	Case 2:04-cv-02612-NVW Document 254	Filed 05/02/07 Page 1 of 68						
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6	IN THE UNITED STATES DISTRICT COURT							
7	FOR THE DISTRICT OF ARIZONA							
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9	Renee Cecala, )	No. CV 04-02612-PHX-NVW						
10	) Plaintiff,	ORDER						
11	vs. )							
12								
13	David B. Newman; Cooperman Levitt) Winikoff Lester & Newman, P.C.,							
14	Defendants.							
15	)							
16	Table o	f Contents						
17	I. Factual Background							
18	A. NationsBank							
19	1. The Underlying Emplo	yment Dispute 1						
20	2. Retaining Lawyer New	man						
21	3. Mitigation of Damages							
22	4. Litigation Strategy							
23								
24	_	ewman						
25								
26								
27		7						
28		i						

### Case 2:04-cv-02612-NVW Document 254 Filed 05/02/07 Page 2 of 68

I

1		A.	Two 🛛	Theories of Malpractice Liability    7	
2		B.	A Prin	ma Facie Case	
3			1.	Cognizable Injury	
4			2.	Attorney Negligence Malpractice	
5			3.	Fiduciary Breach Malpractice	
6		C.	Trial	Methodology 10	
7		D.	Causation		
8			1.	"But-For" Causation 11	
9			2.	Proximate Causation and Foreseeability of the Injury 13	
10			3.	But-For Causation and Proximate Causation in Litigation	
11				Malpractice15i.Subversion of the But-For Causation Requirement15	
12					
13				ii. The Judgment Error Rule, Speculativeness, and Lack of Foreseeability	
14			4.	Fiduciary Breach Malpractice	
15	V.	Cecal	la's Second Amended Complaint 17		
16	VI.	Negli	gent Supervision		
17	VII.	Statut	te of Limitations		
18		A.	The A	<i>mfac</i> Cases: Errors in Litigation	
19		B.	Amfac	c Does Not Apply to Non-Litigation Injury	
20		C.	"Unsc	ound Mind" Tolling Does Not Apply 23	
21			1.	The Meaning of "Unsound Mind" 23	
22			2.	Quantum of Evidence to Defeat Summary Judgment	
23			3.	Insufficient Evidence of Inability to Understand Legal Rights 27	
24			4.	Insufficient Evidence of Inability to Manage Daily Affairs 28	
25				i. Expert Affidavits 29	
26				a. Dr. Rutter	
27				b. Dr. Harrison 30	
28				c. Dr. Wilson 31	
				11	

	Case	2:04-c	v-0261	L2-NVV	V Document 254 Filed 05/02/07 Page 3 of 68
1 2				ii.	Declarations of Family and Friends32a.1999
2					<ul> <li>a. 1999</li></ul>
3 4					
4 5					<ul> <li>c. 2001</li></ul>
5				iii.	d.       2002       34         Rule 56(c) Declarations       35
0 7			5		
, 8		D.	5. Conclusion		
0 9	VIII.		Equitable Tolling Is Unwarranted    37      ation    38		
10	V 111.	A.			eory of Causation Is Insufficient
10		B.	Procedural Issues		
12		D.	1.		nan Carried His Initial Burden under Rule 56(c) 41
13			2.		a's Supplemental Expert Affidavit Was Untimely 42
14		C.	Causation Evidence from Elliot's Affidavits		
15		0.	1.		nan's "Ineffective Representation"
16			2.		oper Selection of and Hostile Attitude Toward the
17				NÁSI	D Arbitrators    46
18			3.	Inade	quate Discovery: Failure to File with the EEOC 49
19			4.		of a Procedural Advantage: Foregoing Litigation 50
20			5.		ination of the Representation
21		D.	Other		nce of Causation 53
22			1.		le Work Environment Sexual Harassment Claim 53
23			2.	•	rate Treatment Claim
24			3.		ence of Litigation Injury from Sexual Relationship 55
25	IX. Failure to Assert Retaliation       5         A. Retaliatory Acts       5				
26					
27		В.			Discharge
28			1.	Prima	a Facie Case for Constructive Discharge 59

	Case 2:04-	cv-02612-NVW Document 254 Filed 05/02/07 Page 4 of 68
1		2. The Omitted Allegation of Constructive Discharge Is Not Economically Viable
2	C.	Failure to Mitigate
3	D.	Lost Opportunity to Recover Nominal Damages at a Net Loss to the Client Is Not Actionable Malpractice
4		Client Is Not Actionable Malpractice
5		
6		
7		
8		
9		
10		
11 12		
12		
13 14		
14		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
26		
27		
28		
		iv

Pending before the court are Defendants' Motion for Summary Judgment and
 Statement of Facts, as amended ("DSOF") (Doc. ## 171, 172, 246); Plaintiff's Response and
 Statement of Facts, as amended ("PSOF") (Doc. ## 193, 188, 220); and Defendants' Reply
 (Doc. # 206).

Also before the court are Plaintiff's Notice of Filing (Doc. # 224) and Defendants'
Motion to Strike Cecala Declaration and Elliot Supplemental Affidavit (Doc. # 227). The
court has reviewed the parties' supplemental memoranda (Doc. ## 228, 229, 230) and the
responses thereto (Doc. ## 236, 237, 238).

9 I. Factual Background

Construing the evidence in the light most favorable to Plaintiff, and drawing all
reasonable inferences in her favor, the admissible evidence shows the following.

12

### A. NationsBank

1.

This is an action for legal malpractice arising out of an employment dispute between
Plaintiff Renee Cecala ("Cecala") and her former employer, NationsBank ("Bank"), now
Bank of America. Cecala began working for NationsBank in Charlotte, North Carolina in
June 1994. (PSOF 19-20; DSOF Ex. 3, 4.) Cecala worked at various times in the capital
markets, mortgage financing, and mortgage sales divisions of the Bank. (PSOF 19-20.)

18

### The Underlying Employment Dispute

19 Cecala contends that NationsBank discriminated against her because of her sex. (Id. 20 at 20.) She "was not compensated fairly, compared to others similarly situated at the Bank, 21 and at other like institutions," and was denied promotions and deprived of human resources 22 by Bank management. (Id. at 20-23; Ex. 18 at 2.) Cecala believes that she "flourished and 23 even fostered growth and prosperity within two distinct departments" despite the "woefully 24 inadequate support and resources she received." (Id. Ex 18 at 2.) In addition to general 25 underpayment and lack of resources, Cecala alleges that she was "victimized by sexual 26 harassment [and] a hostile work environment" at NationsBank. (Doc. # 193 at 3; PSOF 23-27 24.) The Bank's "oppressive and hostile work environment... caused her great physical and 28 emotional distress." (Id. Ex. 18 at 2.)

From 1994 through 1996, Cecala lodged complaints with senior Bank management
 about "compensation, promotions, and resources," but NationsBank did not address her
 concerns. (*Id.* at 21.)

4

### 2. Retaining Lawyer Newman

5 In January 1997, Cecala hired New York attorney David B. Newman of the law firm 6 of Cooperman Levitt Winikoff Lester & Newman, P.C. ("Cooperman Levitt"), to represent 7 her in negotiations with NationsBank. (Doc. # 171 at 3.) Newman sent a letter to the 8 president of NationsBank Capital Markets on February 20, 1997, briefly describing Cecala's concerns and expressing his desire "to discuss this matter with you with the hope of resolving 9 10 these issues short of further legal action." (DSOF Ex. 5.) The Bank replied: "We view this 11 is an internal matter and will work with Ms. Cecala to address any concerns she may have." 12 (*Id.* Ex. 6.)

13 Bank officials did meet with Cecala on several occasions. (DSOF Ex. 1, RC-00368-72 (arbitration transcript hereinafter referenced by Bates number).) In an effort to resolve 14 15 Cecala's allegations of gender discrimination, the Bank promised her a "meaningful role" in 16 the mortgage finance department, and offered a \$10,000 increase in compensation to match 17 her alleged male comparator. (RC-00370.) Cecala refused the offer as unresponsive to her 18 concerns, unreasonable, and unfair. (RC-00371.) Cecala alleges that NationsBank retaliated by, among other things, "interrogat[ing],""embarrass[ing]," ostraciz[ing]," "ignor[ing]" and 19 20 "[freezing her] out of the work she had been doing." (Doc. # 193 at 3; PSOF 18.) "These 21 conditions became so intolerable that, in March 199[7], she resigned." (Doc. # 193 at 3.) 22 Cecala did not seek legal advice from Newman before making this decision. Whether Cecala 23 voluntarily resigned or was "constructively discharged" for complaining about her working 24 conditions is disputed by the parties, as discussed below. (Doc. # 229 at 3-7.)

25

### **3.** Mitigation of Damages

Cecala interviewed for an investment banking job at Goldman Sachs, New York,
shortly after resigning from NationsBank. (PSOF 1.) Although she now denies it (*Id.* at 12), Cecala originally testified that Goldman Sachs offered to hire her as an investment

banker. (RC-00748-49.) Cecala declined the offer upon learning that her salary and benefits
at Goldman Sachs would not exceed the compensation provided by NationsBank, which she
viewed as "below market," "discriminatory," and "one of the reasons [she] resigned from
NationsBank" in the first instance. (RC-00749; PSOF 2.) Cecala does not recall discussing
the Goldman Sachs offer or any other issue related to mitigation of damages with her
attorney. (*Id.* at 2.)

7

### 4. Litigation Strategy

8 Lawyer Newman commenced arbitration under the auspices of the National 9 Association of Securities Dealers ("NASD") in September 1997. (Doc. # 171 at 5.) 10 Newman's choice of forum was influenced by the arbitration agreement executed by Cecala 11 in connection with her employment at NationsBank (Id. at 5.) The Statement of Claim 12 alleges, among other things, a right of action under Title VII of the Civil Rights Act of 1964, 13 42 U.S.C. § 2000e *et seq*, for disparate pay and career advancement relative to Cecala's male 14 colleagues, and hostile work environment sexual harassment. (DSOF Ex. 9.) Newman's 15 initiatory pleading did not include a claim for retaliation or an allegation of constructive 16 discharge. (Doc. # 193 at 16.)

Newman and his associate Kenneth Rubinstein also contemplated filing a charge
against NationsBank with the Charlotte District Office of the Equal Employment Opportunity
Commission ("EEOC"). In the summer of 1997, Newman and Mr. Rubinstein drafted an
affidavit and sought local North Carolina counsel for that purpose. (Doc. ## 171 at 6; 182
Ex. B Attach. 1-2.) Cecala's lawyers never lodged a charge with the EEOC. (PSOF 4; Ex.
14 at 12.)

23

### **B.** NASD Arbitration

Pursuant to NASD procedure, a three-member panel convened in Charlotte, North
Carolina, for 18 full days (36 half-day sessions) of arbitration between August 6, 1998, and
October 20, 1999 (Case No. 97-04551). (DSOF Ex. 14 at 3-4.) Newman represented Cecala
before the tribunal for 34 of the half-day sessions, until June 21, 1999, when Cecala formally
discharged him under disputed circumstances. (Doc. # 193 at 5.) Cecala demanded her

### Case 2:04-cv-02612-NVW Document 254 Filed 05/02/07 Page 8 of 68

client file shortly thereafter, but Newman refused to return it until 2000 because of a billing
 dispute. (Doc. # 171 at 6; Cecala Dep. Jan. 5, 2007 p. 302.) Cecala attempted to retain a new
 lawyer in July 1999. (Doc. # 182 Ex. B, 1.) She was unsuccessful, and Cecala represented
 herself during the last two arbitration hearings in October 1999. (DSOF Ex. 14 at 2; Doc.
 # 246; Doc. # 171 at 6.)

Cecala's testimony in the arbitration hearing was contradicted by witness after witness
from the Bank. She suffered a withering cross-examination gravely injurious to specific
assertions and to her credibility in general. (*E.g.*, RC-00479-81; RC-00658; RC-00664; RC007611-13; RC-01129-34.)

The NASD arbitrators rendered their award on February 10, 2000, finding in favor of
NationsBank on all claims. Cecala attempted to vacate the adverse decision of the arbitral
tribunal in the federal courts pursuant to Section 10(a) of the Federal Arbitration Act, 9
U.S.C. (Doc. #182 Ex. B at 2.) She was unsuccessful. *Cecala v. NationsBank Corp.*, No:
3:00-mc-00039 (D.N.C. Apr. 4, 2001) (denying the motion to vacate); *Cecala v. NationsBank Crop*, 40 Fed. Appx. 795, 796 (4th Cir. 2002) (upholding the district court's decision). The
NASD award became finally enforceable on November 21, 2002. (Doc. # 65 at 2.)

17

### C. Cecala's Relationship with Newman

Cecala alleges that she had a non-consensual, sexual relationship with lawyer
Newman. She contends further that their "relationship . . . adversely affect[ed] [Newman's]
legal representation." (Doc. # 193 at 4.) Cecala submits that Newman "engaged in sexual
conduct, including sexual contact" with her on multiple occasions and in various locations
from August 1998, through June 14, 1999, "as a condition to perform legal services" and
without her effective consent. (*Id.* at 15-17.)

Cecala terminated her sexual relationship with Newman on the eve of the June 1999,
arbitration hearing. "Just before the hearing date Ms. Cecala reached her breaking point.
She became so distraught and upset with Newman that she fired him–or, more accurately,
his conduct caused her to fire him–preferring to go it alone rather than continue to endure his
demands for sex." (*Id.* at 5.) Newman denies that he had a sexual relationship with Cecala,

and he offers an alternative explanation for his discharge in a June 17, 1999 memorandum.
 (DSOF Ex. 3 at 2; Ex. 10.)

Cecala was severely affected by her relationship with Newman and her litigation
losses both in the NASD arbitration and in the federal courts. (PSOF 25-29.)

5

### **D.** Malpractice Litigation

6 Cecala first considered taking legal action against her former attorney between
7 December 1999 and January 2000. (DSOF Cecala Dep. 163.) Cecala contacted the North
8 Carolina law firm of Ferguson Stein Chambers in "early 2002, to discuss representation in
9 pursuing Mr. Newman for malpractice," but she did not retain counsel at that time. (Doc. #
10 182 Ex. B, 2.)

Cecala filed a pro se lawsuit for malpractice against Newman and his law partners at
Cooperman Levitt in the Maricopa County Superior Court on April 18, 2003. (DSOF Ex. 16.)
The case was dismissed for lack of prosecution. (Doc. # 171 at 7.)

After she retained counsel, Cecala resumed legal action against her former attorney
and his firm in federal court on November 21, 2004. (Doc. # 1.) The court has jurisdiction
over this action pursuant to 28 U.S.C. § 1332(a)(1).

17 **II.** 

### . Summary Judgment Standard

18 Rule 56(c), Fed. R. Civ. P., provides that summary judgment is proper when "the 19 pleadings, depositions, answers to interrogatories, and admissions on file, together with 20 affidavits, if any, show that there is no genuine issue as to any material fact and that the 21 moving party is entitled to a judgment as a matter of law." The court must evaluate a party's 22 motion for summary judgment construing the alleged facts with all reasonable inferences 23 favoring the nonmoving party. See Baldwin v. Trailer Inns, Inc., 266 F.3d 1104, 1117 (9th 24 Cir. 2001). The evidence presented by the parties must be admissible. Fed. R. Civ. P. 56(e). 25 Conclusory and speculative testimony in affidavits and moving papers is insufficient to raise 26 genuine issues of fact and to defeat summary judgment. Thornhill Publ'g Co., Inc. v. GTE 27 *Corp.*, 594 F.2d 730, 738 (9th Cir. 1979).

1 The party seeking summary judgment bears the initial burden of informing the court 2 of the basis for its motion and identifying those portions of the pleadings, depositions, 3 answers to interrogatories, and admissions on file, together with the affidavits, if any, which 4 it believes demonstrate the absence of any genuine issue of material fact. See Celotex Corp. 5 v. Catrett, 477 U.S. 317, 323 (1986). The nature of this responsibility varies, however, 6 depending on whether the legal issues are ones on which the movant or the non-movant 7 would bear the burden of proof at trial. If the burden of persuasion at trial would be on the 8 nonmoving party, the party moving for summary judgment may carry its initial burden of 9 production under Rule 56(c) by producing "evidence negating an essential element of the 10 nonmoving party's case," or by showing, "after suitable discovery," that the "nonmoving 11 party does not have enough evidence of an essential element of its claim or defense to carry 12 its ultimate burden of persuasion at trial." Nissan Fire & Marine Ins. Co. v. Fritz Cos., 210 13 F.3d 1099, 1105-06 (9th Cir. 2000); High Tech Gays v. Defense Indus. Sec. Clearance 14 Office, 895 F.2d 563, 574 (9th Cir. 1990).

15 Where the moving party has met its initial burden with a properly supported motion, the party opposing the motion "may not rest upon the mere allegations or denials of his 16 17 pleading, but . . . must set forth specific facts showing that there is a genuine issue for trial." Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 248 (1985). Summary judgment is 18 19 appropriate against a party who "fails to make a sufficient showing to establish the existence 20 of an element essential to that party's case, and on which that party will bear the burden of 21 proof at trial." Celotex Corp., 477 U.S. at 322; Matsushita Elec. Indus. Co. v. Zenith Radio 22 Corp., 475 U.S. 574, 586, (1986) (nonmovant's showing of "some metaphysical doubt" as 23 to material facts insufficient); see also Citadel Holding Corp. v. Roven, 26 F.3d 960, 964 (9th 24 Cir. 1994). Summary judgment is not appropriate when the nonmoving party identifies or 25 produces evidence from which a reasonable juror, drawing all inferences in favor of the 26 nonmoving party, could return a verdict in the nonmoving party's favor. United States v. 27 Shumway, 199 F.3d 1093, 1103-04 (9th Cir. 1999).

### 1 III. Legal Malpractice in Arizona

The court has not been favored with any briefing as to whether the substantive law of
Arizona or that of any other jurisdiction in which Newman's conduct occurred supplies the
rule of decision in this diversity action. The court therefore takes it that Arizona law applies
and that Cecala and Newman have waived any different position. (Doc. ## 171, 193.)
Arizona adheres in all significant respects to the majority view of legal malpractice.
Therefore, it is unlikely that application of the law of New York or North Carolina would
lead to a different result.

9

### A. Two Theories of Malpractice Liability

10 In Arizona, "an attorney must act for his client in a reasonably careful and skillful 11 manner in light of his special professional knowledge." Martin v. Burns, 102 Ariz. 341, 343, 12 429 P.2d 660, 662 (1967). A lawyer is also a fiduciary with a duty of loyalty, confidentiality, 13 and obedience to the client. In re Estate of Shano, 177 Ariz 550, 557, 869 P.2d 1203, 1210 14 (Ct. App. 1993). Indeed, "[t]he Arizona courts have long held that an attorney is bound to 15 discharge his duties to his client with strictest fidelity and to observe the highest and utmost 16 good faith." Talbot v. Schroeder, 13 Ariz. App. 230, 231, 475 P.2d 520, 521 (1970); see 17 Meinhard v. Salmon, 249 N.Y. 458, 464, 165 N.E. 545, 546 (1928) (Cardozo, J.).

18 The duties of care and loyalty, though coextensive, create two independent bases of 19 tort liability in Arizona. See Barmat v. John & Jane Partners A-D, 155 Ariz. 519, 522, 747 20 P.2d 1218, 1221 (1987); Schroder v. Hudgins, 142 Ariz. 395, 690 P.2d 114 (Ct. App. 1984). 21 A duly licensed attorney may be liable in Arizona for departing from the applicable standard 22 of care under the law of negligence. As a fiduciary, the lawyer may also be liable for 23 breaching his duties of loyalty and confidentiality. Leading commentators distinguish the 24 bases of malpractice liability as follows: "[A]n attorney's duties to a client include two 25 obligations: (1) competent representation and (2) compliance with fiduciary obligations. The 26 fiduciary obligations set a standard of 'conduct,' analogous to the standard of 'care,' which 27 pertains to the requisite skill, knowledge and diligence. Thus, the standard of care concerns 28 negligence and the standard of conduct concerns breach of loyalty or confidentiality." 2

Ronald E. Mallen & Jeffery M. Smith, *Legal Malpractice* § 14:2 at 585-86 (2007)
 (hereinafter "*Legal Malpractice*"); Restatement (Third) of the Law Governing Lawyers § 49
 (2000) (tracking this distinction).

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It follows that an attorney may be liable for malpractice under Arizona law for departing from the standard of care, for breaching the standard of conduct, or both. *See Smith v. Mehaffy*, 30 P.3d 727, 733 (Colo. Ct. App. 2000) (distinguishing, in a practical manner, between the dual bases of malpractice liability).

8

### **B.** A Prima Facie Case

9 Although held to standards of care and loyalty, lawyers are not guarantors of
10 successful litigation outcomes. *Talbot*, 13 Ariz. App. at 231, 475 P.2d at 521. Malpractice
11 liability attaches only when the breach of the applicable standard of care or conduct is the
12 cause in fact and legal cause of a cognizable injury to the client.

13

### 1. Cognizable Injury

In an action for legal malpractice, "injury" means "the loss of a right, remedy or
interest, or the imposition of liability." *3 Legal Malpractice* § 20:1 at 3. A cause of action
for legal malpractice, whether sounding in negligence or fiduciary breach, will not lie where
"mental injury is the sole complaint." *Id.* § 20:11 at 31; *Deno v. Transamerica Title Co.*, 126
Ariz. 527, 530, 617 P.2d 35, 38 (Ct. App. 1980).

"Damages," in contrast, concern "the measure of that injury." *Id.* at 3; *Commercial Union Ins. Co. v. Lewis & Roca*, 183 Ariz. 250, 255 n.4, 902 P.2d 1354, 1359 n.4 (Ct. App.
1995). As discussed in further detail below, economic damages proximately caused by
malpractice are recoverable, and mental injury damages may also be awarded pursuant to
Arizona law if they are a consequence of the attorney's "willful fiduciary breach." *Reed v. Mitchell & Timbanard, P.C.*, 183 Ariz. 313, 318, 903 P.2d 621, 626 (Ct. App. 1995).

25

### 2. Attorney Negligence Malpractice

The "basic elements" of a prima facie case for attorney negligence are the same "as
in any negligence action." *Phillips v. Clancy*, 152 Ariz. 415, 418, 733 P.2d 300, 303 (Ct.
App. 1986). To make a prima facie case, the plaintiff must establish: "(1) the existence of

an attorney-client relationship which imposes a duty on the attorney to exercise that degree
 of skill, care, and knowledge commonly exercised by members of the profession, (2) breach
 of that duty, (3) that such negligence was the proximate cause of resulting injury, and (4) the
 fact and extent of the injury." *Id.* at 418, 733 P.2d at 303.

5

### 3. Fiduciary Breach Malpractice

The Arizona courts have not specifically addressed the elements of a claim of 6 7 malpractice sounding in fiduciary breach. As a general matter, this cause of action entitles 8 "a protected person (such as a beneficiary of an express trust or a client), commonly referred 9 to as the principal, to recover against a person (such as a trustee or a lawyer), commonly 10 called the agent, for a violation of the duties of the fiduciary." Charles W. Wolfram, A 11 Cautionary Tale: Fiduciary Breach as Legal Malpractice, 34 Hofstra L. Rev. 689, 705 12 (2005). "That concept has a long history in decisions finding a lawyer liable to a client for 13 fiduciary breach, and it remains the base of all such claims." Id.

14 The Arizona Supreme Court would likely conclude, in line with the majority view, 15 that "the essential elements of legal malpractice based on breach of fiduciary duty include 16 the following: (1) an attorney-client relationship; (2) breach of the attorney's fiduciary duty 17 to the client; (3) causation, both actual and proximate; and (4) damages suffered by the 18 client." *Kilpatrick v. Wiley, Rein & Fielding*, 909 P.2d 1283, 1290-93 (Utah Ct. App. 1996); 19 accord 2 Legal Malpractice § 14:2 at 589; Restatement (Third) of the Law Governing 20 Lawyers § 49 cmt. e (2000) ("[T]he rules concerning causation, damages, and defenses that 21 apply to lawyer negligence actions also govern actions for breach of fiduciary duty.").

Proof of a cognizable injury is required to state a claim for malpractice, whether sounding in negligence or fiduciary breach. *See Schweizer v. Mulvehill*, 93 F. Supp. 2d 376, 395-96 (S.D.N.Y. 2000) ("The loss attributable to malpractice must be real and not hypothetical, and the damages must be readily measurable in economic terms.") The client's after-the-fact emotional suffering from a consensual sexual relation with her attorney is not actionable without more. "Intangibles such as shame, humiliation, and emotional distress" do not constitute "injury" for fiduciary breach malpractice, as "[p]ermitting . . . intangible injury in the form of emotional distress to replace proof of actual damages would circumvent
 the statutory limitations on such claims as criminal conversation and alienation of
 affections." Margit Livingston, *When Libido Subverts Credo: Regulation of Attorney-Client Sexual Relations*, 62 Fordham L. Rev. 5, 28 (1993).

5 A New York trial court recently applied this rule to deny recovery to a plaintiff-client who entered into a consensual sexual relationship with her attorney without any 6 7 independently inappropriate conduct on the part of the lawyer, such as coercion. *Guiles v.* 8 Simser, 804 N.Y.S.2d 904 (Sup. Ct. 2005), aff'd, 35 A.D.3d 1054, 826 N.Y.S.2d 484 (2006). 9 "Unlike the typical case . . . there is no evidence here that defendant misused information 10 disclosed by the client in any manner resulting in a detriment to her legal position or that he 11 bartered his services for sex. Nor is there any proof of damages to the client by reason of 12 erroneous, inadequate or laggardly legal advice or dilatory tactics by the lawyer in dealing 13 with the matter entrusted to him . . . . In short, plaintiff has shown no injury to her position 14 in relation to her case." Id. at 908; Vallinoto v. DiSandro, 688 A.2d 830, 835 (1997) (same); 15 cf. McDaniel v. Gile, 281 Cal. Rptr. 242 (Cal. Ct. App. 1991) (attorney's withholding of 16 legal services to gain sexual favors, where the quid pro quo caused client's legal position in 17 divorce action to suffer, was a cognizable injury for purposes of breach of fiduciary duty and 18 constituted outrageous conduct for claim of intentional infliction of emotional distress).

19

### C. Trial Methodology

20 The "case-within-a-case" method is the "accepted and traditional means of resolving 21 the issues involved in the underlying proceeding in a legal malpractice action," whether 22 sounding in negligence or breach of fiduciary duty. 4 Legal Malpractice § 33:9 at 1046. 23 Under this approach, "the allegedly negligent attorney becomes the proxy for or steps into 24 the shoes of the original offending defendant." Arciniega v. Bank of San Bernardino, 52 Cal. 25 App. 4th 213, 230, 60 Cal. Rptr. 2d 495, 506 (Ct. App. 1997). The Arciniega court observed 26 that the "misperforming lawyer is deemed to constitute the same 'target,' legally speaking, 27 as the original offending defendant. Because of the legal malpractice, the original target is 28 out of range; thus, the misperforming attorney must stand in and submit to being the target

instead of the former target which the attorney negligently permitted to escape. This is the
 essence of the case-within-a case doctrine." *Id.* at 230, 60 Cal. Rptr. 2d at 506.

"In a jury trial, the court examines the elements of a cause of action for legal malpractice or of an asserted defense to determine what issues the court will decide and what issues will be submitted to the jury." 4 *Legal Malpractice* § 33:12 at 1079. In *Phillips*, the Arizona Court of Appeals considered the issue of the "appropriate arbiter," and concluded that the resolution of "legal issues . . . is reserved for the exclusive province of judges," while

8 "the jury in the malpractice case should decide the disputed factual issues pertaining to the 9 original suit." 152 Ariz. at 421, 733 P.2d at 306; Molever v. Roush, 152 Ariz. 367, 374, 732 10 P.2d 1105, 1112 (Ct. App. 1986). The division of responsibility between the judge and the 11 jury is "founded on the premise that the object of the second trial is not to determine what 12 the original judge would actually have done. Rather, the issue in the malpractice case is what 13 the outcome *should* have been if the issue had been properly presented." *Phillips*, 152 Ariz. 14 at 421-22, 733 P.2d at 306-07 (citation and internal quotations omitted) (emphasis in 15 original).

"A jury is fully capable of replicating the judgment of another fact-finding tribunal,
whatever its composition." *Id.* at 421-22, 733 P.2d at 306-07 (citation and internal quotations
omitted). However, "no matter the factual issue, the . . . rule is that, if the evidence is
undisputed or so conclusive that reasonable persons would not disagree, the resolution
presents a question of law for the court." *4 Legal Malpractice* § 33:12 at 1080; *Talbot*, 13
Ariz. App. at 231, 475 P.2d at 521 (same).

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D.

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## Causation

### 1. "But-For" Causation

When the malpractice sounds in negligence, "the plaintiff must prove that but for the attorney's negligence, he would have been successful in the prosecution or defense of the original suit." *Phillips*, 152 Ariz. at 418, 733 P.2d at 303. "Conversely, 'but-for' causation does not exist if the event would have occurred without the lawyer's conduct." 1 *Legal Malpractice* § 8:5 at 984. "Where the attorney's error was an omission, the inquiry is,

assuming the attorney performed the act, would the plaintiff have achieved the claimed
 benefit?" *Id.* at 984.

3 To prove "but-for" causation, the plaintiff must show that causation by the defendant's 4 act or omission is reasonably likely, not merely possible. This is the holding of *Purcell v*. 5 Zimbelman, 18 Ariz. App. 75, 500 P.2d 335 (1972), a case involving medical rather than 6 legal malpractice. See LeapSource, Inc. v. GTCR Golder Rauner, L.L.C., 351 B.R. 685 (D. 7 Ariz. 2006) (applying *Purcell* to a claim of legal malpractice). The *Purcell* court held that 8 "[a]n essential element of the plaintiff's cause of action for negligence is that there must be 9 some reasonable connection between the act or omission of the defendant and the damage 10 which the plaintiff has suffered." 18 Ariz. App. at 82, 500 P.2d at 342. Thus, the plaintiff 11 "must introduce evidence which affords a reasonable basis for the conclusion that it is more 12 likely than not that the conduct of the defendant was a substantial factor in bringing about 13 the result." Id. at 82, 500 P.2d at 342. "Although a mere possibility of such causation is not 14 enough, the plaintiff is not required to prove his case beyond a reasonable doubt and he need 15 not negate entirely the possibility that defendant's conduct was not a cause." *Id.* at 82, 500 16 P.2d at 342. "All that is required in negligence cases is for the plaintiff to present probable 17 facts from which negligence and causal relations may reasonably be inferred." Id. at 82, 500 18 P.2d at 342; Thompson v. Sun City Cmty. Hosp., 141 Ariz. 597, 606, 688 P.2d 605, 614 19 (1984) ("[p]laintiff fails in his burden of proof and a verdict is directed if the evidence does 20 not warrant a finding that the chance of recovery ... absent defendant's negligence, was over 21 50%"); Salt River Valley Water Users' Ass'n v. Blake, 53 Ariz. 498, 503-04, 90 P.2d 1004, 22 1007 (1939) ("juries may not return verdicts on surmise or speculation" as to the cause-in-23 fact of the injury).

The meaning of "but-for" causation in the context of legal malpractice is addressed in *Hyatt Regency Phoenix Hotel Co. v. Winston*, 184 Ariz. 120, 137, 907 P.2d 506, 523 (Ct.
App. 1995), an action for attorney negligence. The court endorsed a jury instruction that
"[m]alpractice causes economic loss if it helps to produce the loss and the economic loss *would not have happened without the malpractice*," observing that the "emphasized language

has the same meaning as the 'but for' formulation, and it is the preferred instruction in
 negligence cases." *Id.* at 137, 907 P.2d at 523 (emphasis in original).

3 The case-within-a-case methodology requires the appropriate arbiter to determine what the result "should have been," not what it "could have been." Phillips, 152 Ariz. at 421, 4 5 733 P.2d at 306 (emphasis in original). Determining what "could have" or "might have" 6 been decided in the underlying action is speculative and is not the objective of an action for 7 legal malpractice. 4 Legal Malpractice § 33:8 at 1044. "Those allegations are not sufficient 8 for sustaining causation in a complaint." Id. at 1044. "Where proof of causation would be left to the jury's speculation, a directed verdict is properly entered." Tennen v. Lane, 149 9 10 Ariz. 94, 97, 716 P.2d 1031, 1034 (1986).

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### 2. Proximate Causation and Foreseeability of the Injury

12 The malpractice plaintiff must also show that the attorney's departure from the 13 standard of care was the legal or proximate cause of her injury. Standard Chartered PLC v. 14 Price Waterhouse, 190 Ariz. 6, 32, 945 P.2d 317, 345 (Ct. App. 1996); Rogers v. Retrum, 15 170 Ariz. 399, 401 (Ct. App. 1991) (distinguishing between cause in fact and legal cause); 16 *Phillips*, 152 Ariz. at 418, 733 P.2d at 303 (requiring both "but-for" and "proximate" 17 causation); see Royal Ins. Co. of Am. v. Stockbridge, P.C., 133 F. Supp. 2d 747, 758 (D. Md. 18 2001) (distinguishing between cause in fact and legal cause in attorney-negligence 19 malpractice).

In *McDowell v. Davis*, 104 Ariz. 69, 71, 488 P.2d 869, 871 (1968), a case involving
the negligent operation of an automobile, the court observed that "proximate cause" has been
unvaryingly defined in this State as follows:

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The proximate cause of an injury is that which, in a natural and continuous sequence, unbroken by any efficient intervening cause, produces an injury, and without which the injury would not have occurred.

*Id.* at 71, 488 P.2d at 871. This definition of proximate causation subsumes the separate
requirement of cause in fact. "A prerequisite to any determination of proximate cause is a
showing of cause in fact; the defendant's wrongful conduct must be a cause in fact of the
plaintiff's injury before there can be liability." Jefferson L. Lankford & Douglas A. Blaze,

1 1-4 The Law of Negligence in Arizona § 4.02 (3d ed. 2005) (citation and internal quotations 2 omitted) (hereinafter "Negligence in Arizona").

3 In Robertson v. Sixpence Inns of America, Inc., 163 Ariz. 539, 789 P.2d 1040 (1990), 4 a failure-to-warn case, the court explained that proximate cause focuses on the foreseeability 5 of the injury, not the degree of culpability of the defendant or the amount of harm caused by 6 his particular act or omission. "The defendant's act or omission need not be a 'large' or 7 'abundant' cause of the injury," the court explained. Id. at 546, 789 P.2d at 1047. "[E]ven 8 if the defendant's conduct contributes 'only a little' to plaintiff's damages, liability exists if the damages would not have occurred but for the conduct." Id. at 546, 789 P.2d at 1047 9 10 (citations and internal quotations omitted). The concept was illustrated with a discussion of 11 intervening causes. Under Arizona's formulation of "proximate cause," an "efficient 12 intervening cause" can absolve a tortfeasor from liability even if he was the cause in fact of 13 the injury. *McDowell*, 104 Ariz. at 71, 448 P.2d at 871 "An intervening cause is an 14 independent cause that intervenes between defendant's original negligent act or omission and 15 the final result and is necessary in bringing about that result." *Robertson*, 163 Ariz. at 545, 16 789 P.2d at 1047. "Not all intervening acts are superseding causes," cautioned the court. Id. 17 at 545, 789 P.2d at 1047. "A superseding cause sufficient to become the proximate cause of 18 the final result and relieve defendant of liability for his original negligence, arises only when 19 an intervening force was unforeseeable and may be described, with the benefit of hindsight, 20 as extraordinary." Id. at 545, 789 P.2d at 1047. It would be unfair to hold a defendant liable 21 under such "extraordinary" circumstances. Rossell v. Volkswagen of Am., 147 Ariz. 160, 22 164, 709 P.2d 517, 521 (1985); Gipson v. Kasey, 496 Ariz. Adv. Rep. 41, 150 P.3d 228 23 (2007); Thompson v. Better-Bilt Aluminum Prods. Co., 171 Ariz. 550, 554, 832 P.2d 203, 24 207 (1992); 1-4 Negligence in Arizona § 4.02.

