Corporation for National and Community Service

(d) The final decision on a Volunteer appeal will be made by the Director of VISTA as provided in §1210.3.

APPENDIX A TO PART 1210—STANDARD FOR EXAMINERS

(a) An Examiner must meet the requirements specified in either paragraph (1), (2), (3), or (4) of this appendix:

(1)(a) Current employment in Grades GS–12 or equivalent, or above;
(b) Satisfactory completion of a specialized course of training prescribed by the Office of Personnel Management for Examiners;
(c) At least four years of progressively responsible experience in administrative, managerial, professional, investigative, or technical work which has demonstrated the possession of:
(i) The personal attributes essential to the effective performance of the duties of an Examiner, including integrity, discretion, reliability, objectivity, impartiality, resourcefulness, and emotional stability;
(ii) A high degree of ability to:
—Identify and select appropriate sources of information; collect, organize, analyze and evaluate information; and arrive at sound conclusions on the basis of that information;—Analyze situations; make an objective and logical determination of the pertinent facts; evaluate the facts; and develop practical recommendations or decisions on the basis of facts;—Recognize the causes of complex problems and apply mature judgment in assessing the practical implications of alternative solutions to those problems;—Interpret and apply regulations and other complex written material;—Communicate effectively orally and in writing, including the ability to prepare clear and concise written reports; and—Deal effectively with individuals and groups, including the ability to gain the cooperation and confidence of others.
(iii) A good working knowledge of:
—The relationship between Volunteer administration and overall management concerns; and
—The principles, systems, methods and administrative machinery for accomplishing the work of an organization.
(b) Designation as an arbitrator on a panel of arbitrators maintained by either the Federal Mediation and Conciliation Service or the American Arbitration Association.
(c) Current or former employment as, or current eligibility on the Office of Personnel Management’s register for Hearing Examiner, GS–935–0.
(d) Membership in good standing in the National Academy of Arbitrators.

PART 1211—VOLUNTEER GRIEVANCE PROCEDURES

§1211.1–1 Purpose.

This part establishes procedures under which certain volunteers enrolled under Pub. L. 93–113 may present and obtain resolution of grievances.

§1211.1–2 Applicability.


§1211.1–3 Definitions.

(a) Volunteer means a person enrolled and currently serving as a full-time volunteer under part A of title I of the Domestic Volunteer Service Act of 1973. For the purpose of this part, a volunteer whose service has terminated...
§ 1211.1–4

It is ACTION's policy to provide volunteers the widest latitude to present their grievances and concerns to appropriate officials of ACTION and of sponsoring organizations. This regulation is designed to assure that the rights of individual volunteers are recognized and to provide formal ways for them to seek redress with confidence that they will obtain just treatment.

§ 1211.1–5 Matters not covered.

Matters not within the definition of a grievance as defined in §1211.1–3(b) are not eligible for processing under this procedure. The following are specific examples of excluded areas and are not intended as a complete listing of the matters excluded by this part:

(a) The establishment of a volunteer project, its continuance or discontinuance, the number of volunteers assigned to it, increases or decreases in the level of support provided to a project, suspension or termination of a project, or selection and retention of project staff.

(b) Matters for which a separate administrative procedure is provided.

(c) The content of any law, published rule, regulation, policy or procedure.

(d) Matters which are, by law, subject to final administrative review outside ACTION.

(e) Actions taken in compliance with the terms of a contract, grant, or other agreement.

(f) The internal management of the ACTION Agency unless such management is specifically shown to individually and directly affect the volunteer's work situation or the terms and conditions of service as defined in §1211.1–3(b).