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Congress, or on its own motion. Public reports of these studies, investigations, and research projects are issued in most cases.

The Commission also keeps informed of the operation and effect of provisions relating to duties or other import restrictions of the United States contained in various trade agreements. Occasionally the Commission is required by statute to perform specific trade-related studies.

Industry and Trade Summaries The Commission prepares and publishes a series of summaries of trade and tariff information. These summaries contain descriptions (in terms of the Harmonized Tariff Schedule of the United States) of the thousands of products imported into the United States, methods of production, and the extent and relative importance of U.S. consumption, production, and trade, together with certain basic factors affecting the competitive position and economic health of domestic industries.

Sources of Information

Inquiries should be directed to the specific organizational unit or to the Secretary, United States International Trade Commission, 500 E Street SW., Washington, DC 20436. Phone, 202–205–2000.

Contracts The Procurement Executive has responsibility for contract matters. Phone, 202–205–2722.

Electronic Access Commission publications, news releases, *Federal Register* notices, scheduling information, the Commission's interactive Trade and Tariff DataWeb, and general information about ITC are available for electronic access. Investigation-related public inspection files are available through the Electronic Document Imaging System (EDIS). Internet, www.usitc.gov.

Employment Information on employment can be obtained from the Director, Office of Personnel. The agency employs international economists, attorneys, accountants, commodity and industry specialists and analysts, and clerical and other support personnel. Phone, 202–205–2651.

Publications The Commission publishes results of investigations concerning various commodities and subjects. Other publications include *Industry and Trade Summaries,* an annual report to the Congress on the operation of the trade agreements program; and an annual report to the Congress of Commission activities. Specific information regarding these publications can be obtained from the Office of the Secretary.

Reading Rooms Reading rooms are open to the public in the Office of the Secretary and in the ITC National Library of International Trade and the ITC law library.

For further information, contact the Secretary, United States International Trade Commission, 500 E Street SW., Washington, DC 20436. Phone, 202–205–2000. Internet, www.usitc.gov.

UNITED STATES POSTAL SERVICE

475 L'Enfant Plaza SW., Washington, DC 20260–0010
Phone, 202–268–2000. Internet, www.usps.gov.

Board of Governors:

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Vice Chairman of the Board	ROBERT F. RIDER
Secretary of the Board	THOMAS J. KOERBER
Inspector General	KARLA WOLFE CORCORAN

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Postmaster General and Chief Executive Officer	WILLIAM J. HENDERSON
Deputy Postmaster General	JOHN NOLAN
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Postmaster General and Chief Executive Officer	WILLIAM J. HENDERSON
President, Expedited/Package Services	JOHN F. KELLY
Vice President, Strategic Planning	ROBERT A.F. REISNER
Deputy Postmaster General	JOHN NOLAN
Chief Postal Inspector	KENNETH C. WEAVER
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Senior Vice President, Government Relations and Public Policy	DEBORAH K. WILLHITE
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Vice President and General Counsel	MARY ANNE GIBBONS
Executive Vice President and Chief Operating Officer	CLARENCE E. LEWIS, JR.
Senior Vice President, Operations	JOHN E. POTTER
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Vice President, Great Lakes Area	(VACANCY)
Vice President, Mid-Atlantic Area	HENRY A. PANKEY
Vice President, Midwest Area	SUZANNE MEDVIDOVICH
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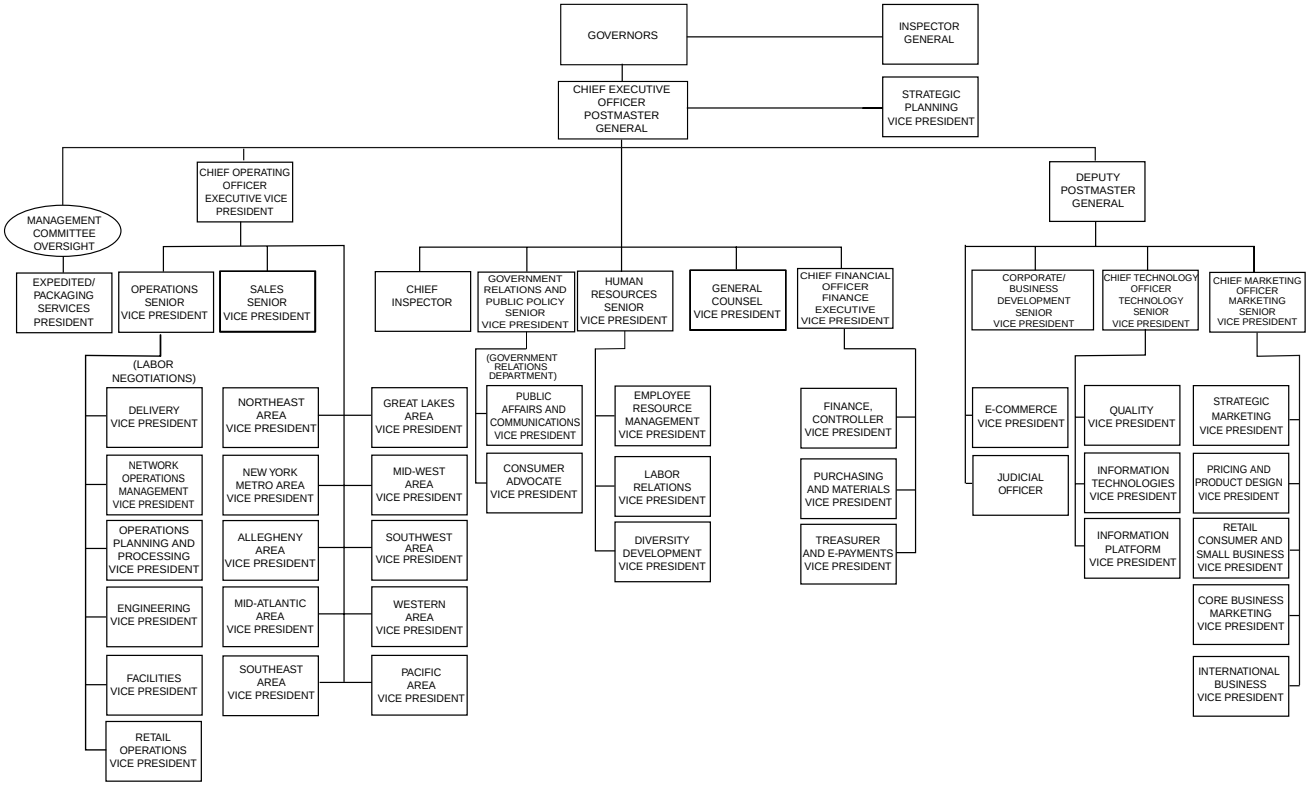
Vice President, Southwest Area	GEORGE L. LOPEZ
Vice President, Western Area	CRAIG G. WADE

[For the United States Postal Service statement of organization, see the *Code of Federal Regulations,* Title 39, Parts 221–226]

The United States Postal Service provides mail processing and delivery services to individuals and businesses within the United States. The Service is committed to serving customers through the development of efficient mail-handling systems and operates its own planning and engineering programs. It is also the responsibility of the Postal Service to protect the mails from loss or theft and to apprehend those who violate postal laws.

UNITED STATES POSTAL SERVICE



The Postal Service was created as an independent establishment of the executive branch by the Postal Reorganization Act (39 U.S.C. 101 *et seq.*), approved August 12, 1970. The United States Postal Service commenced operations on July 1, 1971.

The Postal Service has approximately 798,000 employees and handles about 202 billion pieces of mail annually. The chief executive officer of the Postal Service, the Postmaster General, is appointed by the nine Governors of the Postal Service, who are appointed by the President with the advice and consent of the Senate for overlapping 9-year terms. The Governors and the Postmaster General appoint the Deputy Postmaster General, and these 11 people constitute the Board of Governors.

In addition to the national headquarters, there are area and district offices supervising approximately 38,000 post offices, branches, stations, and community post offices throughout the United States.

Activities

In order to expand and improve service to the public, the Postal Service is engaged in customer cooperation activities, including the development of programs for both the general public and major customers. The Consumer Advocate, a postal ombudsman, represents the interest of the individual mail customer in matters involving the Postal Service by bringing complaints and suggestions to the attention of top postal management and solving the problems of individual customers. To provide postal services responsive to public needs, the Postal Service operates its own planning, research, engineering, real estate, and procurement programs specially adapted to postal requirements, and maintains close ties with international postal organizations.

The Postal Service is the only Federal agency whose employment policies are governed by a process of collective bargaining under the National Labor Relations Act. Labor contract negotiations, affecting all bargaining unit personnel, as well as personnel matters involving employees not covered by collective bargaining agreements, are administered by Labor Relations or Human Resources.

The U.S. Postal Inspection Service is the Federal law enforcement agency which has jurisdiction in criminal matters affecting the integrity and security of the mail. Postal Inspectors enforce more than 200 Federal statutes involving mail fraud, mail bombs, child pornography, illegal drugs, mail theft, and other postal crimes, as well as being responsible for the protection of all postal employees.

