LESSONS LEARNED FROM THE BOSTON MARATHON BOMBINGS: IMPROVING INTELLIGENCE AND INFORMATION SHARING

HEARING

BEFORE THE

COMMITTEE ON
HOMELAND SECURITY AND GOVERNMENTAL AFFAIRS
UNITED STATES SENATE
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SECOND SESSION
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WEDNESDAY, APRIL 30, 2014

U.S. SENATE,
COMMITTEE ON HOMELAND SECURITY AND GOVERNMENTAL AFFAIRS,
Washington, DC.

The Committee met, pursuant to notice, at 10:03 a.m., in room SD–342, Dirksen Senate Office Building, Hon. Thomas R. Carper, presiding.
Present: Senators Carper, Coburn, Johnson, and Ayotte.

OPENING STATEMENT OF CHAIRMAN CARPER

Chairman CARPER. The hearing will come to order.

We want to welcome our witnesses and our other guests here this morning. Thank you for coming. Thank you for your preparation for your testimony and for your willingness to respond to our questions.

It has been, as we know, just over a year since the cowardly attack on the Boston Marathon. Today’s hearing is an opportunity for us to review what lessons have been learned from the actions and events leading up to the attack in order to prevent, to the greatest extent possible, a similar incident from ever happening again.

We do this, in part, to honor the memory of the four people killed that day in April of last year as well as the sacrifices that have been made by nearly 300 people injured during those attacks. In particular, we mourn with friends and families of those killed on April 15, 2013, Krystle Marie Campbell, Martin William Richard, Lu Lingzi, and for the Massachusetts Institute of Technology (MIT) police officer who was slain, Sean Collier, shot by the suspects 3 days later.

This is our Committee’s second hearing on the Boston Marathon bombing. It is part of our ongoing oversight to understand what went right that fateful day and what we can do better. Our first hearing focused on preparedness and response and found, by and large, that the State of Massachusetts, the city of Boston, and the surrounding communities were extremely well trained, coordinated, and prepared. In my view, this was due in no small part to the assistance provided by the Department of Homeland Security (DHS) through Federal grants.

Our focus today is different. We will examine the intelligence collection and information sharing by U.S. agencies with respect to
the Tsarnaev family both before and after the attack to see what lessons we can learn. I often say that everything I do, I know I can do better. I think that is true of all of us, and I think it is true for most Federal programs. It is also true of counterterrorism activities that we are going to be discussing this morning.

My sense is that our information sharing systems work well, but having said that, I know we can always improve on them. Identifying and deterring terrorist plots by lone wolves and the Tsarnaev brothers is extremely challenging, but we need to continue to refine our efforts to help identify these types of people before the attack and before lives are lost.

I want to thank our four Inspectors General (IGs), one who is brand new on the job. Mr. Roth, it is very nice to see you sitting here as a confirmed Inspector General. We want to thank you for being with us today. We want to thank your staffs who have worked diligently over the past year to complete this report.

While some of the details of the report can only be discussed in the classified portion of today’s hearing, I also want to thank our IGs for releasing an unclassified summary of their findings. That summary will better inform the American people. I hope it will also serve to reassure our citizens that their Federal authorities are working tirelessly and learning from what worked and what did not, not only in the run-up to the tragedy but also in its aftermath, in order to improve our ability to prevent future attacks from occurring.

I believe there are at least two key findings in the report by our Inspectors General. First, the IGs found that Federal agencies generally did share information with one another and they followed the appropriate procedures that were put in place after 9/11.

And, second, the Inspectors General identified a number of adjustments and refinements that should be made to further improve our intelligence and information sharing systems. It appears unlikely, however, that any of these changes could have prevented the attack.

Still, I was struck by the passages in the report detailing the fact that if the Federal Bureau of Investigation (FBI) personnel had received more explicit information from a foreign government about Tamerlan Tsarnaev’s apparent interest in committing acts of terror, the FBI would likely have taken additional steps to learn more about him and his intentions. I plan to explore this conclusion further today with our witnesses.

Meanwhile, let me say that I am pleased to learn through this report that U.S. security intelligence agencies have already begun addressing some of the issues identified in the report and in other after-action reports, and the Inspectors General have also put forward two recommendations for further strengthening and improving terrorist-related information sharing practices. We look forward to having a discussion about these findings and these recommendations today, and I also look forward to the opportunity to discuss the refinements that agencies have already begun making in the classified briefing that the Committee will hold with the agencies after this hearing.

Again, we thank you all for joining us and I am pleased to turn the microphone over to Dr. Coburn.
OPENING STATEMENT OF SENATOR COBURN

Senator Coburn. Thank you, Mr. Chairman.

First of all, I want to welcome each of you and tell you, first of all, how much we appreciate the important work that you do, the independence of what you do, and also to express that we have confidence in you. So, thank you, one, for what you are doing, and two, we appreciate the importance of this second eye looking inside the agencies.

The purpose of this morning is not to be a Monday morning quarterback, and most of my questions are going to be only asked in the classified setting. I think your report raises a lot of questions. I take a little bit different look at it than Senator Carper does. And the other thing is, it makes only two very modest recommendations, and I want to probe those as we get into the classified briefing. But, I would highlight a few issues for the public for the benefit of this open hearing.

First is the FBI should review its internal procedures for information sharing and investigations. Sitting on the Senate Intelligence Committee and this Committee gives me additional information that there are some areas there I think we need to discuss, and we will do that in the closed hearing.

Second, I think we did do some information sharing, but I think one of the things that is obvious is we could have done better, and that is the Intelligence Community as a whole in terms of information sharing.

And then, finally, one of the things that I think we have a weakness is in terms of sharing information accurately and adequately with local law enforcement, and also creating a receptivity to where we can get information from them, making it easy for that information to flow.

So, I want to thank you for your hard work. I look forward to the discussion. And, as I stated, most of my questions will be in the closed hearing.

Chairman CARPER. OK. Thank you, Dr. Coburn.

I want to welcome Senator Johnson and Senator Ayotte. Thank you both very much for being here today and for participating with us.

Some brief introductions, if I could, and then we will turn it over to our witnesses.

Charles McCullough is the Inspector General for the Intelligence Community (IC). He is responsible for overseeing the work of a number of intelligence agencies, including the National Counterterrorism Center (NCTC) and the Office of the Director of National Intelligence (ODNI). Welcome.

John Roth, who was recently confirmed, came here before us not that many months ago as a nominee, and we are happy to see you confirmed and on the job as the Inspector General of the Department of Homeland Security. As such, his office is responsible for overseeing the work of the U.S. Customs and Border Protection (CBP), U.S. Citizenship and Immigration Service (USCIS), among other components.

Michael Horowitz—nice to see you, Mr. Horowitz—is the Inspector General of the Department of Justice (DOJ) and is responsible for overseeing the FBI and other key law enforcement agencies.
And David Buckley, the Inspector General of the Central Intelligence Agency (CIA), is a key member of the U.S. Intelligence Community.

I think my notes here say Mr. McCullough will provide an opening statement on behalf of all the IGs. He has been the Inspector General for the Intelligence Community, I think, since November 2011. We thank you again, all, for joining us. We look forward to your testimony and for a chance to ask some questions. Please proceed.


Mr. McCullough. Thank you, Senator. Chairman Carper, Ranking Member Coburn, and distinguished Members of the Committee, thank you for holding this hearing and for the opportunity to discuss the conclusions of the review we conducted over the last year.

We share yours and the Committee Members’ deep sympathies for the victims and their families. As we know, on April 15, 2013, two pressure cooker bombs placed near the finish line of the Boston Marathon detonated within seconds of each other, killing three, maiming many, and injuring more than 200 people. Shortly thereafter, law enforcement officials identified brothers Tamerlan and Dzhokhar Tsarnaev as primary suspects in the bombings. After an extensive search for the suspects, law enforcement officials encountered the brothers in Watertown, Massachusetts. Tamerlan Tsarnaev was killed during the encounter, and Dzhokhar Tsarnaev, who fled the scene, was apprehended the following day and remains in Federal custody awaiting trial.

In the days that followed, Members of Congress asked questions of the FBI Director, the Director of National Intelligence (DNI), and other Government officials about the handling and sharing of information by the U.S. Government concerning Tamerlan Tsarnaev prior to the bombings. With the DNI’s support, the Inspectors General of the Intelligence Community, the Central Intelligence Agency, the Department of Justice, and the Department of Homeland Security determined to conduct a coordinated review of the handling and sharing of the information available to the U.S. Government prior to the Boston Marathon bombings.

Our review had three objectives. First, to determine the extent of the information available to the U.S. Government regarding these individuals and events preceding the Boston Marathon bombings. Second, whether the sharing of information was complete, accurate, and in compliance with U.S. counterterrorism and information sharing policies, regulations, and U.S. laws. And, third, whethe-

1The prepared joint statement of the Inspectors General appears in the Appendix on page 21.
er there were weaknesses in protocols and procedures that impact our ability to detect potential threats to national security.

In order to satisfy these objectives, we looked at three distinct areas of scope. First, we examined the information that was known to the U.S. Government prior to the bombing. Second, we examined any information that existed within the U.S. Government's reach before the bombing, but had not been obtained, accessed, or reviewed until after the bombing. And, third, we examined whether U.S. Government officials reasonably could have been expected to have known this information existed prior to the bombing.

For nearly a year, the inspectors, investigators, and auditors of our offices combed through thousands of documents and interviewed more than 150 witnesses. Due to the classified subjects and detailed accounting of interactions between the Intelligence Community and law enforcement agencies, the full results of our review are in a classified report that has been submitted to the Congress. We also thought it extremely important to publish an unclassified summary that we submit for the record.

Overall, we found no basis to make broad recommendations for changes to U.S. Government procedures for information handling and sharing because we found the FBI, CIA, DHS, and NCTC generally shared information and correctly followed procedures. We did find some specific areas where broader information sharing between agencies may have been required or where broader information sharing in the future should be considered.

As a result, we made two recommendations to enhance the Joint Terrorism Task Force (JTTF) alert procedures and expand the FBI's sharing of threat information with State and local partners. However, in this particular case, we found that broader information sharing likely would not have resulted in providing additional helpful information to the FBI.

We also found that given the limited information available to the Boston JTTF in March 2011 concerning Tamerlan Tsarnaev, the FBI's decision to open the matter at the assessment level of investigation was an application of the least intrusive method principle within its investigative discretion. Because the lead included information about Tsarnaev's mother, Zubeidat Tsarnaeva, we believe the FBI should have given greater consideration to opening an assessment on her. However, given the bulk of the derogatory information in the lead focused on Tamerlan Tsarnaev, we concluded that it was within the FBI's discretion not to open an assessment on Zubeidat Tsarnaeva.

We also concluded that additional investigative steps by the FBI would have resulted in a more thorough assessment, including conducting additional database searches, asking questions of Tsarnaev and his parents to elicit information about any plans he may have had to travel to Russia, as well as interviewing his former girlfriend and wife. However, we determined that the additional database searches would not have revealed any information that was not already known to the FBI agent conducting the assessment. In addition, we found that it is impossible to know what the former girlfriend and wife would have told the FBI in 2011, before the Boston Marathon bombings, and while Tsarnaev was still alive. Therefore, it cannot be known whether these additional interviews
would have yielded additional information relevant to lead information from the Russian government.

With respect to post-assessment activities, we believe that Tamerlan Tsarnaev’s travel to Russia in 2012 was significant and warranted further FBI investigative action, although we determined that none was taken. That said, we believe it is impossible to know what would have happened had different investigative judgments been made prior to the bombings.

Finally, we concluded that DHS generally followed procedures and policies when adjudicating the Tsarnaev family’s immigration benefits and screening the family’s travel.

This review, which was conducted across four separate IG offices, is precisely the type of coordinated work that the Congress expected when it created the Intelligence Community Inspectors General Forum. Collectively, we broke new ground in many areas of cooperation, and as a result, there is today far stronger independent oversight of the Intelligence Community.

On behalf of my fellow Inspectors General, I would like to thank the Committee for its continued support and for the opportunity to have this important public discussion. We owe it to the Nation and especially those victims and families directly affected by the bombings to openly discuss what we have learned in this review.

Also deserving of our thanks are the agency directors whose support reflects their shared belief in independent and objective analysis.

Last, I would like to express my gratitude for the men and women within our offices who over the past year painstakingly reviewed mountains of data and conducted dozens of interviews. Their diligence and objectivity exemplify professionalism and excellence in service to our country.

