

DEPARTMENT OF VETERANS AFFAIRS

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The Department of Veterans Affairs operates programs to benefit veterans and members of their families. Benefits include compensation payments for disabilities or death related to military service; pensions; education and rehabilitation; home loan guaranty; burial; and a medical care program incorporating nursing homes, clinics, and medical centers.

The Department of Veterans Affairs (VA) was established as an executive department by the Department of Veterans Affairs Act (38 U.S.C. 201 note). It is comprised of three organizations that administer veterans programs: the Veterans Health Administration, the Veterans Benefits Administration, and the National Cemetery Administration. Each organization has field facilities and a central office component.

Activities

Cemeteries The National Cemetery Administration (NCA) provides services to veterans, active duty personnel, and reservists and National Guard members with 20 years' qualifying service and

their families by operating national cemeteries; furnishing headstones and markers for the graves of U.S. veterans worldwide, service members, and reservists and National Guard members with 20 years' qualifying service; awarding grants to aid States in establishing, improving, and expanding veterans cemeteries; and serving as the operations element for the Presidential Memorial Certificate Program.

Center for Minority Veterans The Center for Minority Veterans was established under Public Law 103-446 (108 Stat. 4645) and is responsible for promoting the use of VA benefits, programs, and services by minority veterans and assessing the needs of minority group members. The work of the Center focuses on the unique and

special needs of five distinct groups of veterans: African-Americans, Hispanics, Asian-Americans, Pacific Islanders, and Native Americans, which include American Indians, Native Hawaiians, and Alaskan Natives.

Center for Women Veterans The Center for Women Veterans acts as the Secretary's primary adviser on women veterans issues and evaluates VA programs, policies, and practices to ensure they are responsive and accessible to eligible women veterans.

Health Services The Veterans Health Administration provides hospital, nursing home, and domiciliary care, and outpatient medical and dental care to eligible veterans of military service in the Armed Forces. It conducts both individual medical and health-care delivery research projects and multihospital research programs, and it assists in the education of physicians and dentists and with training of many other health care professionals through affiliations with educational institutions and organizations.

Veterans Benefits The Veterans Benefits Administration provides information, advice, and assistance to veterans, their dependents, beneficiaries, representatives, and others applying for VA benefits. It also cooperates with the Department of Labor and other Federal, State, and local agencies in developing employment opportunities for veterans and referral for assistance in resolving socioeconomic, housing, and other related problems.

The Compensation and Pension Service is responsible for claims for disability compensation and pension, specially adapted housing, accrued benefits, adjusted compensation in death cases, and reimbursement for headstone or marker; allowances for automobiles and special adaptive equipment; special clothing allowances; emergency officers' retirement pay; survivors' claims for death compensation, dependency and indemnity compensation, death pension, and burial and plot allowance claims; forfeiture determinations; and a benefits protection program for minors and incompetent adult beneficiaries.

The Education Service is responsible for the Montgomery GI Bill program, assistance programs for dependents, post-Vietnam era veterans assistance programs, course approvals, compliance surveys, and work study programs.

Life insurance operations for the benefit of service members, veterans, and their beneficiaries are available through the regional office and insurance center (phone, 800-669-8477) in Philadelphia, PA, which provides the full range of functional activities necessary for a national life insurance program. Activities include the complete maintenance of individual accounts, underwriting functions, life and death insurance claims awards, and any other insurance-related transactions. The agency also administers the Veterans Mortgage Life Insurance Program for those disabled veterans who receive a VA grant for specially adapted housing and supervises the Servicemembers' Group Life Insurance Program and the Veterans Group Life Insurance Program.

The Loan Guaranty Service is responsible for operations that include appraising properties to establish their values; approving grants for specially adapted housing; supervising the construction of new residential properties; establishing the eligibility of veterans for the program; evaluating the ability of a veteran to repay a loan and the credit risk; making direct loans to Native American veterans to acquire a home on trust land; servicing and liquidating defaulted loans; and disposing of real estate acquired as the consequence of defaulted loans.

The Vocational Rehabilitation and Employment Service is responsible for outreach, motivation, evaluation, counseling, training, employment, and other rehabilitation services to disabled veterans; evaluation, counseling, and miscellaneous services to veterans and service persons and other VA education programs; evaluation, counseling, education, and miscellaneous services to sons, daughters, and spouses of totally and permanently disabled veterans and to surviving orphans, widows, or widowers of certain deceased veterans, including rehabilitation services to

certain handicapped dependents; affirmative action activities; and vocational training and rehabilitation to children with spina bifida or other covered birth defects who are children of Vietnam veterans.

Veterans' Appeals The Board of Veterans' Appeals (BVA) is responsible for entering the final appellate decisions in claims of entitlement to veterans' benefits and for deciding certain matters concerning fees charged by attorneys and agents for representation of veterans before VA and requests for revision of prior BVA decisions on the basis of clear and unmistakable error. Final Board decisions are appealable to the U.S. Court of Appeals for Veterans Claims.

Field Facilities The Department's operations are handled through the following field facilities:

- cemeteries, the final resting places for burial of the remains of veterans, active duty personnel, and reservists and National Guard members with 20 years' qualifying service; their spouses; and certain eligible dependents;

- domiciliaries, providing the least intensive level of inpatient medical care including necessary ambulatory medical treatment, rehabilitation, and support

services in a structured environment to veterans who are unable because of their disabilities to provide adequately for themselves in the community;

- medical centers, providing eligible beneficiaries with medical and other health care services equivalent to those provided by private-sector institutions, augmented in many instances by services to meet the special requirements of veterans;

- outpatient clinics to provide eligible beneficiaries with ambulatory care; and

- regional offices to grant benefits and services provided by law for veterans, their dependents, and beneficiaries within an assigned territory; furnish information regarding VA benefits and services; adjudicate claims and making awards for disability compensation and pension; supervise payment of VA benefits to incompetent beneficiaries; provide vocational rehabilitation and employment training; administer educational benefits; guarantee loans for purchase, construction, or alteration of homes; process grants for specially adapted housing; process death claims; and assist veterans in exercising rights to benefits and services.

National Facilities—Department of Veterans Affairs

Address	Type of facility	Director
ALABAMA:		
Birmingham (700 S. 19th St., 35233)	Medical Center	Y.C. Parris
Central Alabama Health Care System (215 Perry Hill Rd., Montgomery, 36109-3798).	Medical Center	Linda F. Watson
Mobile (Naval Air Station, 80 Hovey Rd., Pensacola, FL 32508-1054) (Mail: Barrancas National Cemetery, FL).	National Cemetery	Sandra Beckley
Montgomery (345 Perry Hill Rd., 36109)	Regional Office	Montgomery Watson
Seale (Ft. Mitchell National Cemetery, 553 Hwy. 165, 36856).	National Cemetery	(Vacancy)
Tuscaloosa (35404)	Medical Center	W. Kenneth Ruyle
ALASKA:		
Anchorage (2925 Debarr Rd., 99508)	Outpatient Clinic and Regional Office.	Alex Spector
Ft. Richardson (P.O. Box 5-498, 99505)	National Cemetery	Virginia M. Walker
Sitka (803 Sawmill Creek Rd., 99835) (Mail: Ft. Richardson National Cemetery, AK).	National Cemetery	Virginia M. Walker
ARIZONA:		
Northern Arizona Health Care System (500 N. Hwy. 89, Prescott, 86313).	Medical Center (medical and domiciliary).	Patricia A. McKlem
Phoenix (7th St. & Indian School Rd., 85012)	Medical Center	John R. Fears
Phoenix (3225 N. Central Ave., 85012)	Regional Office	Patrick (Rick) Nappi
Phoenix (23029 N. Cave Creek Rd., 85024) (National Memorial Cemetery of Arizona).	National Cemetery	Mark Maynard
Prescott (VA Medical Center, 500 Hwy. 89 N., 86301) (Mail: National Memorial Cemetery of Arizona).	National Cemetery	Mark Maynard
Southern Arizona Health Care System (3601 S. 6th Ave., Tucson, 85723).	Medical Center	Jonathan H. Gardner

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
ARKANSAS:		
Fayetteville (72701)	Medical Center	Michael Winn
Fayetteville (700 Government Ave., 72701)	National Cemetery	Darrell W. Lindsey
Ft. Smith (522 Garland Ave., 72901)	National Cemetery	Paul Martin
Little Rock (2523 Confederate Blvd., 72206)	National Cemetery	Gary Overall
Little Rock (300 Roosevelt Rd., 72205) (John L. McClellan Memorial Veterans Hospital). Little Rock Division North Little Rock Division (Mail: Little Rock)	Medical Center	George Gray, Jr.
North Little Rock (P.O. Box 1280, Bldg. 65, Ft. Roots, 72115).	Regional Office	(Vacancy)
CALIFORNIA:		
Central California Health Care System (2615 Clinton Ave., Fresno, 93703).	Medical Center	Alan S. Perry
Gustine (San Joaquin Valley National Cemetery, 32053 W. McCabe Rd., 95322).	National Cemetery	Carla Williams
Loma Linda (Jerry L. Pettis Memorial Veterans Hospital, 11201 Benton St., 92357).	Medical Center	Dean R. Stordahl
Long Beach (5901 E. 7th St., 90822)	Medical Center	Ramon J. Reevey
Los Angeles (11301 Wilshire Blvd., 90073)	Medical Center	Philip P. Thomas
Los Angeles (11000 Wilshire Blvd., 90024)	Regional Office	Stewart F. Liff
Los Angeles (950 S. Sepulveda Blvd., 90049)	National Cemetery	William L. Livingston
Northern California Health Care System (150 Muir Rd., Benicia, 94523).	Medical Center	Lucille Swanson
Oakland (Oakland Federal Bldg., 1301 Clay St., 94612-5209).	Regional Office	Donald E. Stout
Palo Alto Health Care System (3801 Miranda Ave., 94304).	Medical Center	Elisabeth J. Freeman
Riverside (22495 Van Buren Blvd., 92518)	National Cemetery	Steve Jorgensen
San Bruno (Golden Gate National Cemetery, 1300 Sneath Ln., 94066).	National Cemetery	James Fitzgerald
San Diego (3350 La Jolla Village Dr., 92161)	Medical Center	Gary Rossio
San Diego (8810 Rio San Diego Dr., 92108)	Regional Office	(Vacancy)
San Diego (Ft. Rosecrans National Cemetery, P.O. Box 6237, Point Loma, 92106).	National Cemetery	Cynthia Nunez
San Francisco (4150 Clement St., 94121)	Medical Center	Sheila Cullen
San Francisco (P.O. Box 29012, Presidio of San Francisco, 94129) (Mail: Golden Gate National Cemetery, San Bruno, CA).	National Cemetery	James Fitzgerald
COLORADO:		
Denver (1055 Clermont St., 80220)	Medical Center	Edgar Thorsland, Jr.
Denver (80225)	Denver Distribution Center	Jim Sandman
Denver (Ft. Logan National Cemetery, 3698 S. Sheridan Blvd., 80235).	National Cemetery	Jerry Vitek
Ft. Lyon (VA Medical Center, 81038)	National Cemetery	Jerry Vitek
Ft. Lyon (81038)	Medical Center	Stuart Collyer
Grand Junction (81501)	Medical Center	Kurt Schlegelmilch
Lakewood (P.O. Box 25126, 155 Van Gordon St., 80228).	Regional Office	Catherine L. Smith
CONNECTICUT:		
Connecticut Health Care System (950 Campbell Ave., West Haven, 06516).	Medical Center	(Vacancy)
Hartford (450 Main St., 06103)	Regional Office	Keith Thompson
DELAWARE:		
Wilmington (1601 Kirkwood Hwy., 19805)	Medical and Regional Office Center	Dexter Dix
DISTRICT OF COLUMBIA:		
Washington (50 Irving St. NW., 20422)	Medical Center	Sanford M. Garfunkel
Washington (1120 Vermont Ave. NW., 20421)	Regional Office	Rowland Christian
FLORIDA:		
Bay Pines (1000 Bay Pines Blvd. N., 33504)	Medical Center (medical and domiciliary).	Thomas Weaver
Bay Pines (P.O. Box 477, 33504)	National Cemetery	Billy Murphy
Bushnell (Florida National Cemetery, 6502 SW. 102d Ave., 33513).	National Cemetery	Billy Murphy
Miami (1201 NW. 16th St., 33125)	Medical Center	Thomas C. Doherty
Northern Florida/Southern Georgia Health Care System (1601 SW. Archer Rd., Gainesville, 32608-1197).	Medical Center	Elwood J. Headley
Pensacola (Barrancas National Cemetery, Naval Air Station, 80 Hovey Rd. 32508-1054).	National Cemetery	Sandra Beckley
St. Augustine (104 Marine St., 32084) (Mail: Florida National Cemetery, Bushnell, FL).	National Cemetery	(Vacancy)
St. Petersburg (P.O. Box 1437, 33731)	Regional Office	William D. Stinger
Tampa (James A. Haley Veterans Hospital, 13000 Bruce B. Downs Blvd., 33612).	Medical Center	Richard A. Silver

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
West Palm Beach (7305 N. Military Trail, 33410-6400).	Medical Center	Edward H. Seiler
GEORGIA:		
Atlanta (1670 Clairmont Rd., 30033)	Medical Center	William Mountcastle
Atlanta (P.O. Box 100026, 1700 Clairmont Rd., Decatur, 30033).	Regional Office	Patrick Courtney
Augusta (2460 Wrightsboro Rd., 30904-6285)	Medical Center	James Trusley
Forest Hills Division Lenwood Division Dublin (31021)	Medical Center (medical and domiciliary)	(Vacancy)
Marietta (500 Washington Ave., 30060)	National Cemetery	(Vacancy)
HAWAII:		
Honolulu (P.O. Box 50188, 96850)	Medical and Regional Office Center	H. David Burge
Honolulu (National Memorial Cemetery of the Pacific, 2177 Puowaina Dr., 96813-1729).	National Cemetery	Gene E. Castagnetti
IDAHO:		
Boise (805 W. Franklin St., 83702)	Regional Office	James Vance
Boise (5th & Ft. Sts., 83702-4598)	Medical Center	Wayne Tippets
ILLINOIS:		
Alton (600 Pearl St., 62003) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	Ralph E. Church
Chicago Health Care System (333 E. Huron St., 60611).	Medical Center	Richard S. Citron
Chicago (P.O. Box 8136, 536 S. Clark St., 60680) ..	Regional Office	Michael Olson
Danville (61832)	Medical Center	Susan P. Bowers
Danville (1900 E. Main St., 61832)	National Cemetery	Gilbert Gallo
Elwood (Abraham Lincoln National Cemetery, 27034 S. Diagonal Rd., 60421).	National Cemetery	Gilbert Gallo
Hines (Lock Box 66303, AMF O'Hare, 60666-0303)	Finance Center	James Burkett
Hines (Edward Hines, Jr., Hospital, 60141)	Medical Center	Dennis M. Lewis
Hines (P.O. Box 76, 60141)	VA National Acquisition Center	George T. Patterson
Hines (P.O. Box 27, 60141)	Service and Distribution Center	Mike Tyllas
Marion (2401 W. Main St., 62959)	Medical Center	Robert D. Morrel
Moline (Rock Island National Cemetery, P.O. Box 737, Rock Island Arsenal, 61265).	National Cemetery	Richard C. Anderson
Mound City (P.O. Box 128, Hwys. 37 & 51, 62963) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	Ralph E. Church
North Chicago (60064)	Medical Center	Alfred S. Pate
Quincy (36th & Maine Sts., 62301) (Mail: Rock Island National Cemetery, Rock Island, IL).	National Cemetery	Richard C. Anderson
Springfield (Camp Butler National Cemetery, 5063 Camp Butler Rd., R No. 1, 62707).	National Cemetery	Dane Freeman
INDIANA:		
Indianapolis (1481 W. 10th St., 46202)	Medical Center	Robert Sabin
Cold Spring Road Division Tenth Street Division		
Indianapolis (575 N. Pennsylvania St., 46204)	Regional Office	Jeffrey Alger
Indianapolis (Crown Hill National Cemetery, 700 W. 38th St., 46208) (Mail: Marion National Cemetery, IN).	National Cemetery	Bobby A. Moton
Marion (1700 E. 38th St., 46952)	National Cemetery	Bobby A. Moton
New Albany (1943 Ekin Ave., 47150) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery	Gary D. Peak
Northern Indiana Health Care System (2121 Lake Ave., Ft. Wayne, 46805).	Medical Center	Michael W. Murphy
IOWA:		
Central Iowa Health Care System (30th and Euclid Ave., Des Moines, 50310-5774).	Medical Center	Donald Cooper
Des Moines (210 Walnut St., 50309)	Regional Office	Jospeh Cooley
Iowa City (Hwy. 6 W., 52246-5774)	Medical Center	Gary L. Wilkinson
Keokuk (1701 J St., 52632) (Mail: Rock Island National Cemetery, IL).	National Cemetery	Richard C. Anderson
KANSAS:		
Eastern Kansas Health Care System (Leavenworth, 66048).	Medical Center (medical and domiciliary)	Robert M. Malone
Ft. Leavenworth (Mail: Leavenworth National Cemetery, KS).	National Cemetery	Jeffrey S. Barnes
Ft. Scott (P.O. Box 917, 66701)	National Cemetery	Jeffrey S. Barnes
Leavenworth (P.O. Box 1694, 66048)	National Cemetery	Jeffrey S. Barnes
Topeka (Bldg. 9, 3401 SW, 21st St., 66604)	Shared service center	Bruce C. Carruthers
Wichita (5500 E. Kellogg, 67218)	Medical Center	Thomas J. Sanders
Wichita (5500 E. Kellogg, 67218)	Regional Office	Thomas J. Sanders
KENTUCKY:		
Danville (277 N. 1st St., 40442) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery	Patrick Lovett