25 "In order to hold an actor liable for negligence, a plaintiff must prove that the plaintiff 26 was in the foreseeable range of the negligent conduct, and that one of the dangers or risks 27 that made the actor's conduct negligent brought about the injury." Barrett v. Harris, 207 28 Ariz. 374, 382, 86 P.3d 954, 962 (Ct. App. 2004). Determining whether a defendant's

conduct was a but-for cause of the plaintiff's injury is logically distinct from, and a condition
precedent to, analysis of whether plaintiff was "within the foreseeable range" of her lawyer's
negligent conduct. *Id.* at 382, 86 P.3d at 962. "Negligence," the *Barrett* court emphasized,
"is not actionable in the abstract." Although a "tortfeasor can be liable if its conduct
contributed 'only a little' to the plaintiff's damages," the plaintiff must prove that the
defendant's act or omission is *both* a but-for cause and a legal cause of the complained-of
injury before she may recover. *Id.* at 382, 86 P.3d at 962.

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## 3. But-For Causation and Proximate Causation in Litigation Malpractice

### i. Subversion of the But-For Causation Requirement

10 Cecala attempts to elide her burden of proof regarding cause in fact. In a summary 11 judgment posture, the record evidence must allow a fair-minded juror to reasonably infer 12 that, but for Newman's negligence, Cecala *should* have prevailed in the NASD arbitration. 13 Purcell, 18 Ariz. App. at 82, 500 P.2d at 342. Cecala contends, in contrast, that "cause-in-14 fact" exits if Newman's act or omission contributed "only a little" to the plaintiff's injuries. 15 (Doc. ## 193 at 13-14; 230 at 1; 236 at 2.) This fundamentally misstates the law. The "only 16 a little" language upon which Cecala so heavily relies has no bearing on the cause-in-fact 17 inquiry. The quoted language means only that, upon proof of but-for and legal causation, 18 a defendant may be liable for the foreseeable results of his actions even if he was not the only 19 or even the *predominant* cause of that injury. 20

This confusion permeates Cecala's theory of her case, and the error is fatal to her. By this confusion, she would absolve herself of the burden of showing how any reasonable trier of fact *should* have found for her in the arbitration, but for Newman's negligent acts. Instead, she would empower a malpractice jury to find against her former attorney merely if his negligence contributed "only a little" to the arbitration loss that would have been lost anyway. This would abolish the "but-for" causation requirement.

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# ii. The Judgment Error Rule, Speculativeness, and Lack of Foreseeability

The foreseeability requirement of proximate causation is also pertinent and fatal to 3 Cecala's case. Proximate causation is addressed only after the plaintiff establishes that she 4 should have prevailed but for the defendant-attorney's malpractice. 1-4 Negligence in 5 Arizona § 4.02. After crossing the but-for threshold, Cecala is required to show, by a 6 preponderance of the evidence, that the litigation injury was foreseeable in the sense that the 7 attorney-defendant should have anticipated the harm from the negligent act or omission. 1 8 Legal Malpractice § 8:5 at 984-85; see TIG Ins. Co. v. Giffin Winning Cohen & Bodewes, 9 P.C., 444 F.3d 587, 592 (7th Cir. 2006) (holding that a law firm's failure to produce 10 documents in discovery was not the legal cause of the ensuing \$1.2 million in attorney fees 11 for discovery and sanctions). 12 Under the judgment error rule, malpractice liability will not attach for tactical 13 decisions made in good faith in the course of preparing or trying a case. Injury flowing from 14 such errors in attorney judgment is not foreseeable as a matter of law. "Good faith," explain 15 leading commentators, "is based on an objective standard of whether the lawyer's decisions 16 were intended to benefit the client in the representation." 4 Legal Malpractice § 30:8 17 Mallen and Smith explain the concept as follows: 18 Some alleged errors that should not be the basis for legal malpractice consideration involve inherently judgmental decisions. Thus, considerations, such as the choice of 19 the trier of fact, selection of venue, the style of presentation, should not support a legal 20 malpractice claim. Although lawyers do make tactical decisions, a fundamental policy is that the result should not vary for such reasons. The standard for the case-within-a-case methodology is determining what the result "should have been," 21 not what it "could have been .... 22 In hind sight, even the defendant-attorney probably would agree with the unhappy 23 client that a different approach might have been more productive. Thus, the rule than attorney is not liable for a mere error in judgment is extremely appropriate and 24 necessary to protect the attorney engaged in the conduct of a trial, who must continuously select between alternatives, none of which are necessarily wrong or 25 right. 26 4 Legal Malpractice §§ 30:6 at 401; 30:40 at 601 (emphasis added). 27 The rule of no liability for good faith litigation judgments can be viewed as a lack of 28 proof of proximate causation or lack of proof of "but-for" causation. The speculativeness

is fatal under either category. See Estate of Re by Coarsely v. Kornstein, Veisz & Wexler, 1 2 958 F. Supp. 907, 921, 924 (S.D.N.Y. 1997) (Plaintiffs failed to show that there should have 3 been a different result in arbitration if the attorneys adopted the strategies urged by them. 4 "There is no evidence from which a trier of fact could infer that the same argument . . . 5 would have been dispositive if delivered with a different gloss and with greater zeal .... In 6 short, plaintiffs' hindsight determination that defendants were not rigorous enough or quick 7 enough in advancing the disputed position is precisely the sort of second-guessing of 8 counsel's strategic judgment that does not rise to the level of legal malpractice.") (citations 9 and internal quotations omitted).

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### 4. Fiduciary Breach Malpractice

11 The same standards of actual and legal causation that govern an action for attorney 12 negligence apply with equal force in an action for fiduciary breach, which is also tried under 13 the "case-within-a-case" methodology. Kilpatrick, 909 P.2d at 1290-93; Weil Gotshal & 14 Manges, LLP v. Fashion Boutique of Short Hills, Inc., 10 A.D.3d 267, 271, 780 N.Y.S.2d 15 593, 596 (N.Y. App. Div. 2004) ("We have never differentiated between the standard of 16 causation [required] for a claim of legal malpractice and one for breach of fiduciary duty in 17 the context of attorney liability. The claims are coextensive."); cf. Milbank, Tweed, Hadley 18 & McCloy v. Chan Cher Boon, 13 F.3d 537, 543 (2d Cir. 1994) (relaxing the but-for 19 causation standard for fiduciary breach under a now discredited interpretation of New York 20 law); see 4 Legal Malpractice § 33:10 at 1073-74.

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### V. Cecala's Second Amended Complaint

22 Cecala's Second Amended Complaint asserts four bases of attorney and law firm
23 liability: 1) legal malpractice, 2) breach of fiduciary duty, 3) intentional infliction of
24 emotional distress, and 4) negligent supervision. (Doc. # 67.)

The first count challenges two discrete patterns of illicit conduct: 1) the mishandling of Cecala's Title VII claims against NationsBank both prior to and during the NASD arbitration; and 2) the sexualization of the attorney-client relationship, which in Cecala's view "impaired Newman's judgment" and precluded dispassionate, objective representation.

(Id. at 25.) Cecala avers that these patterns of tortious conduct converged to "cause[] or 1 2 contribute[] to the loss of Cecala's underlying employment claims," leading to the forfeiture 3 of money and equitable damages against NationsBank, the loss of "salary and benefits 4 commensurate with her abilities and qualifications," and injury to her reputation. (*Id.* at 26.) 5 Though somewhat inartfully plead, Cecala's claim for "malpractice" sounds in negligence 6 because it targets Newman's multiple departures from the standard of care, and further 7 alleges that these patterns of misconduct proximately caused Cecala to suffer pecuniary 8 damages. (PSOF 14, 17.)

Count two, in contrast, asserts malpractice liability on a theory of fiduciary breach.
Cecala submits that her former lawyer breached his duties of "loyalty, confidentiality, and
disclosure" by "becoming sexually involved"with Cecala and "failing to terminate the
representation in a responsible manner." (Doc. # 67 at 28.) The gravamen of this claim is
that Newman willfully abused the relationship of trust and confidence that exists between an
attorney and his client by engaging in a pattern of "self-serving, manipulative and predatory"
sexual conduct with Cecala without her effective consent. (Doc. # 193 at 8; PSOF 5-6.)

16 Cecala avers that Newman's willful violation of his fiduciary duties negatively 17 impacted the quality of her legal representation, causing *both* economic and psychological 18 injury. "In addition to the pecuniary damages" that she suffered "as a result of the loss of her 19 monetary claims and equitable remedies against NationsBank, [D]efendant Newman's 20 conduct in sexualizing the attorney-client relationship caused further emotional, 21 psychological, and physical damage to [P]laintiff." (Doc. # 67 at 32.)

Cecala's causes of action for attorney negligence and breach of fiduciary duty
complain, in part, of the same fundamental litigation injury: the loss of her otherwise
meritorious claims against NationsBank. However, Cecala's claim for breach of fiduciary
duty seeks relief for psychological injury in addition to litigation injury.

26 **VI.** Negligent Supervision

27 Cecala's fourth theory of recovery, which targets Newman's law firm, need not detain
28 the court for long. Cecala avers in her Second Amended Complaint that Cooperman Levitt

"breached its duty of supervision" as well as "applicable attorney ethical rules to exercise
 reasonable care in supervising Newman." (Doc. # 67 at 35.) Cecala alleges that she suffered
 pecuniary and psychological damages as a direct result of Cooperman Levitt's failure "to
 supervise [Newman] adequately." (*Id.*) This claim is plagued by numerous deficiencies.

First, Cecala has failed to offer any evidence as to the standard of care from which the
firm is alleged to have deviated. While a professional corporation may be liable under New
York law for the torts of its employees under a theory of respondeat superior, *Connell v. Hayden*, 83 A.D.2d 30, 443 N.Y.S.2d 383 (1981), Cecala has cited no authority in support
of the proposition that Cooperman Levitt owed her an affirmative duty of supervision on the
facts of this case, nor has she provided any insight as to what that duty might command.

11 State ethics rules do not, of course, create private rights of action for aggrieved clients. 12 "With few exceptions, the courts agree that the violation of an ethics rule alone does not 13 create a cause of action, constitute legal malpractice *per se* or necessarily create a duty." 2 14 Legal Malpractice § 19:7 at 1208. The Arizona Supreme Court expressly aligned itself with 15 this majority view when it "declined to use the court's own ethical standards as a basis upon 16 which to impose legal malpractice liability." Stanley v. McCarver, 208 Ariz. 219, 225 n.6 17 92 P.3d 849, 855 n.6 (2004) (citing Ariz. R. Sup. Ct. 42, R. Prof. Resp., Preamble, Scope ¶ 18 20 (noting that rules of professional responsibility "are not designed to be a basis for civil 19 liability")); Elliott v. Videan, 164 Ariz. 113, 116, 791 P.2d 639, 642 (Ct. App. 1989) 20 (discussing jury instructions).

21 Cecala attempts to support her theory of negligent supervision with the affidavit of 22 her legal ethics expert, Professor Geoffrey C. Hazard, Jr. (PSOF Ex. 11.) Professor Hazard 23 opines that Cooperman Levitt failed to supervise Newman or take remedial action against 24 Newman in violation of a legal duty. But his opinion is wholly speculative. First, Professor 25 Hazard assumes that Cooperman Levitt's failure to adhere to a New York Disciplinary Rule 26 is actionable negligence. (Id. Ex. 11 at 7.) Stanley is directly to the contrary. Second, taking 27 "the facts alleged by [Cecala] concerning sexual relations between her and [Newman] ... as 28 true" Professor Hazard simply "assumes" that "one or more of" Newman's law partners

### Case 2:04-cv-02612-NVW Document 254 Filed 05/02/07 Page 24 of 68

knew or reasonably should have known of the sexual relationship between Newman and 1 2 Cecala. (Id. Ex. 11 at 2, 7.) There is no factual or evidentiary foundation for this 3 assumption. (Id. Ex. 11 at 2.)

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Finally, even assuming that Cooperman Levitt did owe some "duty of supervision" 5 to its client, Cecala has failed to adduce any evidence tending to show that, but for the breach 6 of that legal duty, the firm would have detected and would have stopped the inappropriate 7 relationship between Newman and his client. Professor Hazard cannot manufacture a 8 genuine issue of fact by assuming facts without evidence and liability without law. (Id. Ex. 9 11 at 8.)

10 Summary judgment will be granted against Cecala's claim for negligent supervision 11 for failure "to establish the existence of an element essential to [her] case, and on which 12 [Cecala] will bear the burden of proof at trial." Celotex, 477 U.S. at 322.

13 VII. Statute of Limitations

14 Section 12-542, Arizona Revised Statutes, prescribes a two-year limitations period "for injuries done to the person of another including causes of action for . . . malpractice." 15 16 "The determination of when a cause of action accrues on a claim for legal malpractice is 17 governed by the discovery rule." Commercial Union, 183 Ariz. at 254, 902 P.2d at 1358. 18 Under that rule, the statute of limitations does not begin to run until a plaintiff has actual or constructive knowledge that she has suffered an "actionable wrong," defined as a "tort that 19 20 results in appreciable non-speculative harm." Manterola v. Farmers Ins. Exch., 200 Ariz. 21 572, 576, 30 P.3d 639, 643 (Ct. App. 2001) (citations and internal quotations omitted). 22 "Commencement of the statute of limitations will not be put off until one learns the full 23 extent of his damages. Rather, the statute commences to run when the plaintiff incurs some 24 injury or damaging effect from the malpractice." Commercial Union, 183 Ariz. at 255, 902 25 P.2d at 1359.

26 The parties agree that Cecala's three remaining theories of recovery are subject to this 27 two-year limitations period. (Doc. # 171 at 9.) Newman urges the court to dismiss "all 28 claims, however denominated," for failure to comply with A.R.S. § 12-542. (Id. at 7.)

However, Cecala's litigation malpractice claims were timely filed pursuant to an exception
 to that limitations period. The claims for intentional infliction of emotional distress and for
 psychological injury from breach of fiduciary duty are entitled to no such exception, and
 therefore are out-of-time.

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### A. The Amfac Cases: Errors in Litigation

6 In the litigation context, "the injury or damaging effect on the unsuccessful party [in 7 an action for litigation legal malpractice] is not ascertainable until the appellate process is 8 completed or is waived by failure to appeal." Amfac Distrib. Corp. v. Miller, 138 Ariz. 152, 9 153-54, 673 P.2d 792, 794 (1983) ("Amfac I"); Amfac Distrib. Corp. v. Miller, 138 Ariz. 155, 10 157, 673 P.2d 795, 797 (Ct. App. 1983) ("Amfac II") ("it is only when the litigation is 11 terminated and the client's rights are 'fixed' that it can safely be said that the lawyer's 12 misdeeds resulted in injury to the client"). Because "apparent damage may vanish with 13 successful prosecution of an appeal and ultimate vindication of the attorney's conduct by an 14 appellate court," and in order to "preserve the essential element of trust in the attorney-client 15 relationship," a cause of action for malpractice in the litigation context does not accrue until judicial review is exhausted or waived. Amfac II, 138 Ariz. at 796, 799, 673 P.2d at 796, 16 17 799; see Glaze v. Larsen, 207 Ariz. 26, 83 P.3d 26 (2004) (articulating the practical and 18 policy rationales for the "errors-in-litigation" rule of accrual).

19 In its October 11, 2005 Order, the court held Amfac I and its progeny applicable to 20 malpractice in arbitration, stating that "accrual of a legal malpractice claim arising in 21 arbitration begins when the judicial review of the arbitration award is concluded and the 22 appellate process is completed or is waived by a failure to appeal." (Doc. # 65 at 9.) 23 Although Newman's allegedly negligent representation was complete on or around June 21, 24 1999, the date he was formally discharged by Cecala, the statute of limitations did not begin 25 to run as to his departures from the standard of care until November 21, 2002, when Cecala 26 abandoned further judicial review of the adverse arbitral award. (Id. at 2.) Thus, Cecala's 27 count of attorney negligence was timely filed on November 21, 2004.

Cecala's fiduciary breach claim, having been filed in November 2004, is untimely 1 2 under A.R.S. § 12-542 unless it is sheltered by the *Amfac* cases or some other exception to 3 the two-year limitations period. Though it is a novel question, the court also finds that, to the 4 extent it claims injury to her case against NationsBank, Cecala's claim for fiduciary breach 5 was timely filed under Amfac I and its progeny. As explained in the court's prior Order, the 6 *Amfac* cases delay the accrual of a cause of action for malpractice when the tangible injury 7 upon which that claim is founded could "vanish with successful prosecution of an appeal." 8 Amfac II, 138 Ariz. at 796, 799, 673 P.2d at 796, 799. The litigation-injury component of Cecala's claim for fiduciary breach is predicated upon the adverse decision of the arbitral 9 10 tribunal. Setting aside that award would likely have cured that injury.

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### B. Amfac Does Not Apply to Non-Litigation Injury

12 Cecala alleges that Newman's "outrageous" sexual conduct began on August 1998, 13 and continued until June 1999. (Doc. # 193 at 9.) Assaying the facts in the light most 14 favorable to her, Cecala's claim for intentional infliction of emotional distress accrued, at the 15 latest, on June 21, 1999, when she discharged her lawyer and ended their sexual relationship. 16 See Floyd v. Donahue, 186 Ariz. 409, 413, 923 P.2d 875, 879 (Ct. App. 1996) (discussing the 17 doctrine of "continuing torts"). Therefore, absent an exception to A.R.S. § 12-542, Cecala's 18 claim for intentional infliction of emotional distress was out-of-time by three years and five 19 months when filed on November 21, 2004.

20 Cecala first contends that her intentional tort claim should be sheltered under Amfac 21 I and its progeny because "Mr. Newman's outrageous conduct cannot be separated from its 22 adverse consequences that constitute malpractice." (Doc. # 193 at 9.) Cecala has marshaled 23 no authority for the proposition that the special rule for "errors in litigation" has any 24 application to any tort where the injury is fixed when the tort is committed. No policy 25 interest would be furthered by permitting a plaintiff to sleep on her rights when her attorney 26 causes injury to her personhood rather than to her right to competent representation. Mindful 27 of this, the reported decisions make clear that Amfac I and its progeny do not apply where, 28 as here, the injury occurs contemporaneously with the malpractice, but the injury cannot be

corrected by the successful prosecution of an appeal. *Commercial Union*, 183 Ariz. at 256,
 902 P.2d at 1360 (citation omitted). Because it did not "arise in arbitration" within the
 meaning of the court's prior Order, Cecala's claim for intentional infliction of emotional
 distress accrued no later than June 21, 1999. (Doc. # 65 at 9.)

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Cecala's fiduciary breach damages that stand free of her litigation injury, such as
emotional suffering from Newman's "predatory," quid pro quo sexualization of the attorneyclient relationship, also were fixed on June 21, 1999, the date she discharged Newman.
Therefore, the accrual of that injury was on June 21, 1999, and was not delayed by *Amfac I*and its progeny.

