records technologies by health care providers, including those not eligible for Medicare and Medicaid incentive payments:

- (3) Providing technical assistance to support adoption and meaningful use of certified electronic health records technologies;
- (4) Monitoring, measuring, or reporting clinical effectiveness including reporting and analysis of costs related to maintaining accreditation by nationally recognized accrediting organizations such as NCQA or URAC, or costs for public reporting of quality of care, including costs specifically required to make accurate determinations of defined measures (for example, CAHPS surveys or chart review of HEDIS measures and costs for public reporting mandated or encouraged by law.
- (5) Tracking whether a specific class of medical interventions or a bundle of related services leads to better patient outcomes.
- (6) Advancing the ability of enrollees, providers, issuers or other systems to communicate patient centered clinical or medical information rapidly, accurately and efficiently to determine patient status, avoid harmful drug interactions or direct appropriate care, which may include electronic Health Records accessible by enrollees and appropriate providers to monitor and document an individual patient's medical history and to support care management.
- (7) Reformatting, transmitting or reporting data to national or international government-based health organizations for the purposes of identifying or treating specific conditions or controlling the spread of disease.
- (8) Provision of electronic health records, patient portals, and tools to facilitate patient self-management.
  - (b) [Reserved]

### §158.160 Other non-claims costs.

(a) General requirements. The report required in §158.110 of this subpart must include non-claims costs described in paragraph (b) of this section and must provide an explanation of how premium revenue is used, other than to provide reimbursement for clinical services covered by the benefit plan, expenditures for activities that

improve health care quality, and Federal and State taxes and licensing or regulatory fees as specified in this part.

- (b) Non-claims costs other than taxes and regulatory fees. (1) The report required in §158.110 of this subpart must include any expenses for administrative services that do not constitute adjustments to premium revenue as provided in §158.130 of this subpart, reimbursement for clinical services to enrollees as defined in §158.140 of this subpart, or expenditures on quality improvement activities as defined in §158.150 and 158.151 of this subpart.
- (2) Expenses for administrative services include the following:
- (i) Cost-containment expenses not included as an expenditure related to an activity at §158.150 of this subpart.
- (ii) Loss adjustment expenses not classified as a cost containment expense.
- (iii) Direct sales salaries, workforce salaries and benefits.
- (iv) Agents and brokers fees and commissions.
- (v) General and administrative expenses.
  - (vi) Community benefit expenditures.

# § 158.161 Reporting of Federal and State licensing and regulatory fees.

- (a) Licensing and regulatory fees included. The report required in §158.110 must include statutory assessments to defray operating expenses of any State or Federal department, and examination fees in lieu of premium taxes as specified by State law.
- (b) Licensing and regulatory fees excluded. The report required in §158.110 must include fines and penalties of regulatory authorities, and fees for examinations by any State or Federal departments other than as specified in §158.161(a) as other non-claims costs, but not as an adjustment to premium revenue."

[75 FR 82279, Dec. 30, 2010]

## § 158.162 Reporting of Federal and State taxes.

- (a) Federal taxes. The report required in §158.110 of this subpart must separately report:
- (1) Federal taxes excluded from premium under subpart B which include

### § 158.170

all Federal taxes and assessments allocated to health insurance coverage reported under section 2718 of the PHS Act.

- (2) Federal taxes not excluded from premium under subpart B which include Federal income taxes on investment income and capital gains as other non-claims costs.
- (b) State taxes and assessments. The report required in §158.110 of this subpart must separately report:
- (1) State taxes and assessments excluded from premium under subpart B which include:
- (i) Any industry-wide (or subset) assessments (other than surcharges on specific claims) paid to the State directly, or premium subsidies that are designed to cover the costs of providing indigent care or other access to health care throughout the State.
  - (ii) Guaranty fund assessments.
- (iii) Assessments of State industrial boards or other boards for operating expenses or for benefits to sick employed persons in connection with disability benefit laws or similar taxes levied by States.
- (iv) Advertising required by law, regulation or ruling, except advertising associated with investments.
- (v) State income, excise, and business taxes other than premium taxes.
- (vi) State premium taxes plus State taxes based on policy reserves, if in lieu of premium taxes.
- (vii) In lieu of reporting amounts described in paragraph (b)(1)(vi) of this section, an issuer may choose to report payment for community benefit expenditures as described in paragraph (c) of this section, limited to the highest premium tax rate in the State for which the report is being submitted.
- (2) State taxes and assessments not excluded from premium under subpart B which include:
- (i) State sales taxes if the issuer does not exercise options of including such taxes with the cost of goods and services purchased.
- (ii) Any portion of commissions or allowances on reinsurance assumed that represent specific reimbursement of premium taxes.
- (iii) Any portion of commissions or allowances on reinsurance ceded that

represents specific reimbursement of premium taxes.

- (c) Community benefit expenditures. Community benefit expenditures means expenditures for activities or programs that seek to achieve the objectives of improving access to health services, enhancing public health and relief of government burden. This includes any of the following activities that:
- (1) Are available broadly to the public and serve low-income consumers;
- (2) Reduce geographic, financial, or cultural barriers to accessing health services, and if ceased to exist would result in access problems (for example, longer wait times or increased travel distances):
- (3) Address Federal, State or local public health priorities such as advancing health care knowledge through education or research that benefits the public;
- (4) Leverage or enhance public health department activities such as childhood immunization efforts; and
- (5) Otherwise would become the responsibility of government or another tax-exempt organization.

[75 FR 74921, Dec. 1, 2010. Redesignated and amended at 75 FR 82279, Dec. 30, 2010; 76 FR 76593, Dec. 7, 2011]

### §158.170 Allocation of expenses.

- (a) General requirements. Each expense must be reported under only one type of expense, unless a portion of the expense fits under the definition of or criteria for one type of expense and the remainder fits into a different type of expense, in which case the expense must be pro-rated between types of expenses. Expenditures that benefit lines of business or products other than those being reported, including but not limited to those that are for or benefit self-funded plans, must be reported on a pro rata share.
- (b) Description of the methods used to allocate expenses. The report required in §158.110 of this subpart must include a detailed description of the methods used to allocate expenses, including incurred claims, quality improvement expenses, Federal and State taxes and licensing or regulatory fees, and other non-claims costs, to each health insurance market in each State. A detailed