

	A	C	D	E	F	G
1	Business Unit AI Use Case Matrix					
2	BUSINESS UNIT	BU PROCESS NAME	USE CASE NARRATIVE	AI TECHNOLOGY REQUIRED	AI TOOL TO BE USED	Date
3	Govt Publishing Print Procurement	Software testing	Using AI to facilitate software development, design, and QA for the team that are developing software. In adding new functionality to GPPP applications	Digital Assistant	Chat	6/1/2026
4	Govt Publishing Print Procurement	SFI Submission and review	Using AI in a way that would look for missing information typically like billing information on submitted SF-Is that	Intelligent Document Processing	Chat	6/1/2026
5	Govt Publishing Print Procurement	Using MMAR information for producing Purchase Orders and SFI billings	The BU management was very interested in the MMAR AI search application developed by ADM developers for Government Acquisitions Services. They saw many potential uses for Government Publishing and Printing Procurement	Intelligent Document Processing	Chat	6/1/2026
6	Human Capital	HC processes overview	HC recommended several areas of opportunities for AI assistance. Especially around the areas of Document and workflow management	Intelligent Document Processing	Chat	6/1/2026
7	Human Capital	Position Descriptions	Using AI to help develop consistent positions description from a template.	Document Processing	Chat	6/1/2026
8	Human Capital	Recruitment Processing	Reviewing candidate summaries	Document Processing	Chat	6/1/2026
9	Human Capital	Evaluation Assessment		Document Processing	Chat	6/1/2026
10	Human Capital	Training Customization		Document Processing	Chat	6/1/2026
11	Human Capital	Job Analysis		Document Processing	Chat	6/1/2026
12	Human Capital	Writing Vacancy Announcements		Document Processing	Chat	6/1/2026
13	Human Capital	Transition from USA staff		Document Processing	Chat	6/1/2026
14	Human Capital	Assistance with redesign of HC desktop		Document Processing	Chat	6/1/2025
15	Human Capital	Assistance with documenting Meeting notes and Interviews		Document Processing	Chat	6/1/2025
16	ASPG	Editorial assistant	General Accounting Support	Intelligent Document	AI enhanced Writing tools	6/1/2025

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17	ASPG	Log Monitoring Assistance	AI Evaluation of Log Phenomena and rapid response recommendation	Intelligent Document	Proactive DLP- AI Based Document	6/1/2025
18	ASPG	Document Screening for Ph	tools like Grammarly and Copilot to do this.	Intelligent Document	TBD	6/1/2025
19	ASPG	Document Authoring Support	Drafting summaries, documentation, preliminary code	Intelligent Document		6/1/2025
20	ASPG	Metadata and Semantic Analysis	Insights from metadata and semantic analysis. Evaluate AI and non-AI options to improve semantic search for GovInfo (under consideration)	Predictive Analytics	TBD	6/1/2025
21	ASPG	Proofreading	Proofreading and editorial suggestions	Digital Assistant		6/1/2025
22	ASPG	Brainstorming	AI assistant for organizing brainstorming	Data Ingestion		6/1/2025
23	ASPG	Creating Outlines	Draft outlines for policy and procedural documents	Intelligent Document		6/1/2025
24	ASPG	Proposing Additional Topics of Research	Suggest new research topics	Digital Assistant		6/1/2025
25	ASPG	Network & System Monitoring	Scan for inefficiencies, disruptions, threats	Predictive Analytics		6/1/2025
26	ASPG	AI Project Planning Support	Changed Org to All. ASPG and developers may use/are using tools like Copilot to do this, but this would not be an ASPG-specific AI use case. Develop	Intelligent Document Processing	Chat	6/1/2025
27	ASPG	AI Supported System Testing	Generate Testing tools	Predictive Analytics	TBD	6/1/2025
28	ASPG	Web Traffic Analysis	System Process Automation, Analyzed site usage Statistics	Predictive Analytics	TBD	6/1/2025
29	ASPG	Perimeter Security and Res	Intrusion inspections	Predictive Analytics	TBD	6/1/2025
30	ASPG	Identifying Training Opportunities	Identify Training needs	Intelligent Document	Chat	6/1/2025
31	ASPG	User Story and Acceptance	User Interaction and Support	Intelligent Document	Chat	6/1/2025
32	ASPG	Acquisition Solicitation Doc	User Interaction and Support	Intelligent Document	Chat	6/1/2025
33	ASPG	Acquisition Source Selection	Content Creation and Analysis	Intelligent Document	Chat	6/1/2025
34	ASPG	Acquisition Pre-Award Doc	Discriminative Analysis	Intelligent Document	Chat	6/1/2025
35	ASPG	Unstructured Data Parsing	Content Creation and Analysis	Intelligent Document	Chat	6/1/2025
36	ASPG	Development Support and	Discriminative Analysis	Intelligent Document	Chat	6/1/2025
37	ASPG	Preliminary Legal Review	Code Creation and Analysis	Intelligent Document	Chat	6/1/2025
38	ASPG	System Documentation Cr	Discriminative Analysis	Intelligent Document	Chat	6/1/2025

