

as well. Specifically, what technologies, legal remedies, and policy frameworks, or combinations thereof, can be used to effectively protect the security of the Internet, the public switched network, and other communications systems?

A panel of witnesses drawn from the public will be assembled to discuss the following topics with a panel of senior Administration officials, members of the Security Issues forum, and members of the U.S. Advisory Council on the NII, and to field questions and comments from other members of the public.

The public meeting will consist of two panels. The first panel, entitled "Experiences and Expectations," representing users of the NII, should address questions in three principal areas:

1. As systems evolve from a closed to a more open status, what are your expectations and needs regarding the availability and reliability of services and information on the NII? Examples of risks include loss of proprietary or personal information or network disruptions or outages.

2. How does your organization plan to ensure that information and underlying systems are available to legitimate users? Consider technical, managerial, and legal strategies.

3. How should government support the reliability and availability of the NII? What government policies or guidance would bolster your confidence in the NII?

The second panel, entitled, "current State of Affairs and Future Challenges," represented industry providers of communications services, whether cable, wireless, satellite, Internet, or public switched network communications, should address questions in three principal areas:

1. What are the security risks faced by industry providers of communications services today? As networks evolve from a closed status to a more open one, how will the interoperability of systems and the expansion of universal access affect availability and reliability? How do you plan to address potential threats such as network disruptions and outages or degradation of service as new services are implemented? Consider technical, managerial, and legal strategies.

2. Do you feel that end-users are aware of the level of availability and reliability associated with various components of the NII? What steps have you taken to educate or meet the expectations of the user in the areas of availability and reliability of the NII, particularly within the Internet?

3. How should government support availability and reliability in the NII? Some examples might include

legislation, public education, or regulation.

II. Guidelines for Participation in the Public Hearing

Individuals who would like to participate on a panel must request an opportunity to do so no later than March 20, 1995, by submitting a brief, 1-2 page summary position statement. If approved, each participant will be allowed to present brief opening remarks. Primary participation, however, shall be during the general discussion to follow, according to the format described above.

Participants in the public meeting will testify before and participate in discussions with a panel consisting of members of the Advisory Council, members of the Security Issues Forum, and other Administration officials.

Individuals not selected as panel participants may offer comments or ask questions of the witnesses by requesting an opportunity to do so and being recognized during the meeting by the chairs of the meetings. Oral remarks offered in this fashion should not exceed three minutes. No advance approval is required to attend the public meetings, offer comments, or present questions.

The public meeting will be chaired by Ms. Sally Katzen, Chair of the NII Security Issues Forum. The meeting will be co-chaired by Mr. Bob Marquette, Deputy Manager, National Communications Systems; Mr. Tom Sugrue, Deputy Assistant Secretary for Communications and Information, National Telecommunications and Information Administration; and Mr. Robert Pepper, Chief, Office of Plans & Policy, Federal Communications Commission.

More information about the Clinton Administration's National Information Infrastructure initiative can be obtained from the IITF Secretariat. Inquiries may be directed to Yvette Barrett at (202) 482-1835, by e-mail to ybarrett@ntia.doc.gov, or by mail to U.S. Department of Commerce, IITF Secretariat, NTIA, Room 4892, Washington, DC 20230.

For inquiries over the Internet to the IITF Gopher Server, gopher, telnet (login = gopher), or anonymous ftp to [iitf.doc.gov](ftp://iitf.doc.gov). Access is also available over the World-Wide-Web. Questions may be addressed to nii@ntia.doc.gov.

For access by modem, dial (202) 501-1920 and set modem communications parameters at no parity, 8 data bits, and

one stop (N,8,1). Modem speeds of up to 14,400 baud are supported.

Sally Katzen,

Administrator, Office of Information and Regulatory Affairs.

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BILLING CODE 3110-01-M

OFFICE OF PERSONNEL MANAGEMENT

Notice of Request for Reclearance of an Information Collection for Comprehensive Medical Plans

AGENCY: Office of Personnel Management.

ACTION: Notice.

SUMMARY: In accordance with the Paperwork Reduction Act of 1980 (title 44, U.S. Code, chapter 35), this notice announces a request for reclearance of an information collection. Comprehensive Medical Plans: Applications to Participate in Federal Employees Health Benefits (FEHB) Program and Contractor Records Retention is used by OPM to determine if Comprehensive Medical Plans applying for participation in the Federal Employees Health Benefits Program meet the requirements for participation. The second part of this clearance covers recordkeeping requirements imposed on the plans that participate in the FEHB program for the purpose of contract auditing and monitoring.

