AUTHENTICATED
U.S. GOVERNMENT
INFORMATION
GPO

Regional Offices—Federal Trade Commission

Region	Address	Director
East Central (DC, DE, MD, MI, OH, PA, VA, WV)	Suite 200, 111 Superior Ave., Cleveland, OH 44114	John Mendenhall
Midwest (IA, IL, IN, KS, KY, MN, MO, ND, NE, SD, WI)	Suite 1860, 55 Monroe St., Chicago, IL 60603–5701	C. Steven Baker
Northeast (CT, MA, ME, NH, NJ, NY, RI, VT)	Suite 318, One Bowling Green, New York, NY 10004	Barbara Anthony
Northwest (AK, ID, MT, OR, WA, WY)	Suite 2896, 915 2d Ave., Seattle, WA 98174	Charles A. Harwood
Southeast (AL, FL, GA, MS, NC, SC, TN)	Suite 5M35, 60 Forsyth St., SW., Atlanta, GA 30303	Andrea Foster
Southwest (AR, LA, NM, OK, TX)	Suite 2150, 1999 Bryan St., Dallas, TX 75201–0101	Thomas B. Carter
Western (AZ, CA, CO, HI, NV, UT)	Suite 700, 10877 Wilshire Blvd., Los Angeles, CA 90024 Suite 570, 901 Market St., San Francisco, CA 94103	Jeffrey A. Klurfeld

Sources of Information

Contracts and Procurement Persons seeking to do business with the Federal Trade Commission should contact the Assistant CFO for Acquisitions, Federal Trade Commission, Washington, DC 20580. Phone, 202–326–2258. Fax, 202–326–3529. Internet, www.ftc.gov.

Employment Civil service registers are used in filling positions for economists, accountants, investigators, and other professional, administrative, and clerical personnel. The Federal Trade Commission employs a sizable number of attorneys under the excepted appointment procedure. All employment inquiries should be directed to the Director of Human Resources Management, Federal Trade Commission, Washington, DC 20580. Phone, 202–326–2021. Fax, 202–326–2328. Internet, www.ftc.gov.

General Inquiries Persons desiring information on consumer protection or restraint of trade questions, or to register a complaint, should contact the Federal Trade Commission (phone, 202–326–2222 or 877–382–4357 (toll free)) or the nearest regional office. Complaints may also be filed on the Internet at www.ftc.gov.

Publications Consumer and business education publications of the Commission are available through the Consumer Response Center, Federal Trade Commission, Washington, DC 20580. Phone, 202–382–4357 (FTC–HELP) or 877–382–4357 (toll free). TTY, 202–326–2502. Internet, www.ftc.gov.

For further information, contact the Office of Public Affairs, Federal Trade Commission, 600 Pennsylvania Avenue NW., Washington, DC 20580. Phone, 202–326–2180. Fax, 202–326–3676. Internet, www.ftc.gov.

GENERAL SERVICES ADMINISTRATION

1800 F Street NW., Washington, DC 20405
Phone, 202–708–5082. Internet, www.gsa.gov.

Administrator of General Services	STEPHEN A. PERRY
Deputy Administrator	DAVID L. BIBB, *Acting*
Chief of Staff	DANIEL R. LEVINSON
Deputy Chief of Staff	A. TONI LEWIS HAZLEWOOD, *Acting*
Chairman, GSA Board of Contract Appeals	STEPHEN M. DANIELS
Inspector General	WILLIAM R. BARTON
General Counsel	GEORGE BARCLAY, *Acting*

Associate Administrator for Child Care	BONNIE STORM, *Acting*
Associate Administrator for Civil Rights	MADELINE CALIENDO
Associate Administrator for Communications	BILL BEARDEN, *Acting*
Associate Administrator for Congressional and Intergovernmental Affairs	GLYNIS BELL, *Acting*
Associate Administrator for Enterprise Development	(VACANCY)
Chief Financial Officer	WILLIAM B. EARLY, JR.
Chief Information Officer	MICHAEL W. CARLETON
Chief Knowledge Officer	JUNE V. HUBER, *Acting*
Chief People Officer	GAIL T. LOVELACE

FEDERAL SUPPLY SERVICE

Washington, DC 20406
Phone, 703–305–6667. Fax, 703–305–6577.

