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GPO



Service System, Attn: STP/LO, Arlington, VA 22209–2425. Phone, 703–605–4038.

**Publications** Selective Service regulations appear in chapter XVI of title 32 of the *Code of Federal Regulations.*

**Requirements of Law** Persons desiring information concerning the requirements of the Military Selective Service Act should contact the National Headquarters of the Selective Service System. Phone, 703–605–4000.

**For further information, contact the Office of Public and Intergovernmental Affairs, Selective Service System, Arlington, VA 22209–2425. Phone, 703–605–4100. Internet, www.sss.gov.**

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# SMALL BUSINESS ADMINISTRATION

*409 Third Street SW., Washington, DC 20416*
*Phone, 202–205–6600. Fax, 202–205–7064. Internet, www.sba.gov.*

| | |
|---|---|
| Administrator | HECTOR V. BARRETO |
| Deputy Administrator | STEPHEN GALVAN, *Acting* |
| Chief Counsel for Advocacy | THOMAS SULLIVAN |
| Chief Financial Officer | JENNIFER MAIN |
| Chief Operating Officer and Chief Information Officer | STEPHEN GALVAN |
| Chief of Staff | STEPHEN GALVAN |
| Counselor to the Administrator | (VACANCY) |
| General Counsel | ROBERT GANGWERE, *Acting* |
| Inspector General | ERIC M. THORSON |
| Associate Administrator for Disaster Assistance | HERBERT MITCHELL |
| Associate Administrator for Communications and Public Liaison | RAUL CISNEROS |
| Assistant Administrator for Congressional and Legislative Affairs | CHARLES ROWE |
| Assistant Administrator for Equal Employment Opportunity and Civil Rights Compliance | DELORICE FORD, *Acting* |
| Associate Administrator for Field Operations | MICHAEL PAPPAS |
| Assistant Administrator for Hearings and Appeals | DELORICE FORD |
| Associate Deputy Administrator for Capital Access | MICHAEL HAGER |
| Associate Administrator for Financial Assistance | JAMES RIVERA |
| Associate Administrator for International Trade | MANUEL ROSALES |
| Associate Administrator for Investment | J. GUZMAN-FOURNIER |
| Associate Administrator for Surety Guarantees | FRANK LALUMIERE |
| Associate Deputy Administrator for Entrepreneurial Development | CHERYL MILLS |
| Associate Administrator for Business Initiatives | ELLEN M. THRASHER |
| National Director for Native American Affairs | HOLLY SCHICK, *Acting* |
| Associate Administrator for Small Business Development Centers | ANTONIO DOSS |

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| Associate Administrator for Veterans Business Development | WILLIAM ELMORE |
| Associate Administrator for Women's Business Ownership | WILMA GOLDSTEIN |
| Associate Deputy Administrator for Government Contracting and Business Development | CALVIN JENKINS, *Acting* |
| Associate Administrator for Government Contracting | KAREN HONTZ |
| Associate Administrator for Business Development | (VACANCY) |
| Associate Administrator for HUBZone Empowerment Contracting | MICHAEL MCHALE |
| Associate Deputy Administrator for Management and Administration | LEWIS ANDREWS |
| Assistant Administrator for Administration | DARRYL HAIRSTON |
| Chief Human Capital Officer | RICHARD BRECHBIEL |
| Director, Executive Secretariat | DONALD SWAIN |

[For the Small Business Administration statement of organization, see the *Code of Federal Regulations,* Title 13, Part 101]

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*The fundamental purposes of the Small Business Administration are to aid, counsel, assist, and protect the interests of small business; ensure that small business concerns receive a fair portion of Government purchases, contracts, and subcontracts, as well as of the sales of Government property; make loans to small business concerns, State and local development companies, and the victims of floods or other catastrophes, or of certain types of economic injury; and license, regulate, and make loans to small business investment companies.*