This concludes my remarks. I look forward to answering your questions.

Chairman CARPER. Thanks so much, Mr. McCullough. I certainly want to agree with your last part of your statement very much. Thank you.

Mr. McCULLOUGH. Thank you, sir.

Chairman CARPER. As I mentioned earlier in my opening statement, I think it appears that one of your key findings is that during—this would be really for you, Mr. McCullough, this question—but one of your key findings is that during the lead-up to the attack, the U.S. agencies you oversee correctly followed their procedures when they investigated, ultimately cleared, and later shared information about Tamerlan Tsarnaev. Would it be fair to say that while some elements of our information sharing system could have been improved, there was no silver bullet available to U.S. authorities that would have allowed us to avert the attack?

Mr. McCULLOUGH. Yes, Senator, that would be fair to say, that there was no silver bullet. There was no one single event that we uncovered that we believed would have prevented these attacks.

Chairman CARPER. OK. Do any of our other witnesses want to comment on this, on that first question?

[No response.]

OK. Again, this would be for Mr. Horowitz, if I could. Mr. Horowitz, your report also seemed to indicate that if the Russians or
any foreign intelligence partners had shared more specific information, the FBI likely would have dug deeper and been able to use more of the tools in their toolbox. It seems to me that getting additional intelligence from foreign authorities might have been the only key factor that could have helped to prevent this attack from occurring. Are those fair characterizations of your findings?

Mr. HOROWITZ. I think it is fair to say, Mr. Chairman, that that would have been, as we indicated, an important piece of information, and as we outlined the requests that were made by the FBI to the foreign entity, there were several other items that we identified in the report that the FBI could have followed up on, including, in particular, the travel that was identified of Tamerlan Tsarnaev to Russia.

Chairman CARPER. All right. This would be a question for all of our witnesses. Mr. Roth, if you would like to lead off on this, you are welcome to. But, this is a question on how to improve information sharing. Our system for preventing terrorist attacks cannot and should not depend on the willingness of foreign governments to share information with us. Your review found that many actions taken were appropriate and in accordance with policy. For example, two of the Department of Homeland Security’s key agencies, U.S. Citizenship and Immigration Services and U.S. Customs and Border Protection, appropriately adjudicated immigration applications for the Tsarnaev family and tracked Tamerlan’s travel to and from Russia.

And this attack shows we can do better. Could you please take a minute to highlight for our Committee what the FBI, the Intelligence Community, and the Department of Homeland Security should be doing in the future to prevent this kind of attack and which of these steps have already been taken.

Mr. ROTH. Thank you for the question, Senator. Certainly, I think that in any situation like this, there is room for improvement. One of the things that we discovered in the course of our analysis is that immediately after the bombing, when the facts were discovered, both CBP as well as USCIS, speaking just for DHS, engaged in an after-action sort of look-back to see what it is that we could be doing better.

One of the things that particularly CBP found was the outbound analysis of the Tsarnaev’s travel—Tsarnaev, as the report says, was on a specific list, a fairly long list. The outbound CBP inspectors did not have the opportunity to engage in an outbound inspection of him. They were unaware, for example, that there was a specific alert that had been placed within the DHS data systems Treasury Enforcement Communications System (TECS) to do so.

So, one of the things they have fixed as a result of this incident, independent of the IG investigation, was to ensure that those outbound inspectors now take a look at the underlying documentation on each individual within a list of people to look at for outbound.

Chairman CARPER. All right. Let me ask each of our other IGs to respond to the same question, if you would, please.

Mr. HOROWITZ. From the FBI’s standpoint, I think there were a couple of places where the information sharing as well as the followup could have been better. We identify them. Again, the most significant being the travel that occurred in January 2012. We
were unable to definitively determine, for example, when the notice went to the CBP agent, whether that information was passed to the FBI agent. We concluded it likely did happen, based on the information we had, but that was largely based on a practice of a CBP agent putting a sticky note on an FBI agent’s desk in that instance, and that should not be the way information is passed. There has apparently been followup on that and improving that information system flow so there is documentation of those notices.

But also in this instance, when Tsarnaev traveled to Russia, that was the basis for the Russian notice to us and the request to us. There was not further followup on that by the FBI, and that was, as we noted, a significant incident.

Chairman CARPER. All right. I would welcome any comments you have, Mr. Buckley, on the same question, please.

Mr. BUCKLEY. Thank you, Mr. Chairman. I think that when we talk about the information that was shared between the CIA and the law enforcement/Homeland Security elements of the U.S. Federal Government, we did not find anything from a sharing standpoint that could be improved upon. What I would like to do in the closed session that follows is talk about some specifics regarding some things that the CIA may have been able to provide in addition and perhaps some greater collaboration at the worker level.

Chairman CARPER. And, Mr. McCullough, would you respond to the same question, and then I am going to yield to Dr. Coburn.

Mr. McCULLOUGH. Mr. Chair, I think the same thing as Mr. Buckley just said. I would have some comments on that in the closed session.

The one thing I could say in the open session with respect to the NCTC, there has been an enhancement of the data input into certain Terrorist Identities Datamart Environment (TIDE) so that there is more complete data there now than there was, and that has already been accomplished since the bombing.

Chairman CARPER. All right. My thanks to each of you, Dr. Coburn.

Senator COBURN. I just have one question for the open session, and it is when we have people who immigrate here under an asylum visa and come and then we see returning to the areas from which they sought asylum from, do we have any method at all which raises a flag that says, you came here seeking asylum from persecution in X country and now you are going back to X country. Is there anything in our system, anywhere, that raises that up, because if, in fact, you are seeking asylum, the last thing I would think is you are going back to the place from which you sought asylum. Do we have anything that we can talk about in open session?

Mr. ROTH. Senator, you raise a very good question. That is, unfortunately, beyond the scope of what it is that we looked at during the course of our inquiry here, but you do raise a very good question.

Senator COBURN. Well, I do not think that——

[Comments off microphone.]

Never mind. I cannot finish this line of questioning in open session.
OPENING STATEMENT OF SENATOR AYOTTE

Chairman CARPER. Senator Ayotte.
Senator AYOTTE. Thank you. I want to thank all of you for being here.

This is obviously a very important topic, and certainly where I live in Nashua, New Hampshire, is 45 minutes away from where these bombings occurred. And, in fact, a lot of the law enforcement officers in New Hampshire went down—the Manchester Special Weapons and Tactics (SWAT) Team, the Nashua Special React Team, the New Hampshire State Police and Seacoast Emergency Response Team. And, of course, so this is local for us. In fact, Jeff Bauman, who is really a hero in these circumstances, his family lives in New Hampshire and he was heroic that day, and everything that he suffered, and all of the victims. So, I really appreciate the work that you have done on this because this is incredibly important for the country.

I wanted to ask about, first of all, the JTTF issue. When Boston Police Commissioner Ed Davis came before our Committee, that was where he focused his attention. He was very concerned, and I know you have talked about it in your report, as well, about the fact that on the JTTF Task Forces—and I served as State Attorney General, so I worked with that Task Force in that capacity—that it was too much of a one-way street. In other words, the information coming in was not then communicated downward. And, as all of you know, it is really the line police officers on the street that are likely to encounter this type of individual first.

So, can you help us understand, what improvements have been made at this point with regard to JTTF communication issues in terms of the type of back and forth that Senator Coburn also talked about and are necessary to make sure that that information first flows downward, but then also flows back upward once that police officer on the ground receives information.

Mr. HOROWITZ. Let me take that, first, at least. Senator, it is an important part of this report and our finding, and we had the good fortune and benefit of hearing from Commissioner Davis in the course of our work, who described to us many of his concerns that you have outlined.

One of the things we noted specifically in our report was the failure of the FBI, when an incident or issue like this came up as to a person, to alert those local officers, the community that could be impacted by an individual like that, both from the standpoint of learning if they had information back, but also allowing them to be prepared if there were any particular issues or concerns.

We also heard from Commissioner Davis about the concern that the information was flowing one way, but also that there was a general attitude on the JTTF that you only gave information to the locals if there was a need to know, not as part of a routine relationship, not as something that occurred regularly, but on a need to know basis. The likelihood was that unless it was very clear there was a need to know, that was not happening as frequently as it could.

We understand that the FBI has sent memos out and is addressing that now. That is a recommendation we have made and that is something we will be following up on.
Senator AYOTTE. So, they are already taking steps to implement better information sharing?

Mr. HOROWITZ. We have been told that, and as we do in all of our work, we will followup and make our own conclusion on whether that has been effective.

Senator AYOTTE. Well, I will tell you this, that the memo is important, but it is also the attitude. So——

Mr. HOROWITZ. Right.

Senator AYOTTE [continuing]. Having worked in cases where it is Federal, State, local, sometimes county, as well, the attitude, I think, that we need to get at, that is the pre-9/11 attitude of we are going to hold this information in as the FBI, as opposed to really realizing that we have all these partnerships of people who are on the street every day that can help us and we can work together.

And so I have talked to Director Jim Comey about this, and I am hoping that in addition to changes in policy, that it is really an outreach issue by the FBI to reach out to the heads of the JTTFs as well as the local officers to really say, we get it. We really understand how important this is in terms of preventing terrorist attacks and other types of criminal behavior even beyond terrorism. So, I think that that attitude issue, I would love to see, as you look at this issue in the followup with the FBI, what is it that the local officers feel has been the attitude change on the ground, because that is what is going to make the biggest difference here.

Mr. HOROWITZ. Right. And that is what Commissioner Davis mentioned, as well, and it clearly is the culture of the organization and the culture of the relationship that is critical. You can put all the rules in place that you want, but if folks do not feel like they should be talking to one another, it just will not happen.

Senator AYOTTE. Can I also suggest that engaging the U.S. Attorneys and also engaging the Attorneys General on this, at the State law enforcement level, at the Federal level, because I know when I served as our Attorney General, I had the role of being a chief law enforcement officer, so I could get very much my message across in meetings I had with law enforcement about how we were going to emphasize these issues. So, I think this has to be a holistic approach where you are also engaging the prosecutors they work with on a regular basis to say, hey, this is important and this attitude is what is going to help us protect America, working together. So, I appreciate that emphasis.

One thing I looked at that is—I am trying to understand, and to the extent that you are able to answer this in the open setting, but this followup issue on the CBP and as they notify, you said it was done with a sticky note, basically, the trip to Russia by Tsarnaev. Those procedures, as I understand it, have now been changed and formalized, is that right?

Mr. HOROWITZ. That is correct, Senator.

Senator AYOTTE. So, the question I have is, assuming that formal designation, how does the FBI then determine whether there will be a followup? Is there a procedure there? Is there a standard there that we can understand when the FBI is actually assuming formal notification from CBP, as they should be, not with some sticky——

Mr. HOROWITZ. Right.
Senator Ayotte [continuing]. So that is a very important improvement. Then, will they make the decision on, we have to go, then, do some more investigative work.

Mr. Horowitz. As it was then—as I believe it still remains—it is the agent who gets notified and it is their responsibility to make a determination as to whether to proceed. I think there is a strong argument to be made that in that situation, an agent should, at a minimum, be consulting with their supervisor when, particularly in an instance like this, the nub of the information sent to the FBI by the Russian authorities was, he is going to travel to Russia to join these groups, as we outline here. That is precisely what he did in January 2012 in terms of at least the travel. We do not know what he did there. But as to the information that went to the FBI, that he is going to travel to Russia, that is exactly what information was learned because of the ping and the notice that went on.

Senator Ayotte. Absolutely, this seems like pretty compelling information from the Russians. So, I would hope that it would not just be left with the discretion of the agent, that you actually would have some type of consulting to make sure that in those circumstances, we do have a followup investigation that needs to be conducted to find out what his activities were in Russia, and, in fact, did he meet with these groups that are associated with terrorist activities, because that would have probably changed, to some extent, the prism upon which he was viewed.

Mr. Horowitz. Correct. That is correct, because it also, in part, corroborated the information that had been sent to the FBI, so it demonstrated some credibility on that information. It could have resulted in additional followup within the United States. It also could have resulted in a notice to the foreign country, to Russia, in response to the information they had sent to us.

Senator Ayotte. Thank you very much. I know my time is up, and I think this is a very important issue. I want to thank both the Chairman and the Ranking Member for holding this hearing and for the work done by the investigators, all of the Inspectors General here. Thank you.

Chairman Carper. Thanks for those questions.

