§ 547.10 What are the minimum standards for Class II gaming system critical events?

(a) Fault events. (1) The following are fault events that must be capable of being recorded by the Class II gaming system:

<table>
<thead>
<tr>
<th>Event</th>
<th>Definition and action to be taken</th>
</tr>
</thead>
<tbody>
<tr>
<td>(i) Component fault.</td>
<td>Reported when a fault on a component is detected. When possible, this event message should indicate what the nature of the fault is.</td>
</tr>
<tr>
<td>(ii) Financial storage component full.</td>
<td>Reported when a financial instrument acceptor or dispenser includes storage, and it becomes full. This event message must indicate what financial storage component is full.</td>
</tr>
</tbody>
</table>

(b) Door open/close events. (1) In addition to the requirements of paragraph (a)(1) of this section, the Class II gaming system must:

- Record that the fault condition has been cleared;
- Ensure the integrity of all related accounting data; and
- In the case of a malfunction, return a player’s purchase or wager according to the rules of the game.

(2) The occurrence of any event identified in paragraph (a)(1) of this section must be recorded.

(c) Rollover. Accounting data that rolls over to zero must not corrupt data.

(d) Credit balance display and function. (1) Any credit balance maintained at the player interface must be prominently displayed at all times except:

- In audit, configuration, recall and test modes; or
- Temporarily, during entertaining displays of game results.

(2) Progressive prizes may be added to the player’s credit balance provided that:

- The player credit balance is maintained in dollars and cents;
- The progressive accounting data is incremented in number of credits; or
- The prize in dollars and cents is converted to player credits or transferred to the player’s credit balance in a manner that does not mislead the player or cause accounting imbalances.

(3) If the player credit balance displays in credits, but the actual balance includes fractional credits, the Class II gaming system must display the fractional credit when the player credit balance drops below one credit.

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play state when all sensed doors are closed.

(c) Non-fault events. The following non-fault events are to be acted upon as described below, if applicable:

<table>
<thead>
<tr>
<th>Event</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Player interface off during play.</td>
<td>Indicates power has been lost during game play. This condition must be reported by the affected component(s).</td>
</tr>
<tr>
<td>(2) Player interface power on.</td>
<td>Indicates the player interface has been turned on. This condition must be reported by the affected component(s).</td>
</tr>
<tr>
<td>(3) Financial instrument storage component container/stacker removed.</td>
<td>Indicates that a financial instrument storage container has been removed. The event message must indicate which storage container was removed.</td>
</tr>
</tbody>
</table>

§ 547.11 What are the minimum technical standards for money and credit handling?

(a) Credit acceptance, generally. (1) Upon any credit acceptance, the Class II gaming system must register the correct number of credits on the player’s credit balance.

(2) The Class II gaming system must reject financial instruments deemed invalid.

(b) Credit redemption, generally. (1) For cashable credits on a player interface, players must be allowed to cash out and/or redeem those credits at the player interface except when that player interface is:

(i) Involved in the play of a game;
(ii) In audit mode, recall mode or any test mode;
(iii) Detecting any sensed door open condition;
(iv) Updating the player credit balance or total win accounting data; or
(v) Displaying a fault condition that would prevent cash-out or credit redemption. In this case a fault indication must be displayed.

(2) For cashable credits not on a player interface, the player must be allowed to cash out and/or redeem those credits at any time.

(3) A Class II gaming system must not automatically pay an award subject to mandatory tax reporting or withholding.

(4) Credit redemption by voucher or coupon must conform to the following:

(i) A Class II gaming system may redeem credits by issuing a voucher or coupon when it communicates with a voucher system that validates the voucher or coupon.
(ii) A Class II gaming system that redeems credits by issuing vouchers and coupons must either:
(A) Maintain an electronic record of all information required by paragraphs (b)(5)(ii) through (vi) of this section; or
(B) Generate two identical copies of each voucher or coupon issued, one to be provided to the player and the other to be retained within the electronic player interface for audit purposes.
(5) Valid vouchers and coupons from a voucher system must contain the following:
(i) Tribal gaming operation name and location;
(ii) The identification number of the Class II gaming system component or the player interface number, as applicable;
(iii) Date and time of issuance;
(iv) Alpha and numeric dollar amount;
(v) A sequence number;
(vi) A validation number that:
(A) Is produced by a means specifically designed to prevent repetition of validation numbers; and
(B) Has some form of checkcode or other form of information redundancy to prevent prediction of subsequent validation numbers without knowledge of the checkcode algorithm and parameters;
(vii) For machine-readable vouchers and coupons, a bar code or other form of machine readable representation of the validation number, which must have enough redundancy and error checking to ensure that 99.9% of all misreads are flagged as errors;
(viii) Transaction type or other method of differentiating voucher and coupon types; and
(ix) Expiration period or date.
(6) Transfers from an account may not exceed the balance of that account.
(7) For Class II gaming systems not using dollars and cents accounting and not having odd cents accounting, the Class II gaming system must reject any transfers from voucher systems or cashless systems that are not even multiples of the Class II gaming system denomination.