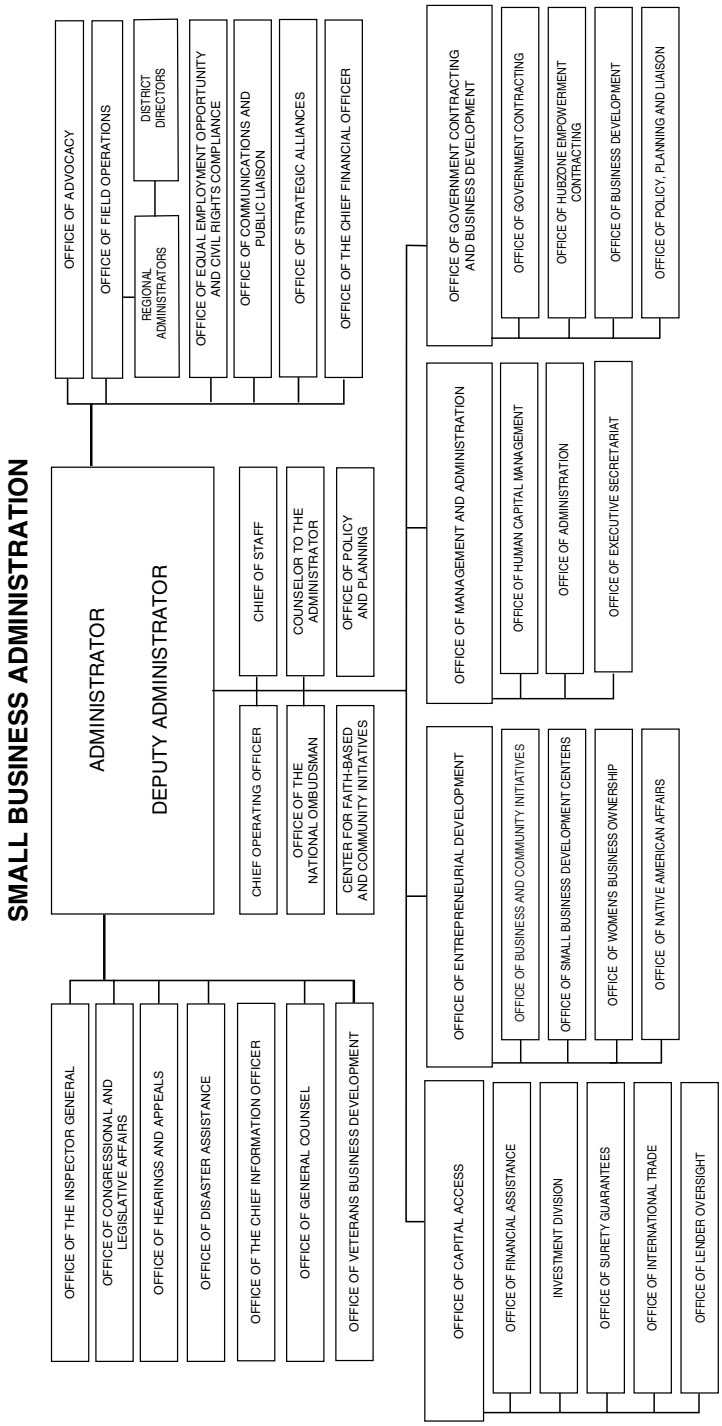
The Small Business Administration (SBA) was created by the Small Business Act of 1953 and derives its present existence and authority from the Small Business Act (15 U.S.C. 631 *et seq.*) and the Small Business Investment Act of 1958 (15 U.S.C. 661).

## Activities

**Advocacy** The Office of Advocacy is mandated by Congress to serve as an independent voice within the Federal Government for the approximately 23.7 million small businesses throughout the country. The Office is headed by the Chief Counsel for Advocacy, appointed by the President from the private sector with the advice and consent of the Senate, who advances the views, concerns, and interests of small business before the Congress, the White House, and Federal and State regulatory agencies.

The Office monitors the compliance of Federal agencies with the Regulatory Flexibility Act—the law that requires agencies to analyze the impact of their regulations on small entities and consider less burdensome alternatives. The Office is one of the leading national sources for information on the state of small business and the issues that affect small business success and growth. It conducts economic and statistical research into matters affecting the competitive strength of small business and jobs created by small business, and analyzes the impact of Federal laws, regulations, and programs on small businesses, making recommendations to policymakers for appropriate adjustments to meet the special needs of small business.

Additionally, regional advocates enhance communication between the small business community and the Chief Counsel. As the Chief Counsel's direct link to local business owners, State and local government agencies, State legislatures, and small business organizations, they help identify new


SMALL BUSINESS ADMINISTRATION
ADMINISTRATOR
DEPUTY ADMINISTRATOR
OFFICE OF ADVOCACY
OFFICE OF FIELD OPERATIONS
REGIONAL ADMINISTRATORS
DISTRICT DIRECTORS
OFFICE OF EQUAL EMPLOYMENT OPPORTUNITY AND CIVIL RIGHTS COMPLIANCE
OFFICE OF COMMUNICATIONS AND PUBLIC LIAISON
OFFICE OF STRATEGIC ALLIANCES
OFFICE OF THE CHIEF FINANCIAL OFFICER
CHIEF OF STAFF
COUNSELOR TO THE ADMINISTRATOR
OFFICE OF POLICY AND PLANNING
CHIEF OPERATING OFFICER
OFFICE OF THE NATIONAL OMBUDSMAN
CENTER FOR FAITH-BASED AND COMMUNITY INITIATIVES
OFFICE OF THE INSPECTOR GENERAL
OFFICE OF CONGRESSIONAL AND LEGISLATIVE AFFAIRS
OFFICE OF HEARINGS AND APPEALS
OFFICE OF DISASTER ASSISTANCE
OFFICE OF THE CHIEF INFORMATION OFFICER
OFFICE OF GENERAL COUNSEL
OFFICE OF VETERANS BUSINESS DEVELOPMENT
OFFICE OF GOVERNMENT CONTRACTING AND BUSINESS DEVELOPMENT
OFFICE OF GOVERNMENT CONTRACTING
OFFICE OF HUBZONE EMPOWERMENT CONTRACTING
OFFICE OF BUSINESS DEVELOPMENT
OFFICE OF POLICY, PLANNING AND LIAISON
OFFICE OF MANAGEMENT AND ADMINISTRATION
OFFICE OF HUMAN CAPITAL MANAGEMENT
OFFICE OF ADMINISTRATION
OFFICE OF EXECUTIVE SECRETARIAT
OFFICE OF ENTREPRENEURIAL DEVELOPMENT
OFFICE OF BUSINESS AND COMMUNITY INITIATIVES
OFFICE OF SMALL BUSINESS DEVELOPMENT CENTERS
OFFICE OF WOMENS BUSINESS OWNERSHIP
OFFICE OF NATIVE AMERICAN AFFAIRS
OFFICE OF CAPITAL ACCESS
OFFICE OF FINANCIAL ASSISTANCE
INVESTMENT DIVISION
OFFICE OF SURETY GUARANTEES
OFFICE OF INTERNATIONAL TRADE
OFFICE OF LENDER OVERSIGHT

issues and problems of small business by monitoring the effect of Federal and State regulations and policies on the local business communities within their regions.

