
**Employment** Information on employment can be obtained from the Director, Office of Human Resources. The Agency employs international economists, attorneys, accountants, commodity and industry specialists and analysts, and clerical and other support personnel. Phone, 202–205–2651.

**Publications** The Commission publishes results of investigations concerning various commodities and subjects. Other publications include *Industry and Trade Summaries*, an annual report to the Congress on the operation of the trade agreements program, and an annual review of Commission activities. Specific information regarding these publications can be obtained from the Office of the Secretary.

**Reading Rooms** Reading rooms are open to the public in the Office of the Secretary and the ITC Main Library. The ITC Law Library is available to individuals who make prior arrangements by calling 202–205–3287.


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**UNITED STATES POSTAL SERVICE**

475 L’Enfant Plaza SW., Washington, DC 20260

**Board of Governors:**

Chairman  
Vice Chairman  
Governors

Postmaster General, Chief Executive Officer  
Deputy Postmaster General and Chief Operating Officer  
Secretary  
Inspector General

**Officers:**

Postmaster General, Chief Executive Officer  
Deputy Postmaster General, Chief Operating Officer  
Managing Director, Global Business and Senior Vice President  
Operations Senior Vice President  
Retail Operations Vice President  
Network Operations Management Vice President  
Delivery Operations Vice President  
Engineering Vice President  
Facilities Vice President  
Eastern Area Vice President  
Great Lakes Area Vice President  

ALAN C. KESSLER  
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MICKEY D. BARNETT, JAMES H. BILBRAY, LOUIS J. GIULIANO, THURGOOD MARSHALL, JR., JAMES C. MILLER III, KATHERINE C. TOBIN, ELLEN C. WILLIAMS  
JOHN E. POTTER  
PATRICK R. DONAHOE  
(DVACANCY)  
DAVID C. WILLIAMS

PAUL VOGEL  
WILLIAM GALLIGAN  
KATHLEEN AINSWORTH  
TONY PAJUNAS  
JORDAN SMALL  
WALT O’TORMEY  
TOM SAMRA  
MEGAN BRENNAN  
JO ANN FEINDT
New York Metro Area Vice President
Northeast Area Vice President
Pacific Area Vice President
Southeast Area Vice President
Southwest Area Vice President
Western Area Vice President
Capitol Metro Area Vice President
Chief Information Officer, Executive Vice President
Information Technology Operations Vice President
Chief Financial Officer, Executive Vice President
Treasurer Vice President
Supply Management Vice President
Controller Vice President
Chief Human Resources Officer, Executive Vice President
Employee Resource Management Vice President
Employee Development and Diversity Vice President
Labor Relations Vice President
Chief Marketing Officer, Executive Vice President
Customer Service Vice President
Product Development Vice President
Pricing and Classification Vice President
Sales Vice President
General Counsel, Senior Vice President
Strategy and Transition Senior Vice President
Intelligent Mail and Address Quality Senior Vice President
Government Relations Vice President
Consumer Advocate, Vice President
Expedited Mail Vice President
Ground Packages Vice President
Public Affairs and Communications Vice President
Chief Postal Inspector
Judicial Officer
Chief Information Officer, Executive Vice President
Information Technology Operations Vice President
Chief Financial Officer, Executive Vice President
Treasurer Vice President
Supply Management Vice President
Controller Vice President
Chief Human Resources Officer, Executive Vice President
Employee Resource Management Vice President
Employee Development and Diversity Vice President
Labor Relations Vice President
Chief Marketing Officer, Executive Vice President
Customer Service Vice President
Product Development Vice President
Pricing and Classification Vice President
Sales Vice President
General Counsel, Senior Vice President
Strategy and Transition Senior Vice President
Intelligent Mail and Address Quality Senior Vice President
Government Relations Vice President
Consumer Advocate, Vice President
Expedited Mail Vice President
Ground Packages Vice President
Public Affairs and Communications Vice President
Chief Postal Inspector
Judicial Officer

[For the United States Postal Service statement of organization, see the Code of Federal Regulations, Title 39, Part 221]

The United States Postal Service provides mail processing and delivery services to individuals and businesses within the United States. The Service is committed to serving customers through the development of efficient mail-handling systems and operates its own planning and engineering programs. It also protects the mails from loss or theft and apprehends those who violate postal laws.

The Postal Service was created as an independent establishment of the executive branch by the Postal Reorganization Act (39 U.S.C. 101 et seq.), approved August 12, 1970. The present United States Postal Service commenced operations on July 1, 1971.
The Postal Service has approximately 705,000 career employees and handles about 212 billion pieces of mail annually. The chief executive officer of the Postal Service, the Postmaster General, is appointed by the nine Governors of the Postal Service, who are appointed by the President with the advice and consent of the Senate. The Governors and the Postmaster General appoint the Deputy Postmaster General, and these 11 people constitute the Board of Governors.

In addition to the national headquarters, there are area and district offices supervising more than 37,000 post offices, branches, stations, and community post offices throughout the United States.

Activities

In order to expand and improve service to the public, the Postal Service is engaged in customer cooperation activities, including the development of programs for both the general public and major customers. The Consumer Advocate, a postal ombudsman, represents the interest of the individual mail customer in matters involving the Postal Service by bringing complaints and suggestions to the attention of top postal management and solving the problems of individual customers. To provide postal services responsive to public needs, the Postal Service operates its own planning, research, engineering, real estate, and procurement programs specially adapted to postal requirements, and maintains close ties with international postal organizations.

The Postal Service is the only Federal agency whose employment policies are governed by a process of collective bargaining under the National Labor Relations Act. Labor contract negotiations, affecting all bargaining unit personnel, as well as personnel matters involving employees not covered by collective bargaining agreements, are administered by Labor Relations or Human Resources.

The U.S. Postal Inspection Service is the Federal law enforcement agency which has jurisdiction in criminal matters affecting the integrity and security of the mail. Postal Inspectors enforce more than 200 Federal statutes involving mail fraud, mail bombs, child pornography, illegal drugs, mail theft, and other postal crimes, as well as being responsible for the protection of all postal employees.

Postal Service customers and employees can contact the Postal Inspection Service online at www.usps.gov/postalinspectors or by calling 1–877–876–2455 to reach the appropriate Inspection Service office.

### Postal Inspection Service—United States Postal Service

<table>
<thead>
<tr>
<th>Division</th>
<th>Address</th>
<th>Telephone</th>
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<tbody>
<tr>
<td>Atlanta</td>
<td>P.O. Box 16489, Atlanta, GA 30321–0489</td>
<td>404–608–0500</td>
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<tr>
<td>Boston</td>
<td>495 Summer St., Boston, MA 02110–2114</td>
<td>617–566–4400</td>
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<tr>
<td>Charlotte</td>
<td>2901 Scott Furell Dr., Charlotte, NC 28228–3000</td>
<td>704–329–9120</td>
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<tr>
<td>Chicago</td>
<td>Fl. 6, 433 W. Harrison St., Chicago, IL 60664–2201</td>
<td>312–983–7900</td>
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<tr>
<td>Denver</td>
<td>Suite 900, 1754 Stout St., Denver, CO 80222–3534</td>
<td>303–313–5320</td>
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<tr>
<td>Detroit</td>
<td>P.O. Box 330119, Detroit, MI 48232–6119</td>
<td>313–226–8184</td>
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<tr>
<td>Fort Worth</td>
<td>14800 Trinity Blvd., Fort Worth, TX 76161–2929</td>
<td>817–359–2700</td>
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<tr>
<td>Houston</td>
<td>650 N. Sam Houston Pkwy, Houston, TX 77251–1276</td>
<td>713–238–4400</td>
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<tr>
<td>Los Angeles</td>
<td>P.O. Box 2000, Pasadena, CA 91102–2000</td>
<td>626–405–1200</td>
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<tr>
<td>Miami</td>
<td>6th Fl., 3400 Lakeside Dr., Miramar, FL 33027–3242</td>
<td>954–436–7200</td>
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<tr>
<td>New Jersey/Caribbean</td>
<td>P.O. Box 509, Newark, NJ 07101–0509</td>
<td>973–693–5400</td>
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<tr>
<td>New York</td>
<td>P.O. Box 555, New York, NY 10116–0555</td>
<td>212–330–3844</td>
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<tr>
<td>Philadelphia</td>
<td>Rm. 400, 2970 Market St., Philadelphia, PA 19101–9000</td>
<td>215–689–8450</td>
</tr>
<tr>
<td>Pittsburgh</td>
<td>Rm. 2101, 1001 California Ave., Pittsburgh, PA 15290–9000</td>
<td>412–359–7900</td>
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<tr>
<td>San Francisco</td>
<td>P.O. Box 882528, San Francisco, CA 94188–2528</td>
<td>415–778–5800</td>
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<tr>
<td>Seattle</td>
<td>P.O. Box 400, Seattle, WA 98111–4000</td>
<td>206–442–6300</td>
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<tr>
<td>St. Louis</td>
<td>1106 Walnut St., St. Louis, MO 63199–2201</td>
<td>314–539–9300</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>Suite 200, 10500 Little Patuxent Pkwy., Columbia, MD 21044–3509</td>
<td>410–715–7700</td>
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Sources of Information

Consumer Information  Customers may check shipping rates, buy stamps, print postage, track packages, locate ZIP codes, shop at the Postal Store, change addresses, or obtain answers to frequently asked questions by visiting www.usps.com. For general information 24 hours a day, call 1–800–ASK–USPS (1–800–275–8777). For the Express Mail, Priority Mail, and Package Support Line, call 1–800–222–1811. Information on past and present schemes used to defraud the public is available at www.usps.com/postalinspectors. Reports of fraudulent activity involving the mail may be made to the Mail Fraud Hotline, 1–800–372–8347.

Contracts and Small Business Activities  Contact Supplier Diversity. Phone, 202–268–4633.

Employment  General information about jobs such as clerk, letter carrier, etc., including information about programs for veterans, may be obtained by contacting the nearest post office or from the Postal Service Web site at www.usps.gov/employment.

Information about Postal Inspector Service employment may be obtained online at www.usps.com/postalinspectors.


Philatelic Sales  Contact Stamp Fulfillment Services, Kansas City, MO 64179–1009. Phone, 800–782–6724.

Publications  Pamphlets on mailability, postage rates and fees, and many other topics may be obtained free of charge from the nearest post office.

Most postal regulations are contained in Postal Service manuals covering domestic mail, international mail, postal operations, administrative support, and employee and labor relations. These manuals and other publications including the National Five-Digit ZIP Code and Post Office Directory (Publication 65) may be purchased from the Superintendent of Documents, Government Printing Office, Washington, DC 20402–0001. The National Five-Digit ZIP Code and Post Office Directory is also available through local post offices.

Reading Rooms  Located on 11th Floor North, Library. Phone, 202–268–2900.