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Lebanon (20 Hwy. 208E, 40033) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery	Gary D. Peak
Lexington (40511) Cooper Drive Division Leestown Division	Medical Center	Forest Farley
Lexington (833 W. Main St., 40508) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery	Patrick Lovett
Louisville (545 S. 3d St., 40202)	Regional Office	(Vacancy)
Louisville (800 Zorn Ave., 40202)	Medical Center	(Vacancy)
Louisville (Cave Hill National Cemetery, 701 Baxter Ave., 40204) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery	Gary D. Peak
Louisville (Zachary Taylor National Cemetery, 4701 Brownsboro Rd., 40207).	National Cemetery	Gary D. Peak
Nancy (Mill Springs National Cemetery, 9044 W. Hwy. 80, 42544) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery	Patrick Lovett
Nicholasville (Camp Nelson National Cemetery, 6980 Danville Rd., 40356).	National Cemetery	Patrick Lovett
LOUISIANA:		
Alexandria (71301)	Medical Center	(Vacancy)
Baton Rouge (220 N. 19th St., 70806) (Mail: Port Hudson National Cemetery, LA).	National Cemetery	Gloria Mote
New Orleans (1601 Peridido St., 70146)	Medical Center	John D. Church, Jr.
New Orleans (701 Loyola Ave., 70113)	Regional Office	Barry S. Jackson
Pineville (Alexandria National Cemetery, 209 E. Shamrock St., 71360) (Mail: Natchez, NC).	National Cemetery	Gloria Mote
Shreveport (510 E. Stoner Ave., 71101)	Medical Center	Billy Valentine
Zachary (20978 Port Hickey Rd., 70791) (Port Hudson National Cemetery).	National Cemetery	Arleen Vicenty
MAINE:		
Togus (1 VA Ctr., 04330)	Medical and Regional Office Center	John H. Sims, Jr.
Togus (VA Medical and Regional Office Center, 04330) (Mail: Massachusetts National Cemetery, MA).	National Cemetery	Kurt Rotar
MARYLAND:		
Annapolis (800 West St., 21401) (Mail: Baltimore National Cemetery, MD).	National Cemetery	Robin Pohlman
Baltimore (31 Hopkins Plz., 21201)	Regional Office	Newell Quinton
Baltimore (5501 Frederick Ave., 21228)	National Cemetery	Robin Pohlman
Baltimore (Loudon Park National Cemetery, 3445 Frederick Ave., 21228) (Mail: Baltimore National Cemetery, MD).	National Cemetery	Robin Pohlman
Maryland Health Care System (10 N. Green St., Baltimore, 21201).	Medical Center	Dennis Smith
MASSACHUSETTS:		
Bedford (Edith Nourse Rogers Memorial Veterans Hospital, 200 Springs Rd., 01730).	Medical Center	William A. Conte
Boston Health Care Center (150 S. Huntington Ave., 02130).	Medical Center	Michael Lawson
Boston (John F. Kennedy Federal Bldg., 02203)	Regional Office	Fay Norred
Bourne (Massachusetts National Cemetery, Connery Ave., 02532).	National Cemetery	Kurt Rotar
Brockton (940 Belmont St., 02301)	Medical Center	Michael Lawson
Northampton (01060)	Medical Center	Bruce A. Gordon
MICHIGAN:		
Ann Arbor (2215 Fuller Rd., 48105)	Medical Center	James Roseborough
Augusta (Ft. Custer National Cemetery, 15501 Dickman Rd., 49012).	National Cemetery	John Bacon
Battle Creek (49106)	Medical Center	Alice Wood
Detroit (48101-1932)	Medical Center	Michael Wheeler
Detroit (477 Michigan Ave., 48226)	Regional Office	Geraldine Johnson
Iron Mountain (49801)	Medical Center	Deborah Thompson
Saginaw (1500 Weiss St., 48602)	Medical Center	Gabriel Perez
MINNESOTA:		
Minneapolis (1 Veterans Dr., 55417)	Medical Center	Janet P. Murphy
Minneapolis (Ft. Snelling National Cemetery, 7601 34th Ave. S., 55450).	National Cemetery	Robert F. McCollum
St. Cloud (4801 8th St. N., 56303)	Medical Center	Barry I. Bahl
St. Paul (Bishop Henry Whipple Federal Bldg., Ft. Snelling, 55111) (Remittances: P.O. Box 1820, 55111).	Regional Office & Insurance Center	(Vacancy)
MISSISSIPPI:		
Biloxi (39531)	Medical Center (medical and domiciliary).	Julie Catellier