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### C. "Unsound Mind" Tolling Does Not Apply

11 Cecala submits that her non-litigation claims are tolled by A.R.S. § 12-502, which 12 provides, "If a person entitled to bring an action . . . is at the time the cause of action accrues 13 ... of unsound mind, the period of such disability shall not be deemed a portion of the period 14 limited for commencement of the action." "The statutory provision for tolling is premised 15 on equitable principles similar to those that underlie the discovery rule: it is unfair to bar an 16 action in which the plaintiff is mentally disabled and thus unable to appreciate or pursue his 17 or her legal rights." Doe v. Roe, 191 Ariz. 313, 325, 955 P.2d 951, 963 (1998) (emphasis in 18 original). A litigant need not be institutionalized nor be adjudged legally incompetent to 19 qualify for tolling under A.R.S. § 12-502. Kiley v. Jennings, Strouss & Salmon, 187 Ariz. 20 136, 141, 927 P.2d 796, 801 (Ct. App. 1996).

Cecala concedes that her claim for intentional infliction of emotional distress accrued
on June 21, 1999, at the latest, five years and five months before filing this action. (Doc. #
193 at 11.)

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### 1. The Meaning of "Unsound Mind"

Section 12-502, Arizona Revised Statutes, does not supply a definition for the term
"unsound mind," so the courts have filled the gap. The leading cases are *Doe* and *Florez v*. *Gomez*, 185 Ariz. 521, 917 P.2d 250 (1996). A person is of unsound mind when he is
"unable to manage his daily affairs or to understand his legal rights or liabilities." *Doe*, 191

Ariz. at 326, 955 P.2d at 964 (citation and internal quotations omitted). The definition is
 disjunctive: "Facts permitting . . . Cecala is entitled to have the jury consider both
 alternatives." *Id* at 328, 955 P.2d at 966.

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4 The plaintiffs in *Florez* and *Doe* alleged that they had suffered sexual abuse during 5 childhood and adolescence and, as a result of the enduring psychological ramifications of 6 those injuries, remained fundamentally unaware of their right to sue, both at and after the 7 time their claims accrued. Flores, 185 Ariz. at 521, 917 P.2d at 250; Doe, 191 Ariz. at 330, 8 955 P.2d at 968. The *Doe* court explained, "One who recalls . . . repressed memories may 9 not be able to connect the images in a fashion sufficiently coherent to allow an understanding 10 of the incident or the resulting injury. Such a person may not be able to articulate events so 11 as to pursue her rights." Id. at 320, 955 P.2d at 958.

However, in light of the countervailing policies implicated by the suspension of the limitations period, the Arizona Supreme Court held in *Florez*, as in *Doe*, that to defeat summary judgment a plaintiff must muster "hard evidence" to create a genuine issue of material fact as to her inability to appreciate or pursue her legal rights. In most cases, "the best guide to whether somebody can understand and pursue his legal rights is how that person behaves, not what that person says he or she cannot do." *Doe*, 191 Ariz. at 332, 955 P.2d at 970 (Martone, J., concurring).

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### 2. Quantum of Evidence to Defeat Summary Judgment

20 "In the context of determining unsound mind as evidenced by an inability to manage 21 daily affairs, the question [on a defense motion for summary judgment] is whether there is 22 credible evidence of the plaintiff's inability to manage daily affairs." Doe, 191 Ariz. at 327, 23 955 P.2d at 965 (emphasis in original). "The plaintiff is not required to discredit all evidence 24 of ability to manage her affairs-such controverting evidence merely establishes that there is 25 a jury question on an issue of material fact." Id. at 328, 955 P.2d at 965. "It is not [for the 26 trial court] to weigh conflicting evidence to determine whether the plaintiff was capable of 27 functioning on a day-to-day basis. That role would encroach upon the jury's function." *Id.* 28 at 328, 955 P.2d at 965. The same is true for the second prong of the test for unsound mind,

where the burden is on the plaintiff to create a genuine issue of material fact as to her
 inability to understand and assert legal rights. *Id.* at 329, 955 P.2d at 967.

- 3 "If there is hard evidence that a person is simply incapable of carrying on the day-to-4 day affairs of human existence, then the statute is tolled. Otherwise it is not. These are 5 empirical facts easily verifiable and ... difficult to fabricate." Florez, 185 Ariz. at 521, 917 6 P.2d at 255. "The purpose of the statute of limitations is to protect defendants and courts 7 from stale [and fraudulent] claims where plaintiffs have slept on their rights." Doe, 191 Ariz. 8 at 322, 955 P.2d at 960 (citation and internal quotations omitted). This "policy cannot be 9 overcome by conclusory averments such as assertions that one was unable to manage daily 10 affairs or understand legal rights and liabilities. The plaintiff instead must set forth specific 11 facts-hard evidence-supporting the conclusion of unsound mind." Id. at 326, 955 P.2d at 12 964; *Florez*, 185 Ariz. at 526, 917 P.2d at 255. These statements from the Arizona Supreme 13 Court, though couched in terms of Arizona procedure, apply with equal force in the context 14 of a Fed. R. Civ. P. 56(c) motion. Thornhill Publ'g Co., Inc. v. GTE Corp., 594 F.2d 730, 15 738 (9th Cir. 1979) (conclusory and speculative testimony in affidavits and moving papers
- 16 is insufficient to raise genuine issues of fact and to defeat summary judgment).

17 *Florez* and *Doe* illustrate what is insufficient and what is sufficient to defeat summary judgment on the issue of unsound mind, respectively. The plaintiffs in *Florez* were an adult 18 19 male and an adult female who accused a priest and a male parent of sexually molesting them 20 during childhood. They were capable of maintaining employment, taking care of financial 21 affairs, attending school part-time, and working full-time. *Florez*, 185 Ariz. at 526, 917 P.2d 22 at 255. Their experts opined that the plaintiffs suffered disabling psychological disorders, 23 depression, and post-traumatic stress disorder. These diagnoses provided the sole bases for 24 the experts' "unsound mind" conclusions.

The court held the experts' opinions insufficient to survive summary judgment. In
one case, the expert opined that a plaintiff was of "unsound mind" because he "suffered from
depression and stress," among other emotional maladies. *Id.* at 527, 917 P.2d at 256. The
court said, "If these facts, and others listed in [plaintiff's expert's] affidavit, were sufficient

to support a legal finding of 'unsound mind,' then all those who have less than satisfactory
lives would be of 'unsound mind.'" *Id.* at 527, 917 P.2d at 256. Although the affidavits "may
[have] created a scintilla of doubt," they were insufficient to create a triable issue of material
fact in light of the uncontradicted evidence of the plaintiffs' ability to manage their day-today affairs. *Id.* at 527, 917 P.2d at 256. The motion for summary judgment was granted
because of the absence of facts-hard evidence- to support their claim.

7 In *Doe*, the plaintiff accused her father of sexually abusing her during her childhood. 8 Summary judgment was denied because the plaintiff provided factual substantiation of her 9 disability for the entirety of the period of unsound mind. The experts averred that 10 recollection of the plaintiff's sexual abuse rendered her incapable of performing her duties 11 at a brokerage firm. She was unable to seek employment after voluntarily resigning from her 12 job, she had suicidal ideation, was in denial of the abuse she suffered, and required both 13 psychological and psychiatric therapy and treatment, as well as institutionalization for her 14 mental condition. Id. at 327, 955 P.2d at 965.

As to the second prong of the disability standard, plaintiff adduced evidence that she repressed her memories of abuse, was in denial that any abuse took place, was unable to accept that the events had occurred, was unable to articulate them, experienced feelings of complicity with her abuser, and experienced feelings of responsibility and guilt for the abuse. *Id.* at 329, 955 P.2d at 967. The expert affidavits, being grounded in facts, were "more than sufficient to raise a genuine issue of material fact on whether [the plaintiff] was unable to carry on the day-to-day affairs of life." *Id.* at 328, 955 P.2d at 966.

"[T]here [were] facts in the record that detract[ed] from [the plaintiff's] claim of
inability to manage daily affairs," however. *Id.* at 328, 955 P.2d at 966. Although "those
findings would preclude summary judgment in favor of [p]laintiff if she moved for summary
judgment on the unsound mind issue," they did not require the opposite conclusion. *Id.* at.
328, 955 P.2d at 966.

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3.

### Insufficient Evidence of Inability to Understand Legal Rights

2 Cecala has repeatedly and conclusively demonstrated not only that she was aware of 3 her intentional tort claim as of June 21, 1999, the date she discharged lawyer Newman, but 4 also that she was able to "articulate events so as to *pursue* her rights," both as to the 5 arbitration with NationsBank and as to her claims against Newman, from the date of accrual 6 to the present day. *Doe*, 191 Ariz. at 320, 955 P.2d at 958 (emphasis added). In her February 7 27, 2007 Declaration, submitted in connection with her Motion to Disgualify Newman's' 8 standard of care expert (Doc. # 182 Ex. B), Cecala describes-and documents-her multiple 9 attempts during the claimed period of "unsound mind" to retain counsel for (1) the NASD 10 arbitration, (2) the motion to vacate the adverse award, (3) the appeal of the denial of that 11 motion, and (4) her malpractice claims against Newman.

11

12 On July 21, 1999, just one month after her intentional infliction of emotional distress 13 and fiduciary breach claims accrued, Cecala used the Martindale-Hubbell lawyer locator 14 service to search for North Carolina counsel in the area of employment law. (Id. Ex. B. 15 Attach. 3.) Having selected the North Carolina law firm of Ferguson Stein, Cecala 16 telephoned John W. Gresham, a member of that firm, to discuss her claims against 17 NationsBank. (Id. Ex. B. at 2.) Cecala discloses that "the general topic of my conversation" 18 was [Ferguson Stein's] taking over my representation in the NationsBank arbitration." (Id. 19 Ex. B at 2.) She further avers that "[w]e talked about my case, my claims, and my need of 20 representation. After hearing about the case, and its procedural status, the firm declined to 21 take over the case." (Id. Ex. B. at 2.) Cecala's recollection of subsequent conversations with 22 Ferguson Stein attorneys demonstrates a similar, if not greater, ability to articulate and pursue 23 her legal rights throughout the claimed period of unsound mind. The declarations from 24 Cecala's friends and family, discussed in further detail below, also illustrate Cecala's ability 25 to perform independent legal research on her employment and malpractice claims. (PSOF Ex. 26 23 at 6; Ex. 25 at 3-4.) Cecala's ability not only to recognize but also to assert her legal 27 rights during the claimed period of disability is further illustrated by the arbitration transcript

from the two sessions in October 1999 where, having failed to retain new trial counsel, she
 prosecuted her claims on her own. (*Id.* Ex. 28; Doc. # 246.)

Nevertheless, Cecala asserts that "she did not have the mental, emotional, or physical ability to assert her legal rights, including bringing this action in a timely manner." (PSOF 25.) This bare conclusion cannot stand in light of Cecala's own detailed admission of her

ability to both understand and pursue her legal rights. Whether Cecala was ultimately
successful in persuading the arbitrators to rule in her favor, in overturning the adverse award
in the federal courts, or in bringing suit against Newman in the Maricopa Superior Court, is
irrelevant. The focus of the unsound mind inquiry is on cognition, not competency. *Doe*,
191 Ariz. at 332, 955 P.2d at 970 (Martone, J., concurring).

11 Unlike the plaintiff in *Doe*, Cecala has not adduced evidence to create a genuine issue 12 of material fact as to her inability to understand her legal rights against NationsBank or 13 lawyer Newman. She has submitted no hard evidence of denial or inability to articulate the wrongs perpetrated by Newman, feelings of complicity with her abuser, or feelings of guilt 14 15 for the abuse that would show that she did not understand that a wrong had occurred. *Id.* at 16 329, 955 P.2d at 967. Ouite the opposite. The uncontroverted evidence adduced by Cecala 17 demonstrates not only recognition of her legal rights, but the pursuit of those rights 18 throughout the claimed period of disability.

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### 4. Insufficient Evidence of Inability to Manage Daily Affairs

Cecala's relationship with Newman caused her profound physical and psychological
suffering. The declarations of her family and friends, in particular, present a picture of her
emotional instability and mental anguish. The declaration of Cecala's father, Don Cecala,
is illustrative:

For over two years, the roller coaster of emotions and healing appeared to be headed nowhere. One minute there were flashbacks to the healthy, happy daughter we once had, followed by anxiety episodes, or emptiness, or lifelessness, somewhere in between. I endeavored to use the financial dependency as a tool to help with repair. I experimented frequently with the assignment of responsibility in financial detail, such as bill preparation and paying. It sometimes worked but usually didn't. The inconsistency of Renee's personality and capability defied belief. She would be brilliant one minute, and anxiety stricken the next.... Tasks could be accomplished individually and they would appear to reflect the total pattern, but they did not.

1 (PSOF Ex. 23 at 11-12.) That Cecala often needed assistance from her friends and family 2 is insufficient to support a claim of unsound mind where, as here, the uncontroverted 3 evidence shows that Cecala was not only able to care for herself at least some of the time, but 4 that she also had the higher degree of mental ability required to research and pursue her legal 5 rights in the underlying case against NationsBank and against attorney Newman for the 6 entirety of the claimed period of functional disability. Cecala has failed to carry her burden 7 to create a triable issue of material fact as to whether she was "simply incapable of carrying" 8 on the day-to-day affairs of human existence" from June 21, 1999, through at least November 9 21, 2002. Florez, 185 Ariz. at 526, 917 P.2d at 255.

10

#### i. **Expert Affidavits**

11 The court will examine the opinions of the experts who, in Cecala's view, tell "the real story" of her legal disability. (Doc. # 193 at 10 n.5.) 12

13

#### **Dr. Rutter** a.

14 The first such expert is Dr. Peter Rutter, M.D., a psychiatrist who specializes in the study of "sexual exploitation by attorneys . . . holding a position of trust to act in the best 15 16 interests of those they were serving." (PSOF Ex. 9 at 3.) Although he interviewed Cecala 17 to familiarize himself with the facts of this case, Dr. Rutter is not Cecala's treating 18 psychiatrist, and his opinion is therefore limited to the record now before the court. (Id. Ex. 19 9 at 2.) In his affidavit and deposition testimony, Dr. Rutter describes a phenomenon known 20 as "transference," whereby the receiver of professional services, such as Cecala, has an 21 expectation of being able to trust the provider of those services, Defendant Newman in this 22 case, to act in her best interests. (Id. Ex. 9 at 4; Ex. 10 at 12.)

23

"Under such conditions, the receiver of services is known and expected to have certain 24 psychological dependency needs and foreseeable vulnerabilities . . . that restrict independent 25 and informed judgment regarding both the professional and personal behavior of the professional." (Id. Ex. 9 at 4.) When that relationship of trust is exploited, as Cecala alleges 26 27 here, "there is a deeper and more pervasive level of injury that sets up in the injured 28 individual a condition in which they now often fear, rather than trust, the very professional

they must rely on to help them with their vulnerability." (*Id.* Ex. 9 at 4.) This is the
foundation for Dr. Rutter's opinion that Cecala suffered "long-lasting and severe" damages
from the sexualization of the attorney-client relationship, to which she did not effectively
consent. (*Id.* Ex. 9 at 5.) He opined further that "[d]epression and post-traumatic injuries"
inured, "resulting in extremes both in terms of emotional suffering and loss of previous
functional capacity in work, socialization and personal relationships." (*Id.* Ex. 9 at 5.)

7 Dr. Rutter's opinion does not create a triable issue as to whether Cecala was 8 "incapable of carrying on the day-to-day affairs of human existence" from June 21, 1998, 9 through at least November 21, 2002. Doe, 191 Ariz. at 328, 955 P.2d at 964. He asserts bare medical conclusions without support in the "specific facts" or pertinent time periods. Florez, 10 11 185 Ariz. at 526, 917 P.2d at 255. His opinion as to Cecala's "long-lasting and severe" 12 psychological injury is totally devoid of supporting "hard evidence," and therefore does not 13 satisfy the threshold standard articulated in both *Florez* and *Doe*. Id., 185 Ariz. at 521, 917 14 P.2d at 255.

Furthermore, *Flores* expressly held that a diagnosis of post-traumatic stress disorder
is not sufficient to toll under A.R.S. § 12-502. 185 Ariz. at 526, 917 P.2d at 255. Dr.
Rutter's affidavit and deposition testimony do not, whether standing alone or taken together
with the balance of Cecala's evidence, create a triable issue of material fact ast to Cecala's
inability to manage the day-to-day affairs of human existence.

20

### b. Dr. Harrison

21 Cecala next directs the court's attention to the affidavit of Sheryl W. Harrison, Ph.D., 22 a psychologist who treated Cecala for "major depression" on an "irregular basis" from 23 February 15, 1999, until February 17, 2000. (PSOF Ex. 22 at 1.) She also "saw Renee a few 24 times in 2003," and began seeing her "regularly" in 2005. (Id. Ex. 22 at 1.) During that 25 period, Dr. Harrison referred Cecala to a psychiatrist, Dr. Stonnington, "so that Renee could 26 obtain the benefit of psychological counseling from [Dr. Harrison] and medications from Dr. 27 Stonnington." (Id. Ex. 22 at 2.) Dr. Harrison believes that she would have seen Cecala more 28 often if, while living in Arizona, Cecala had been able to leave her home. (Id. Ex. 22 at 1.)

1 In her affidavit, Dr. Harrison expresses a variety of medical conclusions. The 2 affidavit does not, however, include "specific facts" or any other "hard evidence" of Cecala's 3 functional incapacity. For example, Dr. Harrison opines, without reference to facts, that between February 1999 and February 2000, she observed that Cecala displayed and 4 5 expressed "suicidal ideation." (Id. Ex. 22 at 2.) Dr. Harrison also expresses the view that Cecala "was unable . . . to maintain any type of employment," "unable to care for herself 6 adequately," "[unable] to maintain basic hygiene," and "[unable] to make decisions about 7 8 things as simple as what to wear." (Id. Ex. 22 at 2.) This is the only foundation for Dr. 9 Harrison's conclusion that Cecala "lacked the ability to pursue her legal rights." (Id. Ex. 22) 10 at 2.) The affidavit fails to defeat Newman's Motion under Arizona substantive and federal 11 procedural law.

Furthermore, Dr. Harrison's observations are limited to the one-year period of treatment between February 1999 and February 2000. Even if her conclusory averments did create a genuine issue of material fact as to Cecala's inability to manage her daily affairs during that one-year period, they fail to create a triable issue as to the balance of the disability period.

