

OFFICE OF THE INSPECTOR GENERAL ANNUAL WORK PLAN | FISCAL YEAR 2025

OCTOBER 1, 2024 – SEPTEMBER 30, 2025



OFFICE *of the*
INSPECTOR GENERAL
U.S. GOVERNMENT PUBLISHING OFFICE



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732 North Capitol Street | NW, Washington, DC 20401



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GPO

Inspector General

Conducts independent audits, evaluations, and reviews of GPO programs and operations

Overview

Established by the Inspector General Act of 1988, the Office of the Inspector General offers an independent and objective means of keeping the Director of the GPO and Congress fully informed about problems and deficiencies relating to the agency's administration and operations. Two units are responsible for fulfilling the OIG mission: the Office of Audits and Inspections and the Office of Investigations. For more information on our structure, see our [Organization Chart](#).

Complaint Form

E-mail Us

Mailing Address

OIG Hotline

The Hotline is a confidential reporting mechanism operated by the OIG that provides current and former GPO employees, vendors, and the general public with an important avenue for reporting allegations of fraud, waste, abuse, and/or mismanagement related to GPO programs, operations, and personnel. If you suspect that a rule or law that impacts GPO in anyway is being--or has been--violated, you are strongly encouraged to contact the Hotline.

How to File a Complaint or Contact the Hotline

We prefer that you file a complaint using the Online Complaint Form. The form can be filled out and submitted online or printed, filled out at a later time, and submitted via e-mail, by fax (202.512.1352), or by U.S. Mail using the address:

MESSAGE FROM THE INSPECTOR GENERAL

U.S. GOVERNMENT PUBLISHING OFFICE

The following is our Fiscal Year (FY) 2025 Annual Work Plan (AWP). In addition to providing background information on our office, such as our responsibilities and organization, it outlines the ongoing and planned work for the coming year. As with any plan, it is subject to constant review to account for emerging issues, priorities, and resource changes throughout the year.

To develop this AWP, we sought input from our stakeholders, including congressional staff, GPO leadership, and GPO employees.

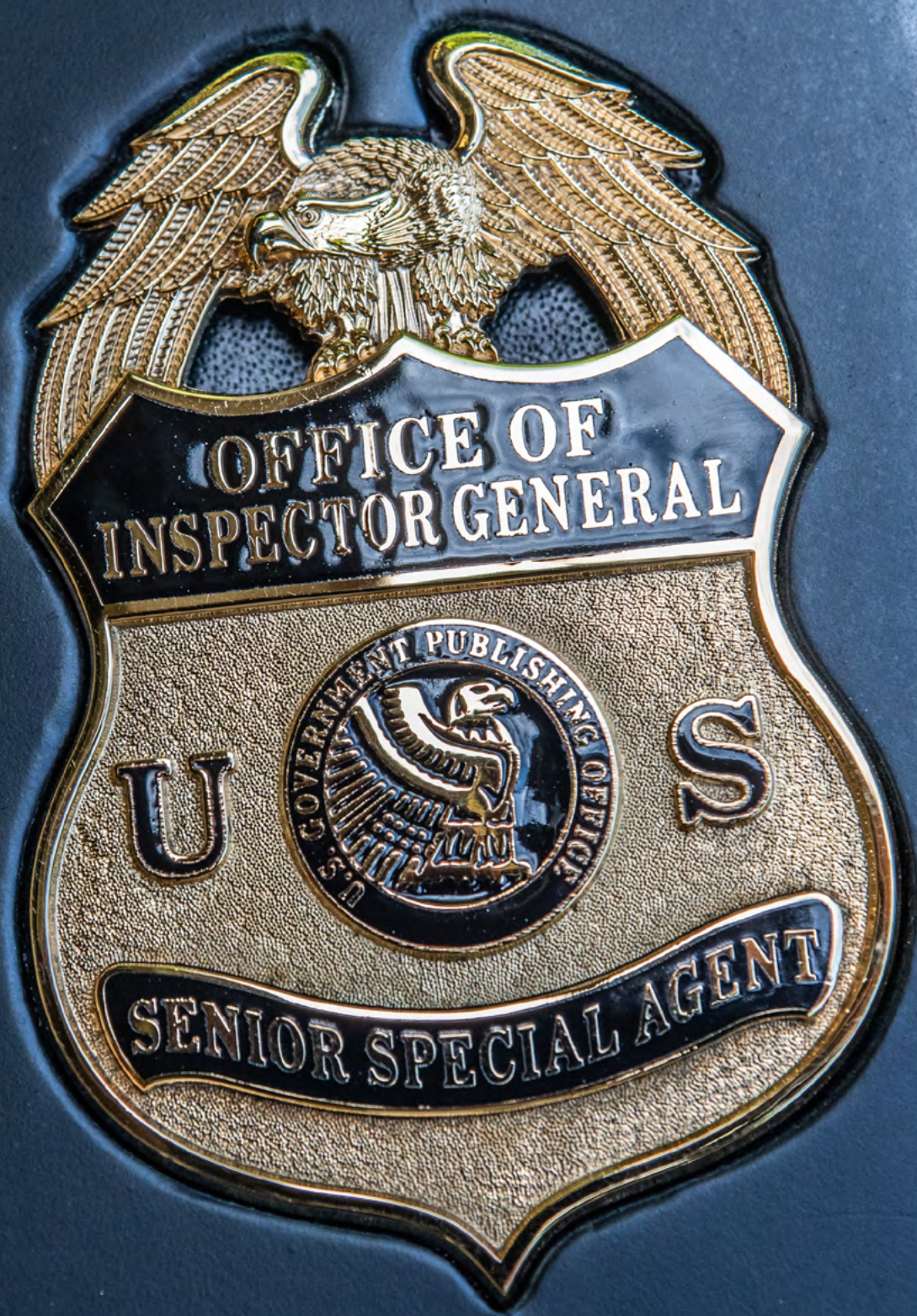
The reader should understand we emphasize work that is:

