Guide, which is available by subscription from its publisher at 424 West 33rd Street, New York, New York 10001. A copy of the guide can usually be found at each staffed Amtrak station, and at the offices of travel agents authorized to sell Amtrak tickets. Tariff changes which occur between issues of the Guide are published and widely distributed by Amtrak pending their publication in the next issue of the Guide.

(e) Each of the documents described in paragraphs (b) through (d) of this section is available to the public for inspection during regular business hours at the office of Amtrak's Freedom of Information Office at its headquarters at 400 North Capitol Street, NW., Washington, DC 20001, and at the office of the Division Manager, Human Resources, in New Haven, Philadelphia, Baltimore, New York, Los Angeles and Chicago. Each document has its own index. Since each index is useful only in connection with the document to which it pertains, and since requests for indices are uncommon, Amtrak has determined that publication of its indices as described in 5 U.S.C. 552(a)(2) would be unnecessary and impracticable.

PART 701—AMTRAK FREEDOM OF INFORMATION ACT PROGRAM

Sec.

701.1 General provisions.

701.2 Definitions.

701.3 Policy.

701.4 Amtrak public information.

701.5 Requirements for making requests.

701.6 Release and processing procedures.

701.7 Timing of responses to requests. 701.8 Responses to requests.

701.9 Business information.

701.10 Appeals.

701.11 Fees.

701.12 Other rights and services.

AUTHORITY: 5 U.S.C. 552; 49 U.S.C. 24301(e).

Source: 63 FR 7311, Feb. 13, 1998, unless otherwise noted.

§ 701.1 General provisions.

This part contains the rules that the National Railroad Passenger Corporation ("Amtrak") follows in processing requests for records under the Freedom of Information Act (FOIA), Title 5 of the United States Code, section 552. Information routinely provided to the

public (i.e., train timetables, press releases) may be obtained without following Amtrak's FOIA procedures. As a matter of policy, Amtrak may make discretionary disclosures of records or information exempt under the FOIA whenever disclosure would not foreseeably harm an interest protected by an FOIA exemption; however, this policy does not create any right enforceable in court.

§ 701.2 Definitions.

Unless the context requires otherwise in this part, masculine pronouns include the feminine gender and "includes" means "includes but is not limited to."

- (a) Amtrak or Corporation means the National Railroad Passenger Corporation
- (b) Appeal means a request submitted to the President of Amtrak or designee for review of an adverse initial determination.
- (c) Business days means working days; Saturdays, Sundays, and legal public holidays are excluded in computing response time for processing FOIA requests.
- (d) Disclose or disclosure means making records available for examination or copying, or furnishing a copy of non-exempt responsive records.
- (e) Electronic data means records and information (including E-mail) that are created, stored, and retrievable by electronic means
- (f) Exempt information means information that is exempt from disclosure under one or more of the nine exemptions to the FOIA.
- (g) Final determination means a decision by the President of Amtrak or designee concerning a request for review of an adverse initial determination received in response to an FOIA request.
- (h) Freedom of Information Act or "FOIA" means the statute as codified in section 552 of Title 5 of the United States Code as amended.
- (i) Freedom of Information Officer means the Amtrak official designated to fulfill the responsibilities of implementing and administering the Freedom of Information Act as specifically designated under this part.

§701.3

- (j) *Initial determination* means a decision by an Amtrak FOIA Officer in response to a request for information under the FOIA.
- (k) Pages means paper copies of standard office size or the cost equivalent in other media.
- (1) President means the President and Chief Executive Officer (CEO) of the National Railroad Passenger Corporation (Amtrak) or designee.
- (m) Record means any writing, drawing, map, recording, tape, film, photograph, or other documentary material by which information is preserved in any format, including electronic format. A record must exist and be in the possession and control of Amtrak at the time of the request to be subject to this part and the FOIA. The following are not included within the definition of the word "record":
- (1) Library materials compiled for reference purposes or objects of substantial intrinsic value.
- (2) Routing and transmittal sheets, notes, and filing notes which do not also include information, comments, or statements of substance.
- (3) Anything that is not a tangible or documentary record such as an individual's memory or oral communication.
- (4) Objects or articles, whatever their historical or value as evidence.
- (n) Request means any request for records made pursuant to 5 U.S.C. 552(a)(3).
- (o) Requester or requesting party means any person who has submitted a request to Amtrak.
- (p) Responsive records means documents determined to be within the scope of a FOIA request.

§ 701.3 Policy.

(a) Amtrak will make records of the Corporation available to the public to the greatest practicable extent in keeping with the spirit of the law. Therefore, records of the Corporation are available for public inspection and copying as provided in this part with the exception of those that the Corporation specifically determines should not be disclosed either in the public interest, for the protection of private rights, or for the efficient conduct of public or corporate business, but only

to the extent withholding is permitted by law.

- (b) A record of the Corporation, or parts thereof, may be withheld from disclosure if it comes under one or more exemptions in 5 U.S.C. 552(b) or is otherwise exempted by law. Disclosure to a properly constituted advisory committee, to Congress, or to federal agencies does not waive the exemption.
- (c) In the event one or more exemptions apply to a record, any reasonably segregable portion of the record will be made available to the requesting person after deletion of the exempt portions. The entire record may be withheld if a determination is made that nonexempt material is so inextricably intertwined that disclosure would leave only essentially meaningless words or phrases, or when it can be reasonably assumed that a skillful and knowledgeable person could reconstruct the deleted information.
- (d) The procedures in this part apply only to records in existence at the time of a request. The Corporation has no obligation to create a record solely for the purpose of making it available under the FOIA or to provide a record that will be created in the future.
- (e) Each officer and employee of the Corporation dealing with FOIA requests is directed to cooperate in making records available for disclosure under the Act in a prompt manner consistent with this part.
- (f) The FOIA time limits will not begin to run until a request has been identified as being made under the Act and deemed received by the Freedom of Information Office.
- (g) Generally, when a member of the public complies with the procedures established in this part for obtaining records under the FOIA, the request shall receive prompt attention, and a response shall be made within twenty business days.

§ 701.4 Amtrak public information.

(a) Public reading room. Amtrak maintains a public reading room at its head-quarters at 60 Massachusetts Avenue, N.E. in Washington, D.C. The public reading room contains records required under the FOIA to be regularly available for public inspection and copying. A current subject-matter index shall be