I want to be sensitive to what you can say in a public setting and what you cannot, but I have a couple questions that relate to Mrs. Tsarnaev, and to the extent that you discuss her role in all of this and that you can share with us in a public setting, I would welcome that. I have a couple of specific questions, but are there any more general comments you would like to make about how you address her role in all this that you can share with us in a public setting?

Mr. Horowitz. Well, I will just say, the one thing that we can say from the standpoint from what we looked at, the lead information included information about her, not just Tamerlan. The judgment was made to only look at—to only open on Tamerlan, but we found there was certainly sufficient information, if the FBI had wanted, to open on her, as well, that they could have done so. They made the judgment not to, and that was a decision made right at the outset, in March 2011.

Chairman Carper. OK. Others, please.
Mr. McCullough. I would agree that there was information that we found when we examined the post-bombing information that was collected, and I think probably that would have to be discussed in the classified session. But, there was information that we found post-bombing that would relate to that, Senator.

Chairman Carper. Mr. Buckley.

Mr. Buckley. Mr. Chairman, I, too, have information that I will impart in the closed session regarding this.

Chairman Carper. All right. Let me ask a couple of followup questions, more specific followup questions. If you can respond to these in an open setting, that is fine. If you cannot, we will ask them again in a closed setting.

But, looking back, it seems that one of the key moments in the case occurred when the FBI's initial investigation into Tamerlan concluded that he did not pose a threat to the United States. Can you give us your assessment of whether or not the FBI's investigation of Tamerlan and his mother was thorough enough.

Mr. Horowitz. Yes. I think we found there were several steps that could have been taken that would have made it more thorough, among them, doing additional database searches. On that, we were able to go back and do those ourselves and concluded there actually was not much there in the databases that would have been helpful, but nevertheless believed a more thorough assessment would have included those database searches.

There could have been interviews of his then-wife, his ex-girlfriend, who had filed charges against him, as well as questioning both him and his parents about the specific allegations that had come in from the Russian authorities, again, particularly the travel that was known about back in March 2011, before the assessment was closed and before later learning that the travel had actually been undertaken.

Chairman Carper. OK. Let me just do a followup on that, Mr. Horowitz, if I could. While the Russians did not provide us with a whole lot of information, they did warn that both Tamerlan and his mother were adherents to radical Islam, as I recall. However, the report states that a separate investigation was not opened on Tamerlan's mother. Do you think—and we have talked about this a little bit, but I want to come back to it—do you think that this was an appropriate decision by the FBI, and should the FBI be permitted to exercise this type of discretion in opting to open or not open cases?

Mr. Horowitz. From our standpoint, we think that more consideration should have been given to opening an assessment on Zubeidat, as well as Tamerlan. The explanation given to us was that the information largely focused on Tamerlan and the judgment was made, therefore, to open only on Tamerlan. Based on the rules in place and the FBI procedures, that was a judgment they made that was within their authority to make. Again, I think, from our standpoint, the supervisor should have—and this is really a supervisor decision—should have given more consideration to opening on her.

Chairman Carper. All right. If I could, Mr. Buckley, a different question, please. Two agencies, the FBI and the CIA, received the
same initial information from Russian authorities, but only the CIA decided to nominate Tamerlan for the Terrorist Watch List, as I recall. I understand the reasons for this is specific and classified, but I wanted to ask both you and maybe Mr. McCullough, if I could, if there was anything you believe intelligence agencies can or should do to make these decisions in a more collaborative way so that we can ensure that everyone is working off the same information.

Mr. Buckley. Mr. Chairman, the answer to your question is yes. As I indicated earlier, beyond information sharing, we did identify opportunities where, had there been further collaboration, person-to-person, office-to-office, speculating, it might have led to a different decisionmaking matrix.

Chairman Carper. All right. Thank you. I am going to ask one more question, and then I am going to yield back over to Senator Ayotte for additional questions that she might have.

Mr. Horowitz, this will be a followup question regarding discretion to determine the type of FBI investigation. Your report notes that the FBI and the Joint Terrorism Task Force agents have some discretion to determine what level of investigation to open on a person of interest and typically try to use a standard, I think it is called the least intrusive method. Could you explain why that discretion and standard are important.

Mr. Horowitz. Under the FBI's Domestic Investigations and Operations Guide (DIOG), which is the manual that they use to consider what level of assessment to undertake, there are three choices. There is an assessment, which is what was done here, the next step up being a preliminary investigation, and the third step being a full investigation, the latter two requiring some predication to do those steps. The FBI's manual informs their agents and supervisors to choose the least intrusive method, recognizing that they might have more than one choice. And in this case, the agent and the supervisor both told us they chose as the least intrusive method the assessment.

It is important to note that none of the steps I indicated that could have been taken to make it a more thorough assessment were in any way limited by that choice. So, the fact that it was an assessment still allowed the steps to be taken. And, similarly, had there been an interest in following up on the travel in January 2012, that could have been done even at the assessment level and allowed a determination to be made then whether to escalate it to a preliminary investigation or a full investigation.

Chairman Carper. OK. Thanks, Senator Ayotte.

Senator Ayotte. I just had one followup to the Chairman's question regarding better collaboration between the CIA and FBI. One thing that leapt out at me on this that has bothered me is that the FBI receives information from the Russian Federal Security Service (FSB), the Russian intelligence agency, and the FBI follows up, does their assessment, finds no nexus with terrorism. Then, of course, we have been talking about the fact that then Tsarnaev goes to Russia again and there was no followup, which I think we all agree doing a followup there would have been important.

That said, what bothered me, also, was the fact that the FBI got this information from the FSB—they get that in March. In Sep-
tember, the FSB also reaches out to the CIA. Why is it not that
the FBI would not notify the CIA in those circumstances as op-
posed to having a foreign government, waiting for them to actually
notify an agency, a separate agency within our own government?
That really leapt out at me and it bothered me, and can you help
us understand that?
Mr. Horowitz. Yes. I agree, Senator. As we noted in the report,
that was a failing of the sharing that occurred. The FBI should
have alerted in March 2011, when they learned this information,
their counterparts at the CIA. They did not do that. Ultimately, the
Russian authorities did do that in September 2011, and as we later
learned, because of that notice, the CIA did not have—the delay in
that notice did not have an impact on the assessment, ultimately.
But, nevertheless, that notice should have occurred earlier.
Senator Ayotte. Is there now a procedure in place that would
have a more formal notification process between the FBI and the
CIA, because you can see a scenario where this type of situation
could make a very significant difference.
Mr. Horowitz. There is already, a memorandum of under-
standing (MOU) in place that should have been followed here that
——
Senator Ayotte. It just was not followed.
Mr. Horowitz. So, what is required here is further training and
an understanding among FBI that they need to do that, and, in
fact, there was one of the three followups that they did that went
to the FSB, they did not notify the CIA of that. That was another
place where that notification should have occurred.
Senator Ayotte. Well, this is, I think, important, because we
have the issue of Federal, State, local information sharing, but also
information sharing, of course, thinking after 9/11, the improve-
ments and work we have done to make sure our own agencies are
sharing. So, I hope that there will also be an emphasis on this as
we look at the followup to this to make sure that the procedures
are being followed or that the people understand what their re-
sponsibilities are. Thank you.
Chairman Carper. Mr. McCullough, if I could, maybe one or two
more and then we will wrap it up here. But, if the Russians had
not shared their initial tip, would we have had any way to detect
Tamerlan’s radicalization?
Mr. McCullough. There were——
Chairman Carper. What I am going to get at here is just home-
grown terrorism and our ability to ferret them out——
Mr. McCullough. Right.
Chairman Carper [continuing]. And understand what is going
on, if someone is being radicalized, and what its implications might
be for us.
Mr. McCullough. Well, the Bureau’s actions stem from the
memo from the FSB, and so that led to everything else in this
chain of events here. You are saying, if that memo did not exist,
would he have turned up some other way? I do not know. I think
in the classified session, we can talk about some of the post-bomb-
ing forensics and what was found and that sort of thing and you
can see when that radicalization was happening.
And so I would think that this would have come up, yes. At some point it would have presented itself to law enforcement and to the Intelligence Community, possibly not as early as the FSB memo, it did not. But, I think that it would have come up at some point, noting what we found post-bombing.

Chairman CARPER. Sometimes we ask people, and sometimes they ask us what keeps us up at night, and one of the things that keeps me up at night is concern about homegrown radicalization. It is one thing to have folks in other parts of the world who want to do us harm, and it is hard enough to find out about that and to track and to deter, to counter it. But, it is another kettle of fish when the threat comes from within.

And, the question I will ask here—and if you feel comfortable in answering it here, fine, if not, we will get into it in our closed session—but, I would just come back to this issue and say, is our counterterrorism and homegrown security system capable of detecting and maybe preventing attacks like this?

Mr. McCULLOUGH. I believe it is, Chairman Carper. I believe it is.

Chairman CARPER. All right. We will drill down on that a little bit more in our closed session.

My last question would be for—and, you all were good enough to give us at least one opening statement. I am going to ask you each to take maybe a minute and give us a closing statement, and what I would like you to focus on in your closing statement is I want to look to see where there is consensus and agreement on things that we could have done better, or lessons learned, things we could have done better. Dr. Coburn and I, we are not interested in holding "gotcha" hearings and Monday morning quarterbacking, but we all are interested in finding what we could have done better, and maybe just remind us of the areas that we could have done better and those where we actually are doing better now and maybe some others which are still works in process.

In fact, let us just go right to that question.

And, do you want to lead off, Mr. Buckley.

Mr. BUCKLEY. Sure, Mr. Chairman. I will take a stab at it. I think, in this specific case and generally, the agency could have done better in looking at certain records that it had that might have provided a slightly fuller picture when it made the nomination. However, our assessment was that if they had, it would not have given that much more information to cause anybody to do anything differently. But, they did not, so we do recommend that they do check available databases and give a more fulsome record when they make such nominations.

Of course, there is a constant balance and a struggle that takes place when you are talking about the CIA and its involvement at all and U.S. persons, whether they are citizens, naturalized or born, and adverse information that comes from foreign governments pertaining to U.S. citizens. So, there is a line, and it is blurry, and that requires individual employees and their supervisors to make case-by-case determinations on what is appropriate and what is not, and so it is very hard for the Inspector General—for me, anyway—to look back and say, in this case, you should have done that, and in that case, you dare not.
So, this is very much a human enterprise, assisted by machines, but the human decision, at the end of the day, is what we ought to either stand by or criticize. So, I think that a little bit more records checking, making some more fulsome disclosures to NCTC, the FBI, and others, as they did in the nomination, could be done better. It would not have made a difference in this case.

Chairman CARPER. All right. Thank you, Mr. Horowitz.

Mr. HOROWITZ. Let me just echo what Mr. Buckley just said. Ultimately, on much of what we have talked about on the assessment, those were human judgments made by an agent and a supervisor, and those judgments are going to be made in hundreds, if not thousands, of cases.

In terms of protocols and sharing and the culture that we talked about a little bit earlier, about making sure there is that sharing, I think you saw a few things here that are indicative of the issues. The State and local issue that we talked about—there needs to be a recognition that information flow should be both ways and the culture should be one of information flow.

Second, there needs to be following of MOUs within the Federal Government, the sharing that could have occurred in several places with the FBI and the CIA did not. While it would not have had an impact, perhaps, nevertheless, should be occurring regularly. That should be one of the first thoughts happening, not something that is forgotten about.

And then, finally, in light of the travel that occurred, another place where consideration should have been given to not only followup on the travel, but also, again, the question of whether that information should have been shared with the Russian authorities that had, in fact, sent us the lead about that very travel.

Chairman CARPER. Mr. Roth.

Mr. ROTH. DHS had largely a supporting role in the entire episode. That being said, there were things that they could have done that they, I think, are improving as we speak, one of which is assessing the outbound travel to determine whether or not individuals ought to be inspected. It is an enormous task. A place like John F. Kennedy International Airport has something like 13 million passengers in any given year, 200 in-bound flights per day. So, it is a very difficult situation to get right, but certainly, I think, that is an area that could use some improvement.

Likewise, with transliteration of names and matching names within a database, here, we had an example of two separate entries in which there was a misspelling, that those names were not matched. I think there is room for improvement there, which, I think, is taking place.

Chairman CARPER. Thank you.

Mr. McCullough, same question.

Mr. McCULLOUGH. Mr. Chair, just to kind of summarize, we did find the information sharing mechanisms in the government did work here. Information was shared. There were errors, inaccuracies. There may have been a lack of completeness or thoroughness with the information that was being shared. But, certainly, the institutions and the mechanisms that are in place to share the information were doing that.
Despite everything that occurred between the FSB information going to the FBI and then going separately to the CIA, the CIA with the NCTC, the TIDE nomination over to the Terrorist Screening Center, a parallel track from the FBI’s JTTF TECS, despite all of this, despite the misspellings or the distinct spellings, there were different translations of certain pieces of material between different intelligence elements, on January 18, when Tamerlan Tsarnaev was going to travel to Russia—this is 3 days before his travel to Russia—a Customs officer got a ping. Despite all of those errors and inaccuracies, the mechanisms worked. That Customs officer was notified that this individual was going to be traveling to Russia.

And that was the goal. That is the goal of the information sharing. We had a Guardian assessment that occurred, and at the end of the day, we would like to know when he is traveling, the Customs officer got that ping. I believe the DOJ IG found, as a matter of fact, that it is highly likely that that ping, that information, was conveyed to the FBI when that occurred.

And, we can talk about the judgments that were made with respect to the action that was taken with that information. But, I do think that information was shared here. There were some errors. There were some inaccuracies. And we have made some recommendations and drawn some conclusions to address these. But, at the end of the day, there is not a “smoking gun,” there is not a single event or a singular event or a series of events that we can say, had this happened, that most certainly would have changed the scenario here. Had this happened, that would have stopped the bombing. We did not find anything like that.

Chairman CARPER. All right. Thank you.

Dr. Coburn, any closing statement you would like to make?

Senator COBURN. That is all for me. It will be in classified.

Chairman CARPER. OK. Let me just wrap up by saying I think we have had a productive session here today. A lot of work has gone into preparing for this, and we are grateful for that. We look forward to moving to a secure setting and to being able to ask you a few more questions and for you to be able to share with us some information that you are not able to share here.

I just want to say, though, on the anniversary of the Boston Marathon and the running of the marathon earlier this month, that our thoughts go back to a year ago and the loss of life and injuries, and how the lives of some people were taken away and other lives were shattered. But, the crowd that was chanting as the runners went through their course and ran—I say this as a runner myself, my son is a runner, used to live in Boston—I missed qualifying for the Boston Marathon by a minute a couple of years ago, by the way—it is one thing to take a punch, in this case a sucker punch, and it is another thing to bounce back, and, boy, we bounced back. And, I am proud for everybody who turned to, in the face of adversity, calamity, mayhem a year ago—I am very proud for the way that we have demonstrated our strength this year.

The last thing I would say is, were there some mistakes made? Were there some things we could have done better? Clearly, there were. We have drilled down on those. We are going to continue to
drill down on those and make sure we can get as close to perfect as we can, and there is a lot riding on that.

With that, we are going to conclude here. The hearing record will remain open for 15 days, until May 15 at 5 p.m., for the submission of additional statements and questions for the record. So, if you get some, please respond to those.

And with that, we are adjourned at this point in time and will reconvene in just a few minutes. Thank you.
[Whereupon, at 11 a.m., the Committee recessed and proceeded to closed session.]
APPENDIX

Opening Statement of Chairman Thomas R. Carper
“Lessons Learned from the Boston Marathon Bombing: Improving Intelligence and Information Sharing”
April 30, 2014

As prepared for delivery:

I would like to call this hearing to order. Thank you all for coming today. It has been just over one year since the cowardly attack on the Boston Marathon.

Today’s hearing is an opportunity to review what lessons have been learned from the actions and events leading up to the attack, in order to prevent, to the greatest extent possible, a similar incident from happening again.

We do this, in part, to honor the memory of the four people killed in April 2013, as well as the sacrifices that have been made by the nearly 300 people injured in the attacks.

In particular, we mourn for the friends and family of those killed on April 15, 2013 - Krystle Marie Campbell, Martin William Richard, and Lu Lingzi - and for MIT Police Officer, Sean Collier, who was shot by the suspects three days later.

This is our Committee’s second hearing on the Boston Marathon bombing. It is part of our ongoing oversight efforts to understand what went right that fateful day, and what we can do better.

Our first hearing focused on preparedness and response and found – by and large – that the state of Massachusetts, the city of Boston, and the surrounding communities were extremely well trained, coordinated, and prepared.

In my view, this was due in no small part to the assistance provided by DHS through federal grants.

Our focus today is different. We will examine the intelligence collection and information sharing by U.S. agencies with respect to the Tsarnaev family, both before and after the attack, to see what lessons we can learn.

I oftentimes say that everything I do, I know that I can do better. If truth be known, the same is true for most of us. It’s also true of the counter-terrorism activities we’ll be discussing this morning. My sense is that our information sharing systems work well, but having said that, I know that we always can improve them.

Identifying and deterring terrorist plots by lone wolves like the Tsarnaev brothers is extremely challenging, but we need to continue to refine our efforts to help identify these types of people before they attack and before lives are lost.

I want to thank the four Inspectors General who are with us today, as well as their staffs, who have worked diligently over the past year to complete this report.

(19)
While some of the details of the report can only be discussed in the classified portion of today’s hearing, I also want to thank the Inspectors General for releasing an unclassified summary of their findings.

That summary will better inform the American public. I hope it will also serve to reassure our citizens that their federal authorities are working tirelessly and learning from what worked and what didn’t work – not only in the run-up to this tragedy, but also in its aftermath – in order to improve our ability to prevent future attacks from occurring.

I believe there are at least two key findings in the report by the Inspectors General.

First, the IG’s found that federal agencies generally did share information with one another, and they followed the appropriate procedures that were put in place after 9/11.

Second, the Inspectors General identified a number of adjustments and refinements that should be made to further improve our intelligence and information sharing systems. It appears unlikely, however, that any of those changes could have prevented the attack, however.

Still, I was struck by the passages in the report detailing the fact that, if FBI personnel had received more explicit information from a foreign government about Tamerlan Tsarnaev’s apparent interest in committing acts of terror, the FBI would likely have taken additional steps to learn more about him and his intentions.

I plan to explore this conclusion further today with our witnesses.

Meanwhile, let me say that I am pleased to learn through this report that U.S. security and intelligence agencies have already begun addressing some of the issues identified in the report, and in other After Action Reports.

The Inspectors General have also put forward two recommendations for further strengthening and improving terrorist-related information sharing practices.

I look forward to having a discussion about these findings and recommendations today.

I also look forward to the opportunity to discuss the refinements that agencies have already begun making, in a classified briefing that the Committee will hold with the agencies after this hearing.
Unclassified Summary
of Information Handling and Sharing
Prior to the April 15, 2013
BOSTON MARATHON BOMBINGS

Prepared by the Inspectors General of the:
INTELLIGENCE COMMUNITY
CENTRAL INTELLIGENCE AGENCY
DEPARTMENT OF JUSTICE
DEPARTMENT OF HOMELAND SECURITY

10 APRIL 2014
I. INTRODUCTION

On April 15, 2013, two pressure cooker bombs placed near the finish line of the Boston Marathon detonated within seconds of each other, killing three and injuring more than two hundred people. Law enforcement officials identified brothers Tamerlan and Dzhokhar Tsarnaev as primary suspects in the bombings. After an extensive search for the then-unidentified suspects, law enforcement officials encountered Tamerlan and Dzhokhar Tsarnaev in Watertown, Massachusetts. Tamerlan Tsarnaev was shot during the encounter and was pronounced dead shortly thereafter. Dzhokhar Tsarnaev, who fled the scene, was apprehended the following day and remains in federal custody.

A decade earlier, Tamerlan and Dzhokhar Tsarnaev immigrated to the United States from Kyrgyzstan with their parents Anzor Tsarnaev and Zubeidat Tsarnaeva. Anzor Tsarnaev, an ethnic Chechen, his wife Zubeidat Tsarnaeva, and their son Dzhokhar Tsarnaev arrived in the United States from Kyrgyzstan in 2002. They applied for and received an immigration benefit. The elder son, Tamerlan Tsarnaev, and his sisters, Bella and Ailina Tsarnaeva, arrived in the United States in 2003 and also received an immigration benefit. In the years that followed, all six family members became Lawful Permanent Residents of the United States.

Two years before the Boston Marathon bombings, Tamerlan Tsarnaev and Zubeidat Tsarnaeva came to the attention of the Federal Bureau of Investigation (FBI) based on information received from the Russian Federal Security Service (FSB). In March 2011, the FBI received information from the FSB alleging that Tamerlan Tsarnaev and Zubeidat Tsarnaeva were adherents of radical Islam and that Tamerlan Tsarnaev was preparing to travel to Russia to join unspecified underground groups in Dagestan and Chechnya. The FBI-led Joint Terrorism Task Force in Boston (Boston JTF) conducted an assessment of Tamerlan Tsarnaev to determine whether he posed a threat to national security and closed the assessment three months later having found no link or “nexus” to terrorism.

In September 2011, the FSB provided the Central Intelligence Agency (CIA) information on Tamerlan Tsarnaev that was substantively identical to the information the FSB had provided to the FBI in March 2011. In October 2011, the CIA provided information obtained from the FSB to the the National Counterterrorism Center (NCTC) for watchlisting purposes, and to the FBI, Department of Homeland Security (DHS), and the Department of State for their information. Upon NCTC’s receipt of the information, Tamerlan Tsarnaev was added to the terrorist watchlist.
Three months later, Tamerlan Tsarnaev traveled to Russia, as the lead information stated he was preparing to do. However, Tsarnaev's travel to Russia did not prompt additional investigative steps to determine whether he posed a threat to national security.

By April 19, 2013, after the Tsarnaev brothers were identified as suspects in the bombings, the FBI reviewed its records and determined that in early 2011 it had received lead information from the FSB about Tamerlan Tsarnaev, had conducted an assessment of him, and had closed the assessment after finding no link or "nexus" to terrorism. In the days that followed, Members of Congress asked questions of the Director of the FBI, the Director of National Intelligence (DNI), and other government officials about the handling of information concerning Tamerlan Tsarnaev prior to the bombings. The Intelligence Community Inspectors General Forum, with the support of the DNI, determined that the Inspectors General of the Intelligence Community, the CIA, the Department of Justice (DOJ), and DHS would conduct a coordinated review of the handling and sharing of information available to the U.S. government prior to the Boston Marathon bombings. The Inspectors General issued a public announcement of a coordinated, independent review on April 30, 2013.

II. SCOPE AND METHODOLOGY OF THE REVIEW

As outlined in a May 21, 2013, memorandum from the participating Inspectors General, the objectives of this review were to determine:

- The extent of the information available to the U.S. government concerning the relevant individuals and events preceding the Boston Marathon bombings;
- Whether the sharing of this information was complete, accurate, and in compliance with U.S. counterterrorism and information sharing, policies, regulations, and U.S. laws; and
- Whether there are weaknesses in protocols and procedures that impact the ability to detect potential threats to national security.

In furtherance of these objectives, the Offices of Inspector General (OIGs) sought to develop a chronology of the events leading up to the bombings based on information that was known to the U.S. government prior to April 15, 2013. We also sought to identify what additional information existed and may have been available to the U.S. government before the bombings. In considering whether information that existed prior to the bombings was "available" to the U.S. government, the OIGs took into account the limited facts known to U.S. government agencies prior to the
bombings and the extent of the government’s authority under prevailing legal standards to access that information. As a result, the scope of this review included not only information that was in the possession of the U.S. government prior to the bombings, but also information that existed during that time and that the federal government reasonably could have been expected to have known before the bombings.

While some of the information relevant to our review was developed after the bombings, the OIGs were mindful of the sensitive nature of the ongoing criminal investigations and prosecutions related to the bombings, and were careful to ensure that the review would not interfere with these activities. We carefully tailored our requests for information and interviews to focus on information available before the bombings and, where appropriate, coordinated with the U.S. Attorney’s Office conducting the prosecution of alleged bomber Dzhokhar Tsarnaev.1

We focused our review on the entities that were the most likely to have had information about Tamerlan Tsarnaev prior to the bombings – the FBI, the CIA, DHS, and NCTC, which maintains the U.S. government’s database of classified identifying and substantive derogatory information on known or suspected terrorists. We also requested other federal agencies to identify relevant information they may have had prior to the bombings. These agencies included the Department of Defense (including the National Security Agency (NSA)), Department of State, Department of the Treasury, Department of Energy, and the Drug Enforcement Administration.

