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taxes that is properly allocable to services rendered to non-associate utility companies. A statement to support the basis for the compensation and how it was calculated must be attached to a separate journal entry, ledger system, or memorandum file.

§ 367.4584 Account 458.4, Excess or deficiency on servicing non-associate utility companies.

This account must include the amount by which the aggregate price received for services rendered to non-associate utility companies differs from the sum of the total direct and indirect costs and compensation for use of capital which are properly allocable to such services (See accounts 458.1 through 458.3 (§§ 367.4581 through 367.4583) and General Instructions in § 367.23).

Subpart K—Operation and Maintenance Expense Chart of Accounts

§ 367.5000 Accounts 500-598, Electric operation and maintenance accounts.

Service companies must use accounts 500 through 598 in part 101 of this chapter.

§ 367.8000 Accounts 800-894, Gas operation and maintenance accounts.

Service companies must use accounts 800 through 894 in part 201 of this chapter.

§ 367.9010 Account 901, Supervision.

This account must include the cost of labor and expenses incurred in the general direction and supervision of customer accounting and collecting activities. Direct supervision of a specific activity must be charged to account 902, Meter reading expenses (§367.9020), or account 903, Customer records and collection expenses (§367.9030), as appropriate (See Operating Expense Instructions in §367.80).

§ 367.9020 Account 902, Meter reading expenses.

(a) This account must include the cost of labor, materials used and expenses incurred in reading customer meters, and determining consumption

when performed by employees engaged in reading meters.

- (b) This account must include the following labor items:
- (1) Addressing forms for obtaining meter readings by mail.
- (2) Changing and collecting meter charts used for billing purposes.
- (3) Inspecting time clocks, checking seals, and other similar items, when performed by meter readers and the work represents a minor activity incidental to regular meter reading routine.
- (4) Reading meters, including demand meters, and obtaining load information for billing purposes. Exclude and charge to account 586, Meter expenses (§367.5000), account 878, Meter and house regulator expenses (§367.8000), or to account 903, Customer records and collection expenses (§367.9030), as applicable, the cost of obtaining meter readings, first and final, if incidental to the operation of removing or resetting, sealing, or locking, and disconnecting or reconnecting meters.
- (5) Computing consumption from meter reader's book or from reports by mail when done by employees engaged in reading meters.
- (6) Collecting from prepayment meters when incidental to meter reading.
- (7) Maintaining record of customers' keys.
- (8) Computing estimated or average consumption when performed by employees engaged in reading meters.
- (c) This account must include the following materials and expenses items:
 - (1) Badges, lamps, and uniforms.
- (2) Demand charts, meter books and binders and forms for recording readings, but not the cost of preparation.
- (3) Postage and supplies used in obtaining meter readings by mail.
- (4) Transportation, meals, and incidental expenses.

§ 367.9030 Account 903, Customer records and collection expenses.

- (a) This account must include the cost of labor, materials used and expenses incurred in work on customer applications, contracts, orders, credit investigations, billing and accounting, collections and complaints.
- (b) This account must include the following labor items: