

## EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

1801 L Street NW., Washington, DC 20507  
 Phone, 202-663-4900. TTY, 202-663-4494. Internet, www.eeoc.gov.

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Vice Chair	NAOMI C. EARP
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Director, Office of Equal Opportunity	JEAN WATSON
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Director, Office of Information Resources Management	SALLIE T. HSIEH
Director, Office of Research, Information, and Planning	DEIDRE FLIPPEN

*The Equal Employment Opportunity Commission enforces laws which prohibit discrimination based on race, color, religion, sex, national origin, disability, or age in hiring, promoting, firing, setting wages, testing, training, apprenticeship, and all other terms and conditions of employment. The Commission conducts investigations of alleged discrimination; makes determinations based on gathered evidence; attempts conciliation when discrimination has taken place; files lawsuits; and conducts voluntary assistance programs for employers, unions, and community organizations. The Commission also has adjudicatory and oversight responsibility for all compliance and enforcement activities relating to equal employment opportunity among Federal employees and applicants, including discrimination against individuals with disabilities.*

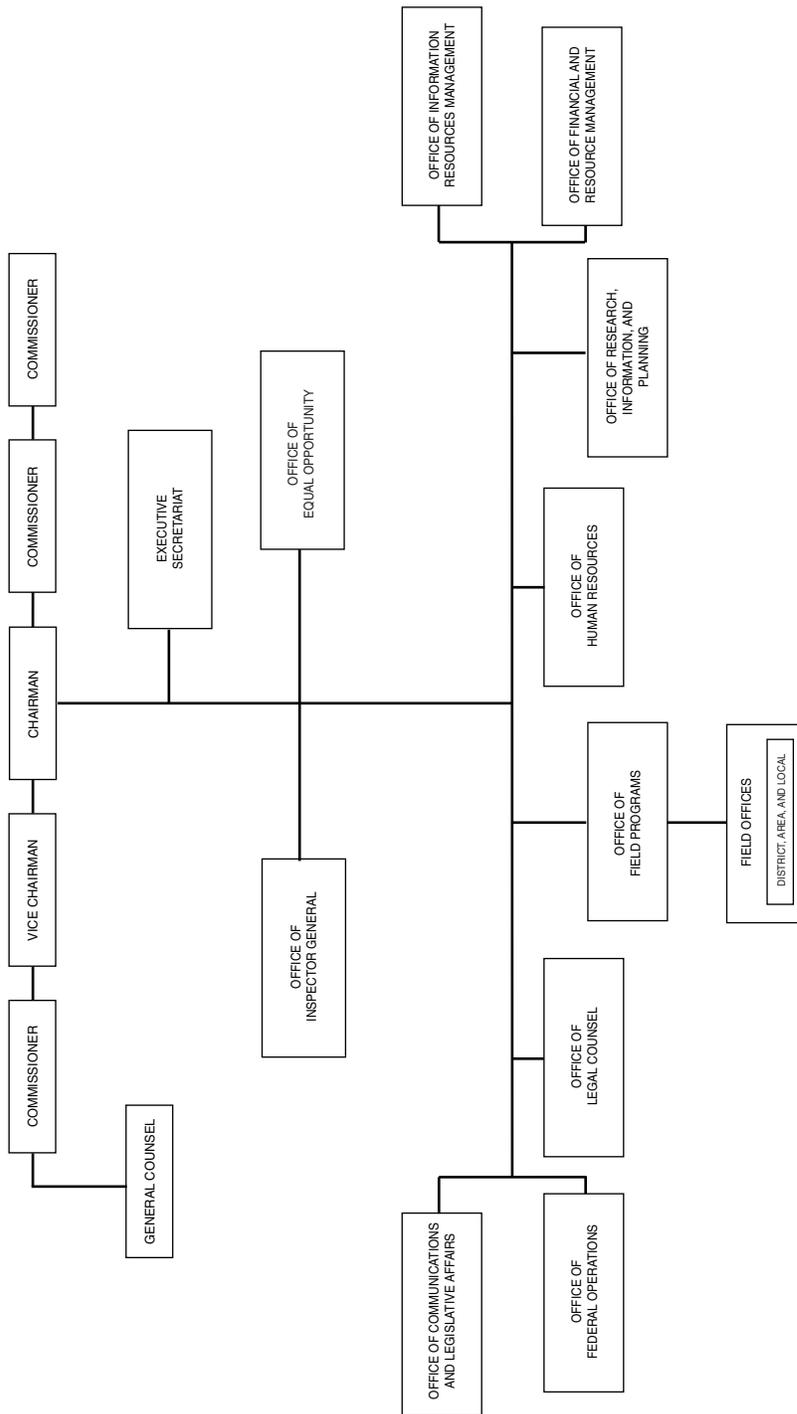
The Equal Employment Opportunity Commission (EEOC) was created by title VII of the Civil Rights Act of 1964 (42 U.S.C. 2000e-4), and became operational July 2, 1965. The Commission is comprised of five Commissioners appointed by the President, with the advice and consent of the Senate, for 5-year staggered terms. The President designates a Chairman and a Vice Chairman. The Commission

operates through 50 field offices, each of which processes charges.

### Activities

**Enforcement** The Commission's field offices receive charges of job discrimination under title VII of the Civil Rights Act, the Americans with Disabilities Act, the Equal Pay Act, and the Age Discrimination in Employment Act. Field offices may initiate

**EQUAL EMPLOYMENT OPPORTUNITY COMMISSION**



investigations to find violations of the acts.

**Charges Under Title VII** Title VII prohibits employment discrimination based on race, color, religion, sex, or national origin by private employers, State and local governments, and educational institutions with 15 or more employees, or by the Federal Government, private and public employment agencies, labor organizations, and joint labor-management committees for apprenticeship and training.

If there is reasonable cause to believe a charge filed is true, the district, area, or local office attempts to remedy the alleged unlawful practices through informal methods of conciliation, conference, and persuasion. If an acceptable conciliation agreement is not secured, the case is considered for possible litigation. If litigation is approved, the Commission will bring suit in an appropriate Federal district court.

**Americans with Disabilities Act Charges** Employment discrimination charges based on disability may be filed at any of the Commission's field offices. The Commission will investigate and attempt to conciliate the charges.

**Age Discrimination in Employment Act or Equal Pay Act Charges and Complaints**

When a discrimination charge is filed, the Commission will attempt to eliminate the unlawful practice through informal methods of conciliation, conference, and persuasion. A lawsuit may be brought by the Commission if conciliation fails, or individuals may file suit on their own. A lawsuit under the EPA may be filed by the Commission or by the complainant.

**Complaints Against the Federal Government** The Commission's Federal sector processing regulations guide Federal employees or job applicants who want to file complaints of job discrimination based on race, color, national origin, sex, religion, age, or physical or mental disability. Informal mediation of the matter is required before filing a charge. An accepted complaint is investigated by the respondent agency, and there is a right

to a hearing before an EEOC administrative judge before the agency issues its final decision. Final decisions may be appealed.

**Other Activities** The Commission actively promotes voluntary compliance with equal employment opportunity statutes through a variety of educational and technical assistance activities. A distinct activity of the Commission is the Voluntary Assistance Program. This outreach program is designed to provide educational and technical assistance to small and midsize employers and unions—through 1-day seminars on equal employment opportunity laws—about their rights and obligations under all the statutes that the Commission enforces.

Another activity initiated by the Commission is the Expanded Presence Program, which is designed to make the Commission accessible in areas identified as underserved by Commission offices.

Through its Educational Technical Assistance and Training Revolving Fund, the Commission is also able to provide its constituency with advanced and specialized technical assistance offerings. Fees charged for Revolving Fund products are not to exceed the cost of producing the materials or services provided, are to bear a direct relationship to the cost of providing such outreach, and are to be imposed on a uniform basis.

The Commission participates in the development of employment discrimination law through the issuance of guidelines, publication of significant Commission decisions, and involvement in litigation brought under the relevant statutes.

The Commission has direct liaison with Federal, State, and local governments, employers and union organizations, trade associations, civil rights organizations, and other agencies and organizations concerned with employment of minority group members and women.

The Commission develops and implements affirmative employment policies designed to enhance the occupational status of minorities,

women, and persons with disabilities in the Federal Government.

The Commission also publishes data on the employment status of minorities and women. Through six employment surveys covering private employers, apprenticeship programs, labor unions, State and local governments, elementary and secondary schools, and colleges and

universities, the Commission tabulates and stores data on the ethnic, racial, and sex composition of employees at all job levels within the reported groups.

This collection of research information is shared with selected Federal agencies and is made available, in appropriate form, for public use.