The review was conducted by four teams from the OIGs of the DOJ, CIA, DHS, and the Intelligence Community (IC). The OIGs reviewed thousands of documents and interviewed more than 160 individuals, including senior CIA, FBI, DHS, and NCTC officials. While the review teams shared relevant documents, attended briefings, and participated jointly in interviews of certain officials, each OIG was responsible for evaluating the actions of, and information available to, its respective agencies. Additionally, each OIG conducted or directed its component agencies to conduct database searches to identify relevant pre-bombing information.

As described in more detail in the classified report, the DOJ OIG’s access to certain information was significantly delayed at the outset of the review by disagreements with FBI officials over whether certain requests fell outside the scope of the review or could cause harm to the criminal

1 The initial lead information from the FSB in March 2011 focused on Tamerlan Tsarnaev, and to a lesser extent his mother Zubeidat Tsarnaeva. Accordingly, the FBI and other agencies did not investigate Dzhokhar Tsarnaev's possible nexus to terrorism before the bombings, and the OIGs did not review what if any investigative steps could have been taken with respect to Dzhokhar Tsarnaev.
investigation. Only after many months of discussions were these issues resolved, and time that otherwise could have been devoted to completing this review was instead spent on resolving these matters.

III. ROLES AND AUTHORITIES OF THE AGENCIES INVOLVED IN THE REVIEW

A. Executive Order 12333

The roles and responsibilities of the intelligence elements of the FBI, DHS, CIA, and NCTC are broadly set forth in Executive Order (E.O.) 12333, as amended. Originally signed in 1981, and amended several times since, E.O. 12333 placed restrictions on intelligence collection activities engaged in by Executive Branch agencies, including the FBI, CIA, and NCTC, while also seeking to foster “full and free exchange of information” among these agencies. Among other purposes, E.O. 12333, as amended, is intended to enhance “the acquisition of significant foreign intelligence, as well as the detection and countering of international terrorist activities.” To further this purpose, E.O. 12333 provides the basic jurisdictional framework for the various roles and responsibilities of the Executive Branch agencies and departments that comprise the Intelligence Community.

Under E.O. 12333, the FBI has primary responsibility to “coordinate the clandestine collection of foreign intelligence collected through human sources or through human-enabled means and counterintelligence activities inside the United States.” The CIA has primary responsibility to coordinate intelligence gathering activities outside the United States. In addition, E.O. 12333 authorizes the NSA to “[c]ollect (including through clandestine means), process, analyze, produce, and disseminate signals intelligence information and data for foreign intelligence and counterintelligence purposes to support national and departmental missions[.]”

B. FBI

The FBI’s domestic operations are governed by the Attorney General Guidelines for Domestic FBI Operations (AG Guidelines) and implemented through the FBI’s Domestic Investigations and Operations Guide (DIOG). The AG Guidelines and the DIOG authorize three levels of investigation to address a potential threat to national security: (1) an assessment, which requires an authorized purpose but does not require any particular factual predication; (2) a preliminary investigation, which requires information or an allegation of a possible threat to national security; and (3) a full investigation, which requires an articulable factual basis of a possible threat
to national security. The AG Guidelines established these different levels of investigation to provide FBI personnel with flexibility to adapt the investigative methods used to the nature of both the matter under investigation and the information supporting the need for investigation. This flexibility includes the option of choosing a lower level of investigation, even when the predication for a higher level of investigation is met, if FBI personnel determine the matter can be resolved through less intrusive methods.

Both the AG Guidelines and the DIOG emphasize the core principles that FBI investigations must be undertaken for an authorized purpose and should be carried out by the least intrusive method feasible under the circumstances of the investigation. According to the DIOG, the threshold requirement that all investigative activities be conducted for an “authorized purpose” is a safeguard intended to ensure that FBI employees respect the Constitutional rights of Americans. Thus, both the AG Guidelines and the DIOG make clear that no investigation may be conducted for the sole purpose of monitoring activities protected by the First Amendment or the lawful exercise of other rights secured by the Constitution or laws of the United States.

As the federal government’s lead domestic counterterrorism agency, the FBI played a critical role in investigating the lead information from the FSB and determining whether Tamerlan Tsarnaev had a nexus to terrorism or posed a threat to the national security in 2011, two years prior to the April 15, 2013, Boston Marathon bombings. This lead information was investigated by the FBI through the Boston JTTF. Representatives from the DHS, CIA, and other federal, state, and local agencies work directly with FBI-led JTTFs across the country, including in Boston.

C. CIA

In addition to E.O. 12333, the National Security Act of 1947, as amended, governs the ability of the CIA to engage in intelligence activities. The National Security Act provides the basic statutory authority for the CIA’s intelligence activities, while prohibiting the Agency from exercising either law enforcement or domestic security functions. Section 104A of the Act authorizes the Director of the CIA to provide “overall direction for and coordination of the collection of national intelligence outside the United

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2 Each level of investigation allows the FBI to use increasingly intrusive investigative methods. For example, the FBI is limited to relatively unintrusive methods such as consensual interviews and database checks in an assessment, while it may use more intrusive methods such as obtaining judicial search warrants and FISA orders to conduct electronic surveillance in a full investigation.
States through human sources by elements of the intelligence community authorized to undertake such collection.3

D. DHS

The Homeland Security Act of 2002, as amended, created the DHS and established the Department's primary mission to prevent terrorist attacks in the United States and to carry out the functions of the entities transferred to the Department, which included the Immigration and Naturalization Service (INS) and the Transportation Security Administration (TSA).3 Multiple components within the DHS execute its mission. Those involved in this review include:

- U.S. Citizenship and Immigration Services (USCIS), which oversees and adjudicates immigration benefits;
- U.S. Customs and Border Protection (CBP), which vets people and goods entering and exiting the United States; and
- TSA, which secures U.S. transportation systems.

E. NCTC

In 2004, the Intelligence Reform and Terrorism Prevention Act (IRTPA) codified the establishment of the NCTC as part of the Office of the Director of National Intelligence.4 The primary missions of the NCTC that pertain to this review are to:

- Serve as the primary organization of the federal government for analyzing and integrating all intelligence possessed or acquired pertaining to terrorism or counterterrorism (except intelligence pertaining exclusively to domestic terrorists and domestic counterterrorism);
- Ensure that . . . agencies have access to and receive intelligence needed to accomplish their assigned activities; and
- Serve as the "central and shared knowledge bank on known and suspected terrorists and international terror groups, as well as

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their goals, strategies, capabilities, and networks of contacts and support."

F. Memorannda of Understanding

The federal agencies that handled information concerning relevant individuals and events prior to the bombings frequently have intersecting and sometimes overlapping responsibilities in conducting counterterrorism activities. The relationships between and among these agencies are governed by memoranda of understanding (MOU). Of particular relevance to this review are the relationships between the FBI, CIA, and DHS, as well as the relationship between the FBI and the NSA, and the NCTC’s relationships throughout the Intelligence Community.

IV. CHRONOLOGY OF EVENTS

In this section, we summarize the chronology of events relating to the U.S. government’s knowledge of and interactions with Tamerlan Tsarnaev, members of his family, and other associates before the bombings. Many of the activities and events that occurred during the period discussed below cannot be included in this unclassified summary.

Tsarnaev Family Background

Tamerlan Tsarnaev and Dzhokhar Tsarnaev immigrated to the United States from Kyrgyzstan with their parents Anzor Tsarnaev and Zubeidat Tsarnaeva. Anzor Tsarnaev, an ethnic Chechen, his wife Zubeidat Tsarnaeva, and their son Dzhokhar Tsarnaev arrived in the United States from Kyrgyzstan in 2002. They applied for and received an immigration benefit. The elder son, Tamerlan Tsarnaev, and his sisters, Bella and Ailina Tsarnaeva, arrived in the United States in 2003, and also received an immigration benefit. In the years that followed, all six family members became Lawful Permanent Residents (LPRs) of the United States.

Receipt of Information from the Russian Government

In 2011, two years before the Boston Marathon bombings, Tamerlan Tsarnaev and Zubeidat Tsarnaeva came to the attention of the FBI based on information received from the FSB. In March 2011, the FBI Legal Attaché (LEGAT) in Moscow received a memorandum in Russian from the FSB regarding Tamerlan Tsarnaev and Zubeidat Tsarnaeva. According to the English translation used by the FBI, the memorandum alleged that both were adherents of radical Islam, and that Tamerlan Tsarnaev was preparing

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5 Summarized from National Security Act of 1947 (P.L. 235), Section 119.
to travel to Russia to join unspecified “bandit underground groups” in Dagestan and Chechnya and had considered changing his last name to “Tsarni.” The Russian authorities provided personal information about both Tamerlan Tsarnaev and Zubeydah Tsarnaeva, including their telephone numbers and e-mail addresses, and requested that the FBI provide the FSB with specific information about them, including possible travel by Tsarnaev to Russia. Importantly, the memorandum included two incorrect dates of birth (October 21, 1987 or 1988) for Tamerlan Tsarnaev, and the English translation used by the FBI transliterated their last names as Tsarnayev and Tsarnayeva, respectively.6

On March 9, 2011, the LEGAT in Moscow sent a letter to the FSB acknowledging receipt of the information and requesting that it keep the FBI informed of any details it developed on Tamerlan Tsarnaev and Zubeydah Tsarnaeva. The LEGAT also sent the translated memorandum to the FBI’s Counterterrorism Division (CTD) and the FBI Boston Field Division with leads to both components “to take any investigative steps deemed appropriate and provide [LEGAT] Moscow with any information derived, for dissemination to the [FSB].” According to available information, the LEGAT did not coordinate with or notify the CIA in March 2011 after receiving the lead information concerning Tsarnaev.

Opening and Conduct of the FBI’s Assessment

The Boston JTTF subsequently conducted an assessment of Tamerlan Tsarnaev to determine whether he posed a threat to national security. The FBI Special Agent (CT Agent) who handled the assessment memorialized the steps he took in the assessment in an incident report maintained in the FBI’s Guardian system, which is the FBI’s threat tracking and management system for counterterrorism assessments.

The CT Agent conducted database searches, reviewed references to Tsarnaev and his family in closed FBI counterterrorism cases, performed “drive-by’s” of Tsarnaev’s residence, made an on-site visit to his former college, and interviewed Tsarnaev and his parents. Based on information from database searches, the CT Agent determined that Tamerlan Tsarnaev’s last name was spelled “Tsarnaev,” and that his correct date of birth was October 21, 1986, information that differed from the lead memorandum from the FSB. During the assessment, the CT Agent asked a CBP officer on

6 After reviewing a draft of the report, the FBI commented that there is no standard transliteration of names from Cyrillic to Roman characters.
the Boston JTTF to create a [redacted] in TECS (the “JTTF TECS record”), which included the correct name and date of birth.⁷

The DOJ OIG determined that the CT Agent did not take certain steps during the assessment, including contacting local law enforcement, visiting the mosque that Tsarnaev attended, and conducting interviews of Tsarnaev’s wife, a former girlfriend he had been arrested for assaulting in 2009, or friends and associates. The CT Agent told the DOJ OIG that he did not find sufficient derogatory information to justify taking these additional steps.

The DOJ OIG also determined that the CT Agent did not attempt to elicit certain information during interviews of Tsarnaev and his parents, including information about Tsarnaev’s plans to travel to Russia, changes in lifestyle, or knowledge of and sympathy for militant separatists in Chechnya and Dagestan. The CT Agent told the DOJ OIG that he did not know why he did not ask about plans to travel to Russia, [redacted].

Additionally, the DOJ OIG determined that the CT Agent did not use every relevant search term known or available at the time to query the databases that were searched, nor did he conduct searches of several major FBI systems, including certain telephone databases and databases that include information collected under authority of the Foreign Intelligence Surveillance Act (FISA). However, searches of FBI databases conducted at the direction of the DOJ OIG during this review produced little information beyond that identified by the CT Agent during the assessment, with the exception of additional travel-related data for Zubeidat Tsarnaeva.

