### § 792.28

operations or activities of the government, with a connection that is direct and clear:

- (2) Whether the disclosable portions of the requested records are meaningfully informative about government operations and activities in order to be likely to contribute to an understanding of government operations or activities. Information already in the public domain, either in a duplicate or substantially identical form where nothing new would be added to the public's understanding, would not be meaningfully informative;
- (3) Whether disclosure of the requested information will contribute to public understanding, meaning a reasonably broad audience of persons interested in the subject, as opposed to the individual understanding of the requester. A requester's expertise in the subject area and ability and intention to effectively convey information to the public will be considered. Representatives of the news media are presumed to satisfy this consideration; and
- (4) Whether the disclosure is likely to contribute significantly to public understanding of government operations or activities. The level of public understanding before disclosure must be enhanced by the disclosure to a significant extent.
- (b) If the public interest requirement is met, NCUA will make a determination on the commercial interest requirement based upon the following factors:
- (1) Whether you have a commercial interest that would be furthered by the requested disclosure; and if so
- (2) Whether the magnitude of your commercial interest is sufficiently large in comparison with the public interest in disclosure, that disclosure is primarily in your commercial interest.
- (c) If the required public interest exists and your commercial interest is not primary in comparison, NCUA will waive or reduce fees.
- (d) If you are not satisfied with our determination on your fee waiver or reduction request, you may submit an appeal to the General Counsel in accordance with §792.28.

[63 FR 14338, Mar. 25, 1998, as amended at 73 FR 56938, Oct. 1, 2008]

#### APPEALS

## § 792.28 What if I am not satisfied with the response I receive?

If you are not satisfied with NCUA's response to your request, you can file an administrative appeal. Your appeal must be in writing and must be filed within 30 days from receipt of the initial determination (in cases of denials of an entire request, or denial of a request for fee waiver or reduction), or from receipt of any records being made available pursuant to the initial determination (in cases of partial denials). In its response to your initial request. the Freedom of Information Act Officer or the Inspector General (or designee), will notify you that you may appeal any adverse determination to the Office of General Counsel. The General Counsel, or designee, as set forth in this paragraph, will:

- (a) Make a determination with respect to any appeal within 20 working days after the receipt of such appeal. If, on appeal, the denial of the request for records is, in whole or in part, upheld, the Office of General Counsel will notify you of the provisions for judicial review of that determination under FOIA. Where you do not address your appeal to the General Counsel, the time limitations stated above will be computed from the date of receipt of the appeal by the General Counsel.
- (b) The General Counsel is the official responsible for determining all appeals from initial determinations. In case of this person's absence, the appropriate officer acting in the General Counsel's stead will make the appellate determination, unless such officer was responsible for the initial determination, in which case the Vice-Chairman of the NCUA Board will make the appellate determination.
- (c) All appeals should be addressed to the General Counsel in the Central Office and should be clearly identified as such on the envelope and in the letter of appeal by using the indicator "FOIA-APPEAL." Failure to address an appeal properly may delay commencement of the time limitation stated in paragraph (a)(1) of this section, to

take account of the time reasonably required to forward the appeal to the Office of General Counsel.

[63 FR 14338, Mar. 25, 1998, as amended at 68 FR 61737, Oct. 30, 2003; 73 FR 30478, May 28, 2008; 73 FR 56938, Oct. 1, 2008]

#### SUBMITTER NOTICE

# § 792.29 If I send NCUA confidential commercial information, can it be disclosed under FOIA?

- (a) If you submit confidential commercial information to NCUA, it may be disclosed in response to a FOIA request in accordance with this section.
  - (b) For purposes of this section:
- (1) Confidential commercial information means commercial or financial information provided to NCUA by a submitter that arguably is protected from disclosure under §792.11(a)(4) because disclosure could reasonably be expected to cause substantial competitive harm.
- (2) Submitter means any person or entity who provides business information, directly or indirectly, to NCUA.
- (c) Submitters of business information must use good faith efforts to designate, by appropriate markings, either at the time of submission or at a reasonable time thereafter, those portions of their submissions deemed to be protected from disclosure under §792.11(a)(4). Such a designation shall expire ten years after the date of submission.
- (d) We will provide a submitter with written notice of a FOIA request or administrative appeal encompassing designated business information when:
- (1) The information has been designated in good faith by the submitter as confidential commercial information deemed protected from disclosure under \$792.11(a)(4); or
- (2) NCUA has reason to believe that the information may be protected from disclosure under §792.11(a)(4).
- (e) A copy of the notice to the submitter will also be provided to the FOIA requester.
- (f) Through the notice described in paragraph (d) of this section, NCUA will afford the submitter a reasonable period of time within which to provide a detailed written statement of any objection to disclosure. The statement

must describe why the information is confidential commercial information and why it should not be disclosed.

- (g) Whenever we decide that we must disclose confidential commercial information over the objection of the submitter, we will send both the submitter and the FOIA requester, within a reasonable number of days prior to the specified disclosure date, a written notice which will include:
- (1) A statement of the reasons for which the submitter's disclosure objection was not sustained; and
- (2) A description of the information to be disclosed; and
  - (3) A specified disclosure date.
- (h) If a requester brings suit to compel disclosure of confidential commercial information, we will promptly notify the submitter.
- (i) The notice requirements of paragraph (d) of this section do not apply if:
- (1) We determine that the information should not be disclosed;
- (2) The information has been lawfully published or has been officially made available to the public;
- (3) Disclosure of the information is required by law; or
- (4) The designation made by the submitter in accordance with paragraph (c) of this section appears obviously frivolous; except that in such case, NCUA will provide the submitter with written notice of any final administrative decision to disclose the information within a reasonable number of days prior to the specified disclosure date.

### RELEASE OF EXEMPT INFORMATION

## § 792.30 Is there a prohibition against disclosure of exempt records?

Except those authorized officials listed in §792.14, or as provided in §§792.31–792.32, and subpart C of this part, no officer, employee, or agent of NCUA or of any federally-insured credit union shall disclose or permit the disclosure of any exempt records of NCUA to any person other than those NCUA or credit union officers, employees, or agents properly entitled to such information for the performance of their official duties.