

- 382.85 What seating accommodations must carriers make to passengers in circumstances not covered by §382.81 (a) through (d)?
- 382.87 What other requirements pertain to seating for passengers with a disability?

Subpart G—Boarding, Deplaning, and Connecting Assistance

- 382.91 What assistance must carriers provide to passengers with a disability in moving within the terminal?
- 382.93 Must carriers offer preboarding to passengers with a disability?
- 382.95 What are carriers' general obligations with respect to boarding and deplaning assistance?
- 382.97 To which aircraft does the requirement to provide boarding and deplaning assistance through the use of lifts apply?
- 382.99 What agreements must carriers have with the airports they serve?
- 382.101 What other boarding and deplaning assistance must carriers provide?
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- 382.105 What is the responsibility of carriers at foreign airports at which airport operators have responsibility for enplaning, deplaning, and connecting assistance?

Subpart H—Services on Aircraft

- 382.111 What services must carriers provide to passengers with a disability on board the aircraft?
- 382.113 What services are carriers not required to provide to passengers with a disability on board the aircraft?
- 382.115 What requirements apply to on-board safety briefings?
- 382.117 Must carriers permit passengers with a disability to travel with service animals?
- 382.119 What information must carriers give individuals with vision or hearing impairment on aircraft?

Subpart I—Stowage of Wheelchairs, Other Mobility Aids, and Other Assistive Devices

- 382.121 What mobility aids and other assistive devices may passengers with a disability bring into the aircraft cabin?
- 382.123 What are the requirements concerning priority cabin stowage for wheelchairs and other assistive devices?
- 382.125 What procedures do carriers follow when wheelchairs, other mobility aids, and other assistive devices must be stowed in the cargo compartment?
- 382.127 What procedures apply to stowage of battery-powered mobility aids?
- 382.129 What other requirements apply when passengers' wheelchairs, other mobility

aids, and other assistive devices must be disassembled for stowage?

- 382.131 Do baggage liability limits apply to mobility aids and other assistive devices?
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- 382.143 When must carriers complete training for their personnel?
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- 382.157 What are carriers' obligations for recordkeeping and reporting on disability-related complaints?
- 382.159 How are complaints filed with DOT?
- APPENDIX A TO PART 382—REPORT OF DISABILITY-RELATED COMPLAINT DATA
- APPENDIX B TO PART 382—CROSS-REFERENCE TABLE

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Subpart A—General Provisions

§ 382.1 What is the purpose of this part?

The purpose of this part is to carry out the Air Carrier Access Act of 1986, as amended. This rule prohibits both U.S. and foreign carriers from discriminating against passengers on the basis of disability; requires carriers to make aircraft, other facilities, and services accessible; and requires carriers to take steps to accommodate passengers with a disability.

§ 382.3 What do the terms in this rule mean?

In this regulation, the terms listed in this section have the following meanings:

Air Carrier Access Act or ACAA means the Air Carrier Access Act of 1986, as