The FBI, through its Office of General Counsel, stated that it was not aware of any documents shared with state and local law enforcement prior to the bombings but that representatives of these agencies would have had access to the CT Agent’s assessment in the Guardian system during this

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⁷ TECS is a system used to, among other things, provide advance notice of international travel and vet international travelers at airports and other ports of entry.  
⁸ Redactions in this document are the result of classification and sensitivity designations we received from agencies and departments that provided information to the OIGs for this review. As to several of these classification and sensitivity designations, the OIGs disagreed with the bases asserted. We are requesting that the relevant entities reconsider those designations so that we can unredact those portions and make this information available to the public.
period. Since the bombings, the FBI has taken steps to encourage greater access to FBI systems by state and local detailees to JTFs, as well as to facilitate the sharing of JTF information with detailees' home agencies.

Closing of the Assessment and Letters to the Russian Government

The FBI closed the assessment on June 24, 2011, having found no link or nexus between Tamerlan Tsarnaev and terrorism. The CT Agent's supervisor (CT Supervisor) told the DOJ OIG that by indicating in the Guardian system that the assessment found no nexus to terrorism he meant that the assessment found no nexus to terrorism from the time the assessment was opened to the time it was closed. He said that if after he closed the assessment the FBI received information from a foreign government suggesting a positive nexus, he would have reopened the assessment.

The CT Supervisor told the DOJ OIG that he discussed the assessment with the CT Agent before the CT Supervisor decided to close it in order to determine whether any additional steps should be taken. He stated that he decided to send a letter to the FSB in an effort to obtain further information about Tsarnaev. In the disposition note in Guardian, the CT Supervisor stated that the FBI would prepare a letter for the LEGAT office in Moscow to disseminate to the FSB. The CT Supervisor told the DOJ OIG that he probably instructed the CT Agent to draft the letter to the FSB to request additional derogatory information about Tsarnaev because the information in the original lead information "wasn't enough."

Accordingly, after the closing of the assessment, the LEGAT sent two letters to the FSB: one dated August 8, 2011, which stated that a review of FBI databases revealed no derogatory information about Tamerlan Tsarnaev and erroneously characterized him as a former prosecutor in Kyrgyzstan; and one dated October 7, 2011, which corrected the earlier error and provided information about Tamerlan Tsarnaev and Zubeidat Tsarnaeva developed during the assessment. Both letters requested that the FSB provide additional information in its possession regarding Tsarnaev. The DOJ and CIA OIGs determined that the Assistant Legal Attaché coordinated the August 8, 2011, letter with the CIA and documented this coordination.

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9 During the time period relevant to this review, DHS had detailed intelligence officers to each of the Massachusetts fusion centers in compliance with the Homeland Security Act, 6 U.S.C. § 124(h)(a)(5). The DHS OIG determined that the DHS intelligence officers at the fusion centers did not receive any documents or other information concerning Tamerlan Tsarnaev prior to the bombings, either from the FBI or from DHS personnel on the Boston JTF. Other than access to the FBI's e-Guardian database, the FBI and DHS do not have an MOU or other agreement to provide fusion centers with access to JTF information.
pursuant to an MOU between the two agencies. The DOJ and CIA OIGs did not find similar documentation that the LEGAT coordinated the October 7, 2011, letter with the CIA.

The DOJ OIG found no documentation or other information that the FSB responded to either letter prior to the bombings.

Inclusion of Tsarnaev on the Terrorist Watchlist

The Terrorist Screening Database (TSDB), known as the terrorist watchlist, is the U.S. government’s central repository of records on known or suspected terrorists. The TSDB receives records from a classified database maintained by NCTC known as the Terrorist Identities Datamart Environment (TIDE), and exports information to various unclassified downstream databases, including TECS.

In September 2011, the FSB provided the CIA information on Tamerlan Tsarnaev that the OIGs determined was substantively identical to the information the FSB had provided the FBI in March 2011. On October 19, 2011, the CIA provided information obtained from the FSB to the NCTC for watchlisting purposes, and to the FBI, DHS, and the Department of State for their information. Upon receipt of the information, NCTC established a record for Tamerlan Tsarnaev in TIDE. Although there was insufficient derogatory information to establish reasonable suspicion that Tsarnaev was a known or suspected terrorist, he was watchlisted.

Tsarnaev’s watchlist records used two dates of birth provided by the Russian government, the “Tsarnayev” spelling of his last name, and a possible name variant. Tsarnaev’s watchlist records were included in CBP’s TECS database as four separate records. Significant differences existed between the four watchlist-derived TECS records and the JTF TECS record, which had been created during the FBI’s assessment of Tsarnaev. Most notable were discrepancies in the spelling of his last name and his date of birth.

At the same time, the NCTC referred Tsarnaev’s record to the Foreign Terrorist Tracking Task Force (FTTTF), an FBI-led task force that works to

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10 The four entries were based on combinations of each last name variant and dates of birth (1987 and 1988). Tsarnaev’s watchlist record also was entered into the Department of State Consular Lookout and Support System (CLASS), used to perform name checks on passport and visa applicants, and, from December 2011 until March 2013, the Transportation Security Administration (TSA) E-Selectee list, used for pre-flight travel screening. Under the practices in place during that time, the E-Selectee list included those admitted under the exception used for Tsarnaev. Records watchlisted under the exception used for Tsarnaev subsequently were deemed ineligible for export to TSA and were removed.
identify known or suspected international terrorists operating in the United States. In December 2011, an FTTTF analyst reviewed Tsarnaev’s information, conducted database searches, and determined that the Boston JTTF previously had conducted an assessment of Tsarnaev based on the same information from the Russian government. The FTTTF analyst also noted that the FBI LEGAT office in Moscow maintained an open case file on Tsarnaev.

Tsarnaev’s Travel to Russia

On January 21, 2012, Tamerlan Tsarnaev traveled to Russia on an international flight from New York to Moscow. CBP received passenger data for Tsarnaev from the airline before his travel and vetted it against various databases, including TECS.\(^{11}\) This vetting alerted a CBP officer in Boston of Tsarnaev’s upcoming travel.\(^{12}\)

The information available to the DHS and DOJ OIGs does not conclusively establish whether the CBP Officer notified the FBI CT Agent about Tsarnaev’s impending travel after being alerted to his travel. Searches of the CBP Officer’s and CT Agent’s e-mail records provided to the DHS and DOJ OIGs did not produce any evidence that such notification occurred by e-mail communication. Further, during separate interviews, the CBP Officer and the CT Agent each said that he had no specific recollection of whether the CBP Officer passed the travel information to the CT Agent.

However, available information indicates that the CBP Officer most likely notified the CT Agent of Tsarnaev’s impending travel. The CBP Officer told the DHS OIG that his usual process when he received a travel notification was to retrieve the TECS record and then inform the agent who requested the e-mail, orally, or by passing a “sticky note.”\(^{13}\) The

\(^{11}\) CBP receives advance airline passenger data prior to a flight’s departure from or to the United States and checks that data repeatedly.

\(^{12}\) This vetting alerted a CBP officer in Boston of Tsarnaev’s upcoming travel.

\(^{13}\) At the time of Tsarnaev’s travel to Russia, CBP and FBI policies did not specify the means by which such notifications should occur. CBP has since changed its travel notification policy to require notification to the FBI case agent by e-mail.
CBP Officer said that he believes he followed his usual process in this instance and that the CT Agent would have told him that the lead was closed and that there was no interest in Tsarnaev’s travel. The DHS OIG reviewed this CBP Officer’s TECS usage on the days preceding Tsarnaev’s outbound travel and confirmed that the CBP Officer accessed Tsarnaev’s JTTF TECS record on the same day he was alerted of Tsarnaev’s travel. Although this does not conclusively establish that the CBP Officer also notified the CT Agent of Tsarnaev’s outbound travel, the DHS OIG concluded that this confirmation demonstrates the CBP Officer took action consistent with his usual process in response to the system alert. Further, the CT Agent stated that the CBP Officer reliably passed along travel information concerning other subjects in the past, and he had no reason to doubt the CBP Officer’s statements that he believes he passed the notification of Tsarnaev’s travel to the CT Agent in January 2012.

Tsarnaev was identified as a potential subject of interest for CBP at JFK International Airport. On the evening of January 21, 2012, when Tsarnaev’s flight was departing, he was a low priority relative to the other passengers of potential concern. As a result, CBP did not review his record or conduct an outbound inspection of him before he departed.

March 2012 JTTF TECS Record

The CBP Officer who created the original JTTF TECS record configured the record to be visible to CBP officers when they conduct initial inspection of international travelers arriving in the United States, known as primary inspection. The CBP Officer included instructions in the JTTF TECS record that CBP conduct a more intensive inspection of Tsarnaev, known as secondary inspection.

TECS records are set to display during primary inspections for a certain period of time. At the end of this period, the CBP officer may change the display status of the JTTF TECS record to be visible during primary inspection for as long as the individual continues to be of interest and merits additional scrutiny.
In March 2012, the record’s display status changed so that it would not display to CBP personnel during primary inspection. Neither the CBP Officer nor the CT Agent recalled discussions about retaining the record to be visible during primary inspection. However, the CBP Officer told DHS OIG that his standard practice is to review the relevant record in TECS and to speak with the relevant case agent to determine whether the record’s subject still is of interest. Additionally, DHS OIG reviewed the CBP Officer’s TECS usage and confirmed that he accessed the JTTF TECS record three days after the display status changed. DHS OIG determined that although this does not conclusively establish that the CBP Officer notified the CT Agent of the record’s change in status, it suggests that the CBP Officer took action consistent with his usual process to determine whether to change the record’s display status.

Tsarnaev’s Return to the United States

On July 17, 2012, Tsarnaev returned to the United States on an international flight from Moscow to New York. CBP received passenger data for Tsarnaev from the airline

alerted a CBP Officer in Boston of Tsarnaev’s upcoming travel.

The DHS and DOJ OIGs were unable to determine whether the CBP Officer alerted the CT Agent about Tsarnaev’s inbound travel. The CBP Officer told the DHS OIG that he did not remember receiving the alert or his actions in response to it, and the CT Agent told the DOJ OIG that he had no recollection of any discussions with the CBP Officer about the return notification. Moreover, the DHS and DOJ OIGs did not locate an e-mail communication from the CBP Officer to the CT Agent. DHS OIG reviewed the CBP Officer’s TECS usage, and confirmed that the CBP Officer accessed Tsarnaev’s JTTF TECS record a few hours after Tsarnaev’s flight landed at JFK International Airport.

Due to differences in CBP procedures and the display status of the record, Tsarnaev was not identified as a potential subject of interest for CBP at JFK International Airport. As a result, Tsarnaev was not directed to secondary inspection. The CBP officer who conducted the primary inspection of Tsarnaev said he could not recall his encounter with Tsarnaev.
A CBP review of the officer’s activity indicates that the officer scanned Tsarnaev’s Alien Registration Card into the computer system used during primary inspection. The card was valid, and as a result, CBP took Tsarnaev’s picture, collected his fingerprints, confirmed his identity, and admitted him into the United States based on his LPR status.

**Significance of Tsarnaev’s Travel**

FBI officials disagreed about the significance of Tsarnaev’s travel to Russia and whether it should have resulted in further investigative action. The CT Agent said that the travel would not have been significant because the assessment was closed and the FBI already had asked the Russians for additional derogatory information. When asked whether he would have considered taking further investigative steps had he learned of the travel at the time, the CT Agent said that he would not have done anything differently.

However, other FBI officials stated that the information would have been important to the FBI. The CT Supervisor told the DOJ OIG that he was unaware of Tsarnaev’s travel to Russia until after the bombings, and that he would have expected the CT Agent to tell him in January 2012 about the TECS hit indicating that Tsarnaev was about to travel to Russia. He said that had he known about the travel, he probably would have reopened the assessment, interviewed Tsarnaev upon his departure from the United States, informed the LEGAT of the travel so that a determination could have been made about notifying the Russian government, and worked with the LEGAT to request information from the Russian government about Tsarnaev’s activities in Russia. The CT Supervisor also stated that “there is a very good chance” that the FBI would have interviewed Tsarnaev again upon his return from Russia had it known about the travel, but that this would have depended on what was learned from the Russians and from any secondary inspection during Tsarnaev’s travel.

Similarly, the Assistant Special Agent in Charge (ASAC) in charge of the Boston JTTF during the period of the assessment expressed the belief to the DOJ OIG that if someone had “pinged” the CT Agent about Tsarnaev’s travel, it would have “changed everything.” She also expressed the belief

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13 The CT Agent said he did not recall having a practice of notifying his supervisor of travel notifications in closed assessments.