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39	LSCM	MetaData creation	So we're trying to pull that data out so that we can do manipulations of it and and repurpose that metadata for our own	Intelligent Document Processing	Chat	6/1/2026
40	LSCM	Structured Meta Data Formating	Intelligently gather metadata with AI and structuring it correctly for reviewers that are in PDC	Intelligent Document Processing	Chat	6/1/2025
41	LSCM	Cataloging Stuctured based Metatdata	Cataloging Stuctured based Metatdata that we can't get in any other form, but we would like to extract the the	Intelligent Document Processing	Chat	6/1/2025
42	LSCM	Summarization and Catagorizing of large documents	Summarization and Catagorizing of large documents LLM's are good at, is summarizing large documents and pulling out main ideas.I can imagine if we had things.That's more of vector based grouping clustering algorithm. Something like Mallet is the the old school tool that people use for this. Running that across those groups of documents could be useful in order for us to prioritize or to process, or to label	Chat Bot/workflow	TBD	6/1/2025
43	LSCM	Website Traffice User Analytics	Website Traffice User Analytics assistant. A tool to dig in and figure out. -how have we interacted with this library over the past X number of years? -User behavior -Customer experience,	Predictive Analytics	TBD	6/1/2026
44	OIG	Fraud Dection and Risk	AI can be analyze large datasets to detect anomalies,patterns or suspicious activities that may indicate fraud	Predictive Analytics	TBD	6/1/2026
45	OIG	InvestigativeSupport and case triage	AI tools can process thousands of documents , emails and messages to extract relevant evidence for investigation	Intelligent Document Processing	Chat	6/1/2026
46	OIG	Audit Planning and Resource Optimization	Predictive Analytics can help with identifying Hi risk programs or contract for audits by analyzing historical data and	Predictive Analytics	TBD	6/1/2026
47	OIG	Compliance Monitoring	AI can automate the monitoring of regukatory compliance and policy adherence across large Datatsets	Intelligent Document Processing	Chat	6/1/2026
48	OIG	Ehancing Outreach and engagements	AI chatbots and AI poweredKnowledge management systems can help increase public and employee engagement with	Chat Bot	Azure AI	6/1/2026

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49	OIG	Digital Visualizations And Reporting	AI tools can automate the creation of dashboards and visualizations to support decision making and communicate findings	Data Ingestion	Chat	6/1/2026
50	OIG	Other	<ul style="list-style-type: none"> • Summarizing meeting minutes • Summarizing/ analyzing criteria. Specifically, laws/ regulations for readability. • Assist in editing audit reports. <ul style="list-style-type: none"> o Clarity o Brevity o Creating visuals (i.e., charts, graphs) • Assist in audit planning. Generating ideas (i.e., scope, methodology) • Comparing/ analyzing different documents against each other, for example: <ul style="list-style-type: none"> o Identifying gaps between the criteria and to policy document • Analyzing large datasets <ul style="list-style-type: none"> o Identifying trends o Identifying anomalies 	Digital Assistant	Chat	6/1/2026
51	Government Integrated Print Services	POMS-MIS	AI enabled analysis of raw data output from POMS MIS systems. To predict work flow trends and Developing KPI's	Predictive Analytics	TBD	6/1/2026
52	Government Integrated Print Services	XPUB	Use case for AI assisted Document Analysis for identifying Mark Up	Intelligent Document	Chat	6/1/2026
53	Government Integrated Print Services	Machine maintenance and downtime prediction	AI enabled predictive analysis and machine learning to gather and collate machine workload data to predict maintenance schedules and MTBF data	Machine Learning	TBD	6/1/2026