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Assistant Commissioner for Business Management and Marketing	GARY FEIT
Assistant Commissioner for Contract Management	PATRICIA MEAD
Assistant Commissioner for Transportation and Property Management	JOSEPH JEU
Assistant Commissioner for Vehicle Acquisition and Leasing Services	(VACANCY)
Assistant Commissioner for Enterprise Planning	JOHN R. ROEHMER
Assistant Commissioner for Supply	WOODY L. LANDERS
Chief Information Officer	DONALD P. HEFFERNAN
Comptroller	JON JORDAN

FEDERAL TECHNOLOGY SERVICE

10304 Eaton Place, Fairfax, VA 22030
Phone, 703–306–6020

Commissioner	SANDRA N. BATES
Chief of Staff	CHERYL WARD
Special Assistant to the Commissioner	KENNETH J. BUCK
Deputy Commissioner	CHARLES SELF
Assistant Commissioner for Acquisition	C. ALLEN OLSON
Assistant Commissioner for Information Assurance and Critical Infrastructure Protection	SALLIE MCDONALD
Assistant Commissioner for Information Technology Integration	ROBERT E. SUDA
Assistant Commissioner for Regional Services	MARGARET BINNS
Assistant Commissioner for Sales	MARY G.R. WHITLEY
Assistant Commissioner for Service Delivery	FRANK E. LALLEY

Assistant Commissioner for Service Development	JOHN JOHNSON
Assistant Commissioner for Strategic Planning and Business Development	PAUL TENNESSEE, *Acting*
Chief Financial Officer	A. ANTHONY TISONE
Chief Information Officer	JIMMY S. PARKER

PUBLIC BUILDINGS SERVICE

1800 F Street NW., Washington, DC 20405
Phone, 202–501–1100

Commissioner	PAUL CHISTOLINI, *Acting*
Chief of Staff	JOSEPH G. GERBER, *Acting*
Deputy Commissioner	WILLIAM B. JENKINS, *Acting*
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Assistant Commissioner for Portfolio Management	PAUL LYNCH, *Acting*
Assistant Commissioner for Property Disposal	HILARY PEOPLES, *Acting*
Chief Architect	EDWARD FEINER
Chief Financial Officer	CHARLES D'AGOSTINO, *Acting*
Chief Information Officer	MAY MCNEW

OFFICE OF GOVERNMENTWIDE POLICY

1800 F Street NW., Washington, DC 20405
Phone, 202–501–8880

Associate Administrator for Governmentwide Policy	G. MARTIN WAGNER
Deputy Associate Administrator for Governmentwide Policy	JOHN G. SINDELAR
Deputy Associate Administrator for Acquisition Policy	DAVID A. DRABKIN
Deputy Associate Administrator for Electronic Commerce	MARY J. MITCHELL
Deputy Associate Administrator for Information Technology	JOAN C. STEYAERT
Deputy Associate Administrator for Intergovernmental Solutions	FRANCIS A. MCDONOUGH
Deputy Associate Administrator for Real Property	DAVID L. BIBB
Deputy Associate Administrator for Transportation and Personal Property	REBECCA R. RHODES

[For the General Services Administration statement of organization, see the *Code of Federal Regulations,* Title 41, Part 105–53]

The General Services Administration establishes policy for and provides economical and efficient management of Government property and records, including construction and operation of buildings; procurement and distribution of supplies; utilization and disposal of real and personal property; transportation, traffic, and

communications management; and management of the governmentwide automatic data processing resources program.

The General Services Administration (GSA) was established by section 101 of the Federal Property and Administrative Services Act of 1949 (40 U.S.C. 751).

Contract Appeals The General Services Administration Board of Contract Appeals is responsible for resolving disputes arising out of contracts with the General Services Administration and other Government agencies. The Board is also empowered to hear and decide requests for review of transportation audit rate determinations; claims by Federal civilian employees regarding travel and relocation expenses; and claims for the proceeds of the sale of property of certain Federal civilian employees. In addition, the Board provides alternative dispute resolution services to executive agencies in both contract disputes which are the subject of a contracting officer's decision and other contract-related disputes. Although the Board is located within the agency, it functions as an independent tribunal.

For further information, contact the Board of Contract Appeals, General Services Administration, Washington, DC 20405. Phone, 202–501–0585.

Domestic Assistance Catalog The Federal Domestic Assistance Catalog Program collects and disseminates information on all federally operated domestic assistance programs such as grants, loans, and insurance. This information is published annually in the *Catalog of Federal Domestic Assistance*.

For further information, contact the Federal Domestic Assistance Catalog staff. Phone, 202–708–5126.

Governmentwide Policy The Office of Governmentwide Policy (OGP) collaborates with the Federal community to develop policies and guidelines, provide education and training, and identify best practices in the areas served by GSA's business lines: real property and personal property; travel and transportation; acquisition; information technology (IT) and electronic commerce; regulatory information; and use of Federal advisory committees.

The Office of Acquisition Policy provides resources to support the Federal acquisition system. The Office researches, develops, and publishes policy guidance, provides career development services for the Federal acquisition work force, and reports on more than 20 million contract actions annually. For further information, call 202–501–1043. For electronic access, contact www.arnet.gov.

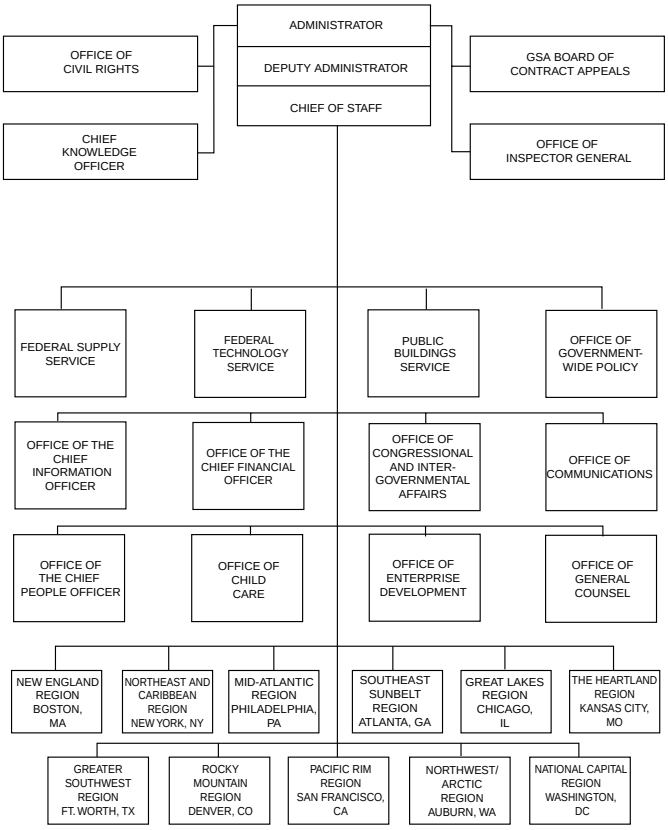
The Office of Electronic Commerce develops electronic commerce policies for the Federal Government, including managing with the Department of Defense an electronic commerce program office which monitors and provides support for interagency efforts for electronic commerce across the Government and working with other agencies and with the private sector to develop and promote the use of standardized card technologies in order to advance a more streamlined electronic Government. For further information, call 202–501–1667.

The Office of Information Technology provides executive and interagency information technology (IT) support. The Office also supports the Government Information Technology Services Board and provides IT tools to support agencies' missions. For further information, call 202–501–0202.

The Office of Intergovernmental Solutions serves as a worldwide expert and unique resource on intergovernmental IT issues. The Office uses its expertise to help resolve common IT challenges at all levels of Government. For more information, call 202–501–0291.