15 We note, however, that the ASAC told the DOJ OIG that she was not made aware until after the Boston Marathon bombings of the Tsarnaev lead information or the FBI’s assessment of Tamerlan Tsarnaev. The ASAC said that an assessment generally did not reach her attention unless it qualified as a sensitive investigative matter under the AG Guidelines. The FBI did not designate the Tsarnaev assessment as a sensitive investigative matter.
that had the Boston JTTF known that Tsarnaev traveled to Russia, and that he went to an area known to be a training ground for extremists, it would have worked with the Moscow LEGAT to obtain additional information. Additionally, she said that she believes the FBI would have opened a second assessment and interviewed Tsarnaev about why he went to Russia.

The FBI LEGAT in Moscow between May 2011 and October 2012 told the DOJ OIG that he was not aware of Tsarnaev’s travel to Russia at the time and did not believe that any U.S. agency at the Moscow Embassy was aware of the travel. The LEGAT characterized the travel as “huge” and said that had this information been brought to his attention, he would have reported the information to CTD and the Boston Field Division for them to take any actions they deemed appropriate. He said that the “normal course of events” based on past cases would have been for the FBI to reopen the Guardian assessment and seek additional information from the FSB regarding Tsarnaev’s activities while in Russia.

Tsarnaev’s Naturalization Application

Tamerlan Tsarnaev signed an application for naturalization on August 28, 2012. The USCIS National Benefits Center (NBC), which conducts background checks to determine whether an applicant meets the requirements for naturalization, received the application on September 24, 2012. As part of its background checks, NBC searched TECS and identified the JTTF TECS record entered during the assessment, and also requested fingerprint and additional information from the FBI. Based on the information obtained, the NBC transferred Tsarnaev’s application for additional review.¹⁷

On October 22, 2012, an Immigration Services Officer (ISO) sent an e-mail to the CT Agent listed in the JTTF TECS record explaining that Tsarnaev had filed an application for naturalization and asking whether Tsarnaev represented a national security concern. The CT Agent subsequently searched the FBI’s case management database and replied on October 23, 2012, to the ISO, “There is no national security concern related to [Tamerlan Tsarnaev] and nothing that I know of that should preclude issuance of whatever is being applied for.” The CT Agent told the DOJ OIG

¹⁷ The DHS OIG also reviewed the USCIS adjudications of the naturalization applications of the three other family members who applied, Anzor Tsarnaev, Dzhokhar Tsarnaev, and Zubeidat Tsarnaeva. Their files did not contain significant derogatory information. USCIS naturalized the three family members.
that he did not recall whether he searched public sources before replying to
this e-mail.\textsuperscript{18}

The ISO also contacted the USCIS liaison on the Boston JTTF. The
liaison told the DHS OIG that when he received the ISO’s e-mail, he
conducted database searches and met with the CT Agent. He said that he
and the CT Agent discussed the records from the assessment of Tsarnaev,
including the original information provided by the FSB. The liaison said
that he told the CT Agent that barring any derogatory information from this
case or another source, Tsarnaev likely was eligible for citizenship, and that
he recalled that the CT Agent had no opposition to Tsarnaev’s
naturalization. The CT Agent told the DOJ OIG that it was a “good bet” he
discussed Tsarnaev’s naturalization application with the liaison but did not
have a specific recollection of what they discussed.

On October 26, 2012, the liaison sent an e-mail to the ISO stating
that there was no current or prior investigation for Tsarnaev, and “there is
no derogatory information related to national security that would adversely
affect the subject’s eligibility for the immigration benefit being sought at this
time.” Tsarnaev’s application then was returned to the queue for normal
processing. USCIS personnel subsequently conducted database searches
for Tamerlan Tsarnaev on multiple separate dates and found no derogatory
records. DHS OIG determined that USCIS personnel did not use all
available aliases when conducting these searches, failing to query for the
term “Tamer Tsarnaev.” However, the DHS OIG concluded that had USCIS
checked this alias, it would not have produced additional information.

In late November 2012, in response to a USCIS information request,
the FBI conducted a database search and drafted a memorandum stating
that there was no derogatory information about Tsarnaev. On December 3,
2012, the FBI returned additional information results showing Tsarnaev’s
arrest for assault and battery of his former girlfriend in July 2009. USCIS
then requested court records to confirm that the arrest did not result in a
conviction, which it did not receive before the April 15, 2013, bombings.

A USCIS officer interviewed Tsarnaev on January 23, 2013, but did
not adjudicate his naturalization after the interview because USCIS had not
received the court records relating to his 2009 arrest. As a result,
Tsarnaev’s naturalization application remained pending on April 15, 2013.
The USCIS officer told the DHS OIG that had the court records been

\textsuperscript{18} The FBI has no procedures for processing such requests for information about
the subjects of closed investigations or assessments that are submitted to the FBI in
connection with naturalization applications.
processed before this date, he would have had no grounds to deny the application, and Tsarnaev would have become a naturalized citizen.

V. INFORMATION OBTAINED OR FIRST ACCESSED AND REVIEWED AFTER THE BOMBINGS

The OIG teams examined information that existed prior to the bombings but was not obtained or first accessed and reviewed until after the bombings. This information included certain information to show that Tsarnaev intended to pursue jihad, statements by Tsarnaev’s former girlfriend describing Tsarnaev’s shift toward radical Islam between 2006 and 2009, descriptions from multiple sources of Tsarnaev’s activities while in Russia in 2012, and Tsarnaev’s collection and sharing of jihadi-themed videos and other extremist materials beginning at least a year prior to the bombings.

*January 2011 Communications*
Interview of Tsarnaev’s Wife and Former Girlfriend

After the bombings the FBI interviewed Tsarnaev’s former girlfriend and his wife, Katherine Tsarnaeva. The former girlfriend provided information about changes in Tsarnaev’s behavior and appearance between 2006 and 2009, including his growing interest in videos about Islam.

The DOJ OIG concluded that Tamerlan Tsarnaev’s former girlfriend and wife were available to be interviewed during the 2011 assessment, but that it can never be known whether they would have provided the same information to the FBI about Tsarnaev at any time before Tsarnaev had been identified as a perpetrator of the Boston Marathon bombings while he was still alive and, in the case of Tsarnaev’s wife, while he was married to her.

Tsarnaev’s Travel to Russia

Tsarnaev traveled to Russia on January 21, 2012, and returned to the United States on July 17, 2012. The DOJ OIG found that no information was available in the FBI’s primary data systems prior to the bombings about Tsarnaev’s activities in Russia, and sought to determine what additional information existed about Tsarnaev’s activities during this period and whether this information was available to the FBI before the bombings.

The DOJ OIG’s review of materials provided by the FBI showed that after the bombings the FBI obtained information about Tsarnaev’s activities during this period primarily from three sources: the FSB, witness interviews, and analyses of computer media from Tsarnaev’s home obtained through a method only available in a full investigation. These materials showed that Tsarnaev spoke of jihad prior to traveling to Russia, and that he shared extremist articles and videos while he was in Russia.

Computer Media and Electronic Communications

The OIGs reviewed analyses of relevant information learned from exploiting the electronic media and communications of Tsarnaev and his associates after the bombings. The FBI’s analysis was based in part on other government agency information showing that Tsarnaev created a YouTube account on August 17, 2012, and began posting the first of several jihadi-themed videos in approximately October 2012. The FBI’s analysis was based in part on open source research and analysis conducted by other U.S. government agencies shortly after the bombings showing that Tsarnaev’s YouTube account was created with the profile name “Tamerlan Tsarnaev.” After reviewing a draft of this report, the FBI commented that Tsarnaev’s YouTube display name changed from “muazseyfullah” to
“Tamerlan Tsarnaev” on or about February 12, 2013, and suggested that therefore Tsarnaev’s YouTube account could not be located using the search term “Tamerlan Tsarnaev” before that date. The DOJ OIG concluded that because another government agency was able to locate Tsarnaev’s YouTube account through open source research shortly after the bombings, the FBI likely would have been able to locate this information through open source research between February 12 and April 15, 2013. The DOJ OIG could not determine whether open source queries prior to that date would have revealed Tsarnaev to be the individual who posted this material.

An FBI analysis of electronic media showed that the computers used by Tsarnaev contained a substantial amount of jihadist articles and videos, including material written by or associated with U.S.-born radical Islamic cleric Anwar al-Aulaqi. On one such computer, the FBI found at least seven issues of Inspire, an on-line English language magazine created by al-Aulaqi. One issue of this magazine contained an article entitled, “Make a Bomb in the Kitchen of your Mom,” which included instructions for building the explosive devices used in the Boston Marathon bombings.

Information learned through the exploitation of the Tsarnaev’s computers was obtained through a method that may only be used in the course of a full investigation, which the FBI did not open until after the bombings.

**NSA Information**

The DOJ OIG, in coordination with the IC IG, reviewed information that the NSA produced in response to a request from the IC IG. Included in this production was information from 2012. This information was not accessed and reviewed until after the bombings.

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20 In response to a DOJ OIG request for information supporting this statement, the FBI produced a heavily redacted 3-page excerpt from an unclassified March 19, 2014, EC analyzing information that included information about Tsarnaev’s YouTube account. The unredacted portion of the EC stated that YouTube e-mail messages sent to Tsarnaev’s Google e-mail account were addressed to “muazzeeyfullah” prior to February 12, 2013, and to “Tamerlan Tsarnaev” beginning on February 14, 2013. The FBI redacted other information in the EC about Tsarnaev’s YouTube and Google e-mail accounts.
VI. SUMMARY OF ANALYSIS AND CONCLUSIONS

Based on all the information gathered during our coordinated review, we believe that the FBI, CIA, DHS, and NCTC generally shared information and followed procedures appropriately. We identified a few areas where broader information sharing between agencies may have been required, such as FBI coordination with the CIA after receiving the lead information in March 2011, or where broader information sharing in the future should be considered, such as greater sharing of threat information with state and local partners. We also identified a factual question that could not be conclusively resolved concerning whether the notification of Tsarnaev's travel to Russia was shared with the FBI CT Agent who conducted the assessment.

With respect to the FBI's pre-bombing investigation, we concluded that the FBI made investigative judgments based on information known at the time and that were within the legal framework governing its ability to gather intelligence and conduct investigations, in this case of U.S. persons. We believe it is impossible to know what would have happened had different judgments been made. With respect to post-assessment activities, we believe that Tsarnaev's travel to Russia in 2012 was significant in view of the FSB lead information and warranted further investigative action.

Each participating OIG reached specific conclusions regarding actions taken or not taken by its component agencies. We briefly summarize our most significant conclusions below.

The FBI's Assessment of Tamerlan Tsarnaev

- The AG Guidelines and the DIOG give flexibility to FBI personnel to choose a lower level of investigation, even when the factual predication for a higher level of investigation is met, if FBI personnel determine the matter can be resolved through less intrusive methods. Given the limited information available to the Boston JTTF in March 2011 concerning Tamerlan Tsarnaev, the DOJ OIG concluded that the FBI CT Supervisor and CT Agent’s decision to open the investigation at the assessment level was an application of the least intrusive method principle within their investigative discretion.

- Because the lead from the FSB included information about Zubeidat Tsarnaeva, the DOJ OIG believes that the CT
Supervisor and CT Agent should have given greater consideration to opening an assessment on her. However, given that the bulk of the derogatory information in the lead arguably focused on Tamerlan Tsarnaev, the DOJ OIG concluded that it was within their discretion not to open an assessment on Zubeidat Tsarnaeva and instead to conduct limited database queries using her name and other relevant identifiers.

- The DOJ OIG concluded that additional investigative steps would have resulted in a more thorough assessment, including conducting additional database searches, asking questions of Tamerlan Tsarnaev and his parents to elicit information about any plans Tsarnaev may have had to travel to Russia, and interviewing Tsarnaev's former girlfriend and wife. However, the DOJ OIG determined that the additional database searches would not have revealed any information that was not already known to the CT Agent conducting the assessment. In addition, the DOJ OIG found that it is impossible to know what the former girlfriend and wife would have told the FBI in 2011 before the Boston Marathon bombings and while Tamerlan Tsarnaev was still alive. Therefore, it cannot be known whether these additional interviews would have yielded additional information relevant to the FSB lead information.

- The DOJ OIG found that since the Boston Marathon bombings the FBI has taken steps to encourage state and local partners on JTTFs to review the Guardian system and share relevant threat information with their home agencies. The DOJ OIG agrees with the steps the FBI has taken and recommends that the FBI take additional steps to share threat information with state and local partners more proactively.

