

[From the Washington Post, June 1, 1996]

ALREADY DELIVERING

(By Marvin Runyon)

Were the Postal Service a private company, it would be the ninth-largest business in the United States. It is bigger than Coca-Cola, Xerox and Eastman Kodak—combined. With more than 750,000 employees in all U.S. states and territories, the U.S. Postal Service is the largest civilian employer in the country—accounting for one out of every 170 U.S. paychecks. Last year, the Postal Service delivered 181 billion pieces of mail—more pieces in a day than Federal Express delivers in a year.

No doubt the complex and amazing U.S. Postal Service faces some serious challenges. But does anyone seriously believe that this calls for creating another government commission?

In their article of May 20 ["Delivery for the Postal Service," op-ed] four friends of the Postal Service—David Ginsburg, Murray Comarow, Robert L. Hardesty and David F. Harris—argue for just such a panel.

The fact is, the Postal Service can't wait for a commission. We've already begun to turn things around.

No tax dollars fill our coffers. And the real price of a stamp, when adjusted for inflation, is about the same today as it was in 1971. But today's Postal Service makes a profit. Last year, we earned \$1.8 billion. So far, we're on track to earn between \$700 million and \$900 million in fiscal 1996.

In 1995 we set a record of 88 percent for on-time delivery. We expect to set a new record when new statistics are released next week. Moreover, we intend to raise our national on-time delivery average for local first-class mail to 92 percent by next year. By 2000, we are aiming for 95 percent or better, with similar improvements in other service categories.

We're also working to raise revenue and exploring the universe of technology. In the coming months, we will be launching hybrid mail services that combine the speed of computer messaging with the security and impact of the U.S. Mail. We'll also be introducing electronic money transfer services, international catalogue shopping, convenient new bill-paying methods and dozens of new services available at our 40,000 post offices.

And we're increasing service, not costs, by reengineering the way we deliver the mail. Last year, we launched a new blueprint for excellence called CustomerPerfect!, which is helping us examine how we deliver the mail every step along the way, from the back dock to the customer's mailbox. At the same time, we're working to reduce labor costs, which account for some 80 percent of our annual budget.

But more must be done. Legislative reform is needed to allow the Postal Service to keep pace with the communications business; for example, to offer business customers volume discounts and customized service contracts. We need the authority to test new products more easily and bring them to market more quickly. And we need changes that will bring labor negotiations back to the bargaining table so we can better control our costs.

The Postal Service doesn't need a commission. It needs to have the shackles of government regulation loosened so it can continue its commitment to excellence.

INS TO BE COMMENDED IN MIAMI

HON. LINCOLN DIAZ-BALART

OF FLORIDA

IN THE HOUSE OF REPRESENTATIVES

*Wednesday, June 19, 1996*

Mr. DIAZ-BALART. Mr. Speaker, the Immigration and Naturalization Service [INS], created by Congress over a hundred years ago—March 3, 1891—has been charged with the responsibility of providing services under the Immigration and Nationality Act, which among other things includes providing assistance to individuals seeking naturalization—the process by which eligible immigrants become U.S. citizens. Therefore, INS is appropriately involved in the citizenship process as an integral part and I believe that Commissioner Meissner has made significant progress in reducing the extensive processing backlogs for prospective new citizens as interest in naturalization has increased substantially during her term as commissioner.

Although I cannot speak for other portions of the country, in Miami INS has done a commendable job of moving applicants through the citizenship process expeditiously. As a part critic of INS's failure to process applications on a timely basis, I have been encouraged by the important headway INS has made in reducing the average time for completing an application.

Naturalization applications have severely outpaced the capacity of INS—from just over 200,000 in 1983 to over a million in 1995, and thousands of applications had been accumulating in Miami with a mere 22 personnel to process them. To respond to this unacceptable situation, using its own fee revenue, INS has added 158 naturalization personnel to the Miami District staff this year to handle the steadily increasing volume of citizenship applications. In the first half of this year, thanks to the additional staffing provided by Commissioner Meissner, the Miami district has been able to complete close to 30,000 N-400 applications—the standard naturalization form—which is over 1,000 more than the Miami district completed in the entire year for 1995. I have been pleased with this progress and commend Commissioner Meissner's hard work to ensure that naturalization is given the priority it merits.

Through its Citizenship USA project, INS is meeting on a monthly basis in Miami with local organizations to improve community outreach. Groups such as One Nation, the Catholic Legal Immigration Network Inc. [CLINIC], Dade County Schools and the Hispanic Coalition have worked with volunteers and local officials to help the INS facilitate its citizenship activities.

To be eligible for citizenship, an immigrant must be a legal permanent resident for at least 5 years—three if married to a U.S. citizen—exhibit good moral character and understanding of constitutional principles, demonstrate a knowledge of U.S. history/civics and basis English—unless exempted for age or disability—and must pay an application fee of \$95 which funds the INS process of examining each case. Thus, naturalization is not an automatic step for every immigrant, and those individuals who have gone to the trouble and effort of playing by the rules and have demonstrated their dedication and desire to be a U.S. citizen deserve the opportunity to be

processed on a timely, efficient basis by INS. Although there have been enormous backlogs in the past, I believe that Commissioner Meissner is taking important steps toward helping immigrants naturalize and take full advantage of citizenship in these great United States.

CITRUS TRISTEZA VIRUS

HON. FRANK RIGGS

OF CALIFORNIA

IN THE HOUSE OF REPRESENTATIVES

*Wednesday, June 19, 1996*

Mr. RIGGS. Mr. Speaker, northern California, with its benign temperature, is home to many agricultural products, including grapes, stone fruits, vegetables, and citrus. California has 275,000 acres in citrus groves. Roughly 30,000 to 35,000 people are employed in the citrus industry, which means ontree revenues of \$546.3 million for the State of California. However, if the brown citrus aphid intrudes into our groves, everything we worked so hard for will be lost.

The brown citrus aphid is the carrier for the citrus tristeza virus or CTV. CTV is a very destructive disease that has already killed over 40 million trees worldwide and is projected to destroy 180 million citrus trees on citrus tristeza virus-sensitive sour orange rootstock in the United States, Mexico, the Caribbean, and other parts of North America. If there is even one strain of the CTV in the rootstock, it will debilitate the trees and will produce extremely low quantities of fruit. If the quantity of citrus decreases, it means millions of dollars in revenue lost for the State of California.

My colleagues in Arizona, Florida, Louisiana, and Texas share California's understanding of the importance of the threat presented by the brown citrus aphid. If not controlled, the disease will escalate and will affect the U.S. citrus industry, possibly eliminating the United States as a major supplier of fresh fruit and juice concentrate in the world.

Congress has already made a commitment to fight the citrus tristeza virus in the fiscal year 1996 and fiscal year 1997 Agricultural appropriations bills with a \$500,000 special research grant. However, I believe more needs to be done. The farm bill, passed earlier this year, created a \$3 million cooperative national research initiative to control the citrus tristeza virus and the brown citrus aphid. The program would entail new research and develop technologies needed to manage the disease, provide environmentally and energy-efficient control measures, and reduce the economic losses due to the diseases caused by the CTV. Unfortunately it was not possible to fund the research initiative in this year's appropriations bill. However, if additional monies become available to the committee, I will work to ensure that the CTV research initiative is given strong consideration for funding.

AUNG SAN SUU KYI AND HER  
WORK IN BURMA

HON. NEIL ABERCROMBIE

OF HAWAII

IN THE HOUSE OF REPRESENTATIVES

*Wednesday, June 19, 1996*

Mr. ABERCROMBIE. Mr. Speaker, today there was a ceremony commemorating the