

# U.S. Government Publishing Office Public Key Infrastructure Third-Party Requestor Recovery Agreement

You have been authorized to receive one or more public key certificates and private keys. The private keys will enable you to digitally sign documents and identify yourself to gain access to systems, or to decrypt data. Other employees will use the public key to verify your signature or to encrypt data to be sent to you. Your certificates may also be used to verify your identity when you attempt to authenticate to systems. A Government Publishing Office (GPO) Registration Authority (RA) or your local Trusted Agent (TA) will provide you with the necessary instructions to generate your public and private keys and download your certificates. These items are government property and may only be used for official purposes.

As a Third-Party Requestor, I agree that my use and reliance on the GPO public key certificates is subject to the terms and conditions set out below, as well as the provisions of the GPO CP, CPS, and applicable law.

**Acknowledgement of Responsibilities:** I acknowledge receiving instructions and shared secrets necessary to generate my public and private keys and download recovered user's certificates and will comply with the following obligations:

- I will not disclose the instructions or shared secrets (any information created as part of the registration process) to anyone or leave them where they might be observed.
- I will keep a copy of this Public Key Infrastructure Third-Party Requestor Recovery Agreement in my personal records.
- I will use recovered user certificates and private keys only for official purposes.
- I will be the sole possessor of recovered user's private keys,
- I will not back up recovered user's private keys,
- I will create or store recovered user private keys only onto approved devices and applications.
- I will comply with the supplied guidelines for selecting a strong password,
  - At least eight characters;
  - At least one numeric character;
  - At least one uppercase character;
  - At least one lowercase character;
  - At least one special character; and
  - No repetition of the previous 12 passwords.
- I will not disclose recovered user password or PIN to anyone or leave it where it might be observed,
- If I record the password or PIN protecting recovered user private keys, I will protect the written password or PIN from disclosure by sealing it in an envelope and storing it in a locked cabinet or desk, and store the password or PIN separately from the token containing recovered user private keys.
- I will take all reasonable measures to prevent the loss, disclosure, modification or unauthorized use of any issued tokens.

- I will promptly notify my local Trusted Agent or the GPO Registration Authority of any known or suspected private key, certificate, token, or password compromise.
- I will promptly notify my local Trusted Agent or the GPO Registration Authority, if information in my certificate changes (name, e-mail address, organization).
- I will promptly notify my local Trusted Agent or the GPO Registration Authority, and surrender any smartcards or tokens, if I leave the organization for which the certificate was issued.
- I acknowledge that I am responsible for all use of the GPO certificates bearing the recovered user's name or identification.
- I acknowledge that I may ask for the recovered certificate to be revoked at any time.
- (For Sponsors, representing devices that have been issued tokens) I will inform my local Trusted Authority or the GPO Registration Authority if responsibility for the device that has been issued a certificate/token is changed.
- Requestors shall protect Subscribers' recovered key(s) from compromise. Requestors shall use a combination of computer security, cryptographic, network security, physical security, personnel security, and procedural security controls to protect their keys and recovered Subscribers' keys.
- Third-party Requestors shall destroy Subscribers' keys when no longer required (i.e., when the data has been recovered).
- Requestors shall request and use the Subscriber's escrowed key(s) only to recover Subscriber's data they are authorized to access.
- Requestors shall accurately represent themselves to all entities during any key recovery service.
- When the request is made to the KRA, the Requestor shall provide accurate identification and authentication information at least to the same level required for issuing new PKI certificates at the level of the key being requested (e.g. the Requestor sends a digitally signed request using the credential issued by the Entity PKI at the same or higher assurance level as the key being recovered).
- The Third-Party Requestor shall protect information concerning each key recovery operation.
- The Third-Party Requestor shall communicate information concerning the recovery to the Subscriber when appropriate as determined by the reason for the recovery. The decision to notify the Subscriber shall be based on the law and the Issuing Organization's policies and procedures for third party information access.
- In the event that the Third-Party Requestor notifies the Subscriber of a key recovery, the Requestor shall consult with the Subscriber to determine whether or not the recovery circumstances warrant revoking the associated public key certificate.
- As a condition of receiving a recovered key, a Requestor shall sign an acknowledgement of agreement to follow the law and the Issuing Organization's policies relating to protection and release of the recovered key.

**Operations:** The password used to secure Recovered GPO certificates is unknown to the GPO and there is no mechanism for the GPO to find the password. In the event of a lost password, as in the event of the loss of my private key(s), the GPO can recover only the private key corresponding to the public key contained in the encryption certificate and authorize the generation of a new digital signing public/private key pair.

