



# WHAT GPO CUSTOMERS ARE SAYING

## District of Columbia Public Schools

"Thank you to the whole team at GPO in DC for being there for DC Public Schools during this challenging time for our students, families, and staff. A special thank you to Joe Harrington and the GPOExpress program for working together with FedEx Office to get instructional materials printed so that our students can continue their coursework while at home. Also, a big thank you to our printing team in Customer Services, for their willingness to help us change our procurement strategy on a dime to save money and to get the materials out to families quicker. GPO will be there for you when you need them, especially in this challenging time."

**Justin W. Willis**  
Director, Procurement Operations  
Office of Resource Strategy

## U.S. Fish and Wildlife Services

"As the Printing Management Officer for the U.S. Fish and Wildlife Service, I have found that the Government Publishing Office's Simplified Purchase Agreement Program vehicle is an invaluable tool. In today's environment of budget constraints and quick turn-around schedules, the SPA is the most cost-effective, expedient means of getting quality printing at a reasonable price."

**Mark Newcastle**  
Chief, Branch of Printing & Publishing  
U.S. Fish and Wildlife Service/External Affairs  
Division of Marketing Communications

## National Park Service

"I would like to take this time to thank the Customer Service Department for their outstanding customer service. They process my work in a timely manner. The team is always courteous and professional. Whenever I call with ANY ISSUE (NPS), I know that it will be resolved."

**Debra Melton**  
Printing Specialist

## Centers for Medicare and Medicaid Services

"GPO's Quality Control Team is a team of very knowledgeable individuals that support the government's printing needs. It has been a pleasure working with this team to get the best quality product in a timely manner. Thank you for the continued support in producing our Medicare and You Handbook throughout the years."

**Clint Howard**  
Senior Printing Specialist

## U.S. Commission on International Religious Freedom (USCIRF)

"You are remarkable! Thank you again for pulling all of our materials together so quickly and nicely. We truly could not have done this so well without you."

**Erin D. Singshinsuk**  
Executive Director



U.S. GOVERNMENT PUBLISHING OFFICE

For additional information, contact a GPO National Account Manager at 202.512.1904 or email [nam@gpo.gov](mailto:nam@gpo.gov).