17

### c. Dr. Wilson

C. Brady Wilson, Ph.D., assessed Cecala's psychological status in light of the 18 19 litigation record, a psychological examination, one face-to-face interview on November 29, 20 2006, and two telephonic interviews on December 11, 2006, and December 13, 2006. (PSOF 21 Ex. 30 at 3.) This is the foundation for Dr. Wilson's conclusion that Cecala suffers various 22 cognitive impairments and that this condition "deteriorated most significantly" between 1999 23 and 2003. (Id. Ex. 30 at 14.) He conclusorily avers, without recitation of the supporting 24 facts, that "the degree of [this] impairment establishes that she was 'not of sound mind' 25 during the operative period." (Id. Ex. 30 at 14.) This unsubstantiated conclusion is 26 insufficient to create a genuine issue of material fact as to Cecala's inability to manage the 27 day-to-day affairs of human existence as to that period of time.

1

### ii. Declarations of Family and Friends

2 Cecala's father, mother, brother, sister, first cousin, and close friend have submitted 3 declarations in support of Cecala's claim of unsound mind. (Id. Ex. 23; 24; 25; 17; 27; 26.) 4 These poignant declarations show that Cecala was deeply troubled from June 1999, through 5 November 2002, and that her mental health did not begin to improve until 2003. However, 6 the declarations, whether standing alone or read in conjunction with Cecala's expert's 7 affidavits, fail to create a triable issue of material fact as to whether Cecala was "simply 8 incapable of carrying on the day-to-day affairs of human existence" from June 21, 1999, 9 through at least November 21, 2002. Florez, 185 Ariz. at 526, 917 P.2d at 255. The 10 proffered evidence of unsound mind shows, at most, that Cecala suffered from depression 11 and post-traumatic stress disorder during the operative period, and that Cecala's fragile 12 psychological state often made it difficult, but not impossible, for her to perform some of the 13 every-day tasks of human existence. The declarations do not create a genuine issue of 14 material fact as to Cecala's total *inability* to perform those tasks throughout the operative 15 three year and five month period. In reviewing these declarations, the court does not 16 consider testimony lacking in foundation as to the date of the conduct.

17

#### a. 1999

18 Having discharged her lawyer, Cecala herself declared that she actively pursued new 19 representation from Ferguson Stein in July 1999, where she "talked about my case, and my 20 need of representation." (Doc. 182 Ex. B at 1.) Cecala did not succeed in retaining new 21 counsel, and she began to prepare the case on her own. (PSOF Ex. 23 at 6) ("There was a 22 sea of yellow note paper. I recall being sick with worry that Renee was having to do or least 23 trying to do so much for her case.") As a threshold matter, Cecala's testimony fails to create 24 a triable issue as to whether Cecala was unable to perform day-to-day activities at the time 25 that her intentional tort and non-litigation fiduciary breach claims accrued in June 1999.

In August 1999, Cecala telephoned her brother, Randal Cecala, in an effort to explain
the traumatic events of the past year. (*Id.* Ex. 25 at 3.) Randal Cecala decided to travel to
Phoenix to comfort his sister at that time. He "found the house she had been living in littered

#### Case 2:04-cv-02612-NVW Document 254 Filed 05/02/07 Page 37 of 68

with stacks of papers and books," relating to Cecala's pro se representation before the arbitral
tribunal, and he was "shocked at how she looked." (*Id.* Ex. 25 at 3.) He decided to ask
Cecala to move in with him and his wife, Christine Cecala, in St. George, Utah. Randal
Cecala helped Cecala to pack her things, and Cecala "seemed to fade in and out." (*Id.* Ex.
25 at 4.) Although she "seemed tired and weak," Cecala was able to assist with the packing
and the moving process. (*Id.* Ex. 27 at 4.)

7 Cecala suffered psychologically while living at his brother's Utah home in 1999; she 8 had nightmares and battled depression. (Id. Ex. 25 at 4.) However, it is also undisputed that Cecala was able to perform basic legal research relating to her underlying employment claim 9 10 against NationsBank during that time. (E.g., Id. Ex 25 at 4 ("when she had energy to work, 11 it was usually at night when everyone else had left the building").) Having failed to retain 12 counsel, Cecala went on to prepare for the final arbitration hearing scheduled for October 13 1999 on her own. With the assistance of her father, Don Cecala, and her brother Randal, 14 Cecala was also able to write checks and exercise some control over her financial affairs. 15 (DSOF 171; Ex. 17.) She was also able, by her own admission, to go shopping for basic 16 necessities at Wal-Mart on her own, schedule and keep appointments for personal grooming, 17 and purchase airplane reservations for travel to Phoenix for medical appointments. (Id. 171-18 72; PSOF Ex. 23 at 9.) Cecala was not able to work at this time.

19

#### b. 2000

In late 1999 to January 2000, after conducting legal research on the subject, Cecala decided to investigate the possibility of suing Newman for malpractice. (DSOF 163.) As evidenced by her personal notes, Cecala also called Ferguson Stein around that time to discuss "avoiding any decision of the arbitrators" in the underlying employment dispute against NationsBank. (Doc. # 182 Ex. B at 1.) She directed her friends and family to copy exhibits for that purpose. (PSOF Ex. 27 at 5.) Cecala's mental condition appears to have been improving at this time. (*Id.* Ex. 25 at 5.)

The February 10, 2000 decision of the NASD tribunal caused Cecala to slip "back into
isolation" and depression. (*Id.* Ex. 25 at 5.) She "went through periods where sometimes she

would spend days in the office," in a futile effort to vacate the adverse decision. (Id. Ex. 25 1 2 at 5.) After making multiple telephone calls, Cecala was able to obtain some limited legal 3 advice from attorney Mickey Abraham, who subsequently represented Cecala at the Court 4 of Appeals for the Fourth Circuit. (Doc. # 182 Ex. B at 2.) Cecala moved in with her 5 father and mother in the fall of 2000, where, although able to "visit with family and a few 6 select friends," she "would otherwise keep to herself with minimal social contact." (PSOF 7 Ex. 25 at 6.) Her father avers that "she was unable to care for herself without a lot of help" 8 at this time. (Id. Ex. 23 at 10.)

9

#### c. 2001

10 Cecala traveled from Utah to Phoenix for appointments with her psychiatrist 11 throughout 2001. (Id. Ex. 27 at 5.) She also applied for Social Security with the assistance 12 of her family. (DSOF 194.) Around April 2001, "Renee suffered a major setback when [the 13 district] [c]ourt ruled against her in an attempt to try to overturn the arbitration award. 14 (PSOF Ex. 25 at 6.) Cecala had represented herself before the federal district court. 15 Although her depression deepened, Cecala admits that she continued to independently 16 perform basic tasks outside her parents' home, such as shopping, throughout 2001. (DSOF 17 187.)

18

#### d. 2002

19 Cecala "again contacted [Ferguson Stein] in early 2002, to discuss representation in 20 pursuing Mr. Newman for malpractice." (Doc. # 182 Ex. B at 2.) Cecala also retained 21 Mickey Abraham to represent her on appeal of the district court's decision upholding the 22 arbitral award. (Id. Ex. B at 2.) The July 12, 2002 decision of the Court of Appeals for the 23 Fourth Circuit sent Cecala into yet another period of "extreme depression." (PSOF Ex. 25) 24 at 8.) Yet even while despairing of the most recent of her multiple litigation losses, the 25 undisputed evidence shows that Cecala remained capable of independent action. Cecala went 26 on vacation with her friend Maureen Tatum, during which time she remained quiet and 27 reserved but otherwise was able to take care of herself. (Id. Ex. 27 at 6.) In late 2002, she 28 began drafting a complaint against Newman and his law firm for malpractice, which she

filed pro se on April 18, 2003. (Doc. # 171 at 11.) Cecala moved from Utah back to the
 Phoenix area with her parents at the end of 2002. (PSOF Ex. 23 at 12.)

3

### iii. Rule 56(c) Declarations

4 The court heard oral argument on Newman's Motion on March 28, 2007. After the 5 close of business on March 27, 2007, on the eve of that hearing, Cecala submitted six new 6 declarations in opposition to Newman's Motion for Summary Judgment. (Doc. # 224.) The 7 declarations of Cecala and her friend Diann Draeger were offered in support of Cecala's 8 unsound mind claim. (Id. Ex. 1-2.) Cecala contends that her declarations were justified by 9 Fed. R. Civ. P. 56(c), which provides in relevant part, "The adverse party prior to the day of 10 hearing may serve opposing affidavits." Newman objected to the admissibility of Cecala's 11 declaration, but did not challenge any of the other submissions. (Doc. # 227 at 2.)

12 The authority marshaled by Newman against and Cecala in support of the challenged 13 declaration is inapposite. (Doc. ## 227 at 2; 224 at 1; 238 at 3-4.) Radobenko v. Automated 14 Equip. Corp., 520 F.2d 540, 544 (9th Cir. 1975), and Kennedy v. Allied Mut. Ins. Co., 952 15 F.2d 262 (9th Cir. 1991), were predicated upon district court factual determinations that the 16 non-moving parties were attempting to fabricate material issues of fact by resort to a "sham" 17 affidavit contradicting their own deposition testimony. Cecala does no such thing. Provenz. 18 v. Miller, 102 F.3d 1478 (9th Cir. 1996), deals with new evidence presented by the movant 19 in a *reply* to a motion for summary judgment. That case is of little moment here.

20 Cecala's March 27, 2007 declaration was untimely under LRCiv 56.1(d), a local rule 21 setting time limits for filing an opposition to summary judgment. Neither Newman nor the 22 court had an opportunity to read Cecala's declaration before the commencement of oral 23 argument on the morning of March 28, 2007. This is the evil to which LRCiv 56.1(d) is 24 directed. Newman could have objected to the Cecala declaration on this ground. Marshall 25 v. Gates, 44 F.3d 722, 725 (9th Cir. 1995) (Rule 56(c) "does not unconditionally require a 26 district court to accept affidavits up to the date set for hearing on the motion for summary 27 judgment" where a valid local rule "places a condition on that right."); Transamercia Corp. 28 v. Transamerica Bancgrowth Corp., 627 F.2d 963, 966 (9th Cir. 1980) (enforcement of local rules subject to review for abuse of discretion only). Having failed to do so, Cecala's Rule
 56(c) declaration will be admitted into evidence.

2

3 However, neither unsound mind declaration bolsters Cecala's claim for statutory 4 tolling. Cecala contends that she did "not have the mental, emotional, or physical capacity 5 to pursue a lawsuit against the defendants any earlier than November 2004." (Id. Ex. 1 at 5.) 6 However, the uncontroverted evidence discussed above proves just the opposite. She 7 contends that there were "always trade-offs" regarding her ability to concentrate and "attend 8 to very discrete daily tasks," but does not deny that she could manage her personal grooming, 9 attend to financial affairs, and travel to Arizona for medical appointments during at least 10 some of the claimed period of disability. (Id. Ex. 1 at 5-6.) The declaration of Diann 11 Draeger is similarly unavailing. Ms. Draeger offers no hard evidence of functional disability. 12 She merely elaborates upon the now familiar averments of Cecala's experts, friends, and 13 family as to Cecala's unkempt appearance, depression, and general malaise in the summer 14 of 1999. (Id. Ex. 2 at 11-13.)

15

#### 5. Conclusion

16 Cecala's expert testimony fails to create a triable issue because it is lacking in factual 17 and temporal foundation, and asserts, with few exceptions, unsubstantiated conclusions rather than "hard evidence" of functional disability. Florez, 185 Ariz. at 526, 917 P.2d at 255. 18 19 Although they are also lacking in temporal foundation in some instances, the declarations 20 from Cecala's family and friends are generally grounded in facts rather than conclusory 21 averments. However, when viewed in the light most favorable to Cecala, these declarations 22 at most portray a picture of a woman who, while suffering varying degrees of psychological 23 trauma relating to her litigation loss and the sexualization of the attorney-client relationship, 24 was consistently able to carry on the day-to-day affairs of human existence, such as 25 shopping, managing her financial affairs, and traveling from Utah to Arizona for medical 26 appointments.

The Cecala and Draeger Rule 56(c) declarations are also insufficient. The "tradeoffs" in attending to everyday activities, depression, and the lack of concentration testified

#### Case 2:04-cv-02612-NVW Document 254 Filed 05/02/07 Page 41 of 68

to by them, whether standing alone or read in conjunction with the supporting declarations
 of her experts, friends, and family, do not create an issue of fact as to Cecala's inability to
 manage her day-to-day affairs or recognize her legal rights and liabilities from June 21, 1999,
 through at least November 21, 2002.

5 Finally, the court's complete review of Cecala's own evidence shows that at the 6 relevant times she actually did the ultimate thing the unsound mind exception aims to prove 7 she could not do: pursue litigation. She prosecuted, directly and later with counsel, the 8 Nations Bank arbitration and litigation. She conferred with counsel, researched, and 9 prepared litigation against Newman. She now asks the court to allow a jury to find that she 10 could not do the very thing she was doing. This defiance of plain facts and plain meaning 11 would make foolery of the unsound mind exception.

12 Cecala's claims for intentional infliction of emotional distress and non-litigation
13 damages for breach of fiduciary duty are barred by A.R.S. § 12-542.

14

# D. Equitable Tolling Is Unwarranted

Cecala alternatively contends that the statute of limitations governing her intentional tort and non-litigation fiduciary breach claims should be equitably tolled "to prevent Defendants from benefitting from their own misconduct." (Doc. # 193 at 11.) Cecala urges the court to invoke its "inherent power" to disregard the statutory limitations period so as to resolve Cecala's claims–which target "severe, outrageous and prejudicial attorney misconduct"–on the merits. (*Id.* at 11.)

21 Although Cecala alleges grave departures from the standards of conduct governing 22 the attorney-client relationship, neither the egregiousness of the breach nor the seriousness 23 of the resulting injury are alone sufficient to justify equitable tolling. Cecala has cited no 24 authority for the proposition that the two-year limitations period, which is designed to 25 "protect defendants and courts from stale [and fraudulent] claims where plaintiffs have slept on their rights," may be overcome on such a showing. Doe, 191 Ariz. at 322, 955 P.2d at 26 27 960 (citation and internal quotations omitted). Nor has she referred the court to any authority 28 in support of her contention that the limitations period may be tolled to protect a plaintiff

# Case 2:04-cv-02612-NVW Document 254 Filed 05/02/07 Page 42 of 68

1 who, though aware of her right of action, knowingly "slept on her rights" so as to avoid
2 prejudicing a decision-maker in an independent, though admittedly related, judicial
3 proceeding by suing a lawyer she had discharged long before. (Doc. # 193 at 11.)

4 Hosogai v. Kadota, 145 Ariz. 227, 231, 700 P.2d 1327, 1331 (1986), does not support 5 Cecala's argument for equitable tolling. The plaintiff in *Hosogai* filed a wrongful death 6 action within the limitations period, but the action was dismissed for defective service of 7 process. The court permitted the plaintiff to bring a new action against the same defendant 8 for the same tortious conduct despite the fact that the limitations period had run because (1) 9 the plaintiff had timely noticed the defendant by filing a claim within the limitations period; 10 (2) the defendant was not prejudiced in the second action; and (3) plaintiff acted reasonably 11 and in good faith in prosecuting the first action and diligently filing the second action. *Id.* 12 145 Ariz. at 233, 700 P.2d at 1333. None of those circumstances applies here.

# 13 **VIII. Causation**

Newman next urges summary judgment against Cecala's remaining causes of action
for attorney negligence and litigation-injury fiduciary breach for failure to prove a prima
facie case of malpractice under Arizona law. Newman more specifically contends that
Cecala has failed to present a triable issue as to the "causative link" between the alleged
misconduct and the loss of Cecala's claims against NationsBank. (Doc. # 171 at 11-12.)

19

# A. Cecala's Theory of Causation Is Insufficient

20 Cecala proposes to prove "causation in this case" with testimony from North Carolina 21 employment attorney Robert M. Elliot ("Elliot"). (Doc. ## 230 at 3; 236 at 7.) Cecala 22 submits that Elliot will "guide [the jury] through the arbitration transcript and related facts 23 that he opines caused or contributed to Newman losing the case." (Doc. #230. at 7.) Elliot's 24 opinion as to "the adverse effect of [Newman's] conduct on the outcome of the [underlying] 25 case" was disclosed in his December 14, 2006 affidavit. (Id. at 3.) Elliot devotes essentially 26 all of that 26-page affidavit to describing Newman's breaches of the standards of care and 27 conduct. (PSOF Ex. 14.) Finally, Elliot states, "In my opinion . . . all of [D]efendant's

failures in combination, caused or contributed to the loss of Ms. Cecala's underlying
 employment claims." (*Id.* Ex. 14 at 25.)

3 Depending on the causation issues to be resolved by the malpractice jury, expert 4 testimony on causation may be impermissible, permissible, or even necessary. Asphalt 5 Engineers v. Galusha, 160 Ariz. 134, 770 P.2d 1180 (Ct. App. 1989) (discussing the use of 6 expert testimony in legal malpractice actions); 4 Legal Malpractice § 33:17 at 1118-19 7 ("Expert testimony may be essential for the plaintiff to establish causation. The trier of fact 8 must be able to determine what the result should have been, if the lawyer had not been 9 negligent. . . . [U]nless the causal link is obvious or can be established by other evidence, 10 expert testimony may be essential to prove what the lawyer should have done."); see Rebel 11 Oil Co. v. Atl. Richfield Co., 51 F.3d 1421, 1435 (9th Cir. 1995) (citing cases on expert 12 affidavits in opposition to summary judgment). The court need not decide whether such 13 expert evidence is permissible or necessary in this case because neither Cecala nor her 14 experts have presented any evidence or reasoned explanation as to why she should have won 15 her arbitration but for Newman's alleged negligence and fiduciary breach. "Net opinions" 16 of the type advanced by Elliot are insufficient. 4 Legal Malpractice § 33.18 at 1141 (a "net 17 opinion" is "an opinion that does little more than restate the allegations of the complaint"); 18 (PSOF Ex. 14 at 6 ("In reaching this opinion, I have assumed the facts stated in Ms. Cecala's 19 First Amended Complaint.").

20 Elliot's December 14, 2006 affidavit fails to present any evidence of causation as a 21 matter of law. Without factual foundation, Elliot would simply tell the jury that Cecala 22 would have prevailed if Newman had done things differently. (Doc. # 230 at 7.) Elliot asks 23 the court to take his word for it. This he may not do. Hansen v. United States, 7 F.3d 137, 24 138 (9th Cir. 1993) ("When the nonmoving party relies on its own affidavits to oppose 25 summary judgment, it cannot rely on conclusory allegations unsupported by factual data to create an issue of material fact."); LeapSource, 351 B.R. at 704 (summary judgment for 26 27 defendant-attorney under Arizona law where plaintiff-client's expert testimony on causation 28 lacked foundation in specific facts and admissible evidence). If Elliot has more to tell the

jury than he has told the court, he may not hold back now and thus exempt Cecala from the
 summary judgment process.

3 Elliot's December 14, 2006 affidavit says that the result in the underlying action 4 would have been different if Newman had been admitted to practice law in North Carolina, 5 or prepared more assiduously for trial, or volunteered legal advice that his client did not seek, 6 or filed a charge of discrimination with the Charlotte division of the EEOC, or challenged 7 the enforceability of the arbitration agreement in a judicial forum, or exercised greater care 8 in the selection of the arbitrators, or obtained some unspecified documentary evidence from 9 NationsBank by pursuing a more aggressive discovery strategy, or abstained from sexual 10 intercourse with his client, or adopted a more cohesive trial strategy, or returned Cecala's 11 client file after he was discharged by her and before the arbitration concluded. (PSOF Ex. 12 14.) But the expert makes no attempt to substantiate any of these claims with any facts or 13 reasoned analysis. He does not discuss any missing evidence or say how it would have 14 changed Cecala's fate.

It is specifically fatal to his conclusion that Elliot avoids any discussion of the
numerous legal, factual, and credibility problems that plagued Cecala's arbitration claims,
problems that are apparent from even the most cursory perusal of the arbitration transcript.
Cecala's opposition papers also include "net opinions" on loss causation from
fiduciary breach from Professor Hazard, an expert on legal ethics, and Dr. Rutter, Cecala's
consulting psychiatrist. These opinions assume everything and help the jury with nothing.

consulting psychiatrist. These opinions assume everything and help the jury with nothing. *See* Fed. R. Evid. 702 (expert opinions must assist the trier of fact). Though they merit little
discussion, the Hazard and Rutter affidavits will be addressed for the sake of completeness
below.

24

# **B. Procedural Issues**

The Motion puts Cecala "on notice that [Defendants] are putting her to her *Celotex* burden as to all her theories, not just those raised in this Motion." (Doc. # 171 at 12.) Cecala objects to Newman's motion practice, claiming that she had "no notice or opportunity to brief any specific objection" relating to the sufficiency of her causation evidence. (Doc. # 230 at 5 n.4.) This argument lacks merit. Newman has carried his initial burden of production, and
 causation for each of Cecala's malpractice claims is properly before the court in a summary
 judgment posture. *High Tech Gays*, 895 F.2d at 574.

4

# 1. Newman Carried His Initial Burden Under Rule 56(c)

"[A] party seeking summary judgment always bears the responsibility of informing
the district court of the basis for its motion, and identifying those portions of the pleadings,
depositions, answers to interrogatories, and admissions on file, together with the affidavits,
if any, which it believes demonstrate the absence of a genuine issue of material fact." *Celotex*, 477 U.S. at 323 (internal quotations omitted). In *Nissan Fire & Marine*, the Ninth

10 Circuit interpreted *Celotex* as follows:

11 [U]nder... Celotex, a moving party without the ultimate burden of persuasion at trial may carry its initial burden of production by either of two methods. The moving party may produce evidence negating an essential element of the nonmoving party's case, 12 or, after suitable discovery, the moving party may show that the nonmoving party does not have enough evidence of an essential element of its claim or defense to carry 13 its ultimate burden of persuasion at trial. The first method . . . may be more commonly employed . . . [b]ut this does not mean that the second method, at issue in *Celotex*, is 14 legally disfavored. The Supreme Court has clearly indicated that, in appropriate cases, a moving party may carry its initial burden of production by showing that the 15 nonmoving party does not have enough evidence to carry its ultimate burden of 16 persuasion at trial.

17 210 F.3d at 1105-06.

18The nonmovant "must have had sufficient time and opportunity for discovery before19a moving party may be permitted to carry its initial burden of production by showing that the20nonmoving party has insufficient evidence." *Id.* at 1105-06. This requirement prevents the21movant from "railroading" the opposing party with a premature "no evidence" motion for22summary judgment. *See* Fed. R. Civ. P. 56(f).

- Newman satisfied his initial burden of production. He contends that Cecala's evidence
  fails to create a genuine issue of material fact as to whether Cecala should have prevailed
  at the NASD but for her attorney's malpractice. (Doc. # 171 at 12-17.) He explains why the
  claims of negligence in the selection of the arbitral forum and negligence in the prosecution
  of the Title VII case are insufficient as a matter of law. (Doc. # 171 at 13-17.) Newman also
- 28

noted the insufficiency of evidence of causation in general. No more is required of him 1 2 under Celotex and Nissan Fire & Marine.

3 In her Response, Cecala avers that "[a]ll of her claims are fully supported by the 4 evidence, reasonable inferences, and expert witness testimony," and she attempts to 5 substantiate that claim by reference to her Statement of Facts. (Doc. # 193 at 1.) Cecala's 6 later contention that she "had no notice or opportunity to brief" the causation issues (Doc. 7 # 230 at 5 n.4) is also belied by her statements during the March 28, 2007 oral argument. 8 *E.g.*, (Doc. # 239 at 35-39) ("We laid out why there was causation. We laid out why there 9 was a winning case."). Finally, the court invited supplemental briefing on the legal standards 10 governing proof of causation in an action for legal malpractice. Cecala responded with 14 11 pages of briefing. (Doc. ## 230, 236.)

12 Cecala may not proceed on the "mere hope that trial would produce evidence she was 13 unable to garner at the state of summary judgment." Parker v. Federal Nat'l Morg. Ass'n, 14 741 F.2d 975 (7th Cir. 1984). "The very mission of the summary judgment procedure is to 15 pierce the pleadings and to assess the proof in order see whether there is a genuine need for 16 trial." Fed. R. Civ. P. 56, Advisory Comm. note to 1963 amend. Cecala's opposition papers 17 do not point to any admissible evidence ignored or overlooked by Newman. Cecala's 18 responsive memorandum does not contain any reasoned analysis from which a reasonable 19 juror, drawing all reasonable inferences in her favor, could find that Cecala should have 20 prevailed against NationsBank but for Newman's malpractice. Shumway, 199 F.3d at 1103-21 04. There is no basis for trial here because Cecala has failed to link any allegation of 22 malpractice contained in the Second Amended Complaint to the loss of her claim in the 23 arbitral forum.

24

#### 2. **Cecala's Supplemental Expert Affidavit Was Untimely**

25 The second procedural issue is the timeliness of Elliot's Supplemental Affidavit. 26 (PSOF Ex. 16.) The March 6, 2006 Case Management Order, as amended, (Doc. ## 94, 148) 27 set a December 14, 2006 deadline for the disclosure of Cecala's expert witnesses required

by Fed. R. Civ. P. 26(a)(2)(B). The court has repeatedly emphasized that the deadlines
 prescribed by Case Management Order are not precatory.

3 The opinion of Cecala's standard of care expert was first disclosed on December 14, 4 2006, in compliance with the Case Management Order. (PSOF Ex 14.) Included in Cecala's 5 March 5, 2007 opposition papers, however, were sixteen pages of new testimony from 6 attorney-expert Elliot. (Id. Ex. 16.) Although styled as a "Supplemental Affidavit," and 7 offered for "clarification purposes," Elliot's submission is in fact a belated attempt to provide 8 some foundation for his previous wholly unsubstantiated assertion that Newman's multiple 9 "failures in combination, caused or contributed to the loss of Ms. Cecala's underlying 10 employment claims." (Doc. # 238 at 4; PSOF Ex. 14 at 25.)

Elliot does not contend that supplementation was required to account for new information not known to him at the time of his original report. Nor does the expert attempt to justify his untimely report on any other ground contemplated by Fed. R. Civ. P. 26(e)(1) or 36(c)(1). Instead, Elliot submits that his additional testimony was necessitated by Newman's counsel's failure to inquire during his February 6, 2007 deposition as to the undisclosed foundation for his original opinion on the subject of causation. (PSOF Ex. 16 at 2.) That argument is without merit.

It is the obligation of the party making belated disclosure to show justification or
harmlessness. *Wilson v. Bradlees of New England, Inc.*, 250 F.3d 10, 21 (1st Cir. 2001)
(quoted in *Yeti By Molly, LTD. v. Deckers Outdoor Corp.*, 259 F.3d 1101, 1107 (9th Cir.
2001). Elliot's March 5, 2007 submission was two and a half months late. The Supplemental
Affidavit is prejudicial to Newman and, having been filed after the applicable deadline
without substantial justification, it will be excluded pursuant to Fed. R. Civ. P. 37(c)(1).

In her opposition memorandum, Cecala contends that Newman's March 30, 2007
Motion to Strike Elliot's Supplemental Affidavit was unauthorized and untimely in its own
right. (Doc. # 238 at 1-2.) Newman's Reply on the Motion for Summary Judgment objected
to the legal sufficiency of Elliot's Supplemental Affidavit, but did not challenge its untimely
disclosure. (Doc. # 206 at 10-11.) At oral argument, Newman objected more specifically

to the belated supplementation, followed by a written objection to the same effect. (Doc. #
 227.)

3 Though one could view it different ways, the court concludes that the timeliness 4 objection raised at oral argument was sufficient. First, the timeliness objection to late expert 5 testimony could be raised at trial even if it was lost for summary judgment. Absent some 6 other unfairness to Cecala on summary judgment, there is no purpose to denying summary 7 judgment based on evidence that would be excluded at trial, resulting in judgment as a matter 8 of law and a wasted trial. Second, Cecala is not prejudiced by Newman's raising the 9 timeliness objection at oral argument because Cecala could have done nothing to save the 10 affidavit if Newman had objected more clearly in their reply brief. Third, the court's 11 authority to enforce case management deadlines is well established. "[T]he district court has 12 an interest in the efficient management of its docket. Whenever a party, without good cause, 13 neglects to comply with reasonable deadlines, the court's ability to manage its docket is 14 compromised. Courts are entitled to take sensible measures to guard against such debilitating 15 occurrences." Santiago-Diaz v. Laboratorio Clinico, 456 F.3d 272, 277 (1st Cir. 2006).

16 It would be unfair to force Newman to respond with any specificity to the opinions 17 first disclosed in Elliot's Supplemental Affidavit. See Yeti By Molly, 249 F.3d at 1107 18 (litigant not required to depose opposing party's damages expert when that expert's report 19 was not timely disclosed); Santiago-Diaz, 456 F.3d at 277 ("[P]laintiff's foot-dragging in. 20 . . providing his report deprived defendants of the opportunity . . . to prepare their 21 defenses."). Newman's Motion to Strike Elliot Supplemental Affidavit (Doc. # 227) will be 22 treated as an objection and will be granted as such. The Motion may have been proper as a 23 motion to strike since the very filing of the document was challenged, but in any event its 24 function as an objection was clear.

Newman is entitled to summary judgment on Cecala's claims for loss of her
arbitration claims. For the sake of thoroughness and to further show the general lack of
actionable negligence itself, the specifics of both Elliot's Original and Supplemental
Affidavits will be addressed below.

1

# C. Causation Evidence from Elliot's Affidavits

2 Even if it were admitted, Elliot's Supplemental Affidavit fails to supply a causal nexus 3 between the allegations of attorney malpractice and the loss of Cecala's arbitration claims. 4 Elliot elaborates upon his original, summary conclusion, but his out-of-time averments offer 5 no reasoned analysis of the Bank's evidence or explanation how every reasonable trier of fact 6 should have disregarded the Bank's cumulative controverting evidence, Cecala's concessions 7 on cross-examination, and her general failure of credibility at the arbitration hearing. When stripped of its extra words without extra content, Elliot's Supplemental Affidavit, like its 8 9 predecessor, asserts causation by faith alone.

10

# 1. Newman's "Ineffective Representation"

11 Elliot ignores the pervasive contradictory evidence and credibility problems in the 12 arbitration transcript and confirmed by the court's own review of that record and instead 13 asserts that "through [Newman's] ineffective presentation, facts which would have supported 14 Ms. Cecala's claims were lost or buried in a mass of irrelevant and repetitive evidence." 15 (PSOF Ex. 16 at 4.) Elliot also asserts that Cecala's lack of credibility can somehow be 16 attributed to Newman's ineffective witness preparation, rather than upon the multiple 17 instances in which her testimony was directly impeached by opposition witnesses and 18 contradictory facts. (Id. Ex. 14 at 18.) He avers that "Mr. Newman's presentation of Ms. 19 Cecala's case, both through Ms. Cecala's testimony and the testimony of other witnesses on 20 direct and cross examination was extremely disjointed." (Id. Ex. 14 at 22.) He adds that the 21 "clarity, focus, and priority of the most important and favorable evidence which are 22 indispensable to an effective presentation to the fact finder was sacrificed through Mr. 23 Newman's lack of preparation." (Id. Ex. 14 at 22.) Elliot then concludes that effective 24 presentation of the record evidence would have led the arbitrators to find in Cecala's favor. 25 (*Id.* Ex. 16 at 11; Doc. # 230 at 7.)

26 "In a suit complaining of the manner in which proof was presented and the manner
27 of examination and cross-examination of witnesses, only by pure guesswork can the verdict
28 of a jury be examined and a so-called cause for that verdict be determined. No man shall

suffer a judgment against him based on guess." *Stricklan v. Koella*, 546 S.W.2d 810, 813
(Tenn. Ct. App. 1976); *McKnight v. Dean*, 270 F.3d 513, 518 (7th Cir. 2001) (Legal
malpractice is "not a synonym for undistinguished representation." It is not "a failure to be
brilliant, but a failure to come up to even a minimum standard of professional competence.").
Elliot's conclusory opinion as to the dispositive effect of more zealous representation is
entirely speculative.

7 Elliot provides no specific explanation why a jury in this action could conclude that 8 Cecala's testimony should have been believed and the phalanx of contradicting witnesses all 9 disbelieved if she had been favored with more diligent preparation and more "effective 10 presentation to the fact finder" by her lawyer. (PSOF Ex. 14 at 22.) He simply asks the court 11 to take his word for it. (E.g., id. Ex. 16 at 7 ("Mr. Newman's failure to prepare for Ms. 12 Cecala's arbitration hearing [] permeated every aspect of his performance. Undoubtedly, his 13 departures in this respect contributed to or caused the loss of Ms. Cecala's claims.").) This 14 is not sufficient. See Estate of Re, 958 F. Supp. at 907, 921, 924 (plaintiffs failed to show 15 that there should have been a different result in arbitration if the attorneys adopted the 16 litigation strategies urged by them).

17

# 2. Improper Selection of and Hostile Attitude Toward the NASD Arbitrators

18 Similarly unavailing is Elliot's attack on Newman's selection of and behavior toward 19 the NASD arbitrators. (PSOF Ex. 14 at 15; Ex. 16 at 7-8.) Elliot states, "The transcript of 20 [the arbitration] proceedings in May-June 1999, reflects that the panel members were 21 becoming more and more impatient with Mr. Newman's long and repetitive questioning of 22 witnesses on matters of which the witnesses claimed no knowledge, or matters consistent 23 with Mr. Newman's pleadings, or matters which the panel had ruled were objectionable for 24 one reason or another." (Id. Ex. 16 at 8.) When the panel objected to Newman's line of 25 questioning, Cecala's expert avers that "Mr. Newman became rude, sarcastic and insulting 26 to the panel members," which in turn drew stern admonishments from the tribunal. (Id. Ex. 27 16 at 8.) Newman's display of "contempt" toward the fact finders who held "his client's 28

legal fate" led Elliot to conclude that Newman's behavior "probably destroyed" Cecala's
 case and extinguished any chance of recovery. (*Id.* Ex. 16 at 9.)

3 Taking these premises as true, they would not permit a reasonable jury to conclude 4 that Cecala otherwise should have won and that the arbitrators put aside law and evidence 5 to punish her for her lawyer's tactlessness. A finding of causation from lawyer demeanor 6 would be grounded in speculation about how a "better" result should have occurred. 4 Legal 7 *Malpractice* § 30:40 at 611-12. Such an inference would run counter to public policy. 8 "Allowing proof of whether a jury was prejudiced [by attorney demeanor] is inconsistent 9 with the assumption that the trier of fact acted impartially" and "presupposes an improper 10 response by the trier of fact." Id. at 611-12. This is illustrated in Holley v. Massie, 100 Ohio 11 App. 3d 760, 654 N.E.2d 1293 (Ct. App. 1995), where the attorney repeatedly fell asleep at 12 deposition and trial, allegedly leading the jury to formulate a prejudicial inference about the 13 merits of the plaintiff's case. In upholding summary judgment for failure to prove causation 14 of cognizable injury, the court emphasized that the jury was presumed to have deliberated 15 on evidence, not the conduct of counsel. "To permit the sanctity of the jury room to be 16 broken to determine how jurors reacted to the demeanor of counsel during the trial would 17 seriously undermine the stability and continued efficacy of trial by jury." Id. at 767, 654 18 N.E.2d at 1297.

19 Furthermore, there is a "liberal federal policy favoring arbitration agreements." 20 Moses H. Cone Mem'l Hosp. v. Mercury Constr. Corp., 460 U.S. 1, 24 (1983). That policy 21 is served in part by the presumption that arbitral tribunals are fully capable of adjudicating 22 statutory claims in a neutral and unbiased manner. See Gilmer v. Interstate/Johnson Lane 23 Corp., 500 U.S. 20 (1991); EEOC v. Luce, Forward, Hamilton & Scripps, 345 F.3d 742, 747 24 (9th Cir. 2003); Koveleskie v. SBC Capital Mkts., Inc., 167 F.3d 361, 368 (7th Cir. 1999); 25 Rosenberg v. Merrill Lynch, Pierce, Fenner & Smith, Inc., 170 F.3d 1, 15 (1st Cir. 1999). 26 Cecala cites Berkeley v. Liddle, 247 A.D.2d 231, 668 N.Y.S.2d 354 (App. Div. 1998), 27 in support of her contention that Newman's "unwarranted, angry and belligerent behavior 28 in arguing his client's case to the trier of fact is alone, without anything more, sufficient

evidence of malpractice to go to the jury." (Doc. # 193 at 17.) That case held, without any 1 2 recitation of operative facts, that "issues of fact exist precluding summary judgment, 3 including whether the demeanor of the attorney who represented the client in arbitration was 4 so belligerent as to be offensive to the panel and prejudice the client's case." Berkeley, 247 5 A.D.2d at 231, 668 N.Y.S.2d at 354. The emphasis of the court's summary decision was not 6 on the lawyer's belligerent attitude, but rather his negligence in developing expert witness 7 testimony. Id. at 231, 688 N.Y.S.2d at 354-55. Nevertheless, in submitting the case to a jury 8 in part upon a showing of attorney belligerency, the court failed to account for the 9 speculation inherent in the inference of causation from "offensive" lawyer demeanor, and 10 disregarded the policy considerations implicated by a challenge to the impartiality of the 11 finder of fact. The case is also inconsistent with the requirement of proof of what any 12 reasonable trier should have found, not what the original trier of fact would have found. 13 Phillips, 152 Ariz. at 418, 733 P.2d at 303. The Berkeley decision, which has been criticized 14 by at least one commentator, 4 Legal Malpractice § 30:40 at 611-12, is contrary to Arizona 15 law and finds no support in the New York cases.

16 Elliot's related averment that Newman "departed from the standard of care in failing 17 to investigate, evaluate and exercise professional judgment as to the selection of the arbitrators who served on the arbitration panel" must also be rejected. This conclusion is 18 19 inherently speculative and contrary to public policy. As summarized by one commentator, 20 "Causation issues and important public policy considerations usually preclude a cause of 21 action . . . for error concerning the selection, voir dire, or general jury process. Since basic 22 policy dictates that either trier of fact should be equally fair, a lawyer should not be liable for 23 choosing one over the other." 4 Legal Malpractice § 30:39 at 595-96. It follows that 24 "[a]llowing proof that a judge is not fair, less reasonable or less generous is contrary to the 25 concept of judicial impartiality." Id. at 596. Permitting "such a contention to be made, 26 expressly or impliedly, in a legal malpractice action is antithetical to sound public policy." 27 Id. at 596; see Estate of Re, 958 F. Supp. at 923 (criticizing the position, abandoned by 28 plaintiffs themselves, that the selection of an arbitrator could be actionable malpractice).

Moreover, even if an inference of injury were permissible on this ground, Elliot advances no
 rationale for gainsaying Newman's choice of arbitrators. (PSOF Ex. 14 at 15.)

3

# **3.** Inadequate Discovery: Failure to File with the EEOC

4 Yet another theory of causation advanced by Elliot is that Newman would have 5 discovered additional supportive evidence if he had filed a charge of discrimination with the 6 Charlotte Division of the EEOC. (PSOF Ex. 14 at 11-13.) Newman observes that "through 7 the EEOC procedures, the attorney for the employee will ultimately have access to 8 preliminary 'discovery' in the factual record developed by EEOC, regardless of EEOC's 9 disposition of the charge; and under EEOC's mediation procedures, there is a more effective 10 opportunity for early settlement, avoiding the time and expense of litigation." (Id. Ex. 14 at 11 12.) He further asserts that foregoing the discovery opportunities and "roadmap" for trial 12 preparation that would have been generated by the EEOC process led to the "destruction" of 13 Cecala's claims. (Id. Ex. 16 at 4.) However, this conclusory averment does not provide a 14 sufficient basis for a jury to conclude that Cecala *should* have won in the underlying action. 15 Elliot's opinion as to the practical effect of Newman's strategic decision to forego the 16 EEOC process is entirely speculative. He does not specify, for example, what evidence 17 Newman might have disgorged from NationsBank with the assistance of the EEOC, or how 18 those additional facts, if discovered, should have led to a different outcome. He avers only 19 that the filing of a charge with the EEOC would have facilitated discovery, creating 20 "leverage" against the employer, and the "opportunity for early settlement," thereby 21 "avoiding the time and expense of litigation." (Id. Ex. 14 at 12.) But such abstract 22 pronouncements cannot take the place of actual proof. Causation must be inferred from 23 facts, not from bare expert endorsement. See Allbritton v. Gillespie, Rozen, Tanner & 24 Watsky, P.C., 180 S.W.3d 889, 892 (Tex. Civ. App. 2005) (rejecting "[t]ake my word for it, 25 I know" affidavits from attorney-experts in legal malpractice actions).

Cecala has the burden of establishing not only what Newman should have uncovered
during the discovery processes, but also that use of the information should have produced a
better result. *See Ross v. Adelman*, 725 S.W.2d 896, 897 (Mo. Ct. App. 1987) ("The record

1 is ... totally devoid of any proof that [the result would have been different] had respondent 2 made the investigation [urged by appelants].... That proof by appellants is essential to their 3 claim. This lack of evidence is fatal to appellants' case because there is no showing that any 4 acts or omissions complained of caused appellants to sustain damage."). Elliot's testimony 5 provides no basis from which a juror could reasonably conclude that Cecala should have 6 prevailed against NationsBank if her lawyer had actually engaged the EEOC and employed 7 that legal process to his client's advantage. Elliot's lost opportunity for discovery theory 8 fails, as a matter of law, to support a reasonable jury inference of loss causation.

9

#### 4. Loss of a Procedural Advantage: Foregoing Litigation

Elliot next avers that Newman's decision to proceed directly to arbitration itself caused Cecala to lose her claim. He contends that the "waiver of any opportunity of litigation" had "serious repercussions" because it resulted "in some loss in the rights of discovery" and also led to "the loss of a trial by jury." (PSOF Ex. 14 at 13.) This too is insufficient for a jury to find causation and insufficient as a matter of law for legal malpractice.

Elliot provides no factual support for his contention that Cecala lost her claim in the
arbitral forum simply because her lawyer opted to litigate there. *See Stroock & Stroock & Lavan v. Beltramini*, 157 A.D.2d 590, 591, 550 N.Y.S.2d 337, 338 (App. Div. 1990)
("Counsel's decision to proceed before the courts rather than in arbitration *at worst* amounts
to an error in professional judgment which does not rise to the level of malpractice.")
(emphasis in original).

Elliot also opines, "In any event, even if [Newman was] correct that arbitration was mandatory, the worst that could have happened was that NationsBank would have filed a motion to require arbitration; and in that event, NationsBank would have had the burden of proving the necessity of arbitration." (PSOF Ex. 14 at 1.) Elliot thus urges that, believing the arbitral agreement to be enforceable, Newman should have filed in a judicial forum anyway, in the hopes that NationsBank would somehow fail or least expend considerable sums of money to specifically enforce the clause. (*Id*. Ex. 14 at 13.) Elliot does not aver that

# Case 2:04-cv-02612-NVW Document 254 Filed 05/02/07 Page 55 of 68

Cecala would have prevailed if her lawyer had followed this course of action. Aside from 1 2 the fact it does not bolster Cecala's prima facie case for causation, this line of reasoning also 3 is insufficient as a matter of law for legal malpractice.

4 In Jones Motor Co. v. Protective Ins. Co., 197 F.3d 1190 (7th Cir. 1999), the court 5 considered the issue of whether "the loss of a procedural advantage can give rise to a 6 malpractice suit even if the advantage was not essential to the protection of the client's 7 substantive rights." Judge Posner answered in the negative. The insurance company plaintiff 8 sued its former counsel for negligently failing to obtain a jury trial in the underlying personal 9 injury action, allegedly leading to a higher damage award. The court upheld dismissal for 10 failure to prove damages.

11 Through the defendants' negligence Jones and its insurer lost their right to a jury trial and were forced to submit to a bench trial-which means they got a trial before an authorized tribunal. They allege no error in the conduct of the trial by the judge 12 whom they did not want to try the case, and they did not appeal from the judgment that he rendered, large as it was. The plaintiffs thus got a fair trial and there is no 13 basis for supposing that the judgment was excessive. [W]e think . . . a malpractice plaintiff cannot prevail merely by showing that his claim had some nuisance value. 14 To impose malpractice liability for booting a nuisance suit would . . . simply encourage nuisance suits, of which we have enough already. 15

Id. at 1192-92. 16

Cecala is asking the court to hold an attorney liable on the very theory rejected in

- 18 Jones Motor Company.
- 19

17

#### 5. **Termination of the Representation**

20 Elliot finally contends that Cecala would have won if she had not been forced to 21 discharge lawyer Newman prior to the conclusion of the arbitration. According to Elliot, 22 the termination of the attorney-client relationship prejudiced the merits of Cecala's case in 23 three ways. First, Cecala was forced to represent herself during the October 1999 hearing 24 dates. Although she presented evidence, Cecala was "no match" for the Bank's lawyer. 25 (PSOF Ex. 16 at 10.) Second, Cecala's pro se representation was hamstrung by Newman's 26 refusal to return the client file until 2000. (Id. at 12; Ex. 14 at 23; Doc. # 193 at 7.) Finally, 27 Cecala was "unable to provide a closing argument or brief to the arbitration panel." (PSOF 28 Ex. 16 at 10.) As a result, "the evidence in the record which could have provided a basis for

a strong response to the bank's brief" went undiscovered. (Id. Ex. 16 at 10.) Elliot 1 2 concludes, without more, "The failure to present a closing argument or brief insured the loss of Ms. Cecala's claims." (Id. Ex. 16 at 10.)

3

4 Like Elliot, the court is deeply troubled by Cecala's allegations of attorney 5 misconduct. However, Elliot's untimely arguments fail as a matter of law to create a triable 6 issue of loss causation because they are wholly lacking in foundation and are speculative to 7 boot. The court takes it as true that Cecala was outgunned by the Bank's attorney during the 8 October 1999 hearings. But the mere fact that Cecala appeared pro se does not suggest that 9 the result on the merits would have been different if Newman had stayed on. Elliot is merely 10 speculating about the harmful effect of Cecala's untrained presentation and legal 11 argumentation upon neutral decision-makers, and this is insufficient as a matter of law to 12 permit a jury to draw a reasonable inference of loss causation. In fact, the transcript from 13 the final two hearings suggests that the panel went to great lengths to accommodate Cecala. 14 They granted her a recess on October 19, 1999, for example, so that she could retrieve 15 documents from the Charlotte airport, and allowed her wide latitude in putting on her case 16 in chief in innumerable other ways. (Doc. # 246 Ex. 2 at 100-10.)

17 Nor does Elliot articulate any specific reason why Cecala would have prevailed on the 18 merits if Newman had returned the client file in time for the October hearing dates. He 19 simply notes that Newman's demand for unpaid legal fees was unethical. (PSOF Ex. 14 at 20 23.) Cecala herself failed to identify anything in the client file that, if made available to her, 21 would have changed the outcome of her case. (DSOF Cecala Dep. Jan. 5, 2007 p. 305.)

22 Finally, Elliot provides absolutely no factual support of his contention that Cecala's 23 failure to present a closing argument or post-hearing brief "insured" the loss of her claims. 24 He identifies no evidence that, if located and presented to the arbitrators at the close of the 25 hearing, would have changed the outcome of the arbitration. The lack of substantiation is 26 fatal to Elliot's claim. A fair-minded jury could not conclude that a reasonable arbitrator 27 would have disregarded the substantive flaws in Cecala's case in favor of unidentified but 28 supposedly dispositive evidence after 18 full days of litigation.

1 2

# D. Other Evidence of Causation

# 1. Hostile Work Environment Sexual Harassment Claim

Cecala's Statement of Facts contains the following specific allegations of a hostile work environment: (1) vulgar language used by NationsBank employees that was demeaning to women, and Bank acquiescence to that conduct ; (2) a visit from a male stripper in "late 1994 or early 1995"; (3) lack of Bank sensitivity training; and (4) unwelcome sexual advances by Mike Malone, a NationsBank executive. (PSOF 23-24.) Cecala supports these allegations primarily by citation to the transcript of the NASD arbitration.

9 In its closing brief, the Bank identified multiple factual inconsistencies in Cecala's
10 claims of hostile work environment and sexual harassment, noted the lack of corroborating
11 evidence to support the foregoing allegations, impeached Cecala's credibility as a witness,
12 and raised an affirmative employer defense. (DSOF Ex. 11 at 25-47.)

Other than the Elliot affidavits considered and rejected above, Cecala marshals only one piece of evidence in support of her conclusion that reasonable arbitrators should have found in her favor on the claim of hostile work environment but for Newman's malpractice: the corroborating declaration from her cousin Teri Borton, whose testimony was excluded from the arbitration proceeding. (PSOF 24.) Ms. Borton's testimony is insufficient to create a triable issue of causation.

19 Cecala contends that her cousin Teri Borton was "on the witness list for the 20 arbitration, was available to testify at the arbitration hearing, and had information about the 21 Bank's executives' unwelcome advances towards Renee." (PSOF 24.) "The determination 22 of whether the attorney's omission caused injury is tested by whether the omitted evidence 23 should have provided a more advantageous result in the underlying action. . . . Omitted 24 evidence must have a causal relationship to the claimed loss." 4 Legal Malpractice § 30:40 25 at 605-06; see Rubens v. Marson, 417 F. Supp. 2d 262, 276 (S.D.N.Y. 2006) (As to 26 negligent failure to call a witness on summary judgment, "The argument fails, as a matter of 27 law, for [defendant's] failure to call these witnesses was one of reasonable trial strategy, and

in any event, a reasonable jury could not find that either witness would have changed the
 outcome of the arbitration.").

3 Failure to call Ms. Borton could not have caused the loss. The omitted evidence was almost entirely self-serving hearsay-Ms. Borton's recitation of Cecala's statements that Mike 4 5 Malone tried to manipulate her into a sexual relationship, and that Tom Neary, another 6 NationsBank executive, made unwelcome sexual advances toward her. (PSOF Ex. 27 at 2.) 7 This lacked independent evidentiary value. Ms. Borton recounts hearing Cecala's side of a 8 phone call from Mike Malone *after Cecala resigned* in which he proposed a date. That was 9 not evidence of hostile environment. It follows that Ms. Borton's declaration does not offer 10 a "reasonable connection between the act or omission of the defendant and the damage which 11 the plaintiff has suffered." Purcell, 18 Ariz. App. at 82, 500 P.2d at 342.

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#### 2. Disparate Treatment Claim

13 Cecala claimed that she was paid less than her male comparators, deprived of resources, and not promoted by NationsBank because of her sex. (DSOF Ex. 9 at 5; PSOF 14 15 at 20-23.) Cecala substantiates this claim only by reference to Elliot's untimely affidavit and citation to the transcript from the underlying litigation. (Id. at 20-23.) The flaws in Elliot's 16 17 "net opinion" need not be rehearsed here. Elliot simply takes the facts alleged by Cecala to 18 be true and concludes on that basis alone that "the above facts establish [a] claim[] for ... 19 hostile work environment." (Id. Ex. 16 at 16.) Cecala's reliance on the arbitration transcript 20 is also misplaced.

21 The arbitration transcript demonstrates that, upon complaining of what she perceived 22 to be discriminatory pay, a NationsBank executive offered to remedy Cecala's concerns by 23 raising her compensation \$10,000, placing her at the exact same pay level as Jim Sherrill, a 24 male colleague whose educational background and work experience were in fact superior to 25 that of Cecala. (RC-00988-99.) Cecala failed to identify any similarly situated male Bank 26 employees who were paid more than she was. (RC-00480.) Additionally, Cecala provided 27 no credible support for her contention that the Bank failed to promote or withheld resources 28 because of her sex. (RC-00565.)

Cecala's Notice of Filing Rule 56(c) Declarations included submissions from Jason Budd and Patrick Tadie. (Doc. # 224 Ex. 4-5.) Jason Budd says nothing about what he might have testified to if he had been called (*Id.* Ex. 4.) Patrick Tadie was prepared to testify in the NASD arbitration as to Cecala's skills as a deal manager, and also to the difference between Cecala's compensation and that of other investment bankers. (*Id.* Ex. 5 at 21-22.) But he says nothing about any male comparators.

In short, Cecala has identified no evidence in opposition to Newman's Motion that
could lead a fair-minded jury to conclude that Newman's alleged malpractice, rather than the
inherent weakness of Cecala's disparate treatment claim, caused the adverse arbitral award.

10

# 3. Evidence of Litigation Injury from Sexual Relationship

Cecala also contends that Newman's "self-serving, manipulative and predatory" sexual relationship caused her to lose her otherwise meritorious Title VII claims because it "interfered" with and "adversely affected" Newman's representation. (Doc. # 193 at 4-5.) But Cecala provides no factual support for this claim. Cecala has told the court when and where the sexual contact was alleged to have occurred. (PSOF 5-6) She then relies on Dr. Rutter and Professor Hazard to substantiate the causal connection between that conduct and the claimed litigation injury.

Dr. Rutter's testimony must be rejected at the outset as irrelevant. Dr. Rutter's affidavit speaks only to the fear, shame, loss of self-esteem, depression and post-traumatic stress experienced by Cecala as a result of Newman's sexual misconduct. (*Id.* Ex. 9.) These conclusions are relevant only to the time-barred claim of psychological injury from willful fiduciary breach. Causation of litigation injury cannot be inferred from Dr. Rutter's testimony.

Professor Hazard's affidavit fares no better. According to him, Cecala's allegations
of non-consensual sex, if true, may subject Newman to professional discipline in multiple
jurisdictions. (*Id.* Ex. 11 at 2-6.) Professor Hazard's testimony may have some evidentiary
value as to whether Newman breached the applicable standards of care and conduct. But

Newman's Motion is directed to the absence of causation, and Professor Hazard provides
 nothing from which a jury could draw that critical inference.

For example, on the final page of his submission, Professor Hazard opines that Newman directed his attention to pursuing a sexual relationship rather "than preparing his client for testimony," which "directly affected his ability to represent [Cecala] competently and directly harmed Cecala's ability to participate in her case, both as a client and as a key witness." (*Id.* Ex. 11 at 8.) But he provides no factual foundation for this bare conclusion. *See LeapSource*, 351 B.R. at 705.

Apart from its lack of foundation, Professor Hazard's affidavit is insufficient as a
matter of law to generate a triable issue of material fact on causation. Malpractice liability
does not attach for undistinguished representation, whatever its cause. *See McKnight*, 270
F.3d at 518. Professor Hazard's conclusion that Cecala should have prevailed in the
underlying action but for Newman's sexual misconduct is inadmissible speculation about the
effect of better trial preparation upon the merits of Cecala's case, and would be unhelpful to
a malpractice jury.

