Rd., 68154	Glenn Davis	402-221-4691
Springfield, MO (BO)	Suite 110, 620 S. Glenstone St., 65802-3200 ...	James R. Combs	417-864-7670
St. Louis, MO (DO)	Rm. 242, 815 Olive St., 63101	Robert L. Andrews	314-539-6600
Wichita, KS (DO)	Suite 510, 100 E. English St., 67202	Elizabeth Auer	316-269-6566
DENVER, CO (RO)	Suite 400, 721 19th St., 80202-2599	Kathleen Piper	303-844-0500
Casper, WY (DO)	Rm. 4001, 100 E. B St., 82602-2839	Steve Despain	307-261-6500
Denver, CO (DO)	Suite 426, 721 19th St., 80202-2599	Patricia Rivera-Barel	303-844-4028
Fargo, ND (DO)	Rm. 219, 657 2d Ave. N., 58108-3086	James L. Stai	701-239-5131
Helena, MT (DO)	Rm. 334, 301 S. Park, 59626	Jo Alice Mospan	406-441-1081
Salt Lake City, UT (DO)	Rm. 2237, 125 S. State St., 84138-1195	Stan Nakano	801-524-3200
Sioux Falls, SD (DO)	Suite 200, 110 S. Phillips Ave., 57102-1109	Gene Van Arsdale	605-330-4231
SAN FRANCISCO, CA (RO).	Suite 2200, 455 Market St., 94105	Viola Canales	415-744-2118
Aganá, GU (BO)	Suite 302, 400 Rt. 8, Mongmong, 96927	Kenneth Lujan	671-472-7277
Fresno, CA (DO)	Suite 200, 2719 N. Air Fresno Dr., 93727-1547	Antonio Valdez	559-487-5791
Glendale, CA (DO)	Suite 1200, 330 N. Brand Blvd., 91203-2304	Alberto Alvarado	818-552-3210
Honolulu, HI (DO)	Rm. 2-235, Box 50207, 300 Ala Moana Blvd., 96850-4981	Andrew Poepoe	808-541-2990
Las Vegas, NV (DO)	Suite 100, 300 Las Vegas Blvd. South, 89101	John Scott	702-388-6611
Phoenix, AZ (DO)	Suite 800, 2828 N. Central Ave., 85004-1025 ...	Bob Blaney	602-640-2316
Sacramento, CA (DO) ..	Rm. 215, 660 J St., 95814-2413	Jim O'Neal	916-498-6410
San Diego, CA (DO)	Suite 550, 550 W. C St., 92101	George P. Chandler, Jr. ..	619-557-7252
San Francisco, CA (DO)	6th Fl., 455 Market St., 94105	Mark Quinn	415-744-8474
Santa Ana, CA (DO)	Suite 700, 200 W. Santa Ana Blvd., 92701	Sandra Sutton	714-550-7420

Field Offices—Small Business Administration—Continued

(RO: Regional Office; DO: District Office; BO: Branch Office; POD: Post of Duty)

Office	Address	Officer in Charge	Telephone
SEATTLE, WA (RO)	Suite 1805, 1200 6th Ave., 98101-1128	Gretchen Sorensen	206-553-8547
Anchorage, AK (DO)	Rm. A36, Box 67, 222 W. 8th Ave., 99513-7559	Frank Cox	907-271-4022
Boise, ID (DO)	Suite 290, 1020 Main St., 83702-5745	Thomas Bergdoll	208-334-1696
Portland, OR (DO)	Suite 1050, 1515 SW. 5th Ave., 97201-6695	Phil Gentry	503-326-5210
Seattle, WA (DO)	Suite 1700, 1200 6th Ave., 98101-1128	Robert P. Meredith	206-553-7040
Spokane, WA (DO)	Suite 200, 801 W. Riverside, 99201	Robert Wiebe	509-353-2808

Disaster Area Offices

Office	Address	Telephone
Atlanta, GA	Suite 300, 1 Baltimore Pl., 30308	404-347-3771
Fort Worth, TX	Suite 102, 4400 Amon Carter Blvd., 76155	817-885-7600
Niagara Falls, NY	3d Fl., 360 Rainbow Blvd. S., 14303	716-282-4612
Sacramento, CA	Suite 208, 1825 Bell St., 95825	916-566-7246

Regional Administrators

Region/Address	Administrator	Telephone
Boston, MA (Suite 812, 10 Causeway St., 02110)	Patrick K. McGowan	617-565-8415
New York, NY (Rm. 31-08, 26 Federal Plz., 10278)	Thomas M. Bettridge	212-264-1450
Philadelphia, PA (Suite 201, 475 Allendale Rd., King of Prussia, 19406 ..	Susan M. McCann	610-962-3710
Atlanta, GA (Suite 496, 1720 Peachtree Rd. NW., 30309)	Billy M. Paul	404-347-4999
Chicago, IL (Rm. 1975, 300 S. Riverside Plz., 60606-6611)	Peter Barca	312-353-0357
Fort Worth, TX (Suite 108, 4300 Amon Carter Blvd., 76155)	James W. Breedlove	817-885-6581
Kansas City, MO (13th Fl., 911 Walnut St., 64106)	Bruce W. Kent	816-374-6380
Denver, CO (Suite 400, 721 19th St., 80202-2599)	Thomas J. Redder	303-844-0500
San Francisco, CA (20th Fl., 71 Stevenson St., 94105-2939)	Viola Canales	415-975-4804
Seattle, WA (S-1805, 1200 6th Ave., 98101-1128)	Gretchen Sorensen	206-553-0291

Sources of Information

Electronic Access Information on the Small Business Administration is available electronically by various means. Internet, <http://www.sba.gov/>. Gopher, <gopher://gopher.sbaonline.sba.gov>. FTP, <ftp://ftp.sbaonline.sba.gov/>. Telnet, <sbaonline.sba.gov>.

Access the U.S. Business Adviser through the Internet, at <http://www.business.gov/>.

Access the Administration's electronic bulletin board by modem at 800-697-4636 (limited access), 900-463-4636

(full access), or 202-401-9600 (Washington, DC, metropolitan area).

General Information Contact the nearest Small Business Administration field office listed above, or call the SBA answer desk. Phone, 800-8-ASK-SBA. Fax, 202-205-7064. TDD, 704-344-6640.

Publications A free copy of *The Resource Directory for Small Business Management*, a listing of for-sale publications and videotapes, is available from any local SBA office or the SBA answer desk.

For further information, contact the Office of Public Communications and Public Liaison, Small Business Administration, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, <http://www.sba.gov/>.