**For further information, contact the Office of Advocacy. Phone, 202–205–6533. E-mail, advocacy@sba.gov.**

**Business and Community Initiatives** The Office of Business and Community Initiatives (OBCI) develops and cosponsors counseling, education, training, and information resources for small businesses. It has partnered with the private sector to promote entrepreneurial development. OBCI directs the national program of the Service Corps of Retired Executives (SCORE), a resource partner of SBA. SCORE provides free counseling, mentoring, training seminars, and specialized assistance to veterans and active military. For more information, visit www.score.org. OBCI also offers young entrepreneurs a teen business site at www.sba.gov/teens.

The Office of International Visitors briefs foreign delegations, business organizations, and international nongovernmental organizations (NGOs) on the SBA model.

In addition to education and training events, SBA offers an online management series on business growth and sustainability at www.sba.gov/library/pubs.

**For further information, contact the Office of Business and Community Initiatives. Phone, 202–205–6665.**

**Capital Access** The Office of the Associate Deputy Administrator for Capital Access provides overall direction for SBA's financial programs. They offer a comprehensive array of debt and equity programs for startup and expanding businesses. In addition to lending to businesses which sell their products and services domestically, the Office provides financial assistance programs for small business exporters, in the form of loan programs and technical assistance. The Office also oversees a surety bond guarantee program for small business contractors and SBA's lender oversight programs.

**For further information, contact the Office of Capital Access. Phone, 202–205–6657.**

**Disaster Assistance** The Administration serves as the Federal disaster bank for nonfarm, private sector losses. It lends money to help the victims of disasters repair or replace most disaster-damaged property. Direct loans with subsidized interest rates are made to assist individuals, homeowners, businesses of all sizes, and nonprofit organizations.

**For further information, contact the Office of Disaster Assistance. Phone, 202–205–6734.**

**Financial Assistance** SBA provides its guarantee to lending institutions and certified development companies which make loans to small-business concerns, which in turn use the loans to provide working capital and help finance the acquisition of land and buildings; the construction, conversion, or expansion of facilities; and the purchase of machinery and equipment.

SBA provides loan guarantees to finance commercial construction or building rehabilitation. It makes loans to qualified employee trusts and may finance small firms that manufacture, sell, install, service, or develop specific energy measures, including engineering, architectural, consulting, or other professional services connected with eligible energy measures. SBA also makes loans for the installation of pollution control measures.

The Administration also provides small-scale financial and technical assistance to very small businesses through loans and grants to nonprofit organizations that act as intermediaries under SBA's microloan program.

**For further information, contact the nearest Small Business Administration district office listed at the end of this writeup.**

**Government Contracting and Policy, Planning and Liaison** SBA helps small businesses, including small disadvantaged businesses, women-owned small business, HUBZone-certified firms, and service-disabled veteran-owned small businesses obtain a

fair share of Government procurement through a variety of programs and services. The contracting liaison helps small businesses secure an equitable share of natural resources sold by the Federal Government. It works closely with Federal agencies and the Office of Management and Budget to establish policy and regulations concerning small business access to Government contracts. It assists in the formulation of small business procurement policies as they relate to size standards, the Small Business Innovation Research Program, and the Small Business Technology Transfer Program.

**For further information, contact the nearest Office of Government Contracting or visit our Web site. Phone, 202–205–6459. Internet, www.sba.gov/GC/indexcontacts.html.**

**International Trade** The Office of International Trade (OIT) supports small business access to export markets and participates in broader U.S. Government activities related to trade policy and international commercial affairs to encourage an environment of trade and international economic policies favorable to small businesses. These activities are designed to facilitate both entrance and growth into the international marketplace, including educational initiatives, technical assistance programs and services, and risk management and trade finance products.

SBA's export promotion activities for small business combine financial and technical assistance through a nationwide delivery system. Export-finance products include long-term, short-term, and revolving lines of credit through SBA's 7(a) program administered by a staff of field-based export specialists located in U.S. Export Assistance Centers (USEAC). They work with the U.S. Department of Commerce and the Export Import Bank of the United States and the effort is leveraged through close collaboration with commercial lenders, Small Business Development Centers, and local business development organizations.

Available financial assistance can provide a business with up to $1.25 million with terms as long as 25 years for real estate and 15 years for equipment. Export Working Capital program loans generally provide 12 months of renewable financing. For smaller loan amounts SBA Export Express has a streamlined, quick approval process for businesses needing up to $250,000. Technical assistance includes making available to current and potential small business exporters, export training, export legal assistance, collaboration with the 30 Small Business Development Centers with international trade expertise and to the Government's USA Trade Information Center.

SBA is required to work with the Government's international trade agencies to ensure that small business is adequately represented in bilateral and multilateral trade negotiations. OIT represents SBA and the Government on two official U.S. Government-sponsored multilateral organizations concerned with small business—the Organization for Economic Cooperation and Development and Asia-Pacific Economic Cooperation. SBA's trade policy involvement is carried out with the U.S. Trade Representative and the Commerce Department's International Trade Administration. Private sector input on trade policy is achieved through participation with the small business industry sector advisory committee on international trade. OIT also lends support to the Government's key trade initiatives such as Trade Promotion Authority, the Central American Free Trade Area, and the Free Trade Area of the Americas. The Commerce and State Departments, Agency for International Development, and the U.S. Trade Representative look to the SBA to share ideas and provide small business technical expertise to certain countries.

