§ 1217.6 Roles of volunteers.
VISTA volunteer leaders may have the following roles:
(a) Primary contact with VISTA volunteers on personal and administrative matters.
(b) Aid in communication of VISTA policies to VISTA volunteers.
(c) Encourage and develop VISTA volunteer leadership and initiative on projects.
(d) Aid as a resource in development and conduct of training programs.
(e) Assist sponsor in preparation for arrival of VISTA volunteers, and assist new volunteers in settling-in, housing, orientation, etc.
(f) Aid in the development of meaningful relationship and understanding of individual program concepts with VISTA volunteers and supervisor/sponsor.
(g) Advise supervisor on potential problem areas, and needs of VISTA volunteers.
(h) Aid supervisor/sponsor in the re-development of projects to best meet goals and objectives addressing the community’s problem(s).

PART 1218—VISTA VOLUNTEERS—HEARING OPPORTUNITY

§ 1218.4 Standards for regional plan.
Each ACTION Domestic Regional Director shall recommend, after consultation with representative volunteers, sponsors, and other interested persons, the specific procedures to be established for VISTA volunteers to present their views concerning the terms and conditions of their service. Each proposed plan must incorporate the following features:
(a) A free and open opportunity for volunteers to communicate their views to appropriate ACTION regional office officials.
(b) An opportunity for all volunteers to be heard with respect to their views in connection with the terms and conditions of their service by a responsible ACTION regional office official, either personally, or through democratically selected representatives, on a regular basis. The plan must provide such an opportunity to the volunteer at least twice in each year, and provide for notice to volunteers of the time and place of the meeting at which they may be heard.