GPO may revoke certificate(s) at any time without notice if—

- Identifying information in the certificate becomes invalid;
- A violation of this Third-Party Requestor Recovery Agreement or the requirements set forth by the GPO Certificate Policy has occurred or is suspected; or
- The private keys have been or are suspected of having been compromised, including being lost, stolen, or destroyed in a fashion where there is potential for compromise or loss of control.

**Software:** Certificate holder must honor any copyright, patent and licensing agreements with respect to any software provided by the GPO, and will not tamper with, alter, destroy, modify, reverse engineer, or decompile such software in any way.

The GPO PKI software includes cryptographic software subject to export controls under the Export Administration Regulations (15 CFR chapter VII, subchapter C). Anyone receiving the software by downloads or otherwise may not export the software without a license issued by the United States Department of Commerce, Bureau of Export Administration (BXA) under laws relating to the control of certain exports, re-exports, and activities.

Downloading, installing or using the GPO supplied Software indicates that the user represents and warrants that they are not located in, under the control of, or a national or resident of any country to which the export of the Software or related information would be prohibited by the laws of the United States. At this time these countries include Afghanistan, Cuba, India, Iran, Iraq, Libya, Montenegro, North Korea, Pakistan, Serbia, Sudan and Syria.

**Liability:** A Subscriber or Relying Party, Third-Party Requestor will have no claim against the GPO arising from use of the Recovered Subscriber's certificate or a CA's determination to terminate or revoke a certificate. In no event will the GPO be liable for any losses, including direct or indirect, incidental, consequential, special, or punitive damages, arising out of or relating to any certificate issued by a GPO CA.

**Terms of Agreement:** Upon receipt of the recovered key(s), the Third-Party Requestor (when not the Subscriber) shall sign an attestation to the effect: "I hereby state that I have legitimate and official need to recover this key in order to obtain (recover) the encrypted data that I have authorization to access. I acknowledge receipt of a recovered encryption key associated with the Subscriber identified here [Subscriber Name]. I certify that I have accurately identified myself to the KRA, and truthfully described all reasons that I require access to data protected by the recovered key. I acknowledge my responsibility to use this recovered key only for the stated purposes, to protect it from further exposure, and to destroy all key materials or return them to the KRA when no longer needed. I understand that I am bound by [Issuing Organization] policies, applicable laws and Federal regulations concerning the protection of the recovered key and any data recovered using the key." This Agreement constitutes a 3-year renewable contract, which may be (i) terminated by the subscriber at any time with proper notice as set forth in the GPO Certificate Policy or (ii) terminated by the GPO at any time without notice. If any provision of this Agreement is declared by a court to be invalid, illegal, or unenforceable, all other provisions shall remain in full force and effect. The GPO reserves the right to refuse to issue certificates. The GPO reserves the right to cancel this program at any time. GPO certificates will be used to access records and systems on a U.S. Government computer system and unauthorized use or use beyond the purpose authorized may be subject to criminal penalties under the Computer Fraud and Abuse Act 18 U.S.C. § 1030(c). The GPO Public Key Infrastructure, including the use of, or reliance on certificates issued by a GPO Certificate Authority, shall be governed by the laws of the United States of America.

Requests for issuance of certificates or revocation of certificates shall be sent to your local Trusted Agent or the GPO Registration Authority, located at:

PKI Registration Authority – IT Security Division  
US Government Publishing Office  
732 North Capitol St. NW  
Washington, DC 20401

**Token Receipt:**

Not Issued on Token

Smartcard  
Serial Number

\_\_\_\_\_

USB Token  
Serial Number

\_\_\_\_\_  
 Other  
Serial Number

\_\_\_\_\_

**Certificate/Token Acceptance:** I understand that once I obtain and use the recovered certificates that I have accepted the responsibility of fulfilling a Third-Party Requestor role and have accepted the terms and conditions of this **Third-Party Requestor Recovery Agreement** and will comply with the provisions of the GPO CP, CPS, and applicable law.

Name: \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_  
Telephone Number: \_\_\_\_\_

(Sign) - *Must be signed in the presence of the RA/TA*

**Witness:** I have personally witnessed the Subscriber apply the signature above, and personally verified the identity of the person receiving the instructions and shared secrets for creating his/her certificate by using the identity credentials described below.

Name: \_\_\_\_\_

Date and Time: \_\_\_\_\_ @ \_\_\_\_\_

PKI Role: \_\_\_\_\_ (PA / MU / SO / RA / TA)

\_\_\_\_\_  
Telephone Number: \_\_\_\_\_

(Sign)