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U.S. GOVERNMENT
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SOCIAL SECURITY ADMINISTRATION

6401 Security Boulevard, Baltimore, MD 21235
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[For the Social Security Administration statement of organization, see the Code of Federal Regulations, Title 20, Part 422]

The Social Security Administration manages the Nation's social insurance program—consisting of retirement, survivors, and disability insurance programs—commonly known as Social Security. It also administers the Supplemental Security Income program for the aged, blind, and disabled. The Administration is responsible for studying the problems of poverty and economic insecurity among Americans and making recommendations on effective methods for solving these problems through social insurance. The Administration also assigns Social Security numbers to U.S. citizens and maintains earnings records for workers under their Social Security numbers.

The Social Security Administration (SSA) was established by Reorganization Plan No. 2 of 1946 (5 U.S.C. app.), effective July 16, 1946. It became an independent agency in the executive branch by the Social Security Independence and Program Improvements Act of 1994 (42 U.S.C. 901), effective March 31, 1995.

The Administration is headed by a Commissioner, appointed by the President with the advice and consent of the Senate.

In administering the programs necessary to carry out the agency's mission, by law the Commissioner is assisted by a Deputy Commissioner who performs duties assigned or delegated by the Commissioner, a Chief Financial Officer, a Chief Information Officer, a Chief Strategic Officer, a General Counsel, a Chief Actuary, and an Inspector General.

Programs and Activities

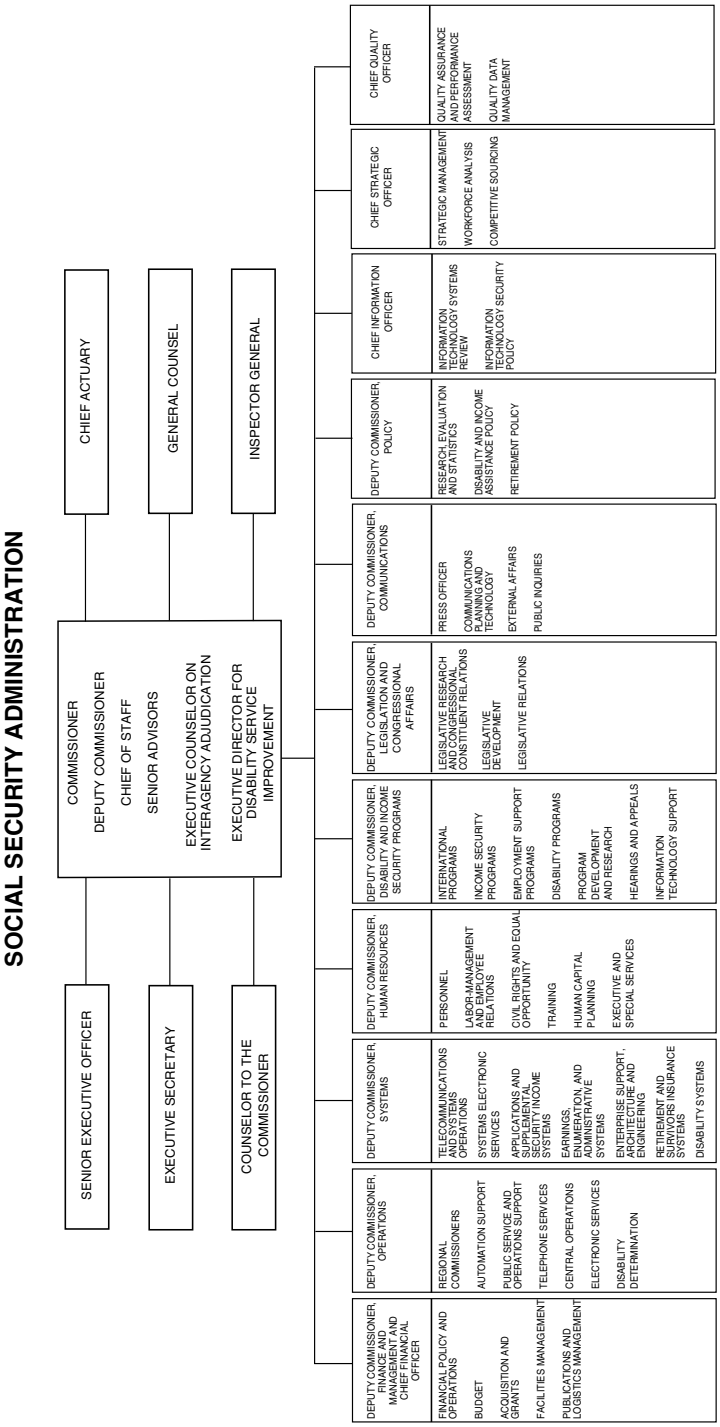
Old-Age, Survivors, and Disability Insurance The agency administers social insurance programs, which provide monthly benefits to retired and disabled workers, their spouses and children, and to survivors of insured workers. Financing is under a system of contributory social insurance, whereby employees, employers, and the self-employed pay contributions that are pooled in special trust funds. When earnings stop or are reduced because the worker retires, dies, or becomes disabled, monthly cash benefits are paid to partially replace the earnings the family has lost.