OIT's office in Washington, DC, coordinates SBA's participation/operation of USEACs, including budget, policy and administration. It participates in a variety of interagency trade efforts and financial programs. OIT provides representations to the cabinet-level Trade Promotion Coordinating Committee concerning trade and international economic policy. It also participates on the Industry Sector

Advisory Council on Small Business International Trade and the congressionally sponsored Task Force on Small Business International Trade. SBA's Administrator is also a sitting member of the President's Export Council.

OIT's field offices provide a nationwide network of service delivery for small business exporters. Full-time SBA export specialists staff 16 USEACs. Their outreach efforts are supplemented by the 70 SBA district offices by employees with collateral duties as international trade officers.

**For further information, contact the Office of International Trade. Phone, 202–205–6720. Internet, www.sba.gov/oit.**

**Venture Capital** The Small Business Investment Company (SBIC) program was created in 1958 to fill the gap between the availability of venture capital and the needs of small businesses in startup and growth situations. The structure of the program is unique in that SBICs are privately owned and managed venture capital funds licensed and regulated by the SBA that use their own capital, plus funds borrowed with an SBA guarantee to make equity and debt investments in qualifying small businesses. The New Markets Venture Capital (NMVC) program is a sister program focused on low-income areas, which augments the contribution made by SBICs to U.S. small businesses.

The Goverment itself does not make direct investments or target specific industries in the SBIC program. Fund portfolio management and investment decisions are left to qualified private fund managers. To obtain an SBIC license, an experienced team of private equity managers must secure minimum commitments from private investors of either $5 million (for a debenture fund) or $10 million (for an equity fund). SBICs may only invest in ''small businesses'' having net worth of less than $18 million and prior 2 years' average after-tax income of less than $6 million.

**For further information, contact the Investment Division. Phone, 202–205–6510. Internet, www.sba.gov/inv.**

**HUBZone Program** The HUBZone program provides Federal contracting assistance for qualified small businesses located in historically underutilized business zones in an effort to increase employment, capital investment, and economic development in these areas, including Indian reservations. The Office coordinates efforts with other Federal agencies and local municipal governments to leverage resources to assist qualified small businesses located in HUBZone areas. The program provides for set-asides, sole source awards, and price evaluation preferences for HUBZone small businesses and establishes goals for awards to such firms.

**For further information, visit our Web site at www.sba.gov/hubzone. Phone, 202–205–6731.**

**Business Development** The Office of Business Development manages the 8(a) Business Development Program and the Small Disadvantaged Business Certification Program that help eligible small disadvantaged business concerns compete in the Nation's mainstream economy. Specifically, it provides business counseling and training, management and technical assistance, Mentor-Protégé Agreements, surplus property, technology transfer, and access to procurement opportunities. Its responsibilities include issuing program policies and plans, marketing and evaluating program implementation, coordinating with other SBA offices to ensure program integration, and making program eligibility decisions.

**For further information, visit our Web site at www.sba.gov/gcbd. Phone, 202–205–5180.**

**Native American Affairs** The Office of Native American Affairs was established to assist and encourage the creation, development, and expansion of Native American-owned small businesses by developing and implementing initiatives designed to address those difficulties encountered by Native Americans in their quest to start, develop, and expand small businesses. In addition, in an effort to address the unique conditions encountered by reservation-based entrepreneurs, SBA has established the

Tribal Business Information Centers (TBIC) pilot project. The project is a partnership arrangement between a tribe or tribal college and SBA.

TBICs offer community access to business-related computer software technology, provide one-on-one business counseling, and hold business workshops on an ongoing basis. Additionally, all TBIC managers/facilitators have received extensive training in all SBA entrepreneurial development programs, lending programs, and procurement programs. Currently there are 16 centers located in California, Minnesota, Montana, North Carolina, North Dakota, and South Dakota.

In addition to the TBIC project, the Office actively participates with other SBA program offices and other Federal agencies to ensure that Native American entrepreneurs are being actively encouraged to participate. Also, the Office maintains liaisons with tribal governments, business organizations, and Native American community organizations.

**For further information, contact the Office of Native American Affairs. Phone, 202–205–7364.**

**Regulatory Fairness Program** Congress established the national ombudsman and 10 Regulatory Fairness Boards in 1996 as part of the Small Business Regulatory Enforcement Fairness Act (SBREFA). Section 222 of SBREFA was designed to ensure that small businesses, small government entities, and small nonprofit organizations that experience unfair regulatory enforcement action by Federal agencies have a means to register their comments about such actions. Comments from small business concerns are received by e-mail, fax, regular mail, or by testifting at ombudsman hearings that are held across the country. The ombudsman acts as a neutral liaison between small business concerns and affected agencies to include comments for the report. Each of the Regulatory Fairness Boards (RegFair) has five volunteer members who are owners, operators or officers of small business concerns that are appointed by the SBA Administrator for terms of 3 years. Each RegFair Board meets at least annually with the ombudsman on matters of concern to small businesses relating to the enforcement or compliance activities of Federal agencies; report to the ombudsman on substantiated instances of excessive enforcement; and, prior to publication, provide comment on the annual report to Congress.

**For further information, contact the Office of the National Ombudsman. Phone, 202–205–2417 or 888–REG–FAIR (888–734–3247). Internet, www.sba.gov/ombudsman.**

**Small Business Development Centers**
Small Business Development Centers provide counseling and training to existing and prospective small business owners at approximately 1,000 locations around the country, operating in every State, Puerto Rico, the U.S. Virgin Islands, Guam, and American Samoa. The Small Business Development Center Program is a cooperative effort of the private sector, the educational community, and Federal, State, and local governments. It enhances economic development by providing small businesses with management and technical assistance.

The Office of Small Business Development Centers develops national policies and goals. It establishes standards for the selection and performance of Centers, monitors compliance with applicable Office of Management and Budget circulars and laws, and implements new approaches to improve operations of existing centers.

The Office is responsible for coordinating program efforts with other internal activities of SBA and with the activities of other Federal agencies. It maintains liaison with other Federal, State, and local agencies and private organizations whose activities relate to Small Business Development Centers, and it assesses how the program is affected by substantive developments and policies in other areas of the agency, in other Government agencies, and in the private sector.

**For further information, contact the Office of Small Business Development Centers. Phone, 202–205–6766.**

**Surety Bonds** Through its Surety Bond Guarantee Program, SBA helps small and emerging contractors to obtain the bonding necessary for them to bid on and perform contracts up to $2 million. SBA guarantees bonds that are issued by participating surety companies, and reimburses between 70% and 90% of losses and expenses incurred if the contractor defaults. Construction and service contractors are eligible for the program if they meet surety underwriting requirements and their average annual receipts for the last 3 fiscal years, including affiliates, do not exceed $6 million. Manufacturing firms qualify based on their number of employees.

**For further information, contact the Office of Surety Guarantees. Phone, 202–205–6540. Internet, www.sba.gov/osg.**

**Technology** The Office of Technology has authority and responsibility for directing and monitoring the governmentwide activities of the Small Business Innovation Research Program (SBIR) and the Small Business Technology Transfer Program (STTR). The Office develops and issues policy directives for the general conduct of the programs within the Federal Government and maintains a source file and information program to provide each interested and qualified small business concern with information on opportunities to compete for SBIR and STTR program awards. The Office also coordinates with each participating Federal agency in developing a master release schedule of all program solicitations; publishes the *Presolicitation Announcement* online quarterly, which contains pertinent facts on upcoming solicitations; and surveys and monitors program operations within the Federal Government and reports on the progress of the programs each year to Congress.

The Office has four main objectives: to expand and improve SBIR and STTR; to increase private sector commercialization of technology developed through Federal research and development; to increase small business participation in Federal research and development; and to improve the dissemination of information concerning SBIR and STTR, particularly with regard to participation by women-owned small business concerns and by socially and economically disadvantaged small business concerns.

**For further information, contact the Office of Technology. Phone, 202–205–6450. E-mail, technology@sba.gov.**

**Veterans Affairs** The Office of Veterans Business Development (OVBD) is responsible for the formulation, execution, and promotion of policies and programs that provide assistance to small-business concerns owned and controlled by veterans and service-disabled veterans. This includes reserve component members of the U.S. military. Additionally, OVBD serves as an ombudsman for the full consideration of veterans in all programs of the Administration.

OVBD provides e-counseling and works with every SBA program to ensure that veterans receive special consideration in the operation of that program. OVBD also provides numerous tools such as the *VetGazette* veterans newsletter, the Reserve and Guard business assistance kits, program design assistance, and training events. Additionally, OVBD manages five Veterans Business Outreach Centers to provide outreach, directed referrals, and tailored entrepreneurial development services such as business training, counseling, and mentoring to service-disabled veteran, veterans, and reservist-entrepreneurs. These centers provide an in-depth resource for existing and potential veteran entrepreneurs. The Office also coordinates SBA collaborative efforts with Veterans Service Organizations, the Departments of Defense, Labor, and Veterans Affairs, the National Veterans Business Development Corporation, State Departments of Veterans Affairs, the National Committee for Employer Support of the Guard and Reserve, and other public, civic, and private organizations to ensure that the entrepreneurial needs of veterans, service-disabled veterans, and self-

employed members of the Reserve and National Guard are being met.

**For further information, contact the Office of Veterans Business Development. Phone, 202–205–6773. Internet, www.sba.gov/vets, or www.sba.gov/reservists.**

**Women's Business Ownership** The Office of Women's Business Ownership (OWBO) provides assistance to current and potential women business owners and acts as their advocate in the public and private sectors. OWBO assists women in becoming full partners in economic development through technical, financial, and management information training, business skills counseling, and research. OWBO offers their services through a network of local SBA offices, Women's Business Centers (WBCs), and mentoring roundtables.

At nearly 100 WBCs, business owners and those interested in starting businesses can receive long-term, in-depth business training and counseling as well as access to SBA's programs and services. Each WBC is tailored to meet the needs of its individual community and places a special emphasis on helping women who are socially and economically disadvantaged. Assistance covers every stage of business from startup to going public. There are WBCs in almost every State and U.S. territory.

The Women's Network for Entrepreneurial Training (WNET) brings experienced and emerging entrepreneurs together with volunteer counselors from SCORE (Service Corps of Retired Executives), in roundtable formats for mentoring and peer support. There are nearly 200 WNET roundtables nationwide, coordinated through SBA district offices, WBCs, and SCORE chapters.

OWBO works with Federal agencies and private sector organizations to leverage its resources and improve opportunities for women-owned businesses to access Federal procurement and international trade opportunities. OWBO also works with the National Women's Business Council and the Department of Labor to maintain the most current research on women's business ownership.

