program is inaccessible because existing facilities under GSA’s control are not accessible and usable by individuals with handicaps, GSA shall be jointly responsible with the agency for resolving the complaint and shall participate in making findings of fact and conclusions of law in prescribing and implementing appropriate remedies for each violation found.

(b) GSA shall make reasonable efforts to follow the time frames for complaint resolution that go into effect under the notifying occupant agency’s compliance procedures when it receives a complete complaint.

(c) Receipt of a copy of the complete complaint by GSA shall constitute notification to GSA for purposes of §105–8.171(a).

PART 105–50—PROVISION OF SPECIAL OR TECHNICAL SERVICES TO STATE AND LOCAL UNITS OF GOVERNMENT

§ 105–50.000 Scope of part.
This part prescribes rules and procedures governing the provision of special or technical services to State and local units of government by GSA. This part also prescribes principles governing reimbursements for such services.

§ 105–50.001 Definitions.
The following definitions are established for terms used in this part.

Subpart 105–50.1—General Provisions

105–50.101 Purpose.
105–50.102 Applicability.
105–50.103 Policy.
105–50.104 Limitations.
105–50.105 Coordination of requests.
105–50.106 GSA response to requests.

Subpart 105–50.2—Services Available From General Services Administration

105–50.201 Agencywide mission.
105–50.202 Specific services.
105–50.202–1 Copies of statistical or other studies.
105–50.202–2 Preparation of or assistance in the conduct of statistical or other studies.
105–50.202–5 Data processing services.