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Biloxi Hospital and Domiciliary Division Gulfport Hospital Division		
Biloxi (P.O. Box 4968, 39535-4968)	National Cemetery	Amanda Rhodes
Corinth (1551 Horton St., 38834) (Mail: Memphis National Cemetery, TN)	Medical Center (medical and domi- ciliary)	Mary Dill
Jackson (1500 E. Woodrow Wilson Dr., 39216)	Medical Center	Richard Baltz
Jackson (1600 E. Woodrow Wilson Ave., 39216)	Regional Office	Jospeh Adair
Natchez (41 Cemetery Rd., 39120)	National Cemetery	Arleen Vicenty
MISSOURI:		
Columbia (Harry S. Truman Memorial Veterans Hospital, 800 Hospital Dr., 65201).	Medical Center	Gary Campbell
Jefferson City (1024 E. McCarthy, 65101) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	Ralph E. Church
Kansas City (4801 Linwood Blvd., 64128)	Medical Center	Kent D. Hill
Poplar Bluff (63901)	Medical Center	Nancy Arnold
Springfield (1702 E. Seminole St., 65804)	National Cemetery	Ralph E. Church
St. Louis (63125)	Medical Center	Linda Kurz
John J. Cochran Division, 63106		
St. Louis (P.O. Box 5020, Bldg. 104, 4300 Good- fellow Blvd., 63115).	Records Management Center	Brian Corley
St. Louis (400 S. 18th St., 63103-2271)	Regional Office	Gary Williams
St. Louis (Jefferson Barracks National Cemetery, 2900 Sheridan Dr., 63125).	National Cemetery	Ralph E. Church
MONTANA:		
Montana Health Care System (Ft. Harrison, 59636)	Medical and Regional Office Center	Joseph M. Underkofler
NEBRASKA:		
Greater Nebraska Health Care System (600 S. 70th St., Lincoln, 68510).	Medical Center	Gary N. Nugent
Lincoln (5631 S. 48th St., 68516)	Regional Office	(Vacancy)
Maxwell (Ft. McPherson National Cemetery, 12004 S. Spur 56A, 69151-1031).	National Cemetery	Jim Schwartz
NEVADA:		
Las Vegas (102 Lake Mead Dr., 89106)	Outpatient Clinic	John Hempel
Reno (1000 Locust St., 89520)	Medical Center	Gary R. Whitfield
Reno (1201 Terminal Way, 89520)	Regional Office	Eileen Straub
NEW HAMPSHIRE:		
Manchester (718 Smyth Rd., 02104)	Medical Center	Mark F. Levenson
Manchester (275 Chestnut St., 03101)	Regional Office	Edward J. Hubbard
NEW JERSEY:		
Beverly (R No. 1, Bridgeboro Rd., 08010)	National Cemetery	Delores T. Blake
Newark (20 Washington Pl., 07102)	Regional Office	William Nicholas
New Jersey Health Care System (East Orange, 07018).	Medical Center	Kenneth Mizrach
Salem (Finn's Point National Cemetery, R.F.D. 3, Ft. Mott Rd., Box 542, 08079) (Mail: Beverly Na- tional Cemetery, NJ).	National Cemetery	Delores T. Blake
Somerville (08876)	Asset Management Service	Sharon Dufour
NEW MEXICO:		
Albuquerque (2100 Ridgecrest Dr. SE., 87108- 5138).	Medical Center	Mary A. Dowling
Albuquerque (500 Gold Ave. SW., 87102)	Regional Office	Sandra D. Epps
Ft. Bayard (Ft. Bayard National Cemetery, P.O. Box 189, 88036) (Mail: Ft. Bliss National Cemetery, TX).	National Cemetery	Gerald T. Vitela
Santa Fe (P.O. Box 88, 501 N. Guadalupe St., 87501).	National Cemetery	Donald M. Rincon
NEW YORK:		
Albany (113 Holland Ave., 12208)	Medical Center	(Vacancy)
Bath (14810)	Medical Center (medical and domi- ciliary)	William Feeley
Bath (VA Medical Center, 14810)	National Cemetery	Virgil Wertemberger
Bronx (130 W. Kingsbridge Rd., 10468)	Medical Center	MaryAnn Musumeci
Brooklyn Division St. Albans Division		
Brooklyn (Cypress Hills National Cemetery, 625 Ja- maica Ave., 11208) (Mail: Long Island National Cemetery, NY).	National Cemetery	Art Smith
Buffalo (111 W. Huron St., 14202)	Regional Office	Gregory L. Mason
Calverton (210 Princeton Blvd., 11933)	National Cemetery	Patrick Hallinan
Canandaigua (14424)	Medical Center	W. David Smith
Elmira (Woodlawn National Cemetery, 1825 Davis St., 14901) (Mail: Bath National Cemetery, NY).	National Cemetery	Virgil Wertemberger
Farmingdale (Long Island National Cemetery, 2040 Wellwood Ave., 11735-1211).	National Cemetery	Art Smith
Hudson Valley Health Care System (Franklin Dela- no Roosevelt Hospital, Montrose, 10548).	Medical Center	Michael Sabo