Supplemental Security Income The agency administers this needs-based program for the aged, blind, and disabled. A basic Federal monthly payment is financed out of general revenue, rather than a special trust fund. Some States, choosing to provide payments to supplement the benefits, have agreements with the Administration under which it administers the supplemental payments for those States.

Medicare While the administration of Medicare is the responsibility of the Centers for Medicare and Medicaid Services, the Social Security Administration provides Medicare assistance to the public through SSA field offices and call centers, and adjudicates requests for hearings and appeals of Medicare claims.

Black Lung By agreement with the Department of Labor, SSA is involved in certain aspects of the administration of the black lung benefits provisions of the Federal Coal Mine Health and Safety Act of 1969, as amended (30 U.S.C. 901).

Regional Offices Social Security Administration operations are decentralized to provide services at the local level. Each of the 10 SSA regions, under the overall direction of its Regional Commissioner, contains a


SOCIAL SECURITY ADMINISTRATION
SENIOR EXECUTIVE OFFICER
EXECUTIVE SECRETARY
COUNSELOR TO THE COMMISSIONER
COMMISSIONER
DEPUTY COMMISSIONER
CHIEF OF STAFF
SENIOR ADVISORS
EXECUTIVE COUNSELOR ON INTERAGENCY ADJUDICATION
EXECUTIVE DIRECTOR FOR DISABILITY SERVICE IMPROVEMENT
CHIEF ACTUARY
GENERAL COUNSEL
INSPECTOR GENERAL
DEPUTY COMMISSIONER, FINANCE AND MANAGEMENT AND CHIEF FINANCIAL OFFICER
FINANCIAL POLICY AND OPERATIONS
BUDGET
ACQUISITION AND GRANTS
FACILITIES MANAGEMENT
PUBLICATIONS AND LOGISTICS MANAGEMENT
DEPUTY COMMISSIONER, OPERATIONS
REGIONAL COMMISSIONERS
AUTOMATION SUPPORT
PUBLIC SERVICE AND OPERATIONS SUPPORT
TELEPHONE SERVICES
CENTRAL OPERATIONS
ELECTRONIC SERVICES
DISABILITY DETERMINATION
DEPUTY COMMISSIONER, SYSTEMS
TELECOMMUNICATIONS AND SYSTEMS OPERATIONS
SYSTEMS ELECTRONIC SERVICES
APPLICATIONS AND SUPPLEMENTAL SECURITY INCOME SYSTEMS
EARNINGS, ENUMERATION, AND ADMINISTRATIVE SYSTEMS
ENTERPRISE SUPPORT, ARCHITECTURE AND ENGINEERING
RETIREMENT AND SURVIVORS INSURANCE SYSTEMS
DISABILITY SYSTEMS
DEPUTY COMMISSIONER, HUMAN RESOURCES
PERSONNEL
LABOR-MANAGEMENT AND EMPLOYEE RELATIONS
CIVIL RIGHTS AND EQUAL OPPORTUNITY
TRAINING
HUMAN CAPITAL PLANNING
EXECUTIVE AND SPECIAL SERVICES
DEPUTY COMMISSIONER, DISABILITY AND INCOME SECURITY PROGRAMS
INTERNATIONAL PROGRAMS
INCOME SECURITY PROGRAMS
EMPLOYMENT SUPPORT PROGRAMS
DISABILITY PROGRAMS
PROGRAM DEVELOPMENT AND RESEARCH
HEARINGS AND APPEALS
INFORMATION TECHNOLOGY SUPPORT
DEPUTY COMMISSIONER, LEGISLATION AND CONGRESSIONAL AFFAIRS
LEGISLATIVE RESEARCH AND CONGRESSIONAL CONSTITUENT RELATIONS
LEGISLATIVE DEVELOPMENT
LEGISLATIVE RELATIONS
DEPUTY COMMISSIONER, COMMUNICATIONS
PRESS OFFICER
COMMUNICATIONS PLANNING AND TECHNOLOGY
EXTERNAL AFFAIRS
PUBLIC INQUIRIES
DEPUTY COMMISSIONER, POLICY
RESEARCH, EVALUATION AND STATISTICS
DISABILITY AND INCOME ASSISTANCE POLICY
RETIREMENT POLICY
CHIEF INFORMATION OFFICER
INFORMATION TECHNOLOGY SYSTEMS REVIEW
INFORMATION TECHNOLOGY SECURITY POLICY
CHIEF STRATEGIC OFFICER
STRATEGIC MANAGEMENT
WORKFORCE ANALYSIS
COMPETITIVE SOURCING
CHIEF QUALITY OFFICER
QUALITY ASSURANCE AND PERFORMANCE ASSESSMENT
QUALITY DATA MANAGEMENT

network of field offices and call centers, which serve as the contact between SSA and the public. The Administration operates nearly 1300 field offices, 38 call centers, and 7 processing centers. These installations are responsible for the following:

—informing the public of the purposes and provisions of Social Security programs and their rights and responsibilities;

—assisting with claims filed for retirement, survivors, disability, or health insurance benefits, black lung benefits, or Supplemental Security Income;

—developing and adjudicating claims;

—assisting certain beneficiaries in claiming reimbursement for medical expenses;

—developing cases involving earnings records, coverage, and fraud-related questions;

—making rehabilitation service referrals; and

—assisting claimants in filing appeals on SSA determinations of benefit entitlement or amount.

Hearing Offices SSA also administers a nationwide hearings and appeals program which provides a mechanism for individuals dissatisfied with determinations affecting their rights to and amounts of benefits or their participation in programs under the Social Security Act. The act allows for administrative appeals of these determinations in accordance with the requirements of the Administrative Procedure and Social Security Acts. SSA has approximately 140 hearing offices located in the 10 SSA regions.

For further information, contact the Social Security Administration. Phone, 800–772–1213. TTY, 800–325–0778.

Sources of Information

Inquiries on the following subjects may be directed to the appropriate office, Social Security Administration, 6401 Security Boulevard, Baltimore, MD 21235.

Contracts and Small Business Activities Contact the Office of Acquisitions and Grants. Phone, 410–965–7467.

Electronic Access Information regarding the Social Security Administration may be obtained through the Internet at www.socialsecurity.gov.

Employment For information about careers with the Social Security Administration, go to www.socialsecurity.gov/careers/. For current vacancies, go to http://jobsearch.usajobs.opm.gov.a9ssajob.asp.

General Information The Office of the Deputy Commissioner for Operations manages SSA's toll-free public service telephone. Phone, 800–772–1213. TTY, 800–325–0778.

Inspector General The Office of the Inspector General maintains a toll-free hotline that operates between the hours of 10 am and 4 pm, e.s.t. (phone, 800–269–0271; TTY, 866–501–2101) to receive allegations and complaints relative to SSA operations nationwide. Persons may submit allegations by fax at 410–597–0118, by Web site at www.socialsecurity.gov/oig or by mail at P.O. Box 17768, Baltimore, MD 21235–7768.

Publications The Office of the Deputy Commissioner for Communications publishes numerous pamphlets concerning SSA programs. Single copies may be obtained at any local office or by calling 800–772–1213. SSA also collects a substantial volume of economic, demographic, and other data in furtherance of its program mission. Basic data on employment, payments, and other items of program interest are published regularly in the *Social Security Bulletin,* its *Annual Statistical Supplement,* and in special releases and reports that appear periodically on selected topics of interest to the public. Additional information may be obtained from the Office of Research, Evaluation, and Statistics. E-mail, op.publications@ssa.gov. Phone, 202–358–6274.

Reading Room Requests for information, for copies of records, or to inspect records may be made at any local office or the Headquarters Contact Unit, Room G–44, Altmeyer Building.

Speakers and Films SSA makes speakers, films, and exhibits available to public or private organizations, community groups, schools, etc., throughout the Nation. Requests for this service should be directed to the local Social Security Office.

For further information, contact the Office of Public Inquiries, Social Security Administration, 6401 Security Boulevard, Windsor Park Building, Baltimore, MD 21235. Phone, 410–965–2736. Internet, www.socialsecurity.gov.

TENNESSEE VALLEY AUTHORITY

400 West Summit Hill Drive, Knoxville, TN 37902
Phone, 865–632–2101. Internet, www.tva.com.

One Massachusetts Avenue NW., Washington, DC 20444–0001
Phone, 202–898–2999

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The Tennessee Valley Authority conducts a unified program of resource development for the advancement of economic growth in the Tennessee Valley region. The Authority's program of activities includes flood control, navigation, electric power production and transmission, recreation improvement, water supply, water quality, environmental stewardship, and economic development.

The Tennessee Valley Authority (TVA) is a wholly owned Government corporation created by act of May 18, 1933 (16 U.S.C. 831–831dd). All functions of the Authority are vested in its nine-member Board of Directors, the members of which are appointed by the President with the advice and consent of the Senate. The Board designates one member as Chairman.

TVA's electric power program is financially self-supporting and operates as part of an independent system with TVA's system of dams on the Tennessee River and its larger tributaries. These dams provide flood regulation on the Tennessee River and contribute to regulation of the lower Ohio and Mississippi Rivers. The system maintains a continuous 9-foot-draft navigation channel for the length of the 650-mile Tennessee River main stream, from Paducah, KY, to Knoxville, TN. The dams harness the power of the rivers to