The Office of Real Property provides leadership in the use and management of real property. It is responsible for the development, coordination, administration, and issuance of governmentwide management principles, guidelines, regulations, standards, criteria, and policies that relate to real

GENERAL SERVICES ADMINISTRATION



property and asset management. Real property programs include real estate operation and management, acquisition, disposal, design, construction, space standards, delegations, safety and environmental issues, and workplace initiatives including telecommuting and cooperative administration support units, whereby agencies share in the cost and use of common administrative services. For further information, call 202–510–0856.

The Office of Transportation and Personal Property develops governmentwide policies for personal property utilization, donation, and sales, and participates in the development and evaluation of governmentwide issues, legislation, policies, and objectives related to travel, transportation, mail, personal property, aircraft, and the motor vehicle fleet management. For further information, call 202–501–1777.

The Regulatory Information Service Center compiles and disseminates information about Federal regulatory activity. The principal publication of the Center is the *Unified Agenda of Federal Regulatory and Deregulatory Actions,* which is published in the *Federal Register* every spring and fall. For further information, call 202–482–7345.

The Committe Management Secretariat plans, develops, evaluates, and directs a governmentwide program for maximizing the value-added role of public participation in Federal decisionmaking through Federal Advisory Committees. For further information, call 202–273–3565.

For further information, contact the Office of Governmentwide Policy. Phone, 202–501–8880. Internet, policyworks.gov.

Enterprise Development The Office of Enterprise Development focuses on programs, policy, and outreach to assist the small business community nationwide in doing business with GSA.

For further information, call 202–501–1021. Internet, www.gsa.gov/oed.

Small Business Centers—General Services Administration

Region	Address	Telephone
National Capital—Washington, DC	Rm. 1050, 7th & D Sts. SW., 20407	202–708–5804
New England—Boston, MA	Rm. 290, 10 Causeway St., 02222	617–565–8100
Northeast and Caribbean—New York, NY	Rm. 18–130, 26 Federal Plz., 10278	212–264–1234
Mid-Atlantic—Philadelphia, PA	Rm. 808, 100 Penn Sq. E., 19107–3396	215–656–5525
Southeast Sunbelt—Atlanta, GA	Rm. 2832, 401 W. Peachtree St. NW., 30303	404–331–5103
Great Lakes—Chicago, IL	Rm. 3714, 230 S. Dearborn St., 60604	312–353–5383
Heartland—Kansas City, MO	Rm. 1160, 1500 E. Bannister Rd., 64131	816–926–7203
Southwest—Fort Worth, TX	Rm. 11A09, 819 Taylor St., 76102	817–978–3284
Rocky Mountain—Denver, CO	Rm. 145, Denver Federal Ctr., 80225–0006	303–236–7408
Pacific Rim—San Francisco, CA	Rm. 405, 450 Golden Gate Ave., 94102	415–522–2700
Satellite office—Los Angeles, CA	Rm. 3259, 300 N. Los Angeles St., 90012	213–894–3210
Northwest/Arctic—Auburn, WA	400 15th St. SW., 98001	253–931–7956

Federal Technology Service

The Federal Technology Service (FTS) delivers reimbursable local and long-distance telecommunications, information technology (IT), and information security services to Federal agencies. Its mission is to provide IT solutions and network services to support its customers' missions worldwide through its business lines.

The network services business line enables FTS to provide its customers end-to-end telecommunications services. Included in this business line are the the FTS2001 contracts that provide world-class, worldwide long-distance telecommunications services including low-cost, state-of-the-art voice, data, and video telecommunications and the local telecommunications service that provides local voice and data telecommunications to Federal agencies nationwide

The IT solutions business line helps agencies acquire, manage, integrate, and use IT resources and protect the security of Federal information.

The smart card business line offers services to other Federal agencies including standardization of smart cards and building an open smart card system configuration consistent with industry standards.

The Federal Relay Service (TTY, 800–877–8339) ensures that all citizens—hearing individuals and individuals who are deaf, hard of hearing, or speech-disabled—have equal access to the Federal telecommunications system and enables Federal employees to conduct official duties and the general public to conduct business with the Federal Government and its agencies.

For further information, contact the Federal Technology Service. Phone, 703–306–6000.

Federal Supply Service

The Federal Supply Service (FSS) supports Federal agencies worldwide by providing them with supplies and services each year. By taking advantage of the Government's aggregate buying power, FSS achieves significant savings for both the customer and the taxpayer. Its programs are an important link in the Government's efforts to protect the environment and to give back to the community for the public benefit. FSS carries out its mission through the following four business lines:

—the supply and procurement business line operates a worldwide supply system to contract for and distribute personal property and services to Federal agencies. It offers convenience, quality, best value, and choice by making available a wide array of commercial products and services, from office equipment and supplies, paint, tools, IT equipment and software, and furniture, to contracts for services such as purchase cards, auditing and financial management, and airline travel.

—the vehicle acquisition and leasing services business line buys and leases new vehicles to provide Federal agencies with a modern fleet and timely replacement of vehicles, lower lease costs, professional maintenance management, and a selection of alternative-fuel vehicles. The GSA fleet is the largest alternative-fuel vehicle fleet in the Federal Government.

—the personal property business line helps to maximize the Government's investment in personal property as well as to serve the public benefit.

—the travel and transportation business line provides Federal agencies with easy access to commercial sources that can arrange employee travel or ship parcels, freight, and household goods.

For more information, contact the Federal Supply Service, Washington, DC 20406. Phone, 703–305–5600. Internet, www.fss.gsa.gov.

Public Buildings Service

The Public Buildings Service (PBS) provides work environments for over a million Federal employees nationwide. Since 1949, PBS has served as a builder, developer, lessor, and manager of federally owned and leased properties. It provides a full range of real estate services, property management, construction and repairs, security services, property disposal, and overall portfolio management.

For further information, contact the Office of the Commissioner, Public Buildings Service. Phone, 202–501–1100. Internet, www.pbs.gov/pbs.

Regional Offices—General Services Administration

Region	Address	Administrator
New England	Boston, MA (10 Causeway St., 02222)	Robert J. Dunfey, Jr.
Northeast and Caribbean	New York, NY (26 Federal Plz., 10278)	Thomas J. Ryan
Mid-Atlantic	Philadelphia, PA (100 Penn Sq. E., 19107–3396)	James A. Williams, *Acting*
Southeast Sunbelt	Atlanta, GA (Suite 2800, 401 W. Peachtree St. NW., 30365)	Carol A. Dortch
Great Lakes	Chicago, IL (230 S. Dearborn St., 60604)	William C. Burke
The Heartland	Kansas City, MO (1500 E. Bannister Rd., 64131)	Glen W. Overton
Greater Southwest	Fort Worth, TX (819 Taylor St., 76102)	John Pouland
Rocky Mountain	Denver, CO (Bldg. 41, Denver Federal Ctr., 80225–0006)	Susan B. Damour
Pacific Rim	San Francisco, CA (5th Fl., 450 Golden Gate Ave., 94102)	Kenn N. Kojima
Northwest/Arctic	Auburn, WA (GSA Ctr., 400 15th St. SW., 98002)	L. Jay Pearson
National Capital	Washington, DC (7th & D Sts. SW., 20407)	Nelson B. Alcalde

Sources of Information

Contracts Individuals seeking to do business with the General Services Administration may obtain detailed information from the Business Service Centers listed in the preceding text. Inquiries concerning programs to assist small business should be directed to one of the Business Service Centers.

Electronic Access Information about GSA is available electronically through the Internet, at www.gsa.gov.

Employment Inquiries and applications should be directed to the Human Resources Division (CPS), Office of Human Resources, General Services Administration, Washington, DC 20405. Phone, 202–501–0370.

Fraud and Waste Contact the Inspector General's Office. Phone, 202–501–1780, or 800–424–5210 (toll-free).

Freedom of Information and Privacy Act Requests Inquiries concerning policies pertaining to Freedom of Information Act and Privacy Act matters should be addressed to the GSA FOIA or Privacy Act Officer, General Services Administration, Room 7136, Washington, DC 20405. Phone, 202–501–2262 or 202–501–3415. Fax, 202–501–2727.

Property Disposal Inquiries about the redistribution or competitive sale of surplus real property should be directed to the Office of Property Disposal, Public Buildings Service, Eighteenth and F Streets NW., Washington, DC 20405. Phone, 202–501–0210.

Public and News Media Inquiries Inquiries from both the general public and news media should be directed to the Office of Communications, General Services Administration, Eighteenth and F Streets NW., Washington, DC 20405. Phone, 202–501–1231.

Publications Many publications are available at moderate prices through the bookstores of the Government Printing Office. Others may be obtained free or at production cost from a Small Business Center. The telephone numbers and addresses of the Government Printing Office bookstores are listed in local telephone directories. If a publication is not distributed by any of the stores, inquiries should be directed to the originating agency's service or office. The addresses for inquiries are:

Public Buildings Service (P), General Services Administration, Washington, DC 20405

Federal Supply Service (F), General Services Administration, Washington, DC 20406

Office of Finance (BC), General Services Administration, Washington, DC 20405

Federal Technology Service (T), General Services Administration, 10304 Eaton Place, Fairfax, VA 22030

For a free copy of the *U.S. Government TTY Directory*, contact the Federal Consumer Information Center, Department TTY, Pueblo, CO 81009. Phone, 888–878–3256. Internet, www.gsa.gov/frs. For a free copy of the quarterly *Consumer Information Catalog,* including information on food, nutrition, employment, Federal benefits, the environment, fraud, privacy and Internet issues, investing and credit, and education, write to the Federal Consumer Information Center, Pueblo, CO 81009. Phone, 888–PUEBLO (888–878–3256) (toll-free). Internet, www.pueblo.gsa.gov. For information about Federal programs and services, call the Federal Consumer Information Center's toll-free National Contact Centers at 800–688–9889, Monday through Friday from 9 a.m. to 8 p.m. eastern time.

For a free copy of the *Federal Relay Service Brochure*, contact the GSA Federal Telecommunications Service. Phone, 703–904–2848. TTY, 703–904–2440.

Small Business Activities Inquiries concerning programs to assist small businesses should be directed to one of the Small Business Centers listed in the preceding text.

Speakers Inquiries and requests for speakers should be directed to the Office of Communications (X), General Services Administration, Washington, DC 20405 (phone, 202–501–0705); or contact the nearest regional office.

For further information concerning the General Services Administration, contact the Office of Communications (X), General Services Administration, Washington, DC 20405. Phone, 202–501–0705. Internet, www.gsa.gov.

INTER–AMERICAN FOUNDATION

901 North Stuart Street, Arlington, VA 22203
Phone, 703–306–4301. Internet, www.iaf.gov.

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The Inter-American Foundation is an independent Federal agency that supports social and economic development in Latin America and the Caribbean. It makes grants primarily to private, indigenous organizations that carry out self-help projects benefiting poor people.

The Inter-American Foundation (IAF) was created in 1969 (22 U.S.C. 290f) as an experimental U.S. foreign assistance program. IAF works in Latin America and the Caribbean to promote equitable, participatory, and sustainable self-help development by awarding grants directly to local organizations throughout the region. It also enters into partnerships with public and private sector entities to scale up support and mobilize local, national, and international resources for grassroots development. From all of its innovative funding experiences, the Foundation extracts lessons learned and best practices to share with other donors and development practitioners throughout the hemisphere.

IAF is governed by a nine-person Board of Directors appointed by the President with the advice and consent of the Senate. Six members are drawn from the private sector and three from the Federal Government. The Board of Directors appoints the President of IAF.

For further information, contact the Office of the President, Inter-American Foundation, 901 North Stuart Street, Arlington, VA 22203. Phone, 703–306–4301. Internet, www.iaf.gov.