



At GPO's Pueblo Distribution Center, there's one name that always comes up when you talk about work ethic: Frank Mazzara.

Mazzara, a Supply Technician, has built a reputation as the guy who just doesn't stop. Efficient, hardworking, and humble—he's the kind of teammate who quietly sets the bar for everyone else.

***“Frank is the gold standard. His work ethic is unbelievable.”***

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– Pueblo Warehouse Manager Albert Orona

Every day, Mazzara shows up, works hard, and gets things done. Just solid, consistent work. And the best part? His dedication tends to rub off on the rest of the team. It creates friendly competition, where everyone's trying to match his pace, resulting in a boost in productivity across the board.

In fact, Mazzara's approach to the job is so solid that the team uses his methods as the foundation for their Standard Operating Procedures (SOPs). Talk about leading by example.

He's also a go-to guy when things get busy. Since Mazzara is forklift-certified, he jumps in to help with materials handling whenever needed. That keeps the bins restocked and operations running smoothly.

Training new team members is another area where Mazzara shines. With his years of experience—17 and counting—it's no surprise.

“Frank is our go-to guy for training,” says his supervisor Albert Orona. “Not only has he been here the longest, but he really knows his stuff and works efficiently.”

Judith Torres, another Supply Technician, knows this firsthand—Frank trained her when she started more than six years ago.

“He's a very hard worker—the kind of guy who never stops,” says Torres. “He showed me his way of doing the job, but he also encouraged me to find what works best for me.”

Frank says he loves what he does. “I take pride in being prepared, staying focused, and pushing myself to pack as much material as possible each day. I always set personal goals for myself.”

“I think this job is a great fit for me,” adds Mazzara. “I'm not a big talker, so I really enjoy just coming in and getting the work done.”

# KEEPING UP WITH FRANK

## ***Pueblo Teammate's Work Ethic Shines***

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**Above:** GPO's Frank Mazzara is known for his efficient work at the GPO Pueblo Distribution Center where he packages Federal agency customer publications to be sent out.



**Above:** Frank Mazzara's methods are used as the foundation for PDC's Standard Operating Procedures.

On a typical day, Mazzara picks orders for a wide range of Federal agencies—Consumer Financial Protection Bureau, the Food and Drug Administration, the Federal Emergency Management Agency, Veterans Affairs, and more. Every agency has its own quirks: some orders are pre-packed, while others need careful counting and sorting. Mazzara says it keeps the job interesting and, sometimes, challenging.

Over the years, Mazzara has seen the work evolve, too.

“Back when I started, there weren’t any computers in the process,” he says. “We used to pick orders right off the conveyor belt. Now everything is digital and much more streamlined.”

Seventeen years in, Mazzara’s still setting the pace.

***“Here in Pueblo, we like to say ‘Work like Frank.’ He’s the first one to start in the morning and the last to finish. Every single day.”***

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– Pueblo Supply Technician Judith Torres

