

and Public Liaison, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, www.sba.gov.

Publications A free copy of *The Resource Directory for Small Business*

Management, a listing of for-sale publications and videotapes, is available from any local SBA office or the SBA answer desk.

For further information, contact the Office of Public Communications and Public Liaison, Small Business Administration, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, www.sba.gov.

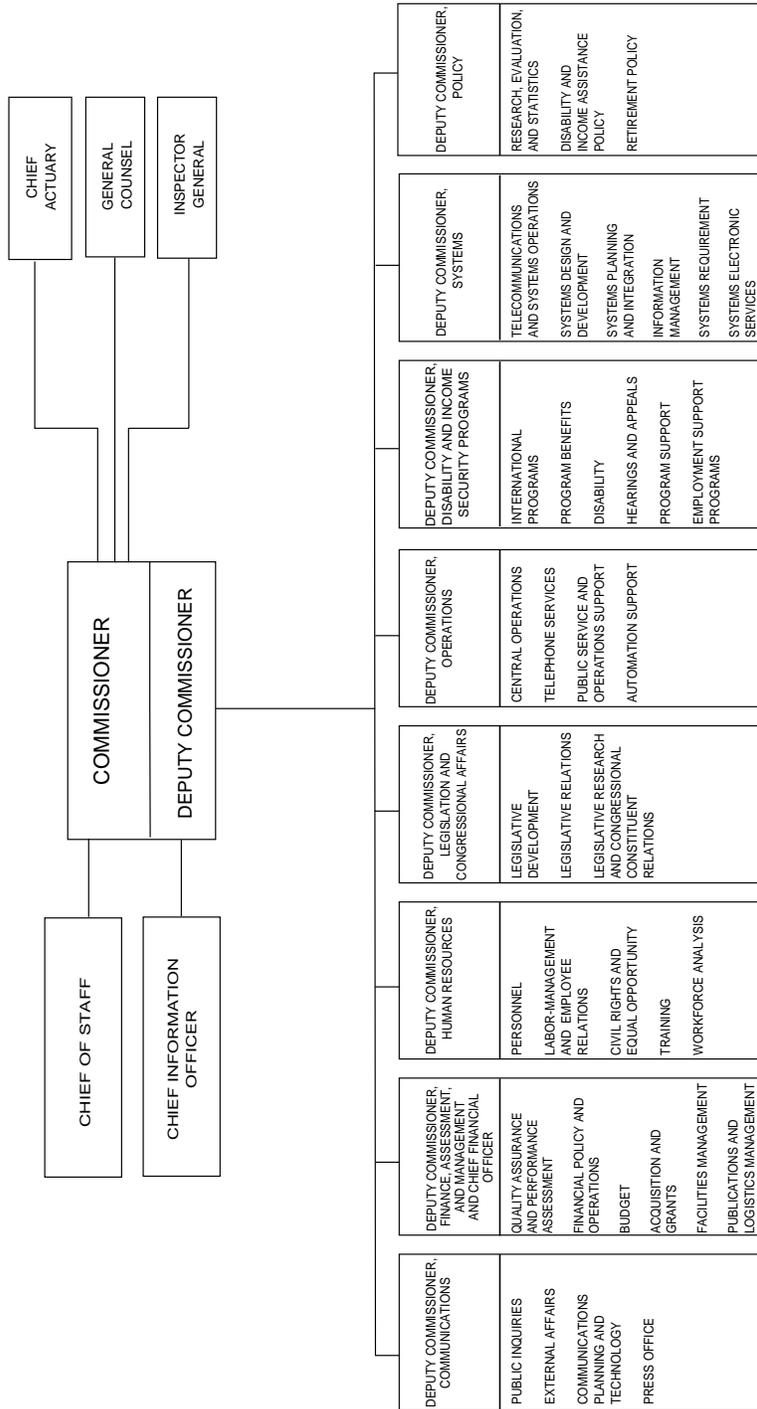
SOCIAL SECURITY ADMINISTRATION

6401 Security Boulevard, Baltimore, MD 21235

Phone, 410-965-1234. Internet, www.ssa.gov.

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SOCIAL SECURITY ADMINISTRATION



programs and their rights and responsibilities;

- assisting with claims filed for retirement, survivors, disability, or health insurance benefits, black lung benefits, or Supplemental Security Income;
- developing and adjudicating claims;
- assisting certain beneficiaries in claiming reimbursement for medical expenses;

- developing cases involving earnings records, coverage, and fraud-related questions;

- making rehabilitation service referrals; and

- assisting claimants in filing appeals on SSA determinations of benefit entitlement or amount.

For further information, contact the Social Security Administration. Phone, 800-772-1213 (toll-free).

Sources of Information

Inquiries on the following subjects may be directed to the appropriate office, Social Security Administration, 6401 Security Boulevard, Baltimore, MD 21235.

Contracts and Small Business Activities

Contact the Office of Acquisitions and Grants. Phone, 410-965-9457 or 410-965-7467.

Electronic Access Information regarding the Social Security Administration may be obtained through the Internet, at www.ssa.gov.

Employment A variety of civil service registers and examinations are used in hiring new employees. Specific employment information may be obtained from the Office of Personnel. Phone, 410-965-4506.

General Information The Office of the Deputy Commissioner for Operations manages SSA's toll-free public service telephone. Phone, 800-772-1213 (toll-free).

Inspector General The Office of the Inspector General maintains a 24-hour toll-free hotline to receive allegations and complaints relative to SSA operations nationwide. Phone, 800-269-0271 (toll-free). Fax, 410-965-3011.

Publications The Office of the Deputy Commissioner for Communications publishes numerous pamphlets concerning SSA programs. Single copies

may be obtained at any local office or by calling 800-772-1213. The Administration also collects a substantial volume of economic, demographic, and other data in furtherance of its program mission. Basic data on employment and earnings, beneficiaries and benefit payments, and other items of program interest are published regularly in the *Social Security Bulletin*, its *Annual Statistical Supplement*, and in special releases and reports that appear periodically on selected topics of interest to the public. Additional information may be obtained from the Division of Information Resources, Office of Research, Evaluation, and Statistics, 500 E Street SW., Washington, DC 20254. Phone, 202-358-6405.

Reading Rooms Requests for information, for copies of records, or to inspect records may be made at any local office or the Headquarters Contact Unit, Room G-44, Altmeyer Building. Phone, 800-772-1213 (toll-free).

Speakers and Films The Administration makes speakers, films, and exhibits available to public or private organizations, community groups, schools, etc., throughout the Nation. Requests for this service should be directed to the local Social Security Office.

For further information, contact the Office of Public Inquiries, Social Security Administration, 6401 Security Boulevard, Baltimore, MD 21235. Phone, 410-965-7700. Internet, www.ssa.gov.