- **Proactive:** The AWP will allow for targeted efforts within the goals aimed at “proactive” projects to advise agency leadership on how to improve practices.
- **Strategic:** Our Work Plan focuses on “strategic” impact. We will evaluate every proposed effort across the office, including investigations, for its greatest potential advantage to GPO.
- **Team Based:** All of our efforts will be “team-based”, meaning every inspection, audit, or investigation will have a minimum of two or more assigned members. The team-based method may reduce volume but will increase merit, value, and credibility.
- **Impactful:** Return on Investment (ROI) is usually defined in terms of monetary impact and savings associated with audits, inspections, investigations, and other actions that allow the Government to recoup funds owed or to correct practices to ensure more efficient spending. While dollar value is a traditional baseline for ROI, and we include it when found, our reports will also include additional quantitative and qualitative ways to show a positive impact on an agency – that is, to expand the definition of “value.”

This AWP identifies our mandated and discretionary engagements continuing from FY 2024 as well as projects planned for FY 2025. The AWP is implemented through audits, inspections, proactive investigations, and follow-up reviews executed in compliance with the Inspector General (IG) Act of 1978 as amended, the GPO Inspector General Act of 1988, the Legislative Branch IG Independence Act of 2019, and applicable professional standards of the U.S. Comptroller General, and the Federal OIG Quality Standards prescribed by the Council of the Inspectors General on Integrity and Efficiency (CIGIE).



NATHAN J. DEAHL
Inspector General





SUMMARY OF OIG'S STRATEGIC PLAN

Our newly adopted strategic plan sets forth a formal strategy for identifying priority issues and managing workload and resources. The successful execution of this AWP is aligned with our five-year strategy and will aid the

OIG in providing the highest quality work products to our stakeholders and assist GPO in meeting its strategic mission, goals, and objectives. The OIG strategic plan accounts for and supports GPO's strategic plan.

OUR STRATEGIC IMPERATIVES ARE:

Imperative 1

Advance Modernization and Innovation into Everything We Do.

Modernization is about improving existing capabilities. Innovation is about creating new capabilities. The OIG is committed to advancing modernization and innovation to build an agile and continuous-learning organization that can respond quickly to changing oversight needs.

Imperative 2

Develop and Retain the Workforce.

Foster and cultivate a diverse, highly skilled, flexible, and engaged workforce by investing in development, collaboration, and innovation.

Imperative 3

Foster Greater Outreach to Stakeholders.

Actively enhance and expand efforts to engage, communicate, and build meaningful relationships with all stakeholders (GPO, Congress, and the Public).

Imperative 4

Promote Organizational Independence.

We commit to upholding the highest standards of organizational independence in our oversight and investigative activities, free from undue influence or interference.



ORGANIZATION

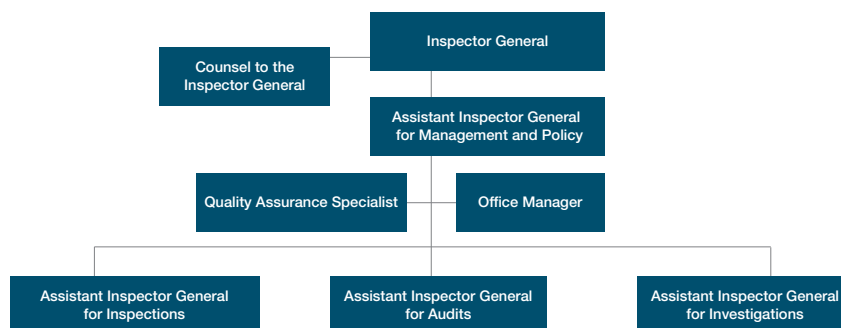
The OIG is based in Washington, DC and is organized as follows:

The **Inspector General** (IG) provides policy direction and leadership for the OIG. The IG serves as an independent voice to the Director of GPO and Congress by identifying opportunities and promoting solutions for improving GPO performance, economy, and efficiency of operations while preventing and detecting fraud, waste, and abuse.

The **Audits Division** conducts financial audits mandated by legislation, as well as discretionary, risk-based performance audits of GPO programs and operations to ensure activities are in compliance with applicable policies, laws, and regulations. OIG audits are performed in accordance with generally accepted government auditing standards issued by the Comptroller General of the United States.

The **Inspections Division** conducts proactive evaluations of GPO programs and operations to identify opportunities to improve efficiency and effectiveness. The inspections and evaluations are performed in accordance with the Quality Standards for Inspection and Evaluation issued by CIGIE.

OFFICE OF THE INSPECTOR GENERAL ORGANIZATIONAL CHART

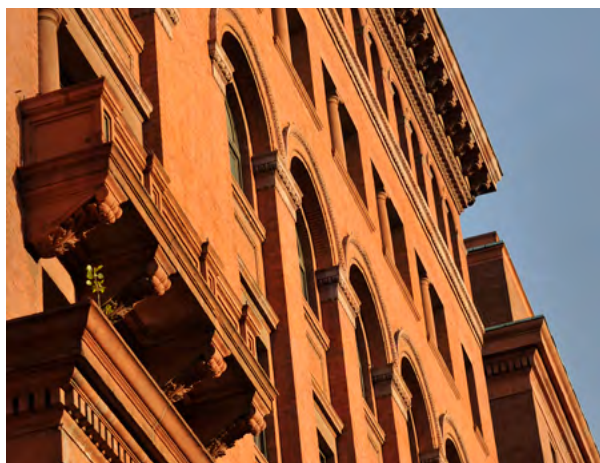


As of October 1, 2024



The **Investigations Division** is responsible for conducting and coordinating investigative activity related to fraud, waste, and abuse in GPO programs and operations. The Investigations Division concentrates efforts and resources on systemic fraud investigations, including possible wrongdoing by GPO contractors, employees, program participants, and others. These efforts may result in prosecution, administrative action, and monetary recoveries.

The **Counsel to the Inspector General** provides legal advice and counsel on issues arising during audits, inspections, management and program evaluations, and investigations, including opinions regarding the legal accuracy and sufficiency of OIG reports.



The **Quality Assurance Program** systematically evaluates all OIG products at multiple stages for quality content and consistent style. The Program performs independent reference reviews to ensure that reports are fact-checked and objective and that conclusions are reasoned and evidence-based. The Quality Assurance Program will conduct independent and objective analyses of GPO's resolution in the closure of previous OIG recommendations to assess their completeness, efficiency, effectiveness, and applicability. These follow-up assessments are intended to provide insight into if and how well the GPO's remedies to previous recommendations address the condition of the original issue in question.



AUDIT PLAN

FY 2024 ONGOING AUDITS

1. FLEET MANAGEMENT

GPO's fleet of motorized vehicles and powered industrial trucks are incorporated into a broader Property Management Program established in 1974. As of 2024, GPO maintains a fleet of 42 motor vehicles and over 100 powered industrial trucks that are primarily used to transport material to and from Congress and handle material at GPO. Some vehicles are used to secure GPO facilities. The audit objective is to assess the process GPO uses to manage its motor vehicles, industrial trucks, and specialized equipment.

2. FISCAL YEAR 2024 FINANCIAL STATEMENTS AUDIT

Our mandated work includes an audit of GPO's consolidated financial statements. We contracted with an independent public accounting firm to audit the consolidated financial statements of GPO for FY 2024. The audit objective is to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement.



AUDIT PLAN

FY 2025 PLANNED AUDITS

1. INVENTORY MANAGEMENT

GPO's Quality Control and Inventory Management Department (QC&IMD) is responsible for supply chain management, warehouse operations, central receiving, shipping, baling, testing, and technical services. QC&IMD strives to provide high-quality, best-practice-based customer service to support GPO's current and changing needs. Our planned objectives are to assess the effectiveness of inventory management and identify opportunities for cost savings and program improvements.

2. RECYCLING PROGRAM

GPO has a recycling program overseen by the Safety Branch, within Security Services. Recycling turns materials that would otherwise become waste into valuable resources. Recyclable materials at GPO can come from both general waste, such as drink bottles and newspapers, as well as waste from GPO's publishing operations. In FY 2023, GPO received over \$117,000 in revenues from the sale of recyclable materials. As of July 2024, GPO reported \$82,344 in recycling revenue. Our planned objectives are to assess the current recycling program processes and identify areas for improvements and opportunities for increased revenue.

3. FISCAL YEAR 2025 FINANCIAL STATEMENTS AUDIT

Our mandated work includes an audit of GPO's consolidated financial statements. The audit objective is to obtain reasonable assurance about whether the FY 2025 consolidated financial statements as a whole are free from material misstatement.



INSPECTION PLAN

FY 2024 ONGOING INSPECTION

1. PHYSICAL SECURITY PROCESSES

GPO is located one block from a major transit facility and has multiple access points. Given the continuous threat to Federal Government buildings, GPO must ensure its employees, contractors, and resources are safe and secure. This inspection objective is to assess if security screening of personnel, mail, and freight at the GPO Central Complex and the Stennis Secure Production Facility is in accordance with applicable guidelines.



INSPECTION PLAN

FY 2025 PLANNED INSPECTIONS

1. FOLLOW UP REVIEW OF GPO SITE VISITS

The inspection team will evaluate any actions GPO took to address the considerations in our May 2022 report, *GPO Regional Site Visits*. We will continue to educate and encourage GPO employees to recognize their role in helping to detect fraud, waste, abuse, and mismanagement and to report suspicious activity to the OIG.

2. FEDERAL DEPOSITORY LIBRARY PROGRAM

Congress established the Federal Depository Library Program (FDLP) to ensure that the American public has access to Government information.¹ Under the FDLP, there are over 1,100 designated depository libraries across the United States and its territories. Title 44 U.S.C. established the authority for the FDLP and the legal obligations of designated depository libraries. GPO's Superintendent of Documents administers the FDLP. This inspection will determine if the Superintendent of Documents is meeting the intent of 44 U.S.C. Section 1909 regarding the Federal Depository Library Program.

3. GPO PROCUREMENT PRINTING

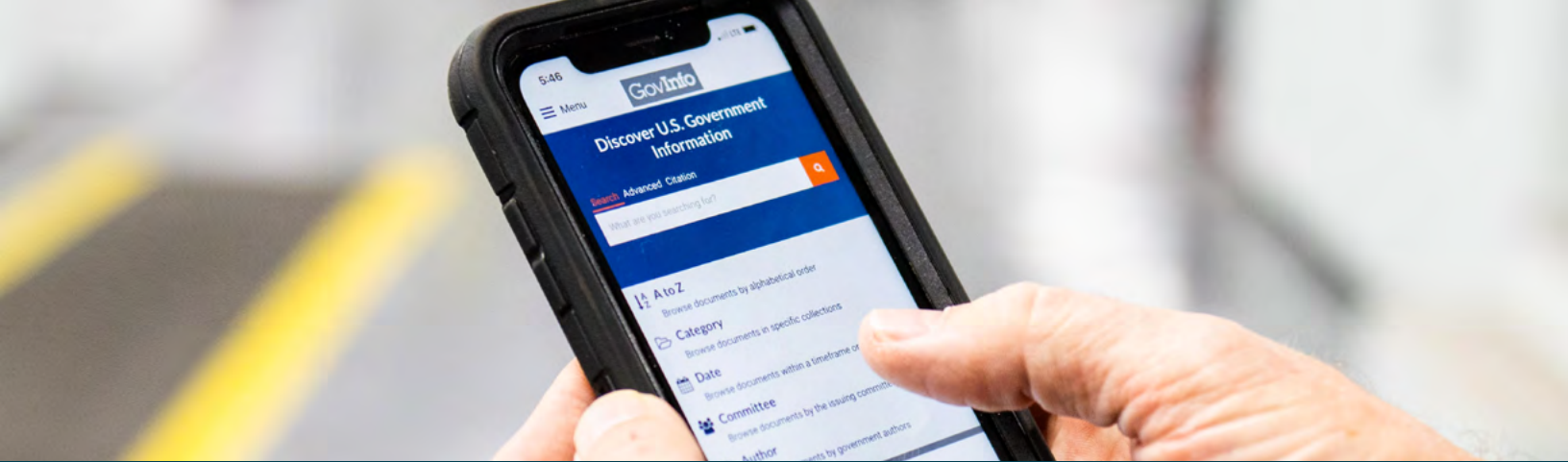
Under Title 44 of the U.S.C., GPO is responsible for the production and distribution of information products for all three branches of the Government. Most of the Federal Government's printing and publishing needs requisitioned through GPO are contracted out to the private sector using GPO's partnerships with commercial printers and the information industry. This business model enables the Federal Government to take full advantage of the vast resources, expertise, and specialization within the private sector. This inspection will assess GPO's administration and marketing of procured printing services.

¹ <https://www.gpo.gov/how-to-work-with-us/agency/services-for-agencies/federal-depository-library-program>
See the first paragraph under *What is the Federal Depository Library Program?*



INVESTIGATIVE PLAN

The Investigations Division's primary responsibilities include conducting criminal, civil, and administrative investigations involving fraud, waste, and abuse in GPO programs and activities; investigating allegations of serious misconduct by GPO employees and contractors; interfacing with the Department of Justice on OIG-related criminal and civil matters; and coordinating investigations and OIG initiatives with other federal and state agencies. They also participate in OIG outreach programs by providing fraud awareness briefings to educate agency employees and external organizations about potential indicators of fraud and the OIG's role and responsibilities in addressing such matters. The Investigations Division will continue to focus on proactive investigations of significant fraud and allegations of serious employee or contractor misconduct. Planned proactive work will include collaboration with other OIG Divisions and outreach with GPO management and staff. Investigative efforts may lead to criminal convictions and/or civil and administrative remedies.



INVESTIGATIVE PLAN

FY 2024 ONGOING INVESTIGATIONS

1. CORONAVIRUS AID, RELIEF AND ECONOMIC SECURITY ACT DATA ANALYTIC INITIATIVE

The Investigations Division, utilizing data obtained from the Pandemic Response Accountability Committee (PRAC), is analyzing data sets to detect and combat fraud related to the Coronavirus Aid, Relief, and Economic Security Act, also known as the CARES Act, that could potentially impact GPO equities.

2. GPO GOVERNMENT VEHICLE INVESTIGATIVE REVIEW

The Investigations Division will continue a proactive initiative that focuses on reviewing GPO employee use of GPO-provided government vehicles. To ensure thorough oversight, the Investigations Division will gather relevant data and review usage logs to identify misuse of devices and activities that suggest potential fraud, waste, and/or abuse. Findings will then be evaluated for compliance with government standards, and any potential discrepancies will be flagged for further and potentially separate OIG actions.

3. GPO GOVERNMENT CELLULAR PHONE PROGRAM INVESTIGATIVE REVIEW

The Investigations Division will continue a proactive initiative that focuses on reviewing GPO employee use of GPO-provided cellular phones. To ensure thorough oversight, the Investigations Division will gather relevant data and review usage logs to identify any patterns or anomalies that suggest potential fraud, waste, and review usage logs to identify any patterns or anomalies that suggest potential fraud, waste, and/or abuse. Findings will then be evaluated for compliance with government standards, and any potential discrepancies will be flagged for further and potentially separate OIG actions.



INVESTIGATIVE PLAN

FY 2025 PLANNED INVESTIGATIONS

1. INVESTIGATIVE REVIEW OF ONGOING GOVERNMENT IT CONTRACTS

Government contracts involving Information Technology (IT) are crucial to ensuring the effective and secure operation of public services. However, due to the complexity of IT projects and the rapidly evolving nature of IT, these contracts are vulnerable to risks such as mismanagement, inefficiency, cost overruns, and potential fraud. The primary objective of this initiative is to conduct a thorough, proactive investigative review of GPO's current IT contracts. This review aims to identify and address potential issues related to compliance, financial management, contract performance, and overall project integrity, thus minimizing risks and optimizing the delivery of IT services.



REPORT FRAUD, WASTE, AND ABUSE

Report violations of law, rules, or agency regulations, mismanagement, gross waste of funds, abuse of authority, danger to public health and safety related to GPO contracts, programs, and/ or employees.

Write: Office of the Inspector General

U.S. Government Publishing Office

P.O. Box 1790

Washington, DC 20013-1790

Email: gpoighotline@gpo.gov

Fax: 1 (202)-512-1030

Call Hotline: 1-866-447-6644 (1-866-4-GPO-OIG)

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INKJET PROCESS # 2

INKJET PROCESS # 3





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