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reports, must be appropriate based upon program experience, and must match the educational program with the drug therapy problems identified.

- (iii) Periodically re-evaluate and, if necessary, modify the interventions.
- (6) Education program (including interventions): Medicaid agency's role. The Medicaid agency or its contractor should perform the following activities.
- (i) Apply predetermined standards to drug claims data to generate reports that provide the basis for retrospective education and interventions and furnish those reports to the Board.
- (ii) Carry out the educational programs and interventions specified by the Board.
- (e) Funding for the Board. FFP is available for expenses associated with the operation of the DUR Board in carrying out its responsibilities, and payment is made under procedures established in part 433 of this chapter as follows:
- (1) If the requirements for skilled professional medical personnel at § 432.50 of this chapter are met, at the rate of 75 percent.
- (2) If the requirements for skilled professional medical personnel at § 432.50 of this chapter are not met, at the rate specified in § 456.719.

[57 FR 49408, Nov. 2, 1992, as amended at 59 FR 48825, Sept. 23, 1994]

§ 456.719 Funding for DUR program.

FFP is available for sums that the Secretary determines are attributable to the Statewide adoption of a DUR program as described in this subpart, and payment is made under procedures established in part 433 of this chapter as follows:

- (a) For funds expended by the State during calendar years 1991 through 1993, at the rate of 75 percent.
- (b) For funds expended by the State after December 31, 1993, at the rate of 50 percent.

§ 456.722 Electronic claims management system.

(a) Point-of-sale system. Each Medicaid agency, at its option, may establish, as its principal (but not necessarily exclusive) means of processing claims for covered outpatient drugs, a

point-of-sale electronic claims management (ECM) system to perform on-line, real-time (that is, immediate) eligibility verifications, claims data capture, adjudication of claims, and to assist pharmacists and other authorized persons (including dispensing physicians) in applying for and receiving payment. The State determines who must participate in an ECM system and who may decline to do so. If the State exercises this option and wishes to receive FFP for its ECM system, the system must meet the functional and additional procurement and system requirements in paragraphs (b) and (c) of this section.

- (b) Functional requirements. The ECM system developed by the State must include at least the on-line, real-time capabilities specified in paragraphs (b)(1) through (3) of this section. The real-time requirement for prescriptions filled for nursing facilities and prescriptions filled by mail order dispensers may be waived by the State to permit claims to be processed in the batch mode at the end of the day or other time mutually agreed to by the nursing facility or mail order dispenser and Medicaid agency.
- (1) Eligibility verification, including identification of the following:
 - (i) Third-party payers.
- (ii) beneficiaries in managed care programs.
- (iii) beneficiaries and providers in restricted service programs (for example, lock-in and lock-out).
 - (iv) Properly enrolled providers.
- (2) Claims data capture, including the following:
- (i) Transfer of claims information from the pharmacy to the Medicaid agency or the Medicaid agency's contractor.
- (ii) Identification of prescriber.
- (iii) Minimum data set (as defined in Part 11 of the State Medicaid Manual).
- (3) Claims adjudication, including the following:
- (i) Performing all edits and audits contained in the State's Medicaid Management Information System (MMIS) applicable to prescription drugs.
- (ii) Notifying the pharmacist (or other authorized person, such as the dispensing physician) about the claim status.