§21.2

- (3) Procedural requirements for the approval of articles.
 - (b) For the purposes of this part—
- (1) Airworthiness approval means a document issued by the FAA for an aircraft, aircraft engine, propeller, or article which certifies that the aircraft, aircraft engine, propeller, or article conforms to its approved design and is in a condition for safe operation:
- (2) Article means a material, part, component, process, or appliance;
- (3) Commercial part means an article that is listed on an FAA-approved Commercial Parts List included in a design approval holder's Instructions for Continued Airworthiness required by §21.50;
- (4) Design approval means a type certificate (including amended and supplemental type certificates) or the approved design under a PMA, TSO authorization, letter of TSO design approval, or other approved design;
- (5) *Product* means an aircraft, aircraft engine, or propeller;
- (6) Production approval means a document issued by the FAA to a person that allows the production of a product or article in accordance with its approved design and approved quality system, and can take the form of a production certificate, a PMA, or a TSO authorization;
- (7) State of Design means the country or jurisdiction having regulatory authority over the organization responsible for the design and continued airworthiness of a civil aeronautical product or article;
- (8) State of Manufacture means the country or jurisdiction having regulatory authority over the organization responsible for the production and airworthiness of a civil aeronautical product or article.

[Doc. No. FAA-2006-25877, Amdt. 21–92, 74 FR 53384, Oct. 16, 2009]

§21.2 Falsification of applications, reports, or records.

- (a) A person may not make or cause to be made—
- (1) Any fraudulent, intentionally false, or misleading statement on any application for a certificate or approval under this part;
- (2) Any fraudulent, intentionally false, or misleading statement in any

- record or report that is kept, made, or used to show compliance with any requirement of this part;
- (3) Any reproduction for a fraudulent purpose of any certificate or approval issued under this part.
- (4) Any alteration of any certificate or approval issued under this part.
- (b) The commission by any person of an act prohibited under paragraph (a) of this section is a basis for—
- (1) Denying issuance of any certificate or approval under this part; and
- (2) Suspending or revoking any certificate or approval issued under this part and held by that person.

[Doc. No. 23345, 57 FR 41367, Sept. 9, 1992, as amended by Amdt. 21–92, 74 FR 53384, Oct. 16, 2009; Amdt. 21–92A, 75FR 9095, Mar. 1, 2010]

§21.3 Reporting of failures, malfunctions, and defects.

- (a) The holder of a type certificate (including amended or supplemental type certificates), a PMA, or a TSO authorization, or the licensee of a type certificate must report any failure, malfunction, or defect in any product or article manufactured by it that it determines has resulted in any of the occurrences listed in paragraph (c) of this section.
- (b) The holder of a type certificate (including amended or supplemental type certificates), a PMA, or a TSO authorization, or the licensee of a type certificate must report any defect in any product or article manufactured by it that has left its quality system and that it determines could result in any of the occurrences listed in paragraph (c) of this section.
- (c) The following occurrences must be reported as provided in paragraphs (a) and (b) of this section:
- (1) Fires caused by a system or equipment failure, malfunction, or defect.
- (2) An engine exhaust system failure, malfunction, or defect which causes damage to the engine, adjacent aircraft structure, equipment, or components.
- (3) The accumulation or circulation of toxic or noxious gases in the crew compartment or passenger cabin.
- (4) A malfunction, failure, or defect of a propeller control system.
- (5) A propeller or rotorcraft hub or blade structural failure.

- (6) Flammable fluid leakage in areas where an ignition source normally exists.
- (7) A brake system failure caused by structural or material failure during operation.
- (8) A significant aircraft primary structural defect or failure caused by any autogenous condition (fatigue, understrength, corrosion, etc.).
- (9) Any abnormal vibration or buffeting caused by a structural or system malfunction, defect, or failure.
 - (10) An engine failure.
- (11) Any structural or flight control system malfunction, defect, or failure which causes an interference with normal control of the aircraft for which derogates the flying qualities.
- (12) A complete loss of more than one electrical power generating system or hydraulic power system during a given operation of the aircraft.
- (13) A failure or malfunction of more than one attitude, airspeed, or altitude instrument during a given operation of the aircraft.
- (d) The requirements of paragraph (a) of this section do not apply to—
- (1) Failures, malfunctions, or defects that the holder of a type certificate (including amended or supplemental type certificates), PMA, TSO authorization, or the licensee of a type certificate determines—
- (i) Were caused by improper maintenance or use;
- (ii) Were reported to the FAA by another person under this chapter; or
- (iii) Were reported under the accident reporting provisions of 49 CFR part 830 of the regulations of the National Transportation Safety Board.
- (2) Failures, malfunctions, or defects in products or articles—
- (i) Manufactured by a foreign manufacturer under a U.S. type certificate issued under §21.29 or under an approval issued under §21.621; or
- (ii) Exported to the United States under §21.502.
- (e) Each report required by this section—
- (1) Must be made to the Aircraft Certification Office in the region in which the person required to make the report is located within 24 hours after it has determined that the failure, malfunction, or defect required to be reported

- has occurred. However, a report that is due on a Saturday or a Sunday may be delivered on the following Monday and one that is due on a holiday may be delivered on the next workday:
- (2) Must be transmitted in a manner and form acceptable to the FAA and by the most expeditious method available; and
- (3) Must include as much of the following information as is available and applicable:
- (i) The applicable product and article identification information required by part 45 of this chapter;
- (ii) Identification of the system involved; and
- (iii) Nature of the failure, malfunction, or defect.
- (f) If an accident investigation or service difficulty report shows that a product or article manufactured under this part is unsafe because of a manufacturing or design data defect, the holder of the production approval for that product or article must, upon request of the FAA, report to the FAA the results of its investigation and any action taken or proposed by the holder of that production approval to correct that defect. If action is required to correct the defect in an existing product or article, the holder of that production approval must send the data necessary for issuing an appropriate airworthiness directive to the appropriate aircraft certification office.

[Amdt. 21–36, 35 FR 18187, Nov. 28, 1970, as amended by Amdt. 21–37, 35 FR 18450, Dec. 4, 1970; Amdt. 21–50, 45 FR 38346, June 9, 1980; Amdt. 21–67, 54 FR 39291, Sept. 25, 1989; Amdt. 21–92, 74 FR 53385, Oct. 16, 2009]

§21.4 ETOPS reporting requirements.

- (a) Early ETOPS: reporting, tracking, and resolving problems. The holder of a type certificate for an airplane-engine combination approved using the Early ETOPS method specified in part 25, Appendix K, of this chapter must use a system for reporting, tracking, and resolving each problem resulting in one of the occurrences specified in paragraph (a)(6) of this section.
- (1) The system must identify how the type certificate holder will promptly identify problems, report them to the responsible FAA aircraft certification office, and propose a solution to the