

# **GPO Online Paper Store**

Environmentally friendly, xerographic copier paper

#### A True e-Commerce Solution

- Credit card customers, zero paperwork to register
- Username and password provided upon registration (email is username)
- BAC customers complete a Form 2747, similar to SF-1 and must be renewed year-to-year
- Cloud computing solution for agencies, where all data stored in the cloud and accessible with Internet connection
- Telework solution as Internet connection is all that is needed to place orders (24/7/365)
- Shipping is included in the price and is available in 24 hour or next-day delivery in major U.S. cities and 48-hour delivery for other locations across the continental U.S.
- Mobile enabled site for ordering on the go as well as at a desk
- Has ability for complete control, visibility and enterprisewide ordering
- Agencies can connect offices and order throughout the continental U.S.
- Reporting functions comprehensive, exportable and available 24/7/365 (Excel format)
- Complete invoicing history including all billing records for credit card users BAC customers will receive GPO billing.
- Can save and record repeat order needs. called "Easy Order List"
- Can add a "PO number" or unique identifier to each order

# **Full Enterprise Solution**

- Dedicated Customer Service Center for program.
- Swatch book available upon request.
- Material Safety Data Sheets (MSDS) available for each and every product.
- Certified sustainable items available (most popular are Forest Stewardship Council-FSC and Sustainable Forestry Initiative-SFI certifications).
- Can search and select available products by brand, caliper, size, number of holes, color, certification info, opacity, mfg name, basis weight, brightness, etc.

#### **Competitive Pricing**

- Contract provides "most favorable pricing" to the Federal Government; therefore, extremely competitive in the industry marketplace.
- Tiered pricing allows for bulk order savings.
- Taxes already removed from program.
- Multiple varieties of paper are available. Focus is on sustainable, proven and reliable products.
- All papers meet the OMB Federal Requirements for paper purchasing under Executive Order 13423, including papers meeting individualized agency mandates and or directives.
- Pricing will not change without 14 days notice from GPO.
- No surcharge on this program, the price you see is the price you are charged.
- Download PaperStore Price Guide

### Ordering

- Majority of ordering is done via e-commerce, however phone ordering is also provided. (no paperwork required-simply select stocks and order via established account).
- Orders may be as low as 1 carton to multiple truck loads.
- No limitations on mixing products per order or minimum carton restrictions.

### Products

- Variety of 8.5" x 11", 8.5" x 14" and 11" x 17"
- 7 colors: White, Blue, Buff, Green, Pink, Salmon, and Yellow
- 3 hole punch available
- 20lb and 24lb available
- 30%, 50%, and 100% Post Consumer Waste (PCW) available
- GPO continues to expand product list to meet user demand.

#### Getting Started - Go Here



Once you are logged on, the website will save your log-in information for quick return access.

New customers may register by clicking **New Customers Register Here**.

#### CONTACT US HELP GPO Online PaperStore **GPO** Registration If you need assistance filling out the registration form, please fill in the inquiry of interest form and your National Account Manager will follow-up with you or review the Frequently Asked Questions for further instruction \*Required First Name: Last Name: Title/Position: Agency/Bureau: Select One Telephone Number: Email Address: An agency administrator has access to view other Online Paper Store accounts within their agency **Billing Address** Address (line 1): Address (line 2): City: State: Select one Zip Code: Shipping Address Click here if the shipping address is the same as the billing address. Address (line 1): Address (line 2): City: State: \* Select one Zip Code: Payment Method How will you be paying for your purchases? \* O BAC O Credit Card A business paper resource. A cost-effective answer All fields with an asterisk are required

## **Upon Registration**

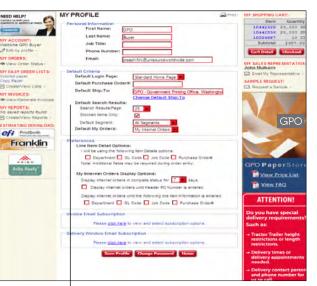
- You will receive an email summarizing your registration information.
- BAC customers will receive a copy of form 2747 for completion and a fax number to send the completed form.
- Both BAC & credit card customers will have their billing ninformation verified.
- Upon email (username) verification customers will verify their password within 3 business days.
- Users can reset password at any time using online features.

# Start Shopping



This is your homepage. The key features of the site are on the left hand side of the page; My Account, My Orders, My Easy Order Lists, My Invoices and My Reports.

#### **My Account**



This page displays your personal information (name, e-mail address, phone number...) along with basic setting for the site; You may update this information and save your updates.

#### **My Orders**



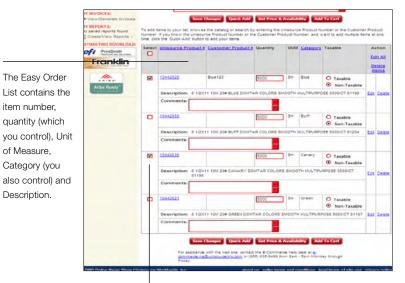
This page will display your orders from the last 30 days; they are sorted by 3 categories – **Internet Orders**, **Backorders** and **Open Orders**.

#### My Easy Order Lists

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You can create as many **Order Lists** as you'd like. From the list you may quickly create an order.

#### **My Easy Order Lists**



After placing a check mark next to the items you may add them to your cart.

#### My Invoices



Search for and view invoices by Account number/date range, Purchase Order#, Invoice#, Sales Order# or Internet Order#.

#### **My Invoices**



Click on the hyperlink invoice number to open a PDF with line by line detail ready to print.

#### **My Reports**



Generate a wide variety of reports by building your query from Internet Orders, Product Purchases or Invoices.

#### **My Invoices**

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#### **GPO Item Catalog**



#### **GPO Items**

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Clicking on the category header will sort the list by that category.

#### **GPO** Items

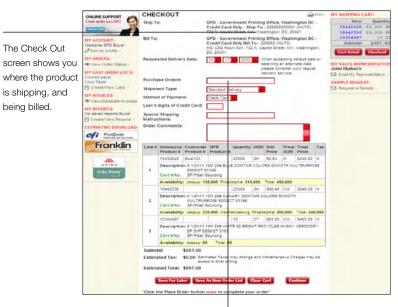
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#### **Cart Detail**

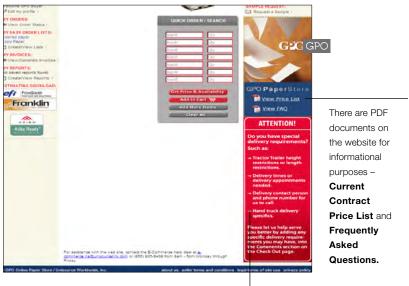


#### **Checking Out – Placing Your Order**



You may also enter a PO#, choose your delivery method and credit card customers may enter their credit card information.

### **GPO Item Catalog**



Instructions for notifying The GPO Online Paper Store of your special delivery instructions.

#### Your Order

- Your order will go to Unisource customer service for processing.
- You will receive both an e-mail Order Notification (the order has been placed) and Order Confirmation (has been processed for delivery).
- You may contact customer service at any time by using the Contact Us at the top of every page on the website

#### Summary

- Registration and ordering online
- Available 24/7/365
- Competitive pricing with bulk order savings and no added surcharge
- Free 24-48 hour delivery
- Variety of sizes, colors, weights, and PCW content
- Multiple payment methods Government purchase card, GPO Deposit Account, IPAC Order quantities – one carton to multiple truckloads
- Dedicated customer service center
- Comprehensive reporting functions downloadable into Excel

To learn more, contact a GPO National Account Manager at **202.512.1904** or **nam@gpo.gov**.