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
New York (245 W. Houston Street, 10014)	Regional Office	Pat Amberg-Blyskal
New York Harbor Health Care System (Brooklyn, 11209)	Medical Center	John J. Donnellan, Jr.
Northport (Long Island, 11768)	Medical Center	(Vacancy)
Schuylerville (Saratoga National Cemetery, 200 Duell Rd., 12871-1721)	National Cemetery	Ronald Zink
Syracuse (Irving Ave. & University Pl., 13210)	Medical Center	James Cody
Western New York Health Care System (3495 Bailey Ave., Buffalo, 14215)	Medical Center	William Feeley
NORTH CAROLINA:		
Asheville (28805)	Medical Center	James A. Christian
Durham (508 Fulton St. & Erwin Rd., 27705)	Medical Center	Michael Phaup
Fayetteville (2300 Ramsey St., 28301)	Medical Center	Janet Stout
New Bern (1711 National Ave., 28560)	National Cemetery	Ralph C. Bennett
Raleigh (501 Rock Quarry Rd., 27610)	National Cemetery	Ralph C. Bennett
Salisbury (1601 Brenner Ave., 28144)	Medical Center	Timothy May
Salisbury (202 Government Rd., 28144)	National Cemetery	Ralph C. Bennett
Wilmington (2011 Market St., 28403) (Mail: New Bern National Cemetery, NC)	National Cemetery	Ralph C. Bennett
Winston-Salem (251 N. Main St., 27155)	Regional Office	John Montgomery
NORTH DAKOTA:		
Fargo (655 1st Ave., 58102)	Medical and Regional Office Center	Douglas M. Kenyon, <i>Acting</i>
OHIO:		
Chillicothe (45601)	Medical Center	Michael W. Walton
Cincinnati (3200 Vine St., 45220)	Medical Center	Carlos B. Lott
Cleveland (10701 East Blvd., 44106-3800)	Medical Center	William Montague
Brecksville Division		
Wade Park Division		
Cleveland (1240 E. 9th St., 44199)	Regional Office	Phillip J. Ross
Columbus (2090 Kenny Rd., 43221)	Outpatient Clinic	Lilian T. Thome
Dayton (VA Medical Center, 4100 W. 3d St., 45428)	Medical Center (medical and domiciliary)	Steven Cohen
Dayton (VA Medical Center, 4100 W. 3d St., 45428)	National Cemetery	Margaret S. Yaraborough
Rittman (Ohio Western Reserve National Cemetery, P.O. Box 8, 44270)	National Cemetery	Jeffrey Teas
OKLAHOMA:		
Ft. Gibson (1423 Cemetery Rd., 74434)	National Cemetery	Kenny Rader
Muskogee (Memorial Station, Honor Heights Dr., 74401)	Medical Center	Melinda Murphy
Muskogee (125 S. Main St., 74401)	Regional Office	William D. Fillman, Jr.
Oklahoma City (921 NE. 13th St., 73104)	Medical Center	Steve J. Gentling
OREGON:		
Eagle Point (2763 Riley Rd., 97524)	National Cemetery	Darryl Ferrell
Portland (3710 SW. U.S. Veterans Hospital Rd., 97207)	Medical Center	James Tuchschildt
Portland (1220 SW. 3d Ave., 97204)	Regional Office	Ray W. Hall
Portland (Willamette National Cemetery, 11800 SE. Mt. Scott Blvd., P.O. Box 66147, 97266-6937)	National Cemetery	Gertrude Devenney
Roseburg (97470-6513)	Medical Center	George Marnell
Roseburg (VA Medical Center, 97470) (Mail: Willamette National Cemetery, OR)	National Cemetery	Darryl Ferrell
White City (97503)	Domiciliary	Max McIntosh
PENNSYLVANIA:		
Altoona (16602-4377)	Medical Center	Gerald L. Williams
Annville (Indiantown Gap National Cemetery, Rt. 2, Box 484, 17003-9618)	National Cemetery	Charlene R. Lewis
Butler (16001-2480)	Medical Center	Michael Finnegan
Coatesville (19320)	Medical Center	Gary W. Devansky
Erie (135 E. 38th St. Blvd., 16504)	Medical Center	James Palmer
Lebanon (17042)	Medical Center	Charlene Szabo
Philadelphia (5000 Wissahickon Ave., 19101) (Insurance remittances: P.O. Box 7787) (Mail: P.O. Box 42954)	Regional Office & Insurance Center	Thomas M. Lastowka
Philadelphia (University & Woodland Aves., 19104)	Medical Center	Michael Sullivan
Philadelphia (Haines St. & Limekiln Pike, 19138) (Mail: Beverly National Cemetery, NJ)	National Cemetery	Delores T. Blake
Pittsburgh (1000 Liberty Ave., 15222)	Regional Office	Diana Rubens
Pittsburgh Health Care System (University Dr. C, 15240)	Medical Center	Michael Moreland
Aspinwall Division		
Pittsburgh Division		
Wilkes-Barre (1111 E. End Blvd., 18711)	Medical Center	Stephen M. Lucas
PHILIPPINE REPUBLIC:		
Manila (1131 Roxas Blvd., FPO AP96515-1110)	Regional Office & Outpatient Clinic	Barry M. Barker

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
PUERTO RICO:		
Bayamon (Puerto Rico National Cemetery, Avenue Cementerio Nacional No. 50, 00960).	National Cemetery	Jorge Baltar
Hato Rey (U.S. Courthouse & Federal Bldg., Carlos E. Chardon St., 00918).		
San Juan (Barrio Monacillos G.P.O., Box 364867, 00927-5800).	Medical Center	Rafael E. Ramirez
San Juan (U.S. Courthouse & Federal Bldg., Carlos E. Chardon St., G.P.O. Box 364867, Hato Rey, 00936).	Regional Office	(Vacancy)
RHODE ISLAND:		
Providence (380 Westminster Mall, 02903)	Regional Office	Peter Wells
Providence (Davis Park, 02908)	Medical Center	Vincent Ng
SOUTH CAROLINA:		
Beaufort (1601 Boundary St., 29902)	National Cemetery	Walter A. Gray, Jr.
Charleston (109 Bee St., 29401-5799)	Medical Center	Robert Perrault
Columbia (William Jennings Bryan Dorn Veterans Hospital, 29209).	Medical Center	Brian Heckert
Columbia (1801 Assembly St., 29201)	Regional Office	Carl W. Hawkins
Florence (803 E. National Cemetery Rd., 29501)	National Cemetery	Gregory Whitney
SOUTH DAKOTA:		
Black Hills Health Care System (113 Comanche Rd., Ft. Meade, 57741).	Medical Center	Peter P. Henry
Hot Springs (VA Medical Center, 57747) (Mail: Black Hills National Cemetery, SD).	National Cemetery	Robert E. Poe
Sioux Falls (Royal C. Johnson Veterans Memorial Hospital, P.O. Box 5046, 25051 W. 22d St., 57117).	Medical Center and Regional Office	Ron Porzio
Sturgis (P.O. Box 640, 57785) (Mail: Black Hills National Cemetery).		
Sturgis (Black Hills National Cemetery, P.O. Box 640, 57785).	National Cemetery	Robert E. Poe
TENNESSEE:		
Chattanooga (1200 Bailey Ave., 37404)	National Cemetery	Candice Underwood
Knoxville (939 Tyson St. NW., 37917) (Mail: Mountain Home National Cemetery).	National Cemetery	Kenneth LaFevor
Madison (1420 Gallatin Rd. S., 37115-4619) (Nashville National Cemetery).	National Cemetery	William Owensby
Memphis (1030 Jefferson Ave., 38104)	Medical Center	Kenneth L. Mulholland, Jr.
Memphis (3568 Townes Ave., 38122)	National Cemetery	Mary Dill
Mountain Home (Johnson City, 37684)	Medical Center (medical and domiciliary).	Carl J. Gerber
Mountain Home (P.O. Box 8, 37684)	National Cemetery	Kenneth LaFevor
Tennessee Valley HCS.		
Murfreesboro (37129-1236)	Medical Center	Roland Moore
Nashville (1310 24th Ave. S., 37212-2637)	Medical Center	Roland Moore
Nashville (110 9th Ave. S., 37203)	Regional Office	Thomas R. Jensen
TEXAS:		
Amarillo (6010 Amarillo Blvd. W., 79106)	Medical Center	Wallace M. Hopkins
Austin (1615 E. Woodward St., 78772)	Automation Center	Robert Evans
Austin (P.O. Box 149975, 78714-9575)	Financial Services Center	Rodney W. Wood
Big Spring (79720)	Medical Center	Cary Brown
Central Texas Health Care System (Olin E. Teague Veterans Center, Temple, 76504).	Medical Center (medical and domiciliary).	Dean Billik
Dallas (Dallas Ft. Worth National Cemetery, 2191 Mt. Creek Pkwy., 75211).	National Cemetery	Jimmy Adamson
El Paso Health Care System(5919 Brook Hollow Dr., 79925).	Medical Center	Byron K. Jaqua
Ft. Bliss (5200 Fred Wilson Rd., P.O. Box 6342, 79906).	National Cemetery	Gerald T. Vitela
Houston (2002 Holcombe Blvd., 77030)	Medical Center	Edgar L. Tucker
Houston (6900 Almeda Rd., 77030)	Regional Office	Thomas R. Wagner
Houston (10410 Veterans Memorial Dr., 77038)	National Cemetery	Jorge Lopez
Kerrville (VA Medical Center, 3600 Memorial Blvd., 78028) (Mail: Ft. Sam Houston, TX).	National Cemetery	Joe A. Ramos
North Texas Health Care System (4500 S. Lancaster Rd., 75216).	Medical Center	Alan Harper
San Antonio (517 Paso Hondo St., 78202) (Mail: Ft. Sam Houston National Cemetery).	National Cemetery	Joe A. Ramos
San Antonio (1520 Harry Wurzbach Rd., 78209) (Ft. Sam Houston National Cemetery).	National Cemetery	Joe A. Ramos
South Texas Veterans Health Care System (Audie L. Murphy Memorial Veterans Hospital, 7400 Merton Minter Blvd., San Antonio, 78284).	Medical Center	Jose R. Coronado
Waco (701 Clay Ave., 76799)	Regional Office	Carl E. Lowe II

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
UTAH:		
Salt Lake City (125 S. State St., 84147)	Regional Office	Douglas B. Wadsworth
Salt Lake City (500 Foothill Blvd., 84148)	Medical Center	James Floyd
VERMONT:		
White River Junction (215 N. Main St., 05009)	Medical and Regional Office Center	Gary M. DeGasta
VIRGINIA:		
Alexandria (1450 Wilkes St., 22314) (Mail: Culpeper National Cemetery, VA)	National Cemetery	Homer D. Hardamon
Culpeper (305 U.S. Ave., 22701)	National Cemetery	Mary Hendley
Danville (721 Lee St., 24541) (Mail: Salisbury National Cemetery, NC)	National Cemetery	Ralph C. Bennett
Hampton (23667)	Medical Center (medical and domiciliary)	Joseph Williams
Hampton (Cemetery Rd. at Marshall Ave., 23667) ..	National Cemetery	Homer D. Hardamon
Hampton (VA Medical Center, 23667) (Mail: Cemetery Rd. at Marshall Ave., VA) ..	National Cemetery	Homer D. Hardamon
Hopewell (10th Ave. & Davis St., 23860) (City Point National Cemetery) (Mail: Richmond National Cemetery, VA) ..	National Cemetery	Homer D. Hardamon
Leesburg (Balls Bluff National Cemetery, Route 7, 22075) (Mail: Culpeper National Cemetery, VA) ..	National Cemetery	Mary Hendley
Mechanicsville (Cold Harbor National Cemetery, Route 156 N., 23111) (Mail: Ft. Harrison National Cemetery, VA, Richmond) ..	National Cemetery	Homer D. Hardamon
Richmond (1201 Broad Rock Rd., 23249)	Medical Center	James W. Dudley
Richmond (1701 Williamsburg Rd., 23231)	National Cemetery	Homer D. Hardamon
Richmond (Ft. Harrison National Cemetery, 8620 Varina Rd., 23231) (Mail: Richmond National Cemetery, VA) ..	National Cemetery	Homer D. Hardamon
Richmond (Glendale National Cemetery, 8301 Willis Church Rd., 23231) (Mail: Richmond National Cemetery, VA) ..	National Cemetery	Homer D. Hardamon
Roanoke (210 Franklin Rd. SW., 24011)	Regional Office	John W. Smith
Salem (24153)	Medical Center	Stephen Lemons
Sandston (Seven Pines National Cemetery, 400 E. Williamsburg Rd., 23150) (Mail: Richmond National Cemetery, VA) ..	National Cemetery	Homer D. Hardamon
Staunton (901 Richmond Ave., 24401) (Mail: Culpeper National Cemetery, VA) ..	National Cemetery	Mary Hendley
Triangle (Quantico National Cemetery, R No. 619, 18424 Joplin Rd., 22172) ..	National Cemetery	Michael Picerno
Winchester (401 National Ave., 22601) (Mail: Culpeper National Cemetery, VA) ..	National Cemetery	Mary Hendley
WASHINGTON:		
Kent (Takoma National Cemetery, 18600 SE. 240th St., 98042-4868) ..	National Cemetery	Mary Ann Gillispie
Puget Sound Health Care System (4435 Beacon Ave. S., Seattle, 98108) ..	Medical Center	Timothy Williams
Seattle (915 2d Ave., 98174)	Regional Office	Kristine A. Arnold
Spokane (N. 4815 Assembly St., 99205)	Medical Center	Joseph M. Manley
Walla Walla (77 Wainwright Dr., 99362)	Medical Center	Bruce Stewart
WEST VIRGINIA:		
Beckley (200 Veterans Ave., 25801)	Medical Center	Gerard Husson
Clarksburg (26301)	Medical Center	Glen Struchtemeyer
Grafton (West Virginia National Cemetery, Rt. 2, Box 127, 26354) ..	National Cemetery	Deborah Poe
Grafton (431 Walnut St., 26354) (Mail: West Virginia National Cemetery, WV) (Grafton National Cemetery, WV) ..	National Cemetery	Deborah Poe
Huntington (1540 Spring Valley Dr., 25704)	Medical Center	David Pennington
Huntington (640 4th Ave., 25701)	Regional Office	G.W. (Bill) Leonard
Martinsburg (25401)	Medical Center (medical and domiciliary)	George Moore, Jr.
WISCONSIN:		
Madison (William S. Middleton Memorial Veterans Hospital, 2500 Overlook Ter., 53705) ..	Medical Center	Nathan L. Geraths
Milwaukee (5000 W. National Ave., 53295-4000) ...	Medical Center (medical and domiciliary)	Glen Grippen
Milwaukee (5000 W. National Ave., Bldg. 6, 53295-4000) ..	Regional Office	Jon A. Baker
Milwaukee (Wood National Cemetery, 5000 W. National Ave., 53295-4000) ..	National Cemetery	Joseph Tumbach
Tomah (54660)	Medical Center	Stanley Q. Johnson
WYOMING:		
Cheyenne (2360 E. Pershing Blvd., 82001)	Medical Center	David M. Kilpatrick

National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Sheridan (82801)	Medical Center	Maureen Humphrys

Sources of Information

Audiovisuals Persons interested in the availability of VA video productions or exhibits for showing outside VA may write the Chief, Media Services Division (032B), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-9781 or 9782.

Contracts Persons seeking to do business with the Department of Veterans Affairs may contact the Director, Acquisition Resources Service (95), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8815. A brochure entitled *Doing Business with the Department of Veterans Affairs* is available upon request. The Office of Acquisition and Materiel Management also distributes information regarding VA business opportunities through the Internet, at www.va.gov/oa&mm/index.htm.

Small Business Programs Persons seeking information on VA's small business programs may call 800-949-8387 (toll free) or 202-565-8124. The Office of Small and Disadvantaged Business Utilization Web site (Internet, www.va.gov/osdbu) contains a considerable amount of information about these programs.

Electronic Access Information concerning the Department of Veterans Affairs is available electronically through the Internet, at www.va.gov.

Employment The Department of Veterans Affairs employs physicians, dentists, podiatrists, optometrists, nurses, nurse anesthetists, physician assistants, expanded-function dental auxiliaries, registered respiratory therapists, certified respiratory technicians, licensed physical therapists, occupational therapists, pharmacists, and licensed practical or vocational nurses under VA's excepted merit system. This system does not require civil service eligibility. Other professional, technical, administrative, and clerical occupations, such as

veterans claims examiners, secretaries, and management analysts, exist in VA that do require civil service eligibility. Persons interested in employment should contact the Human Resources Management Office at their nearest VA facility or search the VA Web site, www.va.gov/jobs/index.cfm. All qualified applicants will receive consideration for appointments without regard to race, religion, color, national origin, sex, political affiliation, or any nonmerit factor.

Freedom of Information Act Requests Inquiries should be directed to the Assistant Secretary for Information and Technology, Information Management Service (045A4), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8135.

Inspector General Inquiries and Hotline Publicly available documents and information on the VA Office of Inspector General are available electronically through the Internet, at www.va.gov/oig/homepage.htm. Complaints may be sent by mail to the VA Inspector General (53E), P.O. Box 50410, Washington, DC 20091-0410. Hotline phone, 800-488-8244. E-mail, vaoig.hotline@forum.va.gov.

Medical Center (Hospital) Design, Construction, and Related Services Construction projects for VA medical centers and other facilities in excess of \$4 million are managed and controlled at the VA central office, located in Washington, DC. Projects requiring design, construction, and other related services are advertised on the Internet FirstGov site, at www.firstgov.gov. Submit project-specific qualifications (SF 254 and SF 255) to the Director, A/E Evaluation and Program Support Team (181A), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-565-4181. Additional information regarding the selection process can be found on the VA Office of Facilities

Management Internet site, at www.va.gov/facmgt.

Construction projects for VA medical centers and other facilities which are less than \$4 million are managed and controlled at the individual medical centers. For information regarding these specific projects, contact the Acquisition and Materiel Management Office at each individual VA medical center. Addresses and additional information on VA medical centers can be found on the VA Internet site, www.va.gov/facilities.

News Media Representatives of the media outside Washington, DC, may contact VA through the nearest regional Office of Public Affairs:

Atlanta (404-929-5880)
Chicago (312-353-4076)
Dallas (214-767-9270)
Denver (303-914-5855)
Los Angeles (310-268-4207)
New York (212-807-3429)

National and Washington, DC, media may contact the Office of Public Affairs in the VA Central Office, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-6000.

Publications The *Annual Accountability Report* may be obtained (in single copies), without charge, from the Office of Financial Policy (047G), 810 Vermont Avenue NW., Washington, DC 20420.

The 2000 VA pamphlet *Federal Benefits for Veterans and Dependents* (80-98-1) is available for sale by the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

The *Board of Veterans Appeals Index* (I-01-1), an index to appellate decisions, is available on microfiche in annual cumulation from July 1977 through December 1994. The quarterly indexes may be purchased for \$7 and annual cumulative indexes for \$22.50. The VADEX/CITATOR of Appellate Research Materials is a complete printed quarterly looseleaf cumulation of research material which may be purchased for \$175 with binder and for \$160 without binder. The Vadex Infobase, a computer-searchable version of the VADEX, is also available on diskettes for \$100 per copy. These publications may be obtained by contacting Promisel and Korn, Inc. Phone, 301-986-0650. Archived decisions of the Board of Veterans' Appeals are available through the VA Web site at www.va.gov.

A January 2000 VA pamphlet entitled *Understanding the Appeal Process* (01-00-1) is available for sale from the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

The VA pamphlet, *A Summary of Department of Veteran Affairs Benefits* (27-82-2), may be obtained, without charge, from any VA regional office.

Interments in VA National Cemeteries, VA NCA-IS-1, provides a list of national cemeteries and information on procedures and eligibility for burial. Copies may be obtained without charge from the National Cemetery Administration (402B2), 810 Vermont Avenue NW., Washington, DC 20420.

For further information, contact the Office of Public Affairs, Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-5700. Internet, www.va.gov.