

PII Incident Reporting

For the general public reporting PII incidents, use the GPO Customer help process.

- To report a privacy incident, go to www.gpo.gov and select the “**askGPO**” tab in the top navigation. Click the “**Ask a Question**” tab and submit your information.
- Complete the report and keep your **Question Reference** number once received from your email provider.

What’s a PII Incident?

When personally identifiable information is discovered in publications and online content distributed or disseminated through the Federal Depository Library Program (FDLP).

PII Incident Reporting

Privacy (PII) Incident Report: Provide Details

- When reporting a Privacy (PII) incident, provide as much detailed information as possible about what occurred, when did the incident occur and what information was compromised.
- Any paper documentation, webpage URL or system process information from the breached should be reported to GPO.
- GPO will take appropriate action to mitigate the effects of the incident and report its findings as determined by the GPO Privacy Office. .

GPO Privacy Program Point of Contact

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