- (b) Contents of renewal notice. The renewal notice must be clear, conspicuous, and concise, and must accurately disclose:
- (1) The name of the affiliate(s) providing the notice. If the notice is provided jointly by multiple affiliates and each affiliate shares a common name. such as "ABC," then the notice may indicate that it is being provided by multiple companies with the ABC name or multiple companies in the ABC group or family of companies, for example, by stating that the notice is provided by "all of the ABC companies," "the ABC banking, credit card, insurance, and securities companies," or by listing the name of each affiliate providing the notice. But if the affiliates providing the joint notice do not all share a common name, then the notice must either separately identify each affiliate by name or identify each of the common names used by those affiliates, for example, by stating that the notice is provided by "all of the ABC and XYZ companies" or by "the ABC banking and credit card companies and the XYZ insurance companies'':
- (2) A list of the affiliates or types of affiliates whose use of eligibility information is covered by the notice, which may include companies that become affiliates after the notice is provided to the consumer. If each affiliate covered by the notice shares a common name, such as "ABC," then the notice may indicate that it applies to multiple companies with the ABC name or multiple companies in the ABC group or family of companies, for example, by stating that the notice is provided by "all of the ABC companies," "the ABC banking, credit card, insurance, and securities companies," or by listing the name of each affiliate providing the notice. But if the affiliates covered by the notice do not all share a common name, then the notice must either separately identify each covered affiliate by name or identify each of the common names used by those affiliates, for example, by stating that the notice applies to "all of the ABC and XYZ companies" or to "the ABC banking and credit card companies and the XYZ insurance companies";

- (3) A general description of the types of eligibility information that may be used to make solicitations to the consumer:
- (4) That the consumer previously elected to limit the use of certain information to make solicitations to the consumer:
- (5) That the consumer's election has expired or is about to expire:
- (6) That the consumer may elect to renew the consumer's previous election:
- (7) If applicable, that the consumer's election to renew will apply for the specified period of time stated in the notice and that the consumer will be allowed to renew the election once that period expires; and
- (8) A reasonable and simple method for the consumer to opt out.
- (c) Timing of the renewal notice.—(1) In general. A renewal notice may be provided to the consumer either—
- (i) A reasonable period of time before the expiration of the opt-out period; or
- (ii) Any time after the expiration of the opt-out period but before solicitations that would have been prohibited by the expired opt-out are made to the consumer.
- (2) Combination with annual privacy notice. If a bank provides an annual privacy notice under the Gramm-Leach-Bliley Act, 15 U.S.C. 6801 et seq., providing a renewal notice with the last annual privacy notice provided to the consumer before expiration of the optout period is a reasonable period of time before expiration of the optout in all cases.
- (d) No effect on opt-out period. An optout period may not be shortened by sending a renewal notice to the consumer before expiration of the opt-out period, even if the consumer does not renew the opt out.

§ 41.28 Effective date, compliance date, and prospective application.

- (a) Effective date. This subpart is effective January 1, 2008.
- (b) Mandatory compliance date. Compliance with this subpart is required not later than October 1, 2008.
- (c) Prospective application. The provisions of this subpart shall not prohibit a bank from using eligibility information that it receives from an affiliate

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to make solicitations to a consumer if the bank receives such information prior to October 1, 2008. For purposes of this section, a bank is deemed to receive eligibility information when such information is placed into a common database and is accessible by the bank.

Subpart D—Medical Information

SOURCE: 70 FR 70675, Nov. 22, 2005; 70 FR 75931, Dec. 22, 2005, unless otherwise noted.

§41.30 Obtaining or using medical information in connection with a determination of eligibility for credit.

- (a) *Scope*. This section applies to:
- (1) Any person that participates as a creditor in a transaction and that is a national bank, a Federal branch or agency of a foreign bank, and their respective subsidiaries; or
- (2) Any other person that participates as a creditor in a transaction involving a person described in paragraph (a)(1) of this section.
- (b) General prohibition on obtaining or using medical information—(1) In general. A creditor may not obtain or use medical information pertaining to a consumer in connection with any determination of the consumer's eligibility, or continued eligibility, for credit, except as provided in this section.
- (2) Definitions. (i) Credit has the same meaning as in section 702 of the Equal Credit Opportunity Act, 15 U.S.C. 1691a.
- (ii) *Creditor* has the same meaning as in section 702 of the Equal Credit Opportunity Act, 15 U.S.C. 1691a.
- (iii) Eligibility, or continued eligibility, for credit means the consumer's qualification or fitness to receive, or continue to receive, credit, including the terms on which credit is offered. The term does not include:
- (A) Any determination of the consumer's qualification or fitness for employment, insurance (other than a credit insurance product), or other non-credit products or services;
- (B) Authorizing, processing, or documenting a payment or transaction on behalf of the consumer in a manner that does not involve a determination of the consumer's eligibility, or continued eligibility, for credit; or
- (C) Maintaining or servicing the consumer's account in a manner that does

not involve a determination of the consumer's eligibility, or continued eligibility, for credit.

- (c) Rule of construction for obtaining and using unsolicited medical information—(1) In general. A creditor does not obtain medical information in violation of the prohibition if it receives medical information pertaining to a consumer in connection with any determination of the consumer's eligibility, or continued eligibility, for credit without specifically requesting medical information.
- (2) Use of unsolicited medical information. A creditor that receives unsolicited medical information in the manner described in paragraph (c)(1) of this section may use that information in connection with any determination of the consumer's eligibility, or continued eligibility, for credit to the extent the creditor can rely on at least one of the exceptions in §41.30(d) or (e).
- (3) Examples. A creditor does not obtain medical information in violation of the prohibition if, for example:
- (i) In response to a general question regarding a consumer's debts or expenses, the creditor receives information that the consumer owes a debt to a hospital.
- (ii) In a conversation with the creditor's loan officer, the consumer informs the creditor that the consumer has a particular medical condition.
- (iii) In connection with a consumer's application for an extension of credit, the creditor requests a consumer report from a consumer reporting agency and receives medical information in the consumer report furnished by the agency even though the creditor did not specifically request medical information from the consumer reporting agency.
- (d) Financial information exception for obtaining and using medical information—(1) In general. A creditor may obtain and use medical information pertaining to a consumer in connection with any determination of the consumer's eligibility, or continued eligibility, for credit so long as:
- (i) The information is the type of information routinely used in making credit eligibility determinations, such