FOR MEMBERS OF CONGRESS
Our Promise to You

Providing you — Members of Congress, staff, and constituents — with Government information products and services is a top priority for us at the U.S. Government Printing Office. We are here to serve as your one-stop shop for all of your printing and electronic information needs. This is why we feel it is important for you to be fully informed about what we offer.

This brochure is designed to serve as your guide. It outlines our products and services and provides information about several GPO offices that stand ready to assist you and your staff in areas of particular interest. Inside you will find useful phone numbers, fax numbers, and email and Web addresses to contact for the services you need. Our Web site, www.gpo.gov, also lists our full range of products and services.

GPO is here to serve you. Keeping America Informed is one of the most important requirements of the Federal Government and is a mission GPO has been performing with pride for more than a century. If at any time you believe you are not receiving the service you expect, please do not hesitate to call the Office of Congressional Relations at 202.512.1991.
Printed Products

Members of Congress are entitled by law, resolution, or Federal regulations to receive certain printed products of the legislative and executive branches. These include:

For Senators, Representatives, Delegates, and Resident Commissioner:
- The daily Congressional Record.
- Foreign Relations of the U.S. — 1 set.
- U.S. Statutes at Large — 1 set.
- U.S. Treaties and Other International Agreements — 1 set.
- The Congressional Directory.
- The Congressional Pictorial Directory.
- Deschler’s Precedents (Members may receive only one set while serving in Congress).
- Presidential Papers.
- Federal Register.

Other publications periodically authorized at the direction of Congress, such as How Our Laws Are Made, Our Flag, Our American Government, and The Constitution of the United States (document size and pocket size).

For Senators:
- The Congressional Record, permanent edition — 1 set.
- Senate Manual — (Senate Committee on Rules and Administration).
- Rules of the Senate, Riddick’s Senate Procedure (Precedents and Practice) — (Senate Parliamentarian). (Senators may receive only one set while serving in Congress).

For Representatives, Delegates, and Resident Commissioner:
- The U.S. Code (Members may receive only one set while serving in Congress).

How To Order
For information on how to receive any publication listed above, call GPO’s Congressional Publishing Services at 202.512.0224.
Other Products and Services for Members of Congress

Contact GPO’s Congressional Publishing Services at 202.512.0224 to receive any of the following products and services:

Envelopes and Mailing Franks
Public document franked envelopes and gummed mailing franks for the official use of mailing documents are available at no charge to Senators and Representatives.

Estimates of Lengthy Extensions of Remarks
Members who want to insert extensions of remarks in excess of the maximum two printed Congressional Record pages must submit, prior to publication and along with the request to “print or extend,” a written estimate from GPO’s Congressional Publishing Services documenting the cost for printing the material.

Reprints from the Congressional Record
Members may order reprints from the Congressional Record for a nominal fee.

Extra Copies of Congressional Publications
On prepayment of the cost to print and bind, Members may purchase additional copies of publications to which they are entitled. Notification to GPO’s Congressional Publishing Services (202.512.0224) should be made before the publication goes to press.
GPO's Congressional Publishing Services serves as the liaison for print and electronic information product requests between GPO and Congress. This office works directly with the leadership of the Senate and the House of Representatives in the scheduling, processing, and monitoring of all bills, reports, documents, laws, and miscellaneous publications produced by Congress, in addition to the hearings and committee prints generated by Senate and House committees. The office provides formal and informal estimates for printing and product development and processes all congressional requisitions for stationery, envelopes, mailing franks, and reprints from the Congressional Record.

Official Journals of Government oversees print and electronic requests for the Congressional Record and the Federal Register. This business unit also processes work for Senate and House bills, reports, hearings, documents, laws, and other congressional publications.
GPO's Office of Congressional Relations provides information about GPO to Congress. It is responsible for answering questions about GPO programs and services, providing information on legislation affecting GPO, and assisting Members in resolving constituent problems with GPO services. This office notifies Members of the recipients and amounts of significant contracts awarded by GPO to commercial printers in home States and districts.

GPO's Office of Public Relations serves as the point of contact for the press and the public, ensuring the story of GPO's work is told to the American people. If you would like to schedule a tour for your constituents, please contact this office.

GPO annually places thousands of Government printing jobs in the private sector printing industry, generating jobs and substantial State and local tax revenues while obtaining the best possible value for the Government's publishing dollar. GPO's Office of Congressional Relations regularly informs Members of Congress whenever significant contracts are awarded to businesses in their home States or districts.
Information Dissemination Services

Superintendent of Documents

Through the Publications and Information Sales program, GPO makes Government publications available for purchase to the public—via the Internet, email, phone, fax, or mail. These products are also available for free use in approximately 1,250 Federal depository libraries throughout the United States and its territories. Free online access to the wealth of information products published by the Federal Government is also available on GPO Access (www.gpoaccess.gov), which in 2009 will transition to GPO’s Federal Digital System (FDsys at www.gpo.gov/fdsys).

Publications Information and Orders

To make an inquiry or to place orders for publications sold by GPO, contact GPO’s Customer Contact Center at (toll free) 866.512.1800, (DC metropolitan area) 202.512.1800, Monday through Friday from 8:00 a.m. to 5:30 p.m. (EST), or by email at contactcenter@gpo.gov.

Online Sales Information and Ordering

The online U.S. Government Bookstore (http://bookstore.gpo.gov) serves as GPO’s online sales information and ordering service. Users can easily search or browse titles, obtain pricing information, and order print or electronic products online through secure, encrypted technology. The online U.S. Government Bookstore allows users to place orders 24 hours a day, every day of the year.
GPO Bookstore

GPO operates a bookstore in the main GPO building in Washington, DC, which carries many of the Government’s most popular sales publications—locally and nationally. For customer convenience, the bookstore will order Government publications currently offered for sale and ship them directly to the purchaser. The GPO Bookstore is open from 8:00 a.m. through 4:00 p.m., Monday through Friday (EST). 710 North Capitol Street, NW, Washington, DC 20401, phone 202.512.0132, email mainbks@gpo.gov.

