FAQs
GPO*Express* Signs and Banners Solutions

1. How would I go about placing an order for signage using the GPO*Express* Program?

A.   First, please check to see if you or someone in your agency is already a GPO*Express* cardholder. If you need assistance, call 202-512-2031 or email gpoexpress@gpo.gov

   If you do not have a GPO*Express* card, please go to https://www.gpo.gov/how-to-work-with-us/agency/services-for-agencies/gpoexpress and click on Enroll Now.

2. I have a GPO*Express* Card, how would I go about placing an order for signage using the GPO*Express* Program?

A.   To order signs and banner products using GPO*Express*, please talk directly to the producing FedEx Office store. For store hours and service availability at the location near you, please visit https://local.fedex.com/en/fxo-only.

   Additional support is available from the FedEx Office Government Team at 1.866.815.4428.

3. What are FedEx Offices' capabilities for signs and banners?

A.   FedEx Office is one of the largest providers of signs and banners in the country. We produce signs, banners and graphics at over 2000 company-owned and operated locations nationwide.

4. Are Signs, Banners, Posters and Graphics products available on the GPO*Express* Contract?

A.   Yes. Signs, Banners, Posters and Graphics products are available on the GPO*Express* Contract. As with all GPO*Express* purchases, we recommend you obtain a quote from your local FedEx Office.

5. Can I purchase Custom Document Creation Services from FedEx Office on the GPO*Express* Contract?

A.   Yes. Custom Document Creation Services are available on the GPO*Express* Contract. As with all GPO*Express* purchases, we recommend you request a quote from your local FedEx Office.

6. What is the turnaround time for signs?

A.   Turnaround depends on the complexity and the quantity. In many cases, projects can be produced in 24-72 hours.