SBA has loan guaranty programs to help women access the credit and capital they need to start and grow successful businesses, including the loan prequalification program and SBA*Express*. Through the loan prequalification program, entrepreneurs get help in packaging and marketing their loan applications. SBA*Express* offers guaranties on loans of up to $150,000, including revolving lines of credit and unsecured smaller loans. The microloan program offers direct small loans, combined with business assistance, through SBA-licensed intermediaries nationwide. The SBA does not offer grants for small businesses.

**For further information, contact the Women's Business Ownership representative in your SBA district office, or contact the Office of Women's Business Ownership. Phone, 202–205–6673. E-mail, owbo@sba.gov. Internet, www.onlinewbc.gov.**

**Field Operations** The Office of Field Operations provides management direction and oversight to SBA's 10 regional and 68 district offices, acting as the liaison between the district offices, the agency's program delivery system, and the headquarters administrative and program offices.

**For further information, contact the Office of Field Operations. Phone, 202–205–6808.**

**Field Offices—Small Business Administration**

(RO: Regional Office; DO: District Office; BO: Branch Office)

| Office | Address | Officer in Charge | Telephone |
|---|---|---|---|
| ATLANTA, GA (RO) | Suite 1800, 233 Peachtree St. NE., 30303 | Nuby Fowler | 404–331–4999 |
| Atlanta, GA (DO) | Suite 1900, 233 Peachtree St. NE., 30303 | Terri Denison | 404–331–0100 |
| Birmingham, AL (DO) | Suite 201, 801 Tom Martin Dr., 35211 | Michael Ricks | 205–290–7101 |
| Charlotte, NC (DO) | Suite 300, 6302 Fairview Rd., 28210–2227 | Lee Cornelison | 704–344–6563 |
| Columbia, SC (DO) | Rm. 358, 1425 Assembly St., 29201 | Elliot Cooper | 803–765–5377 |
| Gulfport, MS (BO) | Suite 203, 2909 13th St., 39501 | Judith Adcock | 228–863–4449 |
| Jackson, MS (DO) | 210 E, 210 E. Capital St., 39201 | Janita Stewart | 601–965–4378 |
| Jacksonville, FL (DO) | Suite 100–B, 7825 Baymeadows Way, 32256–7504. | Wilfredo Gonzalez | 904–443–1970 |
| Louisville, KY (DO) | Rm. 188, 600 Dr. M.L. King, Jr. Pl., 40202 | Steve Ayers | 502–582–5978 |

**Field Offices—Small Business Administration**—Continued

(RO: Regional Office; DO: District Office; BO: Branch Office)

| Office | Address | Officer in Charge | Telephone |
|---|---|---|---|
| Miami, FL (DO) | 7th Fl., 100 S. Biscayne Blvd., 33131 | Pancho Marrero | 305–536–5533 |
| Nashville, TN (DO) | Suite 201, 50 Vantage Way, 37228–1500 | Clint Smith | 615–736–5850 |
| BOSTON, MA (RO) | Suite 812, 10 Causeway St., 02222 | Charles Summers | 617–565–8415 |
| Augusta, ME (DO) | Rm. 512, 68 Sewall St., 04330 | Mary McAleney | 207–622–8378 |
| Boston, MA (DO) | Suite 265, 10 Causeway St., 02222 | Maurice L. Dube | 617–565–5561 |
| Concord, NH (DO) | Suite 3101, 55 Pleasant St., 03301 | Bill Phillips | 603–225–1400 |
| Hartford, CT (DO) | 2d Fl., 330 Main St., 06106 | Bernard Sweeney | 860–240–4700 |
| Montpelier, VT (DO) | Suite 205, 87 State St., 05602 | Kenneth Silvia | 802–828–4422 |
| Providence, RI (DO) | 5th Fl., 380 Westminster Mall, 02903 | Mark Hayward | 401–528–4561 |
| Springfield, MA (BO) | One Federal St., Bldg. 101, 01105 | Bob Nelson | 413–785–0484 |
| CHICAGO, IL (RO) | Suite 1250, 500 W. Madison St., 60661 | Patrick Rea | 312–353–4426 |
| Chicago, IL (DO) | 500 W. Madison St., 60661 | Judith Roussel | 312–353–4508 |
| Cincinnati, OH (BO) | Rm. 2–522, JWP Federal Bldg., 550 Main St., 45202. | Ronald Carlson | 513–684–2814 |
| Cleveland, OH (DO) | Suite 211, 1315 Euclid Ave., 44114–2507 | Gilbert Goldberg | 216–522–4180 |
| Columbus, OH (DO) | Suite 200, 401 N. Front St., 43215–2592 | Tom Mueller | 614–469–6860 |
| Detroit, MI (DO) | Suite 515, 477 Michigan Ave., 48226 | Richard Temkin | 313–226–6075 |
| Indianapolis, IN (DO) | Suite 400, 85 Keystone Crossing, 46204–1873 | Gail Gessell | 317–226–7275 |
| Milwaukee, WI (DO) | Suite 400, 310 W. Wisconsin Ave., 53203 | Eric Ness | 414–297–1471 |
| Minneapolis, MN (DO) | Suite 210–C, 100 N. 6th St., 55403–1563 | Ed Daum | 612–370–2306 |
| Springfield, IL (BO) | 1st Fl., 3330 Ginger Creek Rd., 62704 | Valerie Ross | 217–492–4416 |
| DALLAS, TX (RO) | Suite 108, 4300 Amon Carter Blvd., Ft. Worth, TX 76155. | Joseph O. Montes | 817–684–5581 |
| Albuquerque, NM (DO) | Suite 320, 625 Silver Ave. SW., 87102 | Anthony McMahon | 505–346–7909 |
| Corpus Christi, TX (BO) | Suite 411, 3649 Leopard St., 78408 | Simon Castillo | 361–879–0017 |
| El Paso, TX (DO) | Suite 320, 10737 Gateways West, 79935 | Phil Silva, *Acting* | 915–633–7001 |
| Fort Worth, TX (DO) | Suite 114, 4300 Amon Carter Blvd., 76155 | Lavan Alexander | 817–684–5500 |
| Harlingen, TX (DO) | Rm. 500, 222 E. Van Buren St., 78550–6855 | Sylvia Zamponi | 956–427–8533 |
| Houston, TX (DO) | Suite 1200, 8701 S. Gessner Dr., 77074 | Manuel Gonzales, *Acting* | 713–773–6500 |
| Little Rock, AR (DO) | Suite 100, 2120 Riverfront Dr., 72202 | Linda Nelson, *Acting* | 501–324–5871 |
| Lubbock, TX (DO) | Rm. 408, 1205 Texas Ave., 79401–2693 | Calvin O. Davis | 806–472–7462 |
| New Orleans, LA (DO) | Suite 2820, 365 Canal Pl., 70130 | Eugene Cornelius | 504–589–6685 |
| Oklahoma City, OK (DO). | Suite 116, 301 N. 8th St., 73102 | Dorothy Overal | 405–231–5521 |
| San Antonio, TX (DO) | Suite 200, 17319 San Pedro, Bldg. No. 2, 78232 | Anthony Alvarez, *Acting* | 210–472–5900 |
| DENVER, CO (RO) | Suite 400, 721 19th St., 80202–2599 | Elton W. Ringsak | 303–844–0503 |
| Casper, WY (DO) | P.O. Box 4001, 100 E. B St., 82601 | Steven Despain | 307–261–6501 |
| Denver, CO (DO) | Suite 426, 721 19th St., 80202–2599 | Patricia Barela Rivera | 303–844–6500 |
| Fargo, ND (DO) | Rm. 219, 657 2d Ave. N., 58108–3086 | James L. Stai | 701–239–5434 |
| Helena, MT (DO) | Suite 1100, 10 W. 15th St., 59626 | Michelle Johnston | 406–441–1081 |
| Salt Lake City, UT (DO) | Rm. 2237, 125 S. State St., 84138–1195 | Stanley Nakano | 801–524–3200 |
| Sioux Falls, SD (DO) | Suite 200, 110 S. Phillips Ave., 57104 | John Brown | 605–330–4243 |
| KANSAS CITY, MO (RO) | Suite 307, 323 W. 8th St., 64105–1500 | Samuel C. Jones | 816–374–6380 |
| Cedar Rapids, IA (BO) | Suite 350, 2750 1st Ave. NE., 52401–1806 | Linda Haus, *Acting* | 319–362–6405 |
| Des Moines, IA (DO) | Rm. 350, 2750 1st Ave., NE., 50309–2186 | Linda Haus, *Acting* | 515–284–4026 |
| Kansas City, MO (DO) | Suite 501, 323 W. 8th St., 64105 | Gary Cook | 816–374–6708 |
| Omaha, NE (DO) | 11145 Mill Valley Rd., 68154 | Glenn Davis | 402–221–4691 |
| Springfield, MO (BO) | Suite 101, 830 E. Primrose, 65807–5254 | Larry Aduddie | 417–890–8501 |
| St. Louis, MO (DO) | Suite 1500, 200 N. Broadway, 63102 | Dennis Melton | 314–539–6600 |
| Wichita, KS (DO) | Suite 2500, 271 W 3d St. N., 67202–1212 | Elizabeth Auer | 316–269–6566 |
| NEW YORK, NY (RO) | Rm. 31–08, 26 Federal Plz., 10278 | William Manger | 212–264–1450 |
| Buffalo, NY (DO) | 130 S. Elmwood St., 14202 | Franklin J. Sciortino | 716–551–4301 |
| Elmira, NY (BO) | 4th Fl., 333 E. Water St., 14901 | Brian Qualey | 607–734–1571 |
| Hato Rey, PR (DO) | 252 Ponce de Leon Ave., 00918 | Carmen Culpeper | 787–766–5002 |
| Melville, NY (BO) | Suite 207, 35 Pinelawn Rd., 11747 | Norman Hunte, Acting | 631–454–0750 |
| New York, NY (DO) | Suite 3100, 26 Federal Plz., 10278 | Jose Sifontes | 212–264–2454 |
| Newark, NJ (DO) | 15th Fl., 2 Gateway Ctr., 07102 | Jim Kocsi, *Acting* | 973–645–3580 |
| Rochester, NY (BO) | Suite 410, 100 State St., 14614 | Victoria Reynolds | 716–263–6700 |
| St. Croix, VI (BO) | Suites 5 & 6, Sunny Isle Professional Bldg., 00820. | Carl Christensen | 340–778–5380 |
| St. Thomas, VI (BO) | 3800 Crown Bay St., 00802 | (Vacancy) | 809–774–8530 |
| Syracuse, NY (DO) | 5th Fl., 401 S. Salina St., 13202 | B.J. Paprocki | 315–471–9393 |
| PHILADELPHIA, PA (RO) | 5th Fl., 900 Market St., 19107 | Stefanie Watkins | 215–580–2870 |
| Baltimore, MD (DO) | Suite 6220, 10 S. Howard St., 21201–2525 | Allan Stephenson | 410–962–6195 |
| Charleston, WV (BO) | Suite 412, 405 Capitol St., 25301 | (Vacancy) | 304–347–5220 |
| Clarksburg, WV (DO) | 320 W. Pike St., 26301 | Judy McCauley | 304–623–5631 |
| Harrisburg, PA (BO) | Suite 850, 228 Walnut St., 17101 | (Vacancy) | 717–782–3840 |
| Philadelphia, PA (DO) | 5th Fl., 900 Market St., 19107 | David Dickson | 215–580–2700 |
| Pittsburgh, PA (DO) | Suite 1450, 411 7th Ave., 15219 | Carl Knoblock | 412–395–6560 |
| Richmond, VA (DO) | 11th Fl., 400 N. 8th St., 23240 | Ron Bew | 804–771–2400 |
| Washington, DC (DO) | 740 15th St. NW., 20005 | Joe Loddo | 202–606–4000 |
| Wilkes-Barre, PA (BO) | Suite 407, 7 N. Wilkes-Barre Blvd., 18702 | (Vacancy) | 570–826–6497 |
| Wilmington, DE (DO) | Suite 1200, 1007 N. Orange St., 19801–1232 | Jayne Armstrong | 302–573–6294 |

**Field Offices—Small Business Administration**—Continued
(RO: Regional Office; DO: District Office; BO: Branch Office)

| Office | Address | Officer in Charge | Telephone |
|---|---|---|---|
| SAN FRANCISCO, CA (RO). | Suite 1200, 330 N. Brand Blvd., 94105 | Bruce C. Thompson | 415–744–2118 |
| Fresno, CA (DO) | Suite 200, 2719 N. Air Fresno Dr., 93727–1547 | Carlos G. Mendoza | 559–487–5791 |
| Glendale, CA (DO) | Suite 1200, 330 N. Brand Blvd., 91203–2304 | Alberto Alvarado | 818–552–3201 |
| Hagatna, GU (BO) | Suite 302, 400 Rt. 8, 96910–2003 | Kenneth Lujan | 671–472–7419 |
| Honolulu, HI (DO) | Rm. 2–235, 300 Ala Moana Blvd., 96850–4981 | Andrew Poepoe | 808–541–2990 |
| Las Vegas, NV (DO) | Suite 250, 400 S. 4th St., 89101 | John Scott | 702–388–6611 |
| Phoenix, AZ (DO) | Suite 800, 2828 N. Central Ave., 85004–1025 | Robert Blaney | 602–745–7200 |
| Sacramento, CA (DO) | Suite 7–500, 650 Capital Mall, 95814 | James O'Neal | 916–930–3700 |
| San Diego, CA (DO) | Suite 550, 550 W. C St., 92101 | Reuben Garcia | 619–557–7250 |
| San Francisco, CA (DO) | 6th Fl., 455 Market St., 94105 | Mark Quinn | 415–744–6801 |
| Santa Ana, CA (DO) | Suite 700, 200 W. Santa Ana Blvd., 92701 | Adelberto Quijada | 714–550–7420 |
| SEATTLE, WA (RO) | Suite 400, 2401 4th Ave., 98121 | Norm Proctor | 206–553–5676 |
| Anchorage, AK (DO) | Suite 310, 510 L St., 99501 | Frank Cox | 907–271–4022 |
| Boise, ID (DO) | Suite 330, 380 Parkcenter Blvd., 83702–5745 | Thomas Bergdoll | 208–334–9004 |
| Portland, OR (DO) | Suite 950, 601 SW. 2d Ave., 97201–6695 | Leon Milobar | 503–326–2682 |
| Seattle, WA (DO) | Suite 450, 2401 4th Ave., 98121 | Nancy Gilbertson | 206–553–7310 |
| Spokane, WA (BO) | Suite 200, 801 W. Riverside, 99201 | Nancy Gilbertson, *Acting* | 509–353–2810 |

**Disaster Area Offices**

| Office | Address | Telephone |
|---|---|---|
| Atlanta, GA | Suite 300, 1 Baltimore Pl., 30308 | 404–347–3771 |
| Fort Worth, TX | Suite 102, 4400 Amon Carter Blvd., 76155 | 817–885–7600 |
| Niagara Falls, NY | 3d Fl., 360 Rainbow Blvd. S., 14303 | 716–282–4612 |
| Sacramento, CA | Suite 208, 1825 Bell St., 95825 | 916–566–7246 |

# Sources of Information

**Electronic Access** Information on the Small Business Administration is available electronically by various means. Internet, www.sba.gov. FTP, ftp.sbaonline.sba.gov.

Access the U.S. Business Adviser through the Internet, at www.business.gov.

Access the Administration's electronic bulletin board by modem at 800–697–4636 (limited access), 900–463–4636 (full access), or 202–401–9600 (Washington, DC, metropolitan area).

**General Information** Contact the nearest Small Business Administration field office listed in the preceding text, or call the SBA answer desk. Phone, 800–8–ASK–SBA. Fax, 202–205–7064. TDD, 704–344–6640.

**Public Affairs** For public inquiries and small-business advocacy affairs, contact the Office of Public Communications and Public Liaison, 409 Third Street SW., Washington, DC 20416. Phone, 202–205–6740. Internet, www.sba.gov.

**Publications** A free copy of *The Resource Directory for Small Business Management*, a listing of for-sale publications and videotapes, is available from any local SBA office or the SBA answer desk.

**For further information, contact the Office of Public Communications and Public Liaison, Small Business Administration, 409 Third Street SW., Washington, DC 20416. Phone, 202–205–6740. Internet, www.sba.gov.**