



GPO Business Units

Creative and Digital Media

Creative and Digital Media Services provides graphic multimedia and Web services to Congress, the White House and all Federal agencies. They assist agencies by guiding them to the perfect solution for their projects using the latest technologies. The staff is made up of developers, IT specialists and professional designers who specialize in art, graphic design, photography, illustration and multi-media.

Customer Services

The mission of Customer Services is to continually develop and leverage the expertise of our employees in the procurement of products and services that meet the current and emerging needs of our customers while maintaining a consistently high level of customer satisfaction.

Library Services & Content Management

Library Services & Content Management's (LSCM) mission is to generate an informed American public through the administration and support of four statutorily-mandated programs, ensuring Federal Government information lifecycle management in multiple publishing formats.

Publication and Information Sales

Publication and Information Sales disseminates sales products and performs reimbursable services through alliances and collaboration with information vendors, book dealers, Federal agencies and e-commerce initiatives.

Plant Operations

To provide manufacturing and digital media services in support of Official Journals of Government and Security and Intelligent Documents; to modernize building systems and infrastructure, consolidate its footprint and generate lease revenue; and to foster a safe and productive working environment for all GPO employees and tenants.



Security and Intelligent Documents

The Security and Intelligent Documents Unit (SID) continues to meet the challenges of new security issues by enabling the production of secure Government documents for a wide variety of applications including:

- US Passports
- Evidence of Identity
- Travel Documents
- Immigration Forms
- Credentials
- Official Tickets and Checks

GPO Supporting Offices

Acquisition Services

Acquisition Services is responsible for procuring all equipment, materials, supplies (paper, software, etc.), IT systems, construction, computer equipment, maintenance support, and services needed by the GPO from outside sources to accomplish the overall mission of the agency.

Managing the Purchase and Fleet Card Programs, procurement policies and Acquisition Training Certification Program. We provide authorized support for other Federal agencies, all warehouse and office space leasing, and surplus and scrap item disposal.

Administrative Services

Administrative Services is responsible for planning, directing, and coordinating a wide variety of support functions including: Records Administration & Management, Mail & Messenger Center, Standards use and Conformity Assessment activities coordination, Postage Accountability, Directives Administration & Coordination, Transit Benefits Program, GPO's Quick Café and Transportation & Logistics.



Congressional Relations

GPO's Office of Congressional Relations communicates information and advocates GPO's initiatives to Congress, including GPO's oversight and appropriations committees. The Office serves as an expert resource on GPO for Congress and helps facilitate and resolve the needs of Members of Congress, congressional committees and staff, and their constituents on behalf of GPO. All information products and services provided meet the highest standards for accuracy, integrity, fairness, and professionalism. The Office provides high-quality, fact-based, and timely information products and services to support the goals of GPO management and respond to congressional inquiries and requests.

Employee Communications Office

The goal of the Employee Communications Office is to effectively communicate the mission and strategic vision of GPO as established by law and GPO leadership

Human Capital

HC Operations act as a strategic partner in agency management by providing support in the following areas:

- Benefits & Workers' Compensation
- Consultative & Advisory Services
- Personnel Action Processing
- Records Management
- Payroll Liaison
- HR Automation/e-gov
- Recruitment, Staffing & Placement
- Classification & Position Management
- Pay Administration
- Leave Administration
- Awards Administration
- Personnel Action Processing

Information Technology

The mission of the Office of the Chief Information Officer (OCIO) of the Government Publishing Office (GPO) is to provide innovative, timely, and reliable information technology (IT) to support and enhance GPO's role in Keeping America Informed. The OCIO strives to apply a high quality, best practices based, integrated approach to providing technology products and services to support the current and changing needs of GPO. Commitment to the values of integrity, commitment, teamwork, and communication are embedded in the activities that we perform to carry out our mission.



Labor Relations

The decision of whether to reorganize is not open to negotiation because it is covered by the protected management right to determine the appropriate organizational structure. However, if the reorganizational relocation significantly changes employees' working conditions, their union has the right to deal with that change. In this example, the union would have the right to discuss procedures for assigning work space, requests for vending machines, or ways to assign parking spaces.

Office of Equal Employment Opportunity

The mission of the Equal Employment Opportunity (EEO) Office is to provide leadership and direction in the development and enforcement of Equal Employment Opportunity programs and policies.

Office of Inspector General

Conduct, supervise, and coordinate audits, investigations, and other reviews. Prevent and detect waste, fraud, abuse, mismanagement, and misconduct. Promote integrity, economy and efficiency in the agency's programs and operations. Review pending legislation and regulation. Keep Agency Head and Congress fully and currently informed.

Office of the General Counsel

The Office of the General Counsel (OGC) provides legal advice, counsel, and guidance to the Director and GPO management on a broad range of legal issues including but not limited to EEO, Federal personnel law, procurement law, ethics and fiscal law. The OGC also represents the GPO's interests in legal proceedings before third-party tribunals such as the Equal Employment Opportunity Commission, the Merit Systems Protection Board, the Government Accountability Office, the Office of Special Counsel and the Federal Courts.

Programs, Strategy, and Technology

Programs, Strategy, and Technology ensures that agency programs and projects are delivered on time, while meeting stakeholder needs, ensuring standard processes are followed, maximizing agency value and minimizing overall agency costs; and it is responsible for the management, ongoing development, and support of govinfo, GPO's ISO 16363 Trustworthy Digital Repository.



Public Relations

The GPO Public Relations staff brings an innovative communications approach to projects within and externally to GPO. We focus on delivering results for GPO through a full range of communications vehicles, including the following:

- Media outreach and responding to media inquiries
- GPO.gov Web site content management
- Congressional tours and visits by various groups to GPO
- Speech writing and review
- Annual report production

Security Services

The mission of the Security Services is to provide a safe and secure environment for personnel and assets at GPO.

Workforce, Development and Training

Workforce Development, Education, and Training (WDET) is responsible for providing all training for internal employees. Whether you are seeking career guidance or simply looking to advance your current skills, WDET has something that can help you.