**Field Offices—Equal Employment Opportunity Commission**

(DO: District Office; AO: Area Office; LO: Local Office; FO: Field Office)

Office	Address/Telephone	Director
Albuquerque, NM (DO)	Suite 900, 505 Marquette NW., 87102. Ph., 505-248-5201. Fax, 505-248-5233. TTY, 505-248-5240.	Georgia Marchbanks
Atlanta, GA (DO)	Suite 4R30, 100 Alabama St. NW., 30303. Ph., 404-562-6800. Fax, 404-562-6909. TTY, 404-562-6801.	Bernice Williams-Kimbrough
Baltimore, MD (DO)	3d Fl., City Crescent Bldg., 10 S. Howard St., 21201. Ph., 410-962-3932. Fax, 410-962-4270. TTY, 410-962-6065.	Marie Tomasso, <i>Acting</i>
Birmingham, AL (DO)	Suite 200, 1130 22d St. S., 35205. Ph., 205-731-0082. Fax, 205-731-2101. TTY, 205-731-0175.	Bernice Williams-Kimbrough, <i>Acting</i>
Boston, MA (AO)	Rm. 475, John F. Kennedy Fed. Bldg., 02203. Ph., 617-565-3200. Fax, 617-565-3196. TTY, 617-565-3204.	Robert L. Sanders
Buffalo, NY (LO)	Suite 350, 6 Fountain Plz., 14202. Ph., 716-551-4441. Fax, 716-551-4387. TTY, 716-551-5923.	Elizabeth Cadle
Charlotte, NC (DO)	Suite 400, 129 W. Trade St., 28202. Ph., 704-344-6682. Fax, 704-344-6734. TTY, 704-334-6684.	Reuben Daniels, Jr.
Chicago, IL (DO)	Suite 2800, 500 W. Madison St., 60661. Ph., 312-353-2713. Fax, 312-353-4041. TTY, 312-353-2421.	John P. Rowe
Cincinnati, OH (AO)	Suite 10019, 550 Main St., 45202-5202. Ph., 513-684-2851. Fax, 513-684-2361. TTY, 513-684-2074.	Wilma Javey
Cleveland, OH (DO)	Suite 850, 1660 W. 2d St., 44113-1454. Ph., 216-522-2001. Fax, 216-522-7395. TTY, 216-522-8441.	James R. Neely, Jr., <i>Acting</i>
Dallas, TX (DO)	3d Fl., 207 S. Houston St., 75202-4726. Ph., 214-253-2700. Fax, 214-253-2720. TTY, 214-253-2710.	Michael Fetzer
Denver, CO (DO)	Suite 510, 303 E. 17th Ave., 80203. Ph., 303-866-1300. Fax, 303-866-1386. TTY, 303-866-1950.	Jeanette Leino, <i>Acting</i>
Detroit, MI (DO)	Rm. 865, 477 Michigan Ave., 48226-2523. Ph., 313-226-4600. Fax, 313-226-2778. TTY, 313-226-7599.	James R. Neely, Jr.
El Paso, TX (AO)	Suite 500, 300 E. Main Dr., 79901-1331. Ph., 915-534-6700. Fax, 915-534-6701. TTY, 915-534-6710.	Robert Calderon
Fresno, CA (LO)	Suite 103, 1265 W. Shaw Ave., 93711. Ph., 559-487-5793. Fax, 559-487-5053. TTY, 559-487-5837.	Adria Boetig, <i>Acting</i>
Greensboro, NC (LO)	Suite 201, 2303 W. Meadowview Rd., 27407. Ph., 336-547-4188. Fax, 336-547-4032. TTY, 336-547-4035.	Betty Brown, <i>Acting</i>
Greenville, SC (LO)	Suite 1402, 301 N. Main St., 29601. Ph., 864-241-4400. Fax, 864-241-4416. TTY, 864-241-4403.	Patricia Fuller
Honolulu, HI (LO)	Rm. 7-127, 300 Ala Moana Blvd., P.O. Box 50082, 96850-0051. Ph., 808-541-3120. Fax, 808-541-3390. TTY, 808-541-3131.	Timothy A. Riera
Houston, TX (DO)	7th Fl., 1919 Smith St., 77002-8049. Ph., 713-209-3320. Fax, 713-209-3381. TTY, 713-209-3439.	Michael Fetzer, <i>Acting</i>
Indianapolis, IN (DO)	Suite 1900, 101 W. Ohio St., 46204-4203. Ph., 317-226-7212. Fax, 317-226-7953. TTY, 317-226-5162.	Danny G. Harter
Jackson, MS (AO)	Suite 207, 100 W. Capitol St., 39269. Ph., 601-965-4537. Fax, 601-965-5272. TTY, 601-965-4915.	Benjamin Bradley
Kansas City, KS (AO)	Suite 905, 400 State Ave., 66101. Ph., 913-551-5655. Fax, 913-551-6956. TTY, 913-551-5657.	George Dixon
Little Rock, AR (AO)	Suite 200, 820 S. Louisiana Ave., 72201. Ph., 501-324-5060. Fax, 501-324-5991. TTY, 501-324-5481.	Kay Klugh
Los Angeles, CA (DO)	4th Fl., 255 E. Temple St., 90012. Ph., 213-894-1000. Fax, 213-894-1118. TTY, 213-894-1121.	Olophius Perry
Louisville, KY (AO)	Suite 268, 600 Dr. Martin Luther King Jr. Pl., 40202. Ph., 502-582-6082. Fax, 502-582-5895. TTY, 502-582-6285.	Marcia Hall Craig
Memphis, TN (DO)	Suite 621, 1407 Union Ave., 38104. Ph., 901-544-0115. Fax, 901-544-0111. TTY, 901-544-0112.	Danny Harter, <i>Acting</i>
Miami, FL (DO)	Suite 2700, 2 S. Biscayne Blvd., 33131. Ph., 305-536-4491. Fax, 305-536-4011. TTY, 305-536-5721.	Federico Costales
Milwaukee, WI (DO)	Suite 800, 310 W. Wisconsin Ave., 53203-2292. Ph., 414-297-1111. Fax, 414-297-4133. TTY, 414-297-1115.	Chester V. Bailey
Minneapolis, MN (AO)	Suite 430, 330 S. 2d Ave., 55401-2224. Ph., 612-335-4040. Fax, 612-335-4044. TTY, 612-335-4045.	Cornelius Sheppard, <i>Acting</i>