The total annual reporting burden is estimated to be 13,230 hours based on 49 applications at an average time burden of 270 hours per plan. The recordkeeping burden is estimated to be 300 hours. Therefore, the total annual reporting burden including both recordkeeping and reporting requirements equals 13,530 (13,230 plus 300) hours.

For copies of this proposal, contact Doris R. Benz on (703) 908-8564.

DATES: Comments on this proposal should be received on or before April 20, 1995.

ADDRESSES: Send or deliver comments to—

Kenneth H. Glass, Chief, Insurance Operations Division, Retirement and Insurance Group, U.S. Office of Personnel Management, 1900 E Street, NW., Room 3415, Washington, DC 20415

and

Joseph Lackey, OPM Desk Officer, Office of Information and Regulatory Affairs, Office of Management and Budget, New Executive Office

Building, NW., Room 3002,
Washington, DC 20503

**FOR INFORMATION REGARDING
ADMINISTRATIVE COORDINATION—CONTACT:**
Mary Beth Smith-Toomey, Forms
Analysis & Design Section, (202) 606-
4025.

U.S. Office of Personnel Management.

Lorraine A. Green,

Deputy Director.

[FR Doc. 95-6867 Filed 3-20-95; 8:45 am]

BILLING CODE 6325-01-M

**Notice of Request for Expedited
Review of Employment Information
Customer Service Survey**

AGENCY: Office of Personnel
Management.

ACTION: Notice.

SUMMARY: In accordance with the
Paperwork Reduction Act of 1980 (title
44, U.S. Code, chapter 35), this notice
announces a request for clearance of a
new information collection. The
Employment Information Customer
Service Survey authorized by Executive
Order 12862, will be used to determine
the job seeking public's level of
satisfaction with OPM's service. The
information obtained from the survey
will be used to identify areas where
service improvements are necessary.
Participation is voluntary.

Approximately 60,000 surveys will be
completed annually. We estimate it will
take 10 minutes to complete this form.
The total annual burden is 10,000 hours.

A copy of the proposal is appended to
this notice.

DATES: Comments on this proposal
should be received on or before March
27, 1995. The Office of Management and
Budget has been requested to take action
within 10 days.

ADDRESSES: Send or deliver comments
to: Joseph Lackey, OPM Desk Officer,
Office of Information and Regulatory
Affairs, Office of Management and
Budget, Docket Library, Room 10102,
725 17th Street, NW., Washington, DC
20503.

U.S. Office of Personnel Management.

James B. King,

Director.

Federal Employment Information Customer Service Survey

Our goal is to provide service that meets your needs. Please take a few minutes to let us know how well we have served you, and how we may better serve you in the future. Please respond to each question by circling the number that corresponds to your answer. We have provided a postage paid envelope. Thank you for your time!

	I Called	I Wrote	I Visited			
1) How did you contact OPM?	1	2	3			
2) Why did you contact us?						
1: To obtain general information about Federal employment						
2: To find out what specific jobs are open and how to apply						
3: To obtain job information materials						
4: To submit an application or take a test						
5: Other _____						
	Not at all	Moderately	Completely	Does not apply		
3) Was our staff:						
• courteous?	1	2	3	4	5	6
• responsive?	1	2	3	4	5	6
• knowledgeable?	1	2	3	4	5	6
• available to answer your questions (in person or by phone)?	1	2	3	4	5	6
4) Was our service:						
• timely?	1	2	3	4	5	6
• successful in meeting your information needs?	1	2	3	4	5	6
5) Was our employment information:						
• current?	1	2	3	4	5	6
• accurate?	1	2	3	4	5	6
• helpful?	1	2	3	4	5	6
• easy to access?	1	2	3	4	5	6
6) How helpful were the following services:						
• talking to an Information Specialist in person	1	2	3	4	5	6
• talking to an Information Specialist by telephone ..	1	2	3	4	5	6
• writing to an Information Specialist	1	2	3	4	5	6
• using our automated systems (e.g., touchscreen)	1	2	3	4	5	6
7) Did we:						
• tell you how to contact us with complaints or sug- gestions regarding our services (if applicable)?	1	2	3	4	5	6
• encourage your comments to better meet your needs in the future?	1	2	3	4	5	6
8) If you requested material from us, how long did it take to receive it?						
1 week or less		1-2 weeks	More than 2 weeks	Did not request material		
1	2	3	4			

9) Please tell us how we may better serve you. If possible, when making your comments, please tell us which question number(s) above (#1 through 8) they refer to: