Office of the
INSPECTOR GENERAL
U.S. GOVERNMENT PUBLISHING OFFICE

Report Type	Report Number	Report Title	Report Date	Recommendation Number	Open	Recommendation Description	Days Open	Agency Targeted Implementation Date
OIG AND CONTRACTED RECOMMENDATIONS								
Inspection	21-07	Cybersecurity Controls Report	12/21/2020	21-07-01	Open	GPO should: a. Develop, finalize, and maintain SSPs for all the major information systems in accordance with the requirements outlined GPO directives and utilize best practices outlined NIST SP 800-18 Revision 1, and NIST SP 800-53, Revision 5, Security and Privacy Controls for Federal Information Systems and Organizations. b. Perform a security controls assessment and address and remediate any gaps identified where feasible for legacy systems planned to be decommissioned in the future; c. Document an ISCP for each major information system; and d. Perform risk assessment every three years or when there is a significant change to the operating environment.	556	FY 2022
Audit	21-08	Evaluation of Product Billing Rates	2/16/2021	21-08-01	Open	Update the set of SOPs covering the major People, Process, Data and Technology elements involved in the delivery of GPOs Products/Services to its customers.	499	3/31/2023
Inspection	21-09	Evaluation of GPO's Suspension and Debarment Program	7/6/2021	21-09-01	Open	As recommended by OMB Memorandum M-12-02, appoint a senior accountable official who shall be responsible for program management activities including: a) assessing the agency's suspension and debarment program and the adequacy of available resources, such as staffing; b) ensuring that the agency maintains effective internal controls and tracking capabilities; c) ensuring that the agency participates regularly on the ISDC, as appropriate; and d) reviewing internal policies, procedures, and guidance to ensure that suspension and debarment are being considered and used effectively.	359	GPO did not concur with the recommendation.
Inspection	21-09	Evaluation of GPO's Suspension and Debarment Program	7/6/2021	21-09-02	Open	Implement a case management tool to process and monitor suspension and debarment referrals, including maintaining complete official records for each referral.	359	1/31/2022
Inspection	21-09	Evaluation of GPO's Suspension and Debarment Program	7/6/2021	21-09-04	Open	Update internal S&D directives, policies, procedures, guidance, and controls to include: a) Timeframes for various steps in processing suspension and debarment referrals, including, but not limited to, timeframes for the initial review and the final decision, and a requirement to document deviations from the established timeframes. b) Quality control checks for the various steps in the suspension and debarment process, including, but not limited to, the complete official record, reconciliation of exclusion information, and duration of suspension and debarment periods. c) Reviewing SAM (and the Exclusion List, if FAR Subpart 9.4 is not adopted) both after opening bids or proposals and immediately before awarding contracts.	359	4/1/2022
Inspection	21-09	Evaluation of GPO's Suspension and Debarment Program	7/6/2021	21-09-05	Open	Review the Exclusion List and SAM records to confirm the validity of all listed contractors' status, and take appropriate action to add or remove contractors as applicable.	359	FY 2022
Audit	21-11	Government Publishing Office Employees Detailed to Congress	9/17/2021	21-11-03	Open	Establish policies and procedures for the congressional detailee program to include roles and responsibilities and communications with internal and external parties.	286	FY 2022
Audit	21-11	Government Publishing Office Employees Detailed to Congress	9/17/2021	21-11-04	Open	Assess and leverage available automated technologies to manage the Congressional Detailee workhours to include, but not limited to, tracking, reconciling, validating, approving, and transmitting hours worked for billing purposes.	286	FY 2022
Audit	21-11	Government Publishing Office Employees Detailed to Congress	9/17/2021	21-11-05	Open	Require employees to validate their own timesheets in webTA prior to supervisory certification as required by GPO policy.	286	FY 2022
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-01	Open	GPO should: Prioritize greater investment in recruiting employees with knowledge of modern systems that can streamline/modernize GPO operations, retaining staff, and training existing employees to ensure that human capital and expertise is levelized across the agency.	0	11/30/2023
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-02	Open	GPO should: Evaluate recently implemented recruitment and retention initiatives and document lessons learned.	0	11/30/2023
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-03	Open	GPO should: Adopt and execute strategic workforce planning.	0	TBD

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Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-04	Open	GPO should: Determine the to-be state of Acquisition Services and then ensure that the right infrastructure is in place and staff are sufficiently trained.	0	1) New training plan for current staff: December 2022 2) examination of AS org. structure: TBD (none given) 3) Training and FAI level 3
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-05	Open	GPO should: Conduct an environmental scan of the private sector and other government publishing entities to discover newly available technology to potentially implement at GPO.	0	TBD
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-06	Open	GPO should: Establish and implement clear customer satisfaction standards and metrics for all GPO organizational units. Include customer satisfaction standards and metrics in all organizational unit strategic plans. Identify, document, and implement improvements based on customer feedback.	0	11/30/2023
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-07	Open	GPO should: Develop a forecast of expected needs of Federal Government Agencies and other customers, both in the short- and long-term (e.g., 3-D printing).	0	Spring 2023 (anticipated)
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-08	Open	GPO should: Develop and implement a standard operating procedure for assessing and quantifying the post-implementation return on investment of capital investments and policy changes.	0	TBD
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-09	Open	GPO should: Communicate to Congress the ways statutory authority (Title 44) constrains GPO efforts to modernize and recommend Congress change statutory authority to enable GPO to expand its lines of business and generate additional revenue.	0	FY 2022
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-11	Open	GPO should: Update business unit-level strategic plans, where outdated, to cover current fiscal year efforts. Ensure that plans include realistic timeframes with both short- and long-term goals and corresponding metrics for success for accountability purposes. Ensure GPO leadership is aligned on and providing consistent messaging about agencywide priorities and business unit-level strategic plans.	0	FY2023 (expected)
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-12	Open	GPO should: Incorporate business unit-level progress toward execution of strategic plans in an Executive-level monitoring tool, such as the GPO Executive Dashboard.	0	12/31/2022
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-13	Open	GPO should: Appoint a Chief Strategy Officer to help ensure agency vision and goals are consistent across business units and leaders.	0	12/31/2022
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-14	Open	GPO should: Develop for Acquisition Services and Human Capital, an automation plan outlining GPO's ongoing efforts and way-forward to make processes more efficient, effective and accountable.	0	
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-15	Open	GPO should: Add a running list of pending procurement actions, by stage, to the GPO Executive Dashboard to increase accountability and awareness of processing time for various actions.	0	FY 2022
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-17	Open	GPO should: Conduct a strategic, enterprise-wide, and forward-looking forecasting initiative to discern where GPO needs to be in the next decade and beyond.	0	TBD
				Total Open	**25**			

Report Type	Report Number	Report Title	Report Date	Recommendation Number	Open	Recommendation Description	Days Open	Date Closed
RECOMMENDATIONS CLOSED THIS QUARTER								
Audit	21-11	Government Publishing Office Employees Detailed to Congress	9/17/2021	21-11-01	Closed	Take appropriate actions to remedy the loss revenue of $174,234 and incorrect billings of $110,580 identified in this audit from Congressional Publishing Appropriations.	286	5/10/2022
Audit	21-11	Government Publishing Office Employees Detailed to Congress	9/17/2021	21-11-02	Closed	Review detailee timesheets not included in this audit to ensure hours worked have been accurately accounted for and billed to Congress to reimburse GPO, as appropriate.	286	5/10/2022
				Total Closed	2			