16

#### IX. Failure to Assert Retaliation

Cecala finally contends that Newman's failure to bring a claim for retaliation against
NationsBank deprived her of an opportunity to recover damages against NationsBank under
Title VII. (Doc. # 67 ¶ 43; PSOF at 16, 18-19.) This argument does not survive summary
judgment. Even if Newman was negligent in failing to urge Title VII retaliation, Cecala has
failed to show that Newman's omission caused her to sustain much more than nominal
damages, which it could not have been negligent to fail to pursue at a cost in attorney's fees
that would dwarf any recovery.

The Supreme Court of Maine defined the elements of a "failure to plead" malpractice claim in *Niehoff v. Shankman & Assoc. Legal Center, P.A.*, 2000 ME 214, 763 A.2d 121 (2000). To survive summary judgment, the plaintiff-client must "demonstrate that there are facts in dispute which are sufficient to allow a jury to conclude that (1) the defendantattorney was negligent in representation of the plaintiff; and (2) the attorney's negligence caused the plaintiff to lose an opportunity to achieve a result, favorable to the plaintiff, which
 (i) the law allows; and (ii) the facts generated by plaintiff . . . would support, if the facts were
 believed by the jury." 763 A.2d at 124.

4

# A. Retaliatory Acts

5 After lodging complaints about discriminatory pay, lack of resources, and a hostile 6 work environment with NationsBank executives, Cecala contends that she (1) was 7 interrogated about her grievances "within earshot of her coworkers" by Mr. Ellison, her 8 supervisor, making her feel "embarrassed" and "uncomfortable"; (2) endured "aggressive, 9 extremely rude, and extremely intimating" comments from Mr. Ellison and other Bank 10 executives, such as an admonition to "stop whining" about her compensation, and a 11 command to "sit down, shut up, and sell" mortgage bonds; (3) received undeserved poor 12 performance reviews from Bank executives; (4) rebuffed inquiries from male colleagues 13 about her sexual involvement with other NationsBank employees and other sexual innuendo, 14 which led her to request and receive a transfer to another department of the Bank; (5) felt that 15 Bank management was refusing to redress her grievances; and (6) was "not given any accounts" and "went to work every day with nothing to do" for approximately two weeks. 16 17 which left her feeling "frozen out" of the workplace and led her to tender her resignation. 18 (PSOF 12, 18, Ex. 16 at 3-16; Doc. ## 193 at 3; 237 at 6; RC-00539-44.)

19 Most of this evidence falls short of the standard for adverse employment action under 20 Title VII. Cecala's allegations of verbal abuse and work-place hostility do not, as a matter 21 of law, constitute retaliatory adverse employment actions. See Oncale v. Sundowner 22 Offshore Servs., 523 U.S. 75, 81 (1998) (Title VII does not establish a "general civility code" 23 for the American workplace). Undeserved poor performance reports may state a claim for 24 retaliation, if tangible harm results. *Yartzoff v. Thomas*, 809 F.2d 1371, 1376 (9th Cir. 1987). 25 No such harm from bad reviews is shown here. Cecala has offered no proof that she lost any 26 pay from the undeserved poor performance evaluations, or that NationsBank disseminated 27 them to other financial institutions. (RC-00754.) Significant denial of work opportunities 28 may state a claim for retaliation. See Williams v. R.H. Donnelley, Corp., 368 F.3d 123, 128

(2d Cir. 2004) (adverse employment action where employee endures "significantly
 diminished material responsibilities"); *Strother v. So. Cal. Permanente Med. Group*, 79 F.3d
 859, 569 (9th Cir. 1996) (noting that "mere ostracism in the workplace is not enough to show
 an adverse employment action," but finding that total exclusion of employee who opposed
 unlawful employment practices from everyday work activities presented a jury question).

6 Elliot opines that Newman breached the applicable standard of care in failing to assert
7 the retaliation claim in the underlying action. (PSOF Ex. 14 at 14; Ex. 16 at 5-6, 16.) Cecala
8 has made a prima facie case for retaliation, at least as to her contentions that the Bank "froze
9 Renee out of the workplace." (*Id.* at 18.) If this were the end of the analysis, Cecala's prima
10 facie showing would entitle her to trial on this malpractice claim.

However, this is not the end of the analysis. Any damage from the Bank's retaliatory
adverse employment action was short-lived. Cecala had "nothing to do" for only two weeks
before she voluntarily resigned in March 1997. Cecala's resignation is a supervening cause
that limits her damages to the two-week period of retaliation testified to by her. Therefore,
Cecala is entitled to little more than nominal damages on this omitted claim. *See* 5-39 *Larson on Employment Discrimination* § 93.09 (2d ed. 1999); *Katz v. Dole*, 708 F.2d 251,
253 (4th Cir. 1983) (Title VII claimants entitled to nominal damages).

18

# **B.** Constructive Discharge

19 Cecala also charges Newman with negligence for failing to assert that Cecala was 20 constructively discharged by NationsBank. (PSOF Ex. 14 at 14; Ex. 16 at 6-7.) Elliot opines 21 that Newman's failure to allege constructive discharge caused Cecala to lose the opportunity 22 to "seek damages for her termination" in the underlying action. (Id. Ex. 16 at 16) The 23 constructive discharge is founded on the same unjustified performance evaluations and forced 24 isolation underlying Cecala's retaliation claim. (*Id.* Ex. 16 at 16.) Employee resignation in 25 response to objectively unreasonable and intolerable retaliation on the part of the employer 26 is the functional equivalent of a formal discharge for remedial purposes. *Pa. State Police v.* 27 Suders, 542 U.S. 129, 141 (2004). "Whether a plaintiff quit or was constructively discharged 28 will determine whether he or she will be entitled to back pay and perhaps other remedies for

#### Case 2:04-cv-02612-NVW Document 254 Filed 05/02/07 Page 63 of 68

the period following termination of employment." 1-15 Larson on Employment
 Discrimination § 15.08 (2d ed. 1999). Thus, if Cecala were constructively discharged, her
 retaliation damages would not necessarily have been cut off by her resignation in March 1997.
 (PSOF Ex. 14 at 14.)

5 Whether Newman breached a legal duty in failing to assert claims for retaliation and constructive discharge, and whether Cecala would have prevailed if these arguments had been 6 7 presented, must be assessed under the law of the Court of Appeals for the Fourth Circuit as of December 15, 1999, the deadline for filing post-hearing briefs with the NASD arbitrators. 8 9 (Doc. # 246 Ex. 4 at 383.) "[T]he standard of care is not established by hindsight, but by the 10 skills, knowledge and diligence that were appropriate at the time of the alleged act or 11 omissions, not at the time of trial." 2 Legal Malpractice § 19:10 at 1230; accord Smith v. 12 *Lewis*, 13 Cal. 3d 356, 118 Cal. Rptr. 621, 625 (1975) ("[T]he crucial inquiry is whether [the 13 defendant-attorney's] advice was ... legally deficient when it was given. We must, therefore, examine the indicia of the law which were readily available to defendant at the time he 14 15 performed the legal services in question.") (citations omitted).

16

#### 1. Prima Facie Case for Constructive Discharge

17 In his untimely affidavit, Elliot acknowledges that constructive discharge is more difficult to prove than retaliation. (PSOF Ex. 16 at 16.) A prima facie case for retaliatory 18 19 constructive discharge requires "something more" than actionable retaliation. Suders, 542 20 U.S. at 147; *Munday v. Waste Mgmt. of N. Am.*, 126 F.3d 239, 243 (4th Cir. 1997) (retaliatory 21 constructive discharge requires more than prima facie case of retaliatory adverse employment 22 action); see Brooks v. City of San Mateo, 229 F.3d 917, 930 (9th Cir. 2000) ("Where a 23 plaintiff fails to demonstrate the severe or pervasive harassment necessary to support a hostile 24 work environment claim, it will be impossible for her to meet the higher standard of 25 constructive discharge: conditions so intolerable that a reasonable person would leave the 26 job."). A constructive discharge claimant in the Fourth Circuit in late 1999 was also required 27 to show that the employer "deliberately made his working conditions intolerable in an effort 28 to induce him to quit." Amirmokri v. Baltimore Gas & Elec. Co., 60 F.3d 1126, 1132 (4th Cir.

1 1995) (citation and internal quotations omitted); *Andrade v. Mayfair Mgmt.*, 88 F.3d 258, 262
 2 (4th Cir. 1996) (same). The Fourth Circuit articulated the "deliberateness" and
 3 "intolerability" requirements as follows.

5

"Deliberateness," defined as the specific intent to force the employee to leave, could 4 5 be "shown by evidence that an employee's resignation was the reasonably foreseeable consequence of the employer's conduct. For example, intent may be inferred from a failure 6 to act in the face of known intolerable conditions." Amirmokri, 60 F.3d at 1132-33 (citation 7 8 omitted). The Fourth Circuit subscribed to a minority view in requiring proof of "deliberateness" as part of a prima facie case of constructive discharge. Martin v. Cavalier 9 10 Hotel Corp., 48 F.3d 1343, 1354 (4th Cir. 1995) (comparing Fourth Circuit precedent to that 11 of other federal circuits). The Supreme Court overruled the deliberateness requirement in 12 2004, but the *Suders* decision is irrelevant to the issue of Newman's malpractice in 1998 and 1999. 13

14 The Fourth Circuit's definition of "intolerability" reflected the majority view adopted 15 by all federal circuits. "Intolerability of working conditions . . . is assessed by the objective 16 standard of whether a 'reasonable person' in the employee's position would have felt 17 compelled to resign." Bristow v. Daily Press, Inc., 770 F.2d 1251, 1255 (4th Cir. 1985). 18 Constructive discharge cannot be triggered by the employee's subjective beliefs, no matter 19 how sincerely held. *Id.* at 1255. The constructive discharge doctrine protects an employee 20 "from a calculated effort to pressure him into resignation through the imposition of 21 unreasonably harsh conditions, in excess of those faced by his co-workers." Id. at 1255. 22 Recognizing that "[e]very job has its frustrations, challenges and disappointments," the Fourth 23 Circuit, like all the courts of appeal, resisted attempts by claimants to transform the 24 "employment discrimination laws ... into a palliative for every workplace grievance, real or 25 imagined, by the simple expedient of quitting." *Id.* at 1255. Thus, constructive discharge had 26 no bearing on "universal workaday frustrations," which employees were expected to work out 27 within the context of the employment relationship. Id. at 1255-56; see Bourque v. Powell 28 *Elec. Mfg. Co.*, 617 F.2d 61, 66 (5th Cir. 1980).

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# 2. The Omitted Allegation of Constructive Discharge Is Not Economically Viable

Elliot's contention that Cecala would have recovered post-termination damages against 3 NationsBank if Newman had alleged constructive discharge fails in light of these precedents. 4 To prevail, Cecala would first have to surmount the Fourth Circuit's "deliberateness" 5 requirement. The record shows that NationsBank executives affirmatively requested that 6 Cecala not resign. (Doc. # 229 at 6 (citing Cecala's testimony regarding Bank supervisors' 7 attempts to persuade her to stay on and resolve grievances internally).) It would have been 8 difficult for Cecala to prove a specific intent to compel her to quit in the face of this direct 9 evidence to the contrary. Paroline v. Unisys Corp., 879 F.2d 100, 114 (4th Cir. 1989) 10 (Wilkinson, J., dissenting), vacated in part, 900 F.2d 27 (4th Cir. 1990) (en banc) (adopting 11 panel dissenting opinion).

12 Even if Cecala could establish deliberateness, the working conditions described by her 13 do not rise to the level of objective "intolerability." "Dissatisfaction with work assignments, 14 a feeling of being unfairly criticized, or difficult or unpleasant working conditions are not so 15 intolerable as to compel a reasonable person to resign." Carter v. Ball, 33 F.3d 450, 459 (4th 16 Cir. 1994) (citations and internal quotations omitted). Furthermore, the court has located no 17 authority from the Fourth Circuit or any other federal circuit, whether prior to or post-Suders, 18 where the denial of work opportunities for a relatively short period of time was considered 19 so intolerable as to compel a reasonable person to resign. See Matvia v. Bald Head Island 20 Mgmt., 259 F.3d 261, 273 (4th Cir. 2001) (Denying a claim for constructive discharge and 21 noting that "co-worker ostracism [and] denial of management position . . . would not have 22 compelled the reasonable person to resign. These incidents might have made the workplace 23 less enjoyable for the reasonable person, but not intolerable."). Coffman v. Tracker Marine 24 L.P., 141 F.3d 1241 (8th Cir. 1998), is particularly instructive. The court held that the 25 employee's ostracism and denial of work opportunities did not rise to the level of constructive 26 discharge. There was no constructive discharge because the Title VII claimant was not totally 27 precluded from seeking redress within the context of her existing employment. "Although 28

the proposed solution may not have been prompt and appropriate when viewed with the 20/20
 lens of hindsight, [the employee ] had an obligation to not jump to the conclusion that the
 attempt would not work and that her only reasonable option was to quit. Nor did she have the
 right to dictate how [the employer] would try to solve the problem." *Id.* at 1247-48.

- The two-week denial of work opportunities and undeserved negative evaluations of
  which Cecala primarily complains were not so intolerable as to lead a reasonable person to
  the conclusion that quitting was the only way out. Newman cannot be liable for negligently
  failing to make an untenable argument for constructive discharge. *Niehoff*, 763 A.2d at 124.
- 9

# C. Failure to Mitigate

10 Furthermore, even assuming that a claim for continuing lost pay was available under 11 the doctrine of constructive discharge, post-termination damages would nevertheless be 12 foreclosed as a matter of law because Cecala failed to mitigate. It is no answer to say that the 13 statutory duty to mitigate, 42 U.S.C. § 2000e-5(g)(1), does not apply because Newman never 14 told Cecala about that duty. Cecala did not ask, so Newman had no obligation to tell her to 15 "be reasonably diligent in seeking and accepting new employment substantially equivalent 16 to that from which [she] was discharged." Brady v. Thurston Motor Lines, Inc., 753 F.2d 17 1269, 1273 (4th Cir. 1985); Ford Motor Co. v. E.E.O.C., 458 U.S. 219, 231 (1982). Cecala 18 never told Newman anything about the Goldman Sachs mortgage finance position rejected 19 by her shortly after her resignation from NationsBank. (PSOF 2.) Cecala testified to the lost 20 opportunity to mitigate during the arbitration:

- (RC-00748-49, 00755.)
- 28

<sup>21</sup> [T]hey said yes, we [really] want you to join [Goldman Sachs].... [but] they made the compensation offer at the level that I got paid previously . . . [W]hen we had the 22 discussion about compensation, I had such strong feelings of what happened to me at NationsBank. I felt very taken advantage of. I felt mistreated. And I felt like if you did nothing else, [] at least compensate me fairly for what I contributed, and that didn't 23 happen . . . . [Goldman Sachs was not] willing to make up the difference . . . [and] it was a further punishment for me . . . . To this day, [Goldman Sachs has] invited me 24 to work on whatever basis-they know I'm self-employed-[i]f I want to work on deals 25 or what have you . . . . I'm not going to kid anybody-that was a huge possibility for me. But I felt like after what had just happened, I wasn't going to go in with that understanding, that I was going to be paid below . . . what I was worth. I just felt like 26 I'd had enough. 27

Whether an actual job offer was extended (Doc. # 224 Ex. 3) is of little moment where
 Cecala's own testimony establishes that she would not have accepted the equivalent position
 at Goldman Sachs without an increase in compensation. A Title VII claimant "forfeits his
 right to back pay if he refuses a job substantially equivalent to the one he was denied." *Brady*,
 753 F.2d at 1273. That is exactly what happened here.

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D.

### Lost Opportunity to Recover Nominal Damages at a Net Loss to the Client Is Not Actionable Malpractice

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*Niehoff* conditions "failure to plead" malpractice liability upon a lost opportunity to 11 achieve a "favorable" result. 763 A.2d at 124. The Maine Supreme Court did not define the 12 term "favorable," but it must be more than Pyrrhic victory. Negligence-based malpractice 13 liability inures only if, in addition to establishing duty and breach of that duty by failing to 14 assert a viable claim, the plaintiff-client demonstrates that the defendant-attorney's omission 15 caused her to sustain economic damages. Reed, 183 Ariz. at 318, 903 P.2d at 626. The loss 16 of an opportunity to assert an economically futile claim falls short of the damages required 17 by settled legal malpractice doctrine. "[I]f there is no injury, there is no tort." *McKnight*, 270 18 F.3d at 519; Schweizer, 93 F. Supp. 2d at 395-96 (damages from malpractice must be readily 19 measurable in economic terms).

20 As it turns out, in the current posture of this malpractice litigation, the omitted claim 21 for retaliation is uneconomic. It would be improper to put Newman into the Bank's shoes 22 without reason to believe that Cecala sustained meaningful economic injury from Newman's 23 failure to plead a retaliation claim. As the Supreme Court noted in a different context, "it 24 follows from . . . settled principles [of Rule 56(c), Fed. R. Civ. P.] that if the factual context 25 renders respondents' claim implausible-if the claim is one that simply makes no economic 26 sense-respondents must come forward with more persuasive evidence to support their claim 27 than would otherwise be necessary." *Matsushita*, 475 U.S. at 587. 28

It is one of the services of lawyers to clients to counsel them against litigation without practical benefit to the client, even if the litigation has theoretical merit. A lawyer who led a client into major legal fee expenditures without prospect of net benefit to the client would be subject to ethical censure for doing so. Adding a retaliation claim would have been proper and strategically justified at the outset. But with the loss of the economically viable claims-in the arbitration and now in this malpractice litigation–Newman is left to be judged by his duties concerning non-economic claims. Omitting a claim for which the recovery could not match the expense of litigation cannot be negligence-nor could there be any net damage from it.

IT IS THEREFORE ORDERED that Defendants' Motion to Strike Cecala Declaration
and Elliot Supplemental Affidavit (Doc. # 227) is treated as an objection to admission and is
granted in part and denied in part. The Elliot Supplemental Affidavit is excluded, and the
Cecala Declaration is not excluded.

IT IS FURTHER ORDERED that Defendants' Motion for Summary Judgment (Doc.
# 171) is granted. The court will delay ordering entry of judgment until conclusion of the
previously ordered settlement conference (Doc. # 250).

DATED this 2<sup>nd</sup> day of May 2007.

United States District Judge