Postal Inspection Service—United States Postal Service

Division	Address	Telephone
Florida	6th Fl., 3400 Lakeside Dr., Miramar, FL 33027–3242	954–436–7200
Gulf Coast	P.O. Box 1276, Houston, TX 77251–1276	713–238–4400
Michiana	P.O. Box 330119, Detroit, MI 48232–6119	313–226–8184
Mid-Atlantic	P.O. Box 3000, Charlotte, NC 28228–3000	704–329–9120
Midwest	1106 Walnut St., St. Louis, MO 63199–2201	314–539–9300
New York Metro	P.O. Box 555, New York, NY 10116–0555	212–330–3844
North Jersey/Caribbean	P.O. Box 509, Newark, NJ 07101–0509	973–693–5400
Northeast	7th Fl., 425 Summer St., Boston, MA 02210–1736	617–464–8000
Northern California	P.O. Box 882528, San Francisco, CA 94188–2528	415–778–5800
Northern Illinois	Rm. 50190, 433 W. Harrison St., Chicago, IL 60669–2201	312–983–7900
Northwest	P.O. Box 400, Seattle, WA 98111–4000	206–442–6300
Philadelphia Metro	P.O. Box 7500, Philadelphia, PA 19101–9000	215–895–8450
Rocky Mountain	Suite 900, 1745 Stout St., Denver, CO 80202–3034	303–313–5320
Southeast	P.O. Box 16489, Atlanta, GA 30321–0489	404–608–4500
Southern California	P.O. Box 2000, Pasadena, CA 91102–2000	626–405–1200
Southwest	P.O. Box 162929, Fort Worth, TX 76161–2929	817–317–3400
Washington Metro	P.O. Box 96096, Washington, DC 20066–6096	202–636–2300
Western Allegheny	Rm. 2101, 1001 California Ave., Pittsburgh, PA 15290–9000	412–359–7900

Sources of Information

Inquiries on the following information should be directed to the specified office, U.S. Postal Service, 475 L'Enfant Plaza SW., Washington, DC 20260.

Consumer Information For general information, call 800–275–8777 (800–ASK–USPS) 24 hours a day. Consumer Affairs Help Line, 202–268–2284. TDD, 202–268–2310. Express Mail Hotline, 800–222–1811. Fax, 202–268–2304. Information on past and present schemes used to defraud the public is available through Congressional and Public Affairs, Postal Inspection Service. Phone, 202–268–5400.

Contracts and Small Business Activities Contact Supplier Diversity. Phone, 202–268–4633.

Employment General information about jobs such as clerk, letter carrier, etc., including information about programs for veterans, may be obtained by contacting the nearest post office.

Individuals interested in working at the Postal Headquarters in Washington, DC, may obtain information by calling the U.S. Postal Service information hotline. Phone, 800–562–8777 (800–JOB–USPS).

Information about Postal Inspector employment may be obtained from the Office of Recruitment. Phone, 301–983–7400.

Inspector General The Office of Inspector General maintains a toll-free hotline as a means for individuals to report activities involving fraud, waste, or mismanagement. Phone, 888–USPS–OIG. Fax, 703–248–2259. Complaints may be sent by mail to the United States Postal Service, Office of Inspector General Hotline, 10th Floor, 1735 North Lynn Street, Arlington, VA 22209–2020. Publicly available documents and information on the Office of Inspector General and some Freedom of Information Act documents are available electronically through the Internet, at www.uspsoig.gov.

Philatelic Sales Contact the Philatelic Fulfillment Service Center, Kansas City, MO 64179–1009. Phone, 800–782–6724 (800–STAMP–24).

Publications Pamphlets on mailability, postage rates and fees, and many other topics may be obtained free of charge from the nearest post office.

Most postal regulations are contained in Postal Service manuals covering domestic mail, international mail, postal operations, administrative support, employee and labor relations, financial management, and procurement. These manuals and other publications including the *National Five-Digit ZIP Code and Post Office Directory* (Publication 65) may be purchased from the Superintendent of Documents, Government Printing Office, Washington, DC 20402–0001. The *National Five-Digit ZIP Code and Post Office Directory* is also available through local post offices.

Reading Rooms Located on 11th Floor North, Library. Phone, 202–268–2900.

For further information, contact the U.S. Postal Service, 475 L'Enfant Plaza SW., Washington, DC 20260. Phone, 202–268–2000. Internet, www.usps.gov.