Constituent Inquiries

GPO responds promptly to constituent inquiries concerning orders and services on individual product sales or subscriptions. If you have a constituent who needs our help, please contact GPO’s Congressional Relations Office by phone 202.512.1991, fax 202.512.1293, or email cro@gpo.gov.
GPO Access and FDsys

GPO Access (www.gpoaccess.gov) provides free online access to a wealth of information products from all three branches of the Federal Government. The information provided on GPO Access is the official, published version, and the information retrieved from GPO Access can be used without restriction unless specifically noted.

GPO Access currently averages millions of document retrievals per month and contains a wide variety of data, ranging from congressional and legislative information to Federal regulations and Presidential materials. GPO Access also hosts a number of Federal Web sites, including the U.S. Supreme Court.

For those without a computer, members of the public can use GPO Access through workstations located in approximately 1,250 Federal depository libraries across the United States and its territories.

In 2009, GPO Access will begin a transition to GPO’s Federal Digital System (FDsys at www.gpo.gov/fdsys). This state-of-the-art digital content management system will enable GPO to manage information from all three branches of the Government. It will provide a public search and publishing capability for Federal agencies and Congress, and will include other dynamic features such as version control and authentication. All GPO Access databases are being migrated to FDsys.

For more information, contact GPO’s Customer Contact Center (toll free) at 866.512.1800 or (DC metropolitan area) 202.512.1800, Monday through Friday from 8:00 am to 5:30 pm (EST), or by email at contactcenter@gpo.gov.
Some of the publications databases available through GPO Access*

- Congressional Record
- Congressional Record Index
- Congressional Bills
- Congressional Reports
- Congressional Hearings
- Congressional Directory
- Congressional Pictorial Directory
- Congressional Documents
- House/Senate Legislative Calendars
- U.S. Constitution
- Senate Manual
- Public Laws
- U.S. Statutes at Large
- The “Plum Book”
- Cannon’s, Hinds’, and Deschler’s Precedents
- Federal Register
- Code of Federal Regulations
- U.S. Government Manual
- U.S. Budget
- Comptroller General Decisions
- History of Bills
- Economic Indicators
- U.S. Code
- GAO Reports
- The “Green Book”
- Supreme Court Decisions

* These databases are being migrated to FDsys.
Catalog of U.S. Government Publications

The Catalog of U.S. Government Publications [http://catalog.gpo.gov](http://catalog.gpo.gov) is the Web-based version of the *Monthly Catalog of United States Government Publications*, which contains bibliographic records of publications from all three branches of the Federal Government from 1976 to the present. Active hyperlinks are embedded in records of online publications to provide immediate access to the product. The catalog also includes options to locate libraries that receive publications through the Federal Depository Library Program.

Federal Depository Library Program

The Federal Depository Library Program (FDLP) was established by Congress to ensure that the American public has access to Government information. Depository libraries safeguard the public's right to know by collecting, organizing, maintaining, preserving, and assisting users with information from the Federal Government.

The FDLP provides Government information at no cost to approximately 1,250 designated depository libraries throughout the country and territories. The libraries, in turn, provide users with local, no-fee access to Government information, as well as professional assistance.

A list of Federal depository libraries is available online at [www.gpoaccess.gov/libraries.html](http://www.gpoaccess.gov/libraries.html) and by email at contactcenter@gpo.gov.

Depository Library Designations

By law, each Representative can select up to two libraries in the district to be designated as Federal depository libraries if there are vacancies in the district. Each Senator can designate two depository libraries anywhere in the State, if there are vacancies. Each Senator can also designate a regional library for the State when there is a vacancy. Currently, most States have only one regional library; some States have no regional library and receive regional services from an adjacent State. For information on the designation process or for depository library qualifications, go to [www.fdlp.gov/home/about/62-designate-a-library.html](http://www.fdlp.gov/home/about/62-designate-a-library.html) or email GPO’s Superintendent of Documents at sudocs@gpo.gov.
Quick Guide to GPO Services

Office of the Public Printer
ph 202.512.1000
fx 202.512.1347

Congressional Publishing Services  (Inquiries and Orders)

Congressional Printing and Scheduling
ph 202.512.0224
fx 202.512.1101
cps@gpo.gov

Congressional Record Distribution
ph 202.512.0268

Public Document Envelopes and Franks
ph 202.512.0224
fx 202.512.1101

Official Journals of Government
ph 202.512.0111
fx 202.512.1295
jbradley@gpo.gov

Office of Congressional Relations
ph 202.512.1991
fx 202.512.1293
cro@gpo.gov

Office of Public Relations
ph 202.512.1957
fx 202.512.1998
public-relations@gpo.gov

Superintendent of Documents  (Inquiries and Orders)

Congressional Sales Orders
ph 202.512.1800
fx 202.512.2104
contactcenter@gpo.gov

General Public Sales Orders
ph 866.512.1800 (toll free)  202.512.1800 (DC area)
fx 202.512.2104
contactcenter@gpo.gov

Online U.S. Government Bookstore
http://bookstore.gpo.gov

Federal Depository Library Program
ph 866.512.1800 (toll free)  202.512.1800 (DC area)
fx 202.512.2104
contactcenter@gpo.gov

GPO Access Support (GPO Customer Contact Center)
www.gpoaccess.gov
ph 866.512.1800 (toll-free)  202.512.1800 (DC area)
contactcenter@gpo.gov

Print Procurement Services
ph 202.512.1269
fx 202.512.0169
rgarcia@gpo.gov