Tamerlan Tsarnaev's Travel to Russia

- The DOJ and DHS OIGs found that there is a factual question regarding whether the DHS CBP Officer on the Boston JTTF, after receiving advance notification of the travel, informed the FBI CT Agent who conducted the assessment about Tsarnaev's flight to Russia. The OIGs believe that the CT Agent most likely did receive notice of Tsarnaev's outbound flight but we were unable to determine this fact conclusively because there was no written confirmation that the CBP Officer had conveyed this information to the CT Agent. For the same reason, the DOJ and DHS OIGs could not determine conclusively whether the CBP Officer informed the CT Agent of Tsarnaev's return flight from Russia.
The DOJ OIG agreed with the CT Supervisor and ASAC that Tsaarnaev’s travel to Russia was significant and warranted further investigation. Therefore, assuming the CT Agent was aware of Tsaarnaev’s impending travel, we believe that he should have taken the additional investigative steps the CT Supervisor said he probably would have taken had he known about the travel. We note, however, that it is impossible to know what additional information may have surfaced through further investigation, including information obtained or accessed during the course of the FBI’s full investigations initiated after the bombings.

**CBP Vetting of Tsaarnaev’s Travel**

- DHS OIG examined whether CBP vetted Tsaarnaev’s outbound travel to Russia according to policies and procedures and determined that it did so. DHS OIG determined that the CBP’s system for vetting passenger information performed as designed, and identified Tsaarnaev as a potential subject of interest. Additionally, DHS OIG examined CBP’s decision not to conduct an outbound inspection of Tsaarnaev and concluded that CBP’s decision to scrutinize higher priority travelers instead of Tsaarnaev accorded with CBP policy and procedures.

- The DHS OIG determined that the CBP Officer’s decision to allow Tsaarnaev’s JTTF TECS record to change display status and therefore not be visible to CBP personnel during primary inspection when he returned to the United States, was in accordance with CBP policy and procedures. Under CBP policy, the CBP Officer may change the display status of the TECS records to be visible as long as the individual continues to be of interest and merits additional scrutiny. The DHS and DOJ OIGs believe that CBP and FBI should clarify when and under what circumstances JTTF personnel may change the display status of a TECS record, particularly in closed cases.

- DHS OIG determined that CBP properly admitted Tsaarnaev into the United States in July 2012 after taking Tsaarnaev’s picture, collecting his fingerprints, and confirming his identity and LPR status. DHS OIG also concluded that CBP’s notification to the CBP Officer of Tsaarnaev’s inbound travel was in compliance with CBP procedures.

- CBP has taken steps since the bombing to improve the vetting process in light of lessons it learned.
Information Sharing and Coordination Between the FBI and CIA

- The DOJ and CIA OIGs found that the FBI LEGAT in Moscow did not coordinate with the CIA in March 2011, pursuant to the Memorandum of Understanding between the FBI and the CIA, after receiving the lead information from the FSB concerning Tamerlan Tsarnaev. However, we also concluded that the CIA's involvement in March 2011 likely would not have provided the FBI with information that could have been helpful to the Boston JTTF's assessment of Tamerlan Tsarnaev.

FTTTF and NCTC's handling of information about Tsarnaev

- The DOJ OIG examined the FTTTF's handling of the referral of Tsarnaev's record from NCTC, including the FTTTF's decision not to provide information about the fact of the closed FBI assessment of Tsarnaev to NCTC. The DOJ OIG determined that FTTTF practice at that time did not require the provision of information directly to NCTC. Additionally, the DOJ OIG concluded that had the fact of the closed assessment been shared with NCTC, this information may have led to Tsarnaev's removal from the watchlist.

- NCTC had in its possession the CIA's nomination of Tsarnaev to TIDE, the TIDE record derived from that nomination, and travel data from DHS regarding Tamerlan "Tsarnaev's" outbound flight to Russia in January 2012.

- The IC IG determined that Tsarnaev's nomination to TIDE was at a lower priority than those that are ordinarily enhanced. The IC IG expects NCTC's new practice of seeking to enhance all U.S. person watchlisted information in TIDE will reduce the level of unmatched records for those persons in the future.

- On April 3, 2012, NCTC received information from DHS about Tsarnaev's January 21, 2012, outbound travel. The data did not correctly identify Tsarnaev as a U.S. person. Based on the information received from DHS, NCTC retained the document in accordance with procedures. Had the data accurately identified Tsarnaev as a lawful permanent resident (a U.S. person), NCTC would have been required to delete his travel information within 180 days unless it was determined to constitute terrorism information.

Adjudication of Immigration Benefits for Tamerlan Tsarnaev

- DHS OIG examined the INS's adjudication of immigration benefits for the Tsarnaev family members in 2002 and 2003, as
well as the USCIS’s adjustment of their status to lawful permanent resident (LPR) in 2006 and 2007. The DHS OIG concluded that the USCIS granted these benefits in accordance with the Immigration and Nationality Act (INA) and agency policy and procedures.

- DHS OIG examined the USCIS’s adjudication of Tamerlan Tsarnaev’s 2012 application for naturalization and concluded that, with one exception, the USCIS conducted the naturalization processes in accordance with the requirements of the INA and the USCIS policies and procedures. The one exception was that the USCIS did not check one alias, “Tamer Tsarnaev.” However, the DHS OIG determined that had the USCIS checked this alias, it would not have found the TECS entries derived from Tsarnaev’s watchlist record.

- DHS OIG found that the USCIS acted appropriately by contacting Boston JTTF members and receiving information that Tsarnaev did not pose a national security concern. Additionally, the ISO who interviewed Tsarnaev followed USCIS processes and policies by delaying adjudication of his naturalization application until the court records dismissing criminal allegations were obtained.

VII. RECOMMENDATIONS

In light of our findings and conclusions summarized above, the participating OIGs found no basis to make broad recommendations for changes in information handling or sharing. We nonetheless identified some areas in which existing policies or practices could be clarified or improved. Accordingly, we make the following recommendations:

1. The DOJ and DHS OIGs recommend that the FBI and DHS clarify the circumstances under which JTTF personnel may change the display status of a TECS record, particularly in closed cases.

2. The DOJ OIG recommends that the FBI consider sharing threat information with state and local partners more proactively and uniformly by establishing a procedure for notifying state and local representatives on JTTFs when it conducts a

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21 The DHS OIG also found that the USCIS adhered to statutes, policies, and procedures when it granted naturalization to Dzhokhar Tsarnaev, Anzor Tsarnaev, and Zubeidat Tsarnaeva.
counterterrorism assessment of a subject residing in or having a nexus to a representative's area of responsibility. Such a procedure would allow state and local representatives to JTTFs the opportunity to share potentially relevant information with the FBI.
IC IG FORUM

Unclassified Summary

Of Information Handling and Sharing

Prior to the April 15, 2013

BOSTON MARATHON BOMBINGS

MANAGEMENT COMMENTS
April 9, 2014

MEMORANDUM FOR:        John Roth
                         Inspector General

FROM:           Jim H. Crumpacker
                 Director
                 Departmental GAO-OIG Liaison Office

SUBJECT:        OIG Draft Report: “A Review of the Handling and Sharing of
                Information Prior to the April 15, 2013 Boston Marathon
                Bombings” (OIG Project No. 13-146)

Thank you for the opportunity to review and comment on this draft report. The U.S. Department of Homeland Security (DHS) appreciates the Office of Inspector General’s (OIG’s) work, and that of its national security community partners, in planning and conducting this review and issuing this report.

DHS has built close relationships with partners in communities across the Nation and improved its support to them, actions that will continue to make America stronger and more resilient to terrorist attacks, and threats and hazards of all kinds. DHS works with first responders, law enforcement, individuals, private sector partners, and communities across the country to reduce vulnerabilities and enhance preparedness while strengthening emergency response capabilities at the Federal, State, local, tribal and territorial levels. While America is stronger and more resilient as a result of efforts over the past decade to build robust national capabilities, the Boston Marathon bombings serve as a reminder that threats from terrorism persist and continue to evolve.

Since the Boston attack, DHS, the Federal Bureau of Investigation (FBI), and National Counterterrorism Center (NCTC) have expanded information sharing with state and local officials about potential threats. DHS also sent updated guidance to officers at the Joint Terrorism Task Force (JTTF) to improve on our strong foundation of collaboration with the FBI. Additionally, DHS also continues to work closely with federal partners to screen and vet domestic and international travelers, visa applicants and other persons of interest to identify potential threats.

DHS is pleased to note OIG’s recognition that the Department and its external partners generally shared information and followed procedures appropriately. For example, as stated in the draft report, U.S. Customs and Border Protection (CBP) followed the appropriate policy and procedures during the outbound and inbound vetting of Tamerlan Tsarnaev’s (Tsarnaev’s) travel.
CBP continuously strives to improve its processes while ensuring that information provided is accurate and verified. For example, CBP established a “formalized notification procedure” to ensure documentable communication in the fast-paced environment of the JTTF.

The draft report contained one recommendation directed to DHS with which the Department concurs. Specifically, OIG recommended that:

**Recommendation:** The Federal Bureau of Investigation and DHS clarify the circumstances under which Joint Terrorism Task Force personnel may change the display status of a TECS record, particularly in closed cases.

**Response:** Concur. CBP will coordinate with FBI counterparts to determine what additional TECS record guidance is needed for JTTF personnel and how best to disseminate that guidance, as appropriate. Estimated Completion Date: September 30, 2014.

The events in Boston have highlighted how close coordination among Federal, State, and local officials is critical in the immediate aftermath and response to terrorist attacks and reinforces the principle and value of whole community contributions, including from the general public. Both the work leading up to the Boston Marathon and the quick action following the events demonstrate the significant progress that has been made over the past eleven years.

Again, thank you for the opportunity to review and comment on this draft report. Technical comments were previously provided under separate cover. Please feel free to contact me if you have any questions. We look forward to working with you in the future.
U.S. Department of Justice
Federal Bureau of Investigation

Office of the Director
Washington, D.C. 20535
April 7, 2014

The Honorable Michael E. Horowitz
Inspector General
United States Department of Justice
Washington, D.C. 20530-0001

The Honorable I. Charles McCullough, III
Inspector General of the Intelligence Community
Washington D.C. 20511

The Honorable David B. Buckley
Inspector General
Central Intelligence Agency
Washington, D.C. 20505

The Honorable John Roth
Inspector General
United States Department of Homeland Security
Washington, DC 20528-0305

Dear Inspectors General:

The FBI appreciates your thorough review of the handling and sharing of information prior to the April 15, 2013 Boston Marathon bombings. Of course, we continue to remember all who were harmed in those terrible events. But whenever a tragedy occurs, we owe it to the victims and the American people to look back and see what lessons we can learn. It’s not just a useful exercise; it’s an essential one.

Here, your review confirmed that when Russian authorities provided limited information to the FBI about Tamerlan Tsarnaev and his mother in 2011, the FBI acted appropriately. The FBI’s Boston field office took responsible investigative steps and, as you recognized, generally shared information and followed procedures appropriately. We also concur with your recommendations. In fact, we have already taken steps to ensure that all threat information is proactively and uniformly shared with the state and local partners whose support is so critical to the success of our Joint Terrorism Task Forces.

FBI agents and analysts throughout the world, together with our law enforcement and intelligence partners, work day in and day out to protect the homeland, using all available tools consistent with our Constitution, laws and policies. They have to make critical judgments in real time, almost always with imperfect information, and often in dangerous circumstances. I am proud of the work that the Boston field office did in this case, before the bombings as well as after them, and I am proud of all the people of the FBI who have made the safety of the American people their life’s mission.

Sincerely,

James B. Comey
Director
MEMORANDUM FOR:  I. Charles McCullough III
Inspector General of the Intelligence Community

SUBJECT: A Review of the Handling and Sharing of Information Prior to the
April 15, 2013 Boston Marathon Bombings

Thank you for the opportunity to review and comment on your report on the Boston
marathon bombings. As indicated in the report, NCTC has conducted its own center-wide
review of related activities and relevant issues pertaining to the bombings, as is our standard
practice following any significant terrorism event. Although our review did not reveal any
information that would have led to discovery of the marathon plotting or attacks prior to their
occurrence, we identified actions and enhancements that will refine our current and future
capabilities, processes, and procedures. We are also continuing to monitor our progress with
regular updates among our leadership team and will continue to work with your office going
forward.

Matthew G. Olsen

Date

April 9, 2014