- (c) Parts 26 and 28. A copy of this part 28 and part 26, subpart B of this chapter, shall be included with the complaint.
- (d) Obligation to preserve documents. Upon receipt of the complaint, the respondent is required to preserve and maintain all documents and data, including electronically stored data, within their possession or control that may relate to the allegations in the complaint. The Department shall also preserve such documents or data upon the issuance of the complaint.

[73 FR 76832, Dec. 17, 2008]

§28.30 Response.

- (a) The respondent may file a written response to the complaint, in accordance with §26.30 of this title, within 30 days of service of the complaint. The response shall be deemed to be a request for a hearing. The response must include the admission or denial of each allegation of liability made in the complaint; any defense on which the respondent intends to rely; any reasons why the penalties and assessments should be less than the amount set forth in the complaint; and the name, address, and telephone number of the person who will act as the respondent's representative, if any.
- (b) Failure to respond. If no response is submitted, HUD may file a motion for default judgment in accordance with §26.41 of this chapter.

 $[73 \; \mathrm{FR} \; 76832, \; \mathrm{Dec.} \; 17, \; 2008]$

§ 28.35 Statute of limitations.

The statute of limitations for commencing hearings under this part shall be tolled:

- (a) If the hearing is commenced in accordance with 31 U.S.C. 3803(d)(2)(B) within 6 years after the date on which the claim or statement is made: or
- (b) If the parties agree to such tolling.

[73 FR 76832, Dec. 17, 2008]

§28.40 Hearings.

(a) General. Hearings under this part shall be conducted in accordance with the procedures in part 26, subpart B, of this chapter, governing actions in accordance with the Administrative Procedure Act.

- (b) Factors to consider in determining amount of penalties and assessments. In determining an appropriate amount of civil penalties and assessments, the ALJ and, upon appeal, the Secretary or designee, shall consider and state in his or her opinion any mitigating or aggravating circumstances. Because of the intangible costs of fraud, the expense of investigating fraudulent conduct, and the need for deterrence, ordinarily twice the amount of the claim as alleged by the government, and a significant civil penalty, should be imposed. The amount of penalties and assessments imposed shall be based on the ALJ's and the Secretary's or designee's consideration of evidence in support of one or more of the following factors:
- (1) The number of false, fictitious, or fraudulent claims or statements;
- (2) The time period over which such claims or statements were made;
- (3) The degree of the respondent's culpability with respect to the misconduct:
- (4) The amount of money or the value of the property, services, or benefit falsely claimed:
- (5) The value of the Government's actual loss as a result of the misconduct, including foreseeable consequential damages and the cost of investigation;
- (6) The relationship of the civil penalties to the amount of the Government's loss;
- (7) The potential or actual impact of the misconduct upon national defense, public health or safety, or public confidence in the management of Government programs and operations, including particularly the impact on the intended beneficiaries of such programs;
- (8) Whether the respondent has engaged in a pattern of the same or similar misconduct;
- (9) Whether the respondent attempted to conceal the misconduct;
- (10) The degree to which the respondent has involved others in the misconduct or in concealing it;
- (11) If the misconduct of employees or agents is imputed to the respondent, the extent to which the respondent's practices fostered or attempted to preclude the misconduct:
- (12) Whether the respondent cooperated in or obstructed an investigation of the misconduct;

§ 28.45

- (13) Whether the respondent assisted in identifying and prosecuting other wrongdoers;
- (14) The complexity of the program or transaction, and the degree of the respondent's sophistication with respect to it, including the extent of the respondent's prior participation in the program or in similar transactions;
- (15) Whether the respondent has been found, in any criminal, civil, or administrative proceeding, to have engaged in similar misconduct or to have dealt dishonestly with the Government of the United States or of a State, directly or indirectly;
- (16) The need to deter the respondent and others from engaging in the same or similar misconduct; and
- (17) The respondent's ability to pay, and
- (18) Any other factors that in any given case may mitigate or aggravate the seriousness of the false claim or statement.
- (c) Stays ordered by the Department of Justice. If at any time the Attorney General of the United States or an Assistant Attorney General designated by the Attorney General notifies the Secretary in writing that continuation of HUD's case may adversely affect any pending or potential criminal or civil action related to the claim or statement at issue, the ALJ or the Secretary shall stay the process immediately. The case may be resumed only upon receipt of the written authorization of the Attorney General.

[61 FR 50213, Sept. 24, 1996, as amended at 73 FR 76832, Dec. 17, 2008]

§ 28.45 Settlements.

- (a) HUD and the respondent may enter into a settlement agreement at any time prior to the issuing of a notice of final determination under §26.50 of this title.
- (b) Failure of the respondent to comply with a settlement agreement shall be sufficient cause for resuming an action under this part, or for any other judicial or administrative action.

PART 30—CIVIL MONEY PENALTIES: CERTAIN PROHIBITED CONDUCT

Subpart A—General

Sec

30.1 Purpose and scope.

30.5 Effective dates.

30.10 Definitions.

30.15 Application of other remedies.

Subpart B—Violations

30.20 Ethical violations by HUD employees. 30.25 Violations by applicants for assist-

30.25 Violations by applicants for assist ance.

30.30 Urban Homestead violations.

30.35 Mortgagees and lenders.

30.36 Dealers or sponsored third-party originators.

30.40 Loan guarantees for Indian housing.

30.45 Multifamily and section 202 or 811 mortgagors.

30.50 GNMA issuers and custodians.

30.55 Interstate Land Sales violations.

30.60 Dealers or sponsored third-party originators.

30.65 Failure to disclose lead-based paint hazards.

30.68 Section 8 owners.

30.69 SAFE Mortgage Licensing violations.

Subpart C—Procedures

30.70 Prepenalty notice.

30.75 Response to prepenalty notice.

30.80 Factors in determining amount of civil money penalty.

30.85 Complaint.

30.90 Response to the complaint.

30.95 Hearings.

30.100 Settlement of a civil money penalty action.

SOURCE: 61 FR 50215, Sept. 24, 1996, unless otherwise noted.

Subpart A—General

§ 30.1 Purpose and scope.

Unless provided for elsewhere in this title or under separate authority, this part implements HUD's civil money penalty provisions. The procedural rules for hearings under this part are those applicable to hearings in accordance with the Administrative Procedure Act, as set forth in 24 CFR part 26.

[74 FR 2751, Jan. 15, 2009]