



**Date:**

March 17, 2025

**To:**

Director, U.S. Government Publishing Office

**From:**

Inspector General

**Subject:**

Report OIG-25-06: FY 2025 Closed Recommendations Testing

GPO's actions remain effective for the recommendations selected. We randomly chose four closed recommendations dating back to 2022. Each recommendation was tested to assess whether the GPO's actions to close the recommendation endured.

We tested the following recommendations:

- Investigation 21-04 DLUX Management Incident Report (21-04-01)
  - *Recommendation:* GPO conduct a review of its ongoing direct-mail services contracts to determine any additional oversight measures that could be implemented to include but not limited to random inspections to independently verify quantities shipped versus quantities reported.
  - *GPO corrective action:* GPO reviewed its ongoing direct-mail services contracts for additional oversight measures that could be implemented and found that the best option is working with GPO's customers to conduct random inspections to verify quantities shipped versus quantities reported.

**OIG Evaluation of Compliance:** GPO continued to use the oversight measures established on January 28, 2022. GPO performs verifications of mailing documents against the total production distribution prior to invoice payment. GPO requires contractors to provide 100% accountability summary reports. These ongoing efforts have reduced customer complaints and increased compliance.

- Audit 21-10 Government Publishing Office Capital Investments (21-10-03)
  - *Recommendation:* Develop and implement, within the Strategic Investment Planning Committee's process, a rating system with pre-established rating criteria for ranking and prioritizing capital investment business cases received from Business Units.
  - *GPO corrective action:* GPO authored Standard Operating Procedure (SOP), SOP 11-0011. This procedure includes criteria for prioritization and mandates that all capital investment business cases be prioritized.

**OIG Evaluation of Compliance:** GPO continues to prioritize business cases submitted by GPO Business Units as evidenced by the FY 2025 capital investment proposal submissions to the Strategic Investment Planning Committee.

- Audit 21-08 Evaluation of Product Billing Rates (21-08-01)
  - *Recommendation:* Update the set of SOPs covering the major People, Process, Data, and Technology elements involved in delivering GPO's Products/Services to its customers.
  - *GPO corrective action:* GPO responded to the recommendation by creating a Finance SOP website. The SOP ensured that new employees understood the data, systems, and processes involved in rate-making. Finance team members verified and validated the SOP to ensure its accuracy and effectiveness.

**OIG Evaluation of Compliance:** The GPO Finance Division continues to use SOP 19-0003 to familiarize its new employees with the data, systems, and processes used to establish product billing rates via the Finance SharePoint site. The SOP was published in June 2023 and is scheduled for review and/or updating in FY 2026.

- Inspection 21-09 Evaluation of GPO's Suspension and Debarment Program (21-09-05)
  - *Recommendation:* Review the Exclusion List and SAM records to confirm the validity of all listed contractors' status and take appropriate action to add or remove contractors as applicable.
  - *GPO corrective action:* GPO reviewed and updated information on SAM to reflect the Parties Excluded from the Procurement Program list. In addition, Customer Service is updating the SAM to reflect the addition of an individual or contractor to GPO's exclusion list.

**OIG Evaluation of Compliance:** The GPO continues to review and update information on SAM based on parties excluded from the Procurement Program. The Office of General Counsel continues to notify the Office of Publishing and Print Procurement of those who have been debarred so that they are added to the exclusion list and then SAM.

Thank you to you and your team for your support with this enhanced follow-up. If you have any questions or comments about this report, please contact me at [ndeahl@gpo.gov](mailto:ndeahl@gpo.gov) or (202) 227-5599.

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Inspector General