## Field Offices—Equal Employment Opportunity Commission—Continued

(DO: District Office; AO: Area Office; LO: Local Office; FO: Field Office)

Office	Address/Telephone	Director
Nashville, TN (AO)	Suite 202, 50 Vantage Way, 37228-9940. Ph., 615-736-5820. Fax, 615-736-2107. TTY, 615-736-5870.	Sarah Smith
New Orleans, LA (DO)	Suite 600, 701 Loyola Ave., 70113-9936. Ph., 504-589-2329. Fax, 504-589-6861. TTY, 504-589-2958.	Manuel Zurita, <i>Acting</i>
New York, NY (DO)	5th Fl., 33 Whitehall St., 10004. Ph., 212-336-3620. Fax, 212-336-3625. TTY, 212-336-3622.	Spencer H. Lewis, Jr.
Newark, NJ (AO)	21st Fl., One Newark Ctr., 07102-5233. Ph., 973-645-6383. Fax, 973-645-4524. TTY, 973-645-3004.	Corrado Gigante
Norfolk, VA (AO)	Suite 739, 200 Granby St., 23510. Ph., 757-441-3470. Fax, 757-441-6720. TTY, 757-441-3578.	Herbert Brown
Oakland, CA (LO)	Suite 1170-N, 1301 Clay St., 94612-5217. Ph., 510-637-3230. Fax, 510-637-3235. TTY, 510-637-3234.	Joyce A. Hendy
Oklahoma City, OK (AO)	Suite 1350, 210 Park Ave., 73102. Ph., 405-231-4911. Fax, 405-231-4140. TTY, 405-231-5745.	Joyce Davis Powers
Philadelphia, PA (DO)	Suite 400, 21 S. 5th St., 19106-2515. Ph., 215-440-2600. Fax, 215-440-2632. TTY, 215-440-2610.	Marie Tomasso
Phoenix, AZ (DO)	Suite 690, 3300 N. Central Ave., 85012-2504. Ph., 602-640-5000. Fax, 602-640-5071. TTY, 602-640-5072.	Susan Grace, <i>Acting</i>
Pittsburgh, PA (AO)	Suite 300, 1001 Liberty Ave., 15222-4187. Ph., 412-644-3444. Fax, 412-644-2664. TTY, 412-644-2720.	Eugene V. Nelson
Raleigh, NC (AO)	1309 Annapolis Dr., 27608-2129. Ph., 919-856-4064. Fax, 919-856-4151. TTY, 919-856-4296.	Richard E. Walz
Richmond, VA (AO)	Suite 600, 803 E. Main St., 23219. Ph., 804-771-2200. Fax, 804-771-2222. TTY, 804-278-2227.	Gloria L. Underwood
San Antonio, TX (DO)	Suite 200, 5410 Fredericksburg Rd., 78229-3555. Ph., 210-281-7600. Fax, 210-281-7690. TTY, 210-281-7610.	Pedro Esquivel
San Diego, CA (AO)	Suite 510, 401 B St., 92101. Ph., 619-557-7235. Fax, 619-557-7274. TTY, 619-557-5748.	Joyce Cooper, <i>Acting</i>
San Francisco, CA (DO)	Suite 500, 350 Embarcadero, 94105-1687. Ph., 415-625-5600. Fax, 415-625-5609. TTY, 415-625-5610.	Joan Ehrlich
San Jose, CA (LO)	Suite 200, 96 N. 3d St., 95112. Ph., 408-291-7352. Fax, 408-291-4539. TTY, 408-291-7374.	Adria Boetig, <i>Acting</i>
San Juan, PR (AO)	Suite 1202, 525 F.D. Roosevelt Ave., Plz. Las Americas, 00918-8001. Ph., 787-771-1464. Fax, 787-771-1485. TTY, 787-771-1484.	Elsa Eurquiva, <i>Acting</i>
Savannah, GA (LO)	Suite G, 410 Mall Blvd., 31406-4821. Ph., 912-652-4234. Fax, 912-652-4248. TTY, 912-652-4439.	Marvin Frazier
Seattle, WA (DO)	Suite 400, 909 First Ave., 98104-1061. Ph., 206-220-6883. Fax, 206-220-6911. TTY, 206-220-6882.	Jeanette Leino
St. Louis, MO (DO)	Rm. 8.100, 1222 Spruce St., 63103. Ph., 314-539-7800. Fax, 314-539-7893. TTY, 314-539-7803.	Lynn Bruner
Tampa, FL (AO)	Rm. 1000, 501 E. Polk St., 33602. Ph., 813-228-2310. Fax, 813-228-2841. TTY, 813-228-2003.	Barbara Steideman, <i>Acting</i>
Washington, DC (FO)	Suite 200, 1400 L St. NW., 20005. Ph., 202-275-7377. Fax, 202-275-6834. TTY, 202-275-7518.	Dana Hutter, <i>Acting</i>

## Sources of Information

**Electronic Access** Information regarding the programs, publications, and activities of the Commission is available through the Internet, at [www.eeoc.gov](http://www.eeoc.gov).

**Employment** The Commission selects its employees from various examinations and registers, including mid- and senior-level registers, secretarial, typing, and stenographic registers, and the Equal Opportunity Specialist register. Employment inquiries or applications for positions in the headquarters office should be directed to the Office of Human Resources, Equal Employment Opportunity Commission, 1801 L Street

NW., Washington, DC 20507 (phone, 202-663-4306), or contact the appropriate district office for district office positions.

**General Inquiries** A nationwide toll-free telephone number links callers with the appropriate field office where charges may be filed. Phone, 800-669-4000. TTY, 800-669-6820.

**Information About Survey Forms** (EEO-1, 2, 3, 4, 5, and 6). Phone, 202-663-4958.

**Media Inquiries** Office of Communications and Legislative Affairs, 1801 L Street NW., Washington, DC 20507. Phone, 202-663-4900.

**Publications** Phone, 800-669-3362.  
TTY, 800-800-3302. Fax, 513-489-8692.

**Reading Room** EEOC Library, 1801 L Street NW., Washington, DC 20507. Phone, 202-663-4630.

**Speakers** Office of Communications and Legislative Affairs, 1801 L Street NW., Washington, DC 20507. Phone, 202-663-4900.

For further information, contact the Equal Employment Opportunity Commission, 1801 L Street NW., Washington, DC 20507. Phone, 202-663-4900. Internet, [www.eeoc.gov](http://www.eeoc.gov).

## EXPORT-IMPORT BANK OF THE UNITED STATES

811 Vermont Avenue NW., Washington, DC 20571  
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