

## NATIONAL CREDIT UNION ADMINISTRATION

1775 Duke Street, Alexandria, VA 22314-3428  
 Phone, 703-518-6300. Internet, www.ncua.gov.

Chairman	DENNIS DOLLAR
Members of the Board	JO ANN JOHNSON, DEBORAH MATZ
Executive Director	J. LEONARD SKILES
Secretary of the Board	BECKY BAKER
Chief Financial Officer	DENNIS WINANS
Director, Office of Administration	JAMES L. BAYLEN
Director, Office of Community Development Credit Unions	ANTHONY LACRETA
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General Counsel	ROBERT M. FENNER
Inspector General	H. FRANK THOMAS

[For the National Credit Union Administration statement of organization, see the *Code of Federal Regulations*, Title 12, Part 720]

*The National Credit Union Administration is responsible for chartering, insuring, supervising, and examining Federal credit unions and administering the National Credit Union Share Insurance Fund. The Administration also administers the Community Development Revolving Loan Fund and manages the Central Liquidity Facility, a mixed-ownership Government corporation whose purpose is to supply emergency loans to member credit unions.*

The National Credit Union Administration was established by act of March 10, 1970 (12 U.S.C. 1752), and reorganized by act of November 10, 1978 (12 U.S.C. 226), as an independent agency in the executive branch of the Federal Government. It regulates and insures all Federal credit unions and insures State-chartered credit unions that apply and qualify for share insurance.

### Activities

**Chartering** The Administration grants Federal credit union charters to groups sharing a common bond of occupation or association, or groups within a well-defined neighborhood, community, or

rural district. A preliminary investigation is made to determine if certain standards are met before granting a Federal charter.

**For further information, contact the appropriate regional office listed in the table below.**

**Examinations** The Administration conducts annual examinations of Federal credit unions to determine their solvency and compliance with laws and regulations and to assist credit union management and operations.

**For further information, contact the Director, Office of Examination and Insurance. Phone, 703-518-6360.**

**Share Insurance** The act of October 19, 1970 (12 U.S.C. 1781 *et seq.*), provides for a program of share insurance. The insurance is mandatory for Federal credit unions and for State-chartered credit unions in many States and is optional for other State-chartered credit unions. Credit union members' accounts are insured up to \$100,000. The National Credit Union Share Insurance Fund requires each insured credit union to place and maintain a 1

percent deposit of its insured savings with the Fund.

**For further information, contact the Director, Office of Examination and Insurance. Phone, 703-518-6360.**

**Supervision** Supervisory activities are carried out through annual examiner contacts and through periodic policy and regulatory releases from the Administration. The Administration also maintains a warning system designed to identify emerging problems as well as to monitor operations between examinations.

**Regional Offices—National Credit Union Administration**

Region	Address	Director	Telephone	Fax
Albany, NY—CT, MA, ME, NH, NY, RI, VT	9 Washington Sq., Washington Ave. Ext., 12205	Layne L. Bumgardner	518-862-7400	518-862-7420
Atlanta, GA—AL, AR, FL, GA, KY, LA, MS, NC, PR, SC, TN, VI	Suite 1600, 7000 Central Pkwy., 30328	Alonzo A. Swann III	678-443-3000	678-443-3020
Austin, TX—AZ, CO, IA, KS, MN, ND, NE, NM, OK, SD, TX, UT, WY	Suite 5200, 4807 Spicewood Springs Rd., 78759-8490	Jane Walters	512-342-5600	512-342-5620
Capital—DC, DE, MD, NJ, PA, VA, WV	Suite 4206, 1775 Duke St., Alexandria, VA 22314	Tawana James	703-519-4600	703-519-6674
Chicago, IL—IL, IN, MI, MO, OH, WI	Suite 125, 4225 Naperville Rd., Lisle, 60532-3658	Melinda Love	630-955-4100	630-955-4120
Pacific—AK, AS, CA, GU, HI, ID, MT, NV, OR, WA	Suite 1350, 2300 Clayton Rd., Concord, CA 94520	Robert E. Blatner, Jr.	925-363-6220	925-363-6220

**Sources of Information**

**Consumer Complaints** The Administration investigates the complaints of members who are unable to resolve problems with their Federal credit union. Complaints should be sent directly to the appropriate regional office.

**Employment** Inquiries and applications for employment should be directed to the Office of Human Resources, National Credit Union Administration, 1775 Duke Street, Alexandria, VA 22314-3428.

**Federally Insured Credit Unions** A list of federally insured credit union names, addresses, asset levels, and number of members is available for review at NCUA's Alexandria and regional offices.

Copies of the listing are available at a nominal fee from NCUA, Publications, 1775 Duke Street, Alexandria, VA 22314-3428. Phone, 703-518-6340. A listing is also available electronically through the Internet, at [www.ncua.gov/indexdata.html](http://www.ncua.gov/indexdata.html).

**Publications** A listing and copies of NCUA publications are available from NCUA, Publications, 1775 Duke Street, Alexandria, VA 22314-3428. Phone, 703-518-6340. Publications are also available electronically through the Internet, at [www.ncua.gov](http://www.ncua.gov).

**Starting a Federal Credit Union** Groups interested in forming a Federal credit union may obtain free information by writing to the appropriate regional office.

**For further information concerning the National Credit Union Administration, contact the Office of Public and Congressional Affairs, National Credit Union Administration, 1775 Duke Street, Alexandria, VA 22314-3428. Phone, 703-518-6330. Internet, [www.